

Jura X10

Operating & cleaning instructions

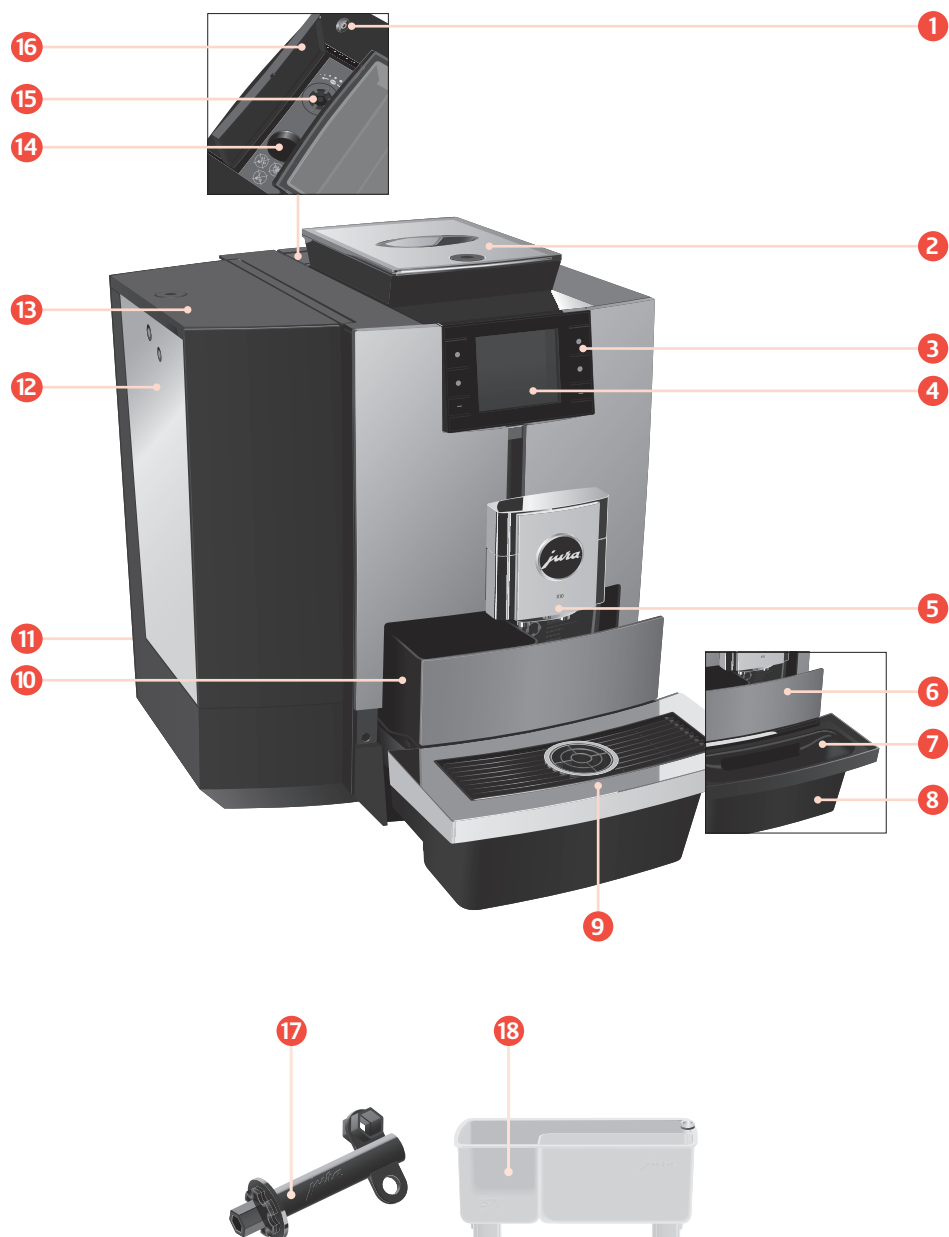



My Coffee Shop Pty Ltd
ACN 102 850 037

390 Johnston St
Abbotsford VIC 3067
ph: 03 9946 4160

97/1-5 Harwood Street
Pyrmont NSW 2009
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1 Control elements



- 1 On/Off button 
- 2 Bean container with aroma preservation cover (lockable)
- 3 Multi-function buttons (button function depends on what is shown in the display)
- 4 Display
- 5 Height-adjustable dual spout
- 6 Insert with panel
- 7 Insert for drip tray
- 8 Drip tray
- 9 Cup grille
- 10 Coffee grounds container
- 11 Mains cable (permanently connected or plug-in) (back of the machine)
- 12 Water tank
- 13 Water tank cover (lockable)
- 14 Filler funnel for cleaning tablet
- 15 Grinder adjustment wheel
- 16 Cover
- 17 Spanner for aroma preservation cover, water tank cover and grinder adjustment wheel
- 18 Container for milk system cleaning

Service socket for optionally available JURA Wi-Fi Connect / Payment Connect / MDB Connect



Cleaning Products – Jura X10

Daily

See procedure – Daily milk system clean

Must be performed at the end of each day just before the machine is turned off

Purpose: To ensure the milk system is clean overnight so milk does not go off blocking the pathways



Use Cafetto daily milk cleaner 1 litre bottle (Prod no. 71144)
or Jura Milk System Cleaner Mini Tabs 180g (Prod no. 71150)

Weekly

See procedure – Weekly milk system clean

Performed once per week

Purpose: To remove any build up of milk fats to ensure the milk frother works correctly



Use Cafetto weekly milk cleaner – 1 litre bottle (Prod no. 71143)

When prompted

See procedure - Coffee system clean

Performed only when prompted (Every 180 coffees)

Purpose: Removes coffee oil from the brewing unit and coffee path to maintain the quality of the coffee



Use Jura cleaning tablet - 25 pk (Prod no. 71112)

See procedures – Changing the filter **or** Descaling the machine

Perform a filter change or descale only when prompted.

Purpose: Protects against lime scale build up inside the machine maintaining water & steam paths



Std - Prod no.71137

Maxi - Prod no. 71138



9 pk – Prod no. 71121

36 pk – Prod no. 71122



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Changing the filter

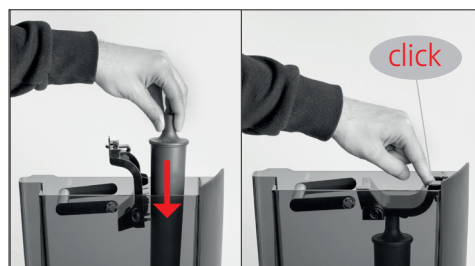
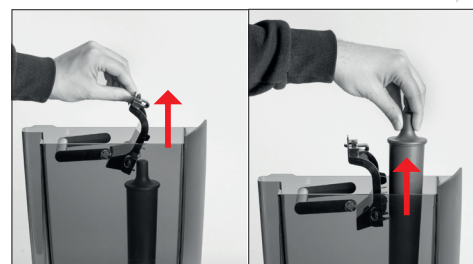
⚠ These short instructions do not replace the Instructions for Use. Make sure you read and observe the safety information and warnings first in order to avoid hazards.



CLARIS Pro Smart+ filter cartridge
Article No: 25055
1 unit



CLARIS Pro Smart maxi filter cartridge
Article No: 24146
1 unit



Cleaning the milk system

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Use either Prod no. 71144 OR Prod no. 71150

Clean the milk system

Clean the milk system

Next

1x



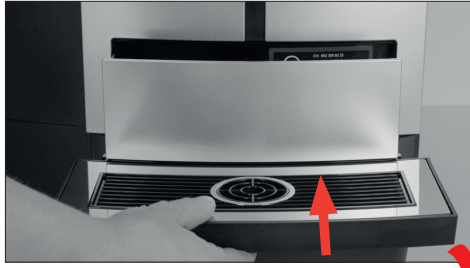
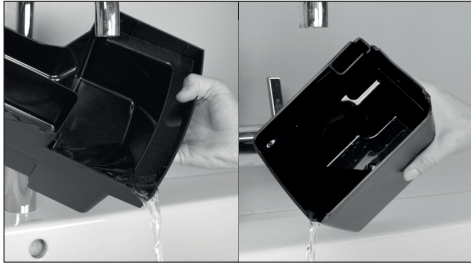
Start





3-phase-cleaning tablets (25 pack) Prod no. 71112





Descaling the machine

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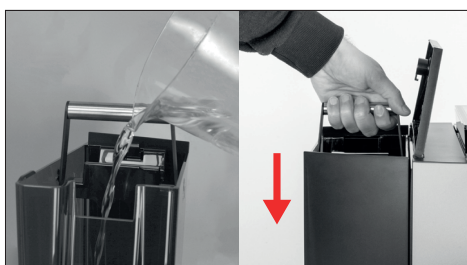
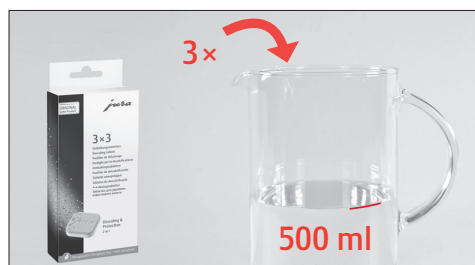
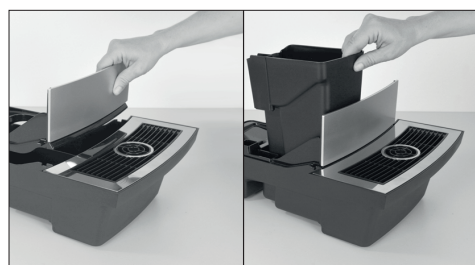
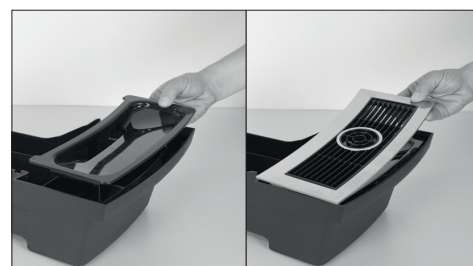
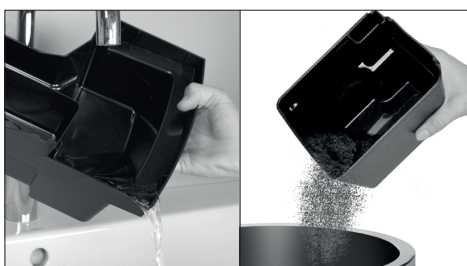
Descaling tablets Prod no. (36 pack) 7112



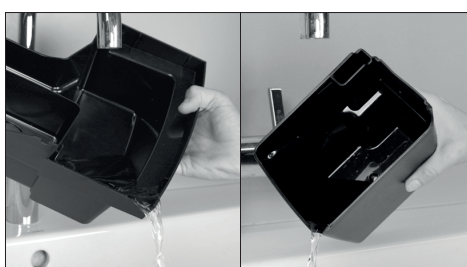
Decalcify machine

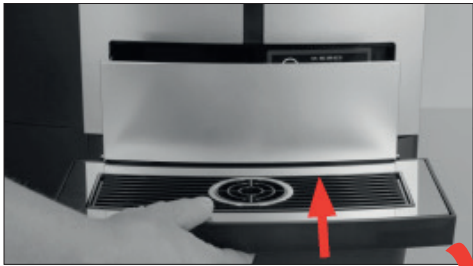
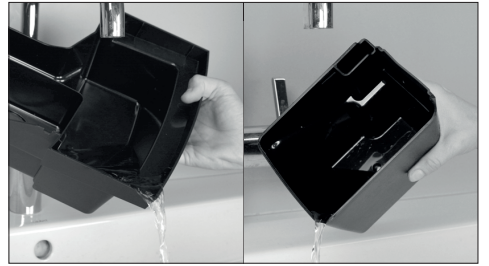
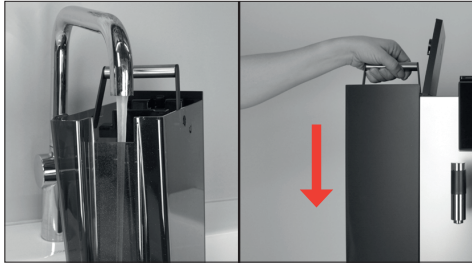
Descale

Start



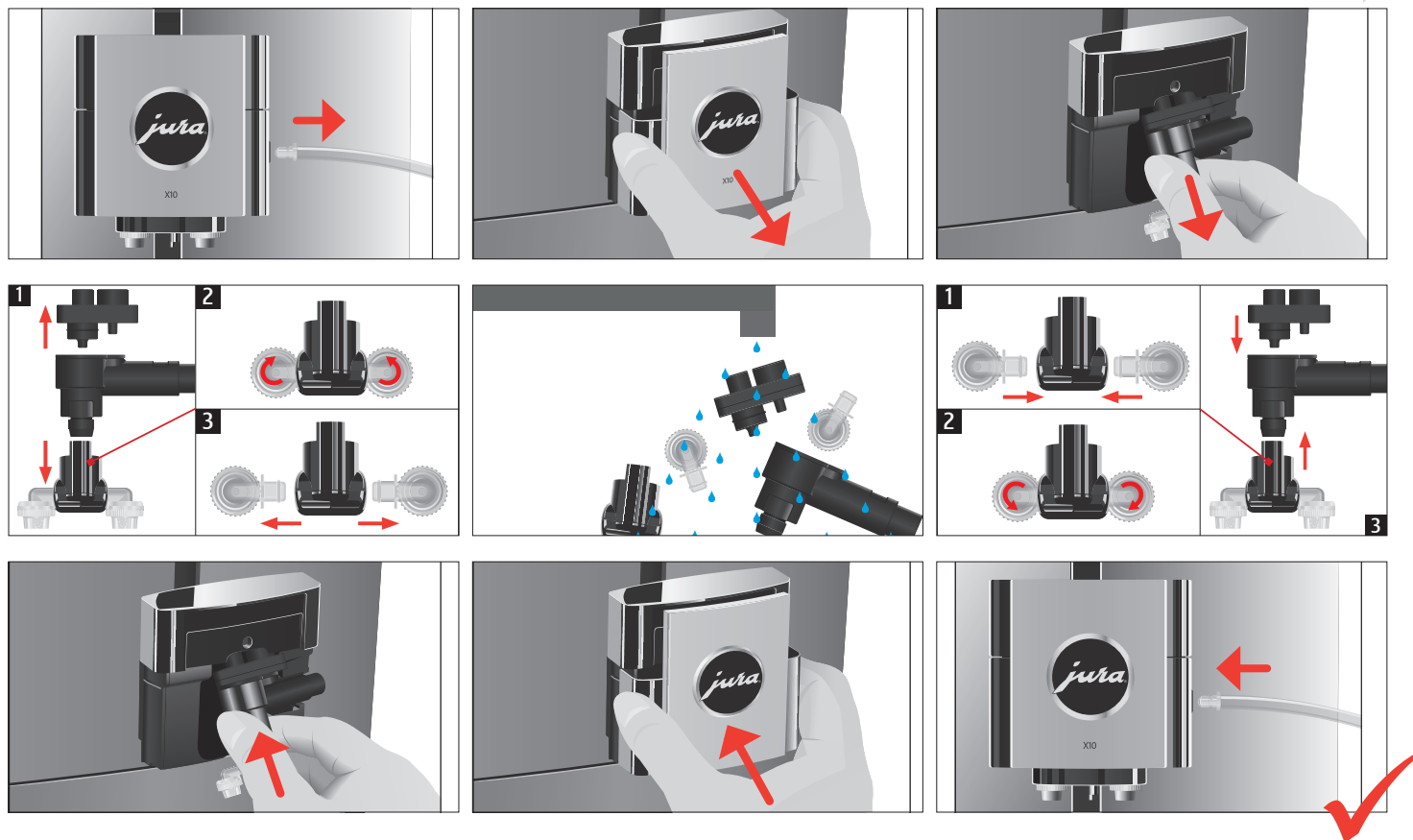
Next





Dismantling and rinsing the dual spout

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Disassemble milk frother and soak for 20 min in 250ml of warm water (Not hot) and 15ml of weekly cleaning solution (Cafetto - Prod 71143). Rinse milk frother parts under cold water , reassemble and refit.

8 Display messages

Messages on the start screen

Message	Cause/Result	Action
'Fill water tank'	The water tank is empty. You cannot prepare any products.	► Fill the water tank (see chapter 5 'Daily operation – Filling the water tank').
'Empty grounds' / 'Empty drip tray'	The coffee grounds container is full. / The drip tray is full. You cannot prepare any products.	► Empty the coffee grounds container and the drip tray (see chapter 5 'Daily operation – Maintenance actions').
'Drip tray not fitted'	The drip tray is not inserted correctly or is not inserted at all. You cannot prepare any products.	► Fit the drip tray.
'Fill bean container'	The bean container is empty. You cannot prepare any speciality coffees, but you can prepare hot water and milk.	► Fill the bean container (see chapter 3 'Preparing and using for the first time – Filling the bean container').
'Too hot'	The system is too hot to start a maintenance programme.	► Wait for several minutes until the system has cooled or prepare a speciality coffee or hot water.

Messages in the Cockpit

Message	Cause/Result	Action
The filter symbol  lights up red. 'Filter'	The filter cartridge no longer works.	► Replace the CLARIS Pro Smart* filter cartridge (see chapter 7 'Maintenance – Inserting/changing the filter').
'Clean'	The X10 is prompting you to clean it.	► Perform cleaning (see chapter 7 'Maintenance – Cleaning the machine').
'Descale'	The X10 is prompting you to descale it.	► Perform descaling (see chapter 7 'Maintenance – Descaling the machine').
'Clean the milk system'	The X10 prompts you to clean the milk system.	► Perform milk system cleaning (see chapter 7 'Maintenance – Cleaning the milk system').

9 Troubleshooting

Problem	Cause/Result	Action
Insufficient foam is produced when the milk is frothed or milk sprays from the dual spout.	The dual spout is dirty.	<ul style="list-style-type: none"> ▸ Clean the milk system in the dual spout (see chapter 7 'Maintenance – Cleaning the milk system'). Dismantle and rinse the dual spout (see chapter 7 'Maintenance – Dismantling and rinsing the dual spout').
Coffee only comes out in drips when it is being prepared.	The coffee is ground too finely and obstructs the system.	<ul style="list-style-type: none"> ▸ Set the grinder to a coarser setting (see chapter 4 'Preparation – Adjusting the grinder').
	The water hardness may not have been correctly set.	<ul style="list-style-type: none"> ▸ Perform descaling (see chapter 7 'Maintenance – Descaling the machine').
There is dry ground coffee behind the coffee grounds container.	The beans used are resulting in an above-average volume of ground coffee.	<ul style="list-style-type: none"> ▸ Reduce the coffee strength or choose a finer grinder setting (see chapter 4 'Preparation – Adjusting the product settings').
Little or no steam comes out of the dual spout. The pump is very quiet.	The connector of the milk system in the dual spout may be blocked by milk residues or limescale fragments loosened during descaling.	<ul style="list-style-type: none"> ▸ Pull the cover of the dual spout forwards and off. ▸ Remove the milk system from the dual spout. ▸ Unscrew the black connector using the hexagonal hole on the spanner. ▸ Clean the connector thoroughly. ▸ Screw the connector back on by hand. ▸ Carefully tighten it using the hexagonal hole on the spanner, turning by no more than a quarter of a rotation.
Grinder is making a very loud noise.	There are foreign objects in the grinder.	<ul style="list-style-type: none"> ▸ Contact customer support in your country (see chapter 13 'JURA contact details / Legal information').
'ERROR 2' or 'ERROR 5' is displayed.	If the machine has been exposed to the cold for a long period of time, heating may be disabled for safety reasons.	<ul style="list-style-type: none"> ▸ Warm the machine at room temperature.

Problem	Cause/Result	Action
Other 'ERROR' messages are displayed.	–	<ul style="list-style-type: none"> ▸ Contact customer support in your country (see chapter 13 'JURA contact details / Legal information').

i If you were unable to solve the problem, contact customer support in your country (see chapter 13 'JURA contact details / Legal information').

Welcome to My Coffee Shop!

Our hours of operation are Monday – Friday 9am to 5pm. Or you can visit us at your convenience on the web at www.mycoffeeshop.com.au. Orders and service requests can be placed by:

Phone: 1300 365 487
Fax: 02 9692 8046
E-mail: clientservices@mycoffeeshop.com.au
Online: www.mycoffeeshop.com.au/shop-online
Remittances: accountsreceivable@mycoffeeshop.com.au
Service enquiries: servicecentre@mycoffeeshop.com.au

Next business day delivery via courier to:

Adelaide Canberra Melbourne Sydney

for product orders placed by 1.30pm

Please note you will be advised when
ordering if delivery charges apply to your
order

Once again, welcome to My Coffee Shop and remember we are here to help. If you have any questions please don't hesitate to contact us.

We look forward to exceeding your expectations and making your day easier and more enjoyable.

Kind regards,

My Coffee Shop

Client Services

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