

# Jura GIGA X8C

## Operating & cleaning instructions



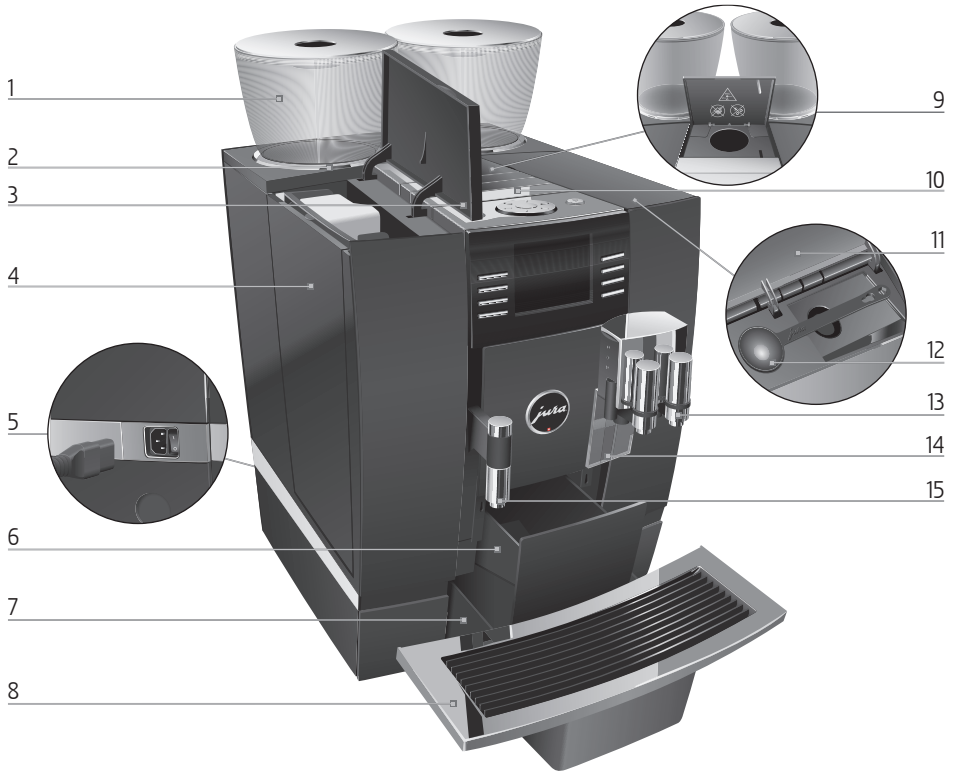
My Coffee Shop Pty Ltd  
ACN 102 850 037

390 Johnston St  
Abbotsford VIC 3067  
ph: 03 9946 4160

97/1-5 Harwood St  
Pymont NSW 2009  
ph: 02 9034 6580

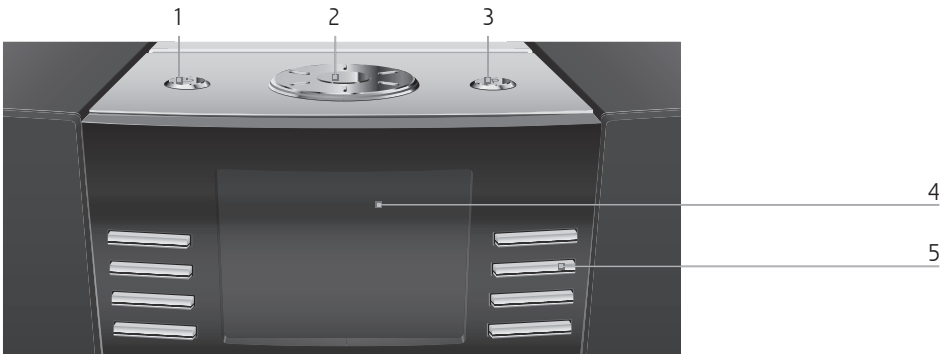
## Control elements

### Control elements






- 1 Bean container with aroma preservation cover
- 2 Bean container status indicator
- 3 Water tank cover
- 4 Water tank
- 5 Power switch and plug-in mains cable (back of the machine)
- 6 Coffee grounds container
- 7 Drip tray
- 8 Cup grille

- 9 Filler funnel for ground coffee
- 10 Ventilation slats (Venti Ports)
- 11 Storage compartment cover
- 12 Measuring spoon for ground coffee
- 13 Height- and width-adjustable dual spout
- 14 Splash guard
- 15 Height-adjustable hot-water spout

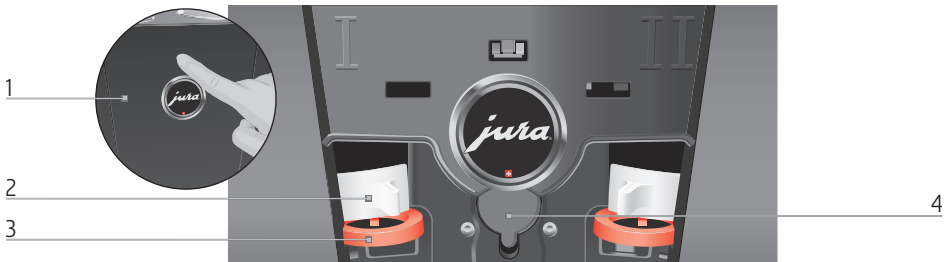


**Top of the machine**

- 1  On/Off button
- 2  Rotary Switch
- 3  P button (programming)

**Front**

- 4 Display
- 5 Multi-function buttons (button function depends on what is shown in the display)



**Back of the machine**

- 1 Service cover (open by pressing with your finger)
- 2 Locking device
- 3 Sliding catch
- 4 Service socket (underneath cover)

# Cleaning Products – GIGA (Filtered mains water)

## Daily

See procedure – Daily milk system clean

Must be performed at the end of each day just before the machine is turned off

Purpose: To ensure the milk system is clean overnight so milk does not go off blocking the pathways



Use Cafetto daily milk cleaner 1 litre bottle (Prod no. 71144)  
or Jura Milk System Cleaner Mini Tabs 180g (Prod no. 71150)

## Weekly

See procedure – Weekly milk system clean

Performed once per week

Purpose: To remove any build up of milk fats to ensure the milk frother works correctly



Use Cafetto weekly milk cleaner – 1 litre bottle (Prod no. 71145)

## When prompted

Clean machine – See procedure (Coffee system clean)

Performed only when prompted (Every 220 coffees)

Purpose: Removes coffee oil from the brewing unit and coffee path to maintain the quality of the coffee



Use Jura cleaning tablets - 6 pk (Prod no. 71111)  
- 25 pk (Prod no. 71112)

Change the filter – Contact service on 1300 365 487

Performed when prompted by the machine, based on water volume, or during regular service

Purpose: Protects against lime scale build up inside the machine maintaining water & steam paths



BWT Mains water filter  
Prod no. BWT Filter (V)



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# GIGA X8c Professional

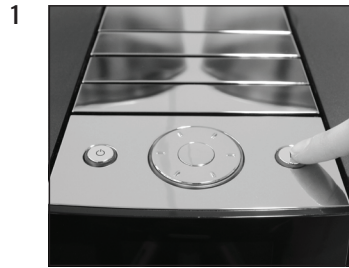
## Daily milk system clean

Milk system cleaner  
Solution Prod no. 71144 or  
Mini tabs Prod no. 71150

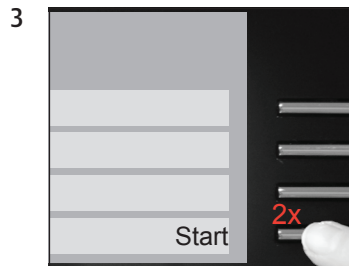
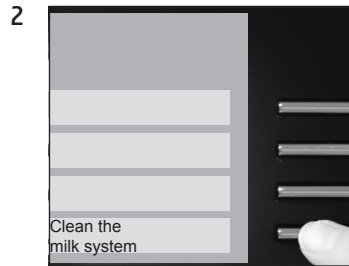


These short instructions do not replace the 'GIGA X8c Professional Instructions for Use'. Make sure you read and observe the safety information and warnings first in order to avoid hazards.

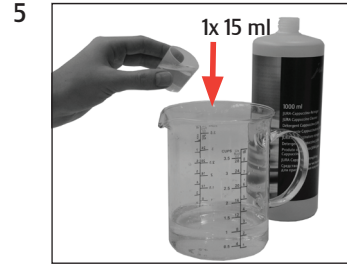
Precondition: »Please select product:«



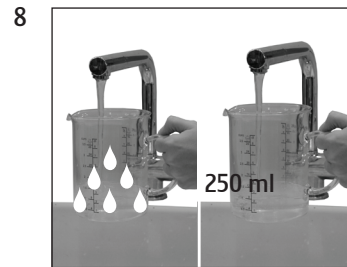
»Maintenance status (1/5)«



»Cleaning agent for milk system.«



»Milk system is being rinsed.«  
»Water for cleaning milk system.«



»Milk system is being rinsed.«  
»Milk system cleaning complete.«  
»Please select product:«

# Weekly milk system clean

Complete this procedure once a week after the daily milk system clean

1. Remove the splash guard. (Fig 1)
2. Remove spout cover. Press the black releasing buttons and lift. (Fig 2 – 3)
3. Pull the milk outlet down (Fig 4) and the milk hose out. (Fig 5)
4. Remove the auto frother by pulling it towards you. (Fig 6)
5. Separate the auto frother into 6 parts. (Fig 7)
6. Soak all 6 parts in 250ml of warm water & 15ml of Cafetto red weekly solution (71145) for 20 min.
7. Remove the parts from solution and rinse under cold tap water.
8. Check that water flows through the milk outlet freely. (Fig 8)
9. Re-assemble the auto frother ensuring the arrow tips line up. (Fig 9)
10. Refit the auto frother, spout cover and splash guard.

## Important:

The splash guard protects the coffee spout slide ribbon behind it from milk splatters and must be fitted. Be careful not to press on the coffee spout slide ribbon as it can be damaged.

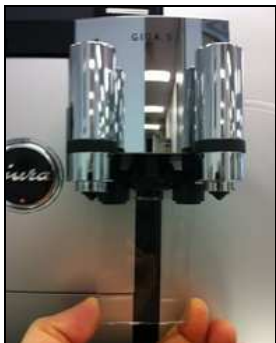


Figure 1



Figure 2



Figure 3



Figure 4



Figure 5



Figure 6



Figure 7



Figure 8



Figure 9



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# GIGA X8c Professional



## Coffee system clean

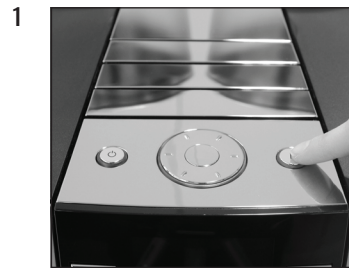
Approximate duration 20 min.

3-phase cleaning tablets  
Tub of 25 (Prod no. 71112)  
Pack of 6 (Prod no. 71111)

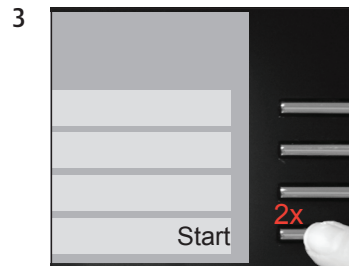
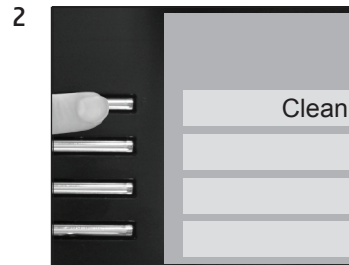


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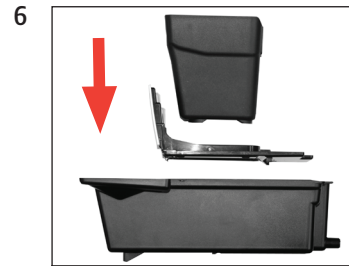
Precondition: »Clean machine.«  
(or: »Please select product:«)



»Maintenance status (1/5)«



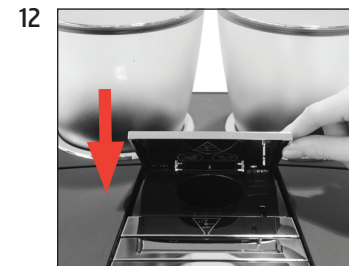
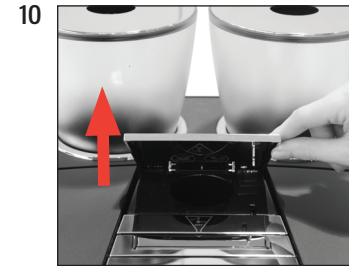
»Empty coffee grounds container.«



»Press the Rotary Switch.«



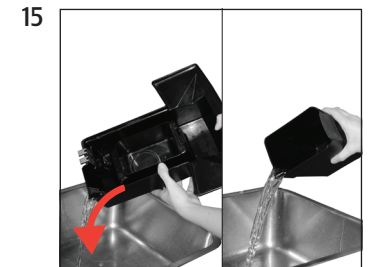
»Machine is being cleaned.«  
»Add cleaning tablet.«



»Press the Rotary Switch.«



»Machine is being cleaned.«  
»Empty coffee grounds container.«



»Clean« / »Cleaning complete.«  
»Please select product:«

# GIGA X8c Professional



## Descaling the machine

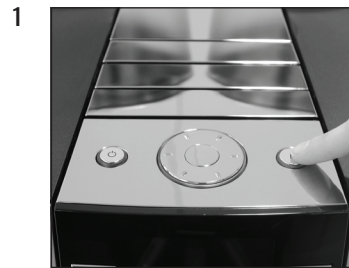
Approximate duration 50 min.

Descaling tablets  
Tub of 36 (Prod no. 71122)  
Pack of 9 (Prod no. 71121)



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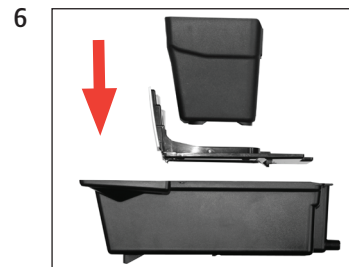
Precondition: »Decalcify machine.«  
(or »Please select product:«)



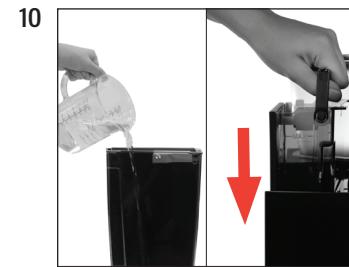
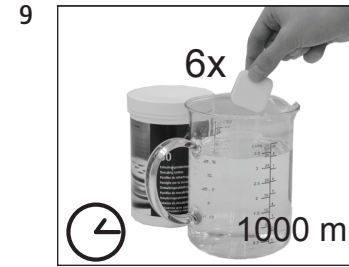
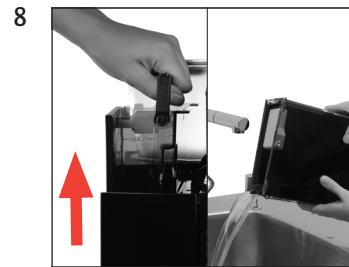
»Maintenance status (1/5)«



»Empty drip tray.«



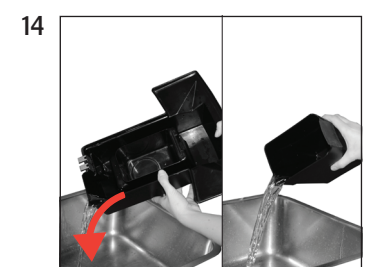
»Pour descaling agent into water tank.«



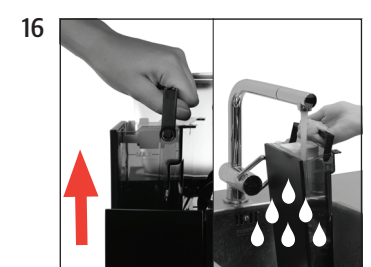
»Press the Rotary Switch.«



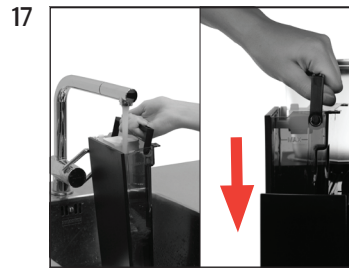
»Machine is being descaled.«  
»Empty drip tray.«



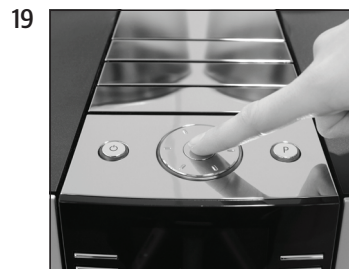
»Fill water tank.«



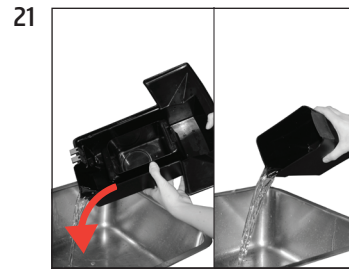




»Press the Rotary Switch.«



»Machine is being descaled.«  
»Empty drip tray.«



»Descal« / »Descaling complete.«

»Please select product:«

# Troubleshooting:

## Milk flow

- No milk   Spluttering milk   Not filling cups   Froth milk is flat

### Solution:

1. Remove the splash guard. (Fig 1)
2. Press the black releasing buttons on the sides of the spout cover and lift the cover off. (Fig 2 – 3)
3. If the flat milk is flowing normally and the problem is with the froth milk only, replace the air suction (Fig 4), refit the cover and test the milk again. If the problem has been solved, purchase spare air suction (Part no. 70008). If the problem has not been solved go to step 4.
4. Remove the auto frother by pulling the milk outlet down (Fig 5) and pulling the milk hose connector out (Fig 6). Now you will be able to remove the auto frother by pulling it towards you (Fig 7).
5. Separate the auto frother into 6 parts (Fig 8).
6. Soak 6 parts (Fig 8) in 250ml of warm water and 15 ml of Cafetto red weekly cleaning solution (71145) for 30 min.
7. Remove the parts from the solution and rinse under tap water.
8. Clean the milk, air and steam paths using the cleaning brushes. See 2 x milk path holes in Fig 11.(Fig 9 – 13)
9. Pour tap water into the top of the milk outlet (Fig 14). If water does not pour from the two outlets as shown, soak it for another 30 min and retest. If you are not able to clean the outlet, order in another outlet. (Part no. 70007)
10. Re-assemble the auto frother ensuring that the arrow tips line up. (Fig 15)
11. Refit the auto frother, cover, splash guard and test. If the problem has not been solved ph 1300 365 487.



Figure 1



Figure 2



Figure 3



Figure 4



Figure 5



Figure 6



Figure 7



Figure 8



Figure 9 (Milk path)



Figure 10 (Milk path)



Figure 11 (Milk path)



Figure 12 (Air path)



Figure 13 (Steam path)



Figure 14 (Test outlet)



Figure 15

# Welcome to My Coffee Shop!

Our hours of operation are Monday – Friday 9am to 5pm. Or you can visit us at your convenience on the web at [www.mycoffeeshop.com.au](http://www.mycoffeeshop.com.au). Orders and service requests can be placed by:

Phone: 1300 365 487  
Fax: 02 9692 8046  
E-mail: [clientservices@mycoffeeshop.com.au](mailto:clientservices@mycoffeeshop.com.au)  
Online: [www.mycoffeeshop.com.au/shop-online](http://www.mycoffeeshop.com.au/shop-online)  
Remittances: [accountsreceivable@mycoffeeshop.com.au](mailto:accountsreceivable@mycoffeeshop.com.au)  
Service enquiries: [servicecentre@mycoffeeshop.com.au](mailto:servicecentre@mycoffeeshop.com.au)

**Next business day delivery** via courier to:

Adelaide Canberra Melbourne Sydney

**for product orders placed by 1.30pm**

Please note you will be advised when ordering if delivery charges apply to your order

Once again, welcome to My Coffee Shop and remember we are here to help. If you have any questions please don't hesitate to contact us.

We look forward to exceeding your expectations and making your day easier and more enjoyable.

Kind regards,

**My Coffee Shop**  
Client Services  
My Coffee Shop Pty Ltd



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