



User Manual



Coffee machine

5000S

English

01.01.001

Congratulations on the purchase of your WMF coffee machine.

The WMF 5000 S coffee machine is a fully automatic single cup machine for espresso, café crème, cappuccino, milk coffee, latte macchiato, milk foam and hot water.

With its optionally available powder hopper, the WMF 5000 S can also make hot chocolate with milk or milk foam.



Follow the User Manual

- > Read the User Manual carefully prior to use.
- > Please refer to the User Manual, paying special attention to the safety instructions and Safety chapter.
- > Ensure that the staff and all users have access to the User Manual.

△ CAUTION

Follow the User Manual signs and symbols page 16



Hazard to life due to electrical shock



- The voltage inside the coffee machine is a hazard to life.
- > Never open the housing.
- > Never loosen the screws, and do not remove any housing parts.

△ WARNING



Conditions for usage and installation

- In the event of failure to comply with maintenance information and the specifications in the Technical Data chapter, no liability is accepted for any resultant damage.
- > Follow the User Manual.

IMPORTANT

Technical data

▷ starting on page 85

Maintenance

▷ starting on page 73





1	Safety	6
1.1	General safety instructions	6
1.2	Intended use	12
1.3	Conditions for usage and installation	13
2	Introduction	14
2.1	Parts of the coffee machine	14
	Display	
	Glossary	. 17
3	Operation	18
3.1	Operation safety instructions	18
3.2	Switch on coffee machine	19
3.3	Milk or milk foam	19
	3.3.1 Connect up the milk	
3.4	Beverage dispensing Cancel beverage	20
3.5	Preselection pads (optional)	20
3.6	Hot water dispensing	20
3.7	Steam dispensing	21
	3.7.1 Auto Steam (optional)	
	3.7.2 Easy Steam (optional)	
3.8	Height adjustment of the combi spout	23
3.9	Bean hopper / powder hopper	23
	Manual insert (optional) / tablet insert	24
	Grounds container	25 25
	Grounds disposal through the counter (optional) Drip tray	26
	Switch off the coffee machine	26
4	Software	27
4.1	Overview	27
	Ready to operate	
	Main menu functions.	
	Menu control pads	
	Messages on the display	
4.2	Ready to operate	29
	"Ready to operate" display. 4.2.1 "Ready to operate" display pads	. 29
	Beverage buttons	
	"Warm rinse" pad	
	Barista pad – coffee strength	
	4.2.2 SteamJet cup warmer	
4.3	Care	31
	Cleaning programs	
	Instructions	
	Fill milk system (Dynamic Milk).	
4.4	Beverages	33
	General information.	
	Cup volume, multiple brewing, and dispensing option	
	Text and illustration.	

Table of Contents

4.5	Operating options	39
	Button layout	
	Level switching	
	Button allocation	
	Rinsing signal	
	Caffeine-free	
	S-M-L	
	Self-service mode	
	Barista pad	
	"Warm rinse" pad	
	SteamJet pad (optional)	
	Manual insert (depending on the model)	
	Beverage preselection	
	PostSelection	
	Cancel beverage	
	Menu pad	43
	Error message	
4.6	Information	44
	Last brewing cycle	
	Timer	
	Service	
	Care	
	Water filter and descaling	
	Journal	
	User Manual	
4.7	Accounting	45
	Counter	
	Vending machines	
4.8	PIN rights	46
	Cleaning PIN	
	Settings PIN	
4.0	Accounting PIN.	47
4.9	Timer Detail view of current day	
	Set timer switching times	
	Date / Time	
	Daylight saving time	
	Timer state	
	Timer overview and setting the timer.	
	Button layout state	
	Button layout overview	
	Eco-mode state	
	Eco-mode overview	
4.10	System	49
7.10	Milk and foam	
	Illumination	
	Switch-off rinsing	
	Display brightness	
	Reduce brightness	
	Touch display calibration	51
	Eco-mode	
	Temperature	52
	Water filter	52
	Machine configuration	52
4.11	Language	53
	Eco-mode	53
4.13		54
5	Load recipes	
	Load cup symbols	
	Save recipes	





	Export counters HACCP export Data backup Load data Load language Firmware update	. 54 . 55 . 55			
5	Other settings	56			
5.1	Set grinding degree	56			
6	Care	57			
6.1 Care safety instructions 6.2 Cleaning intervals overview 6.3 Cleaning programs 6.3.1 System cleaning					
	6.4.1 Clean the operating panel (CleanLock) 6.4.2 Clean the grounds container (grounds chute, optional) 6.4.3 Clean the drip tray 6.4.4 Clean the housing 6.4.5 Clean the milk system manually (Easy Milk) 6.4.6 Clean combi spout manually (Dynamic Milk) 6.4.7 Clean the mixer 6.4.8 Clean the bean hopper 6.4.9 Clean the powder hopper.	. 64 . 65 . 66 . 67			
7	HACCP cleaning schedule	7			
8	Maintenance and descaling	73			
8.1 8.2	Maintenance WMF Service	73 74			
9	Messages and instructions	75			
9.1 9.2 9.3	2 Error messages and malfunctions				
10	Safety and warranty	80			
10.2 10.3	1 Hazards to the coffee machine 2 Directives 3 Duties of the owner / operator 4 Warranty claims				
Арр	Appendix: Technical data				
Tecl	Technical data for coffee machine				
App	Appendix: Accessories and spare parts				
Ind	ndex				

1 Safety



Misuse

- Failure to follow the safety instructions can result in death or serious injury.
- > Follow all the safety instructions.

△ WARNING

1.1 General safety instructions

Hazards to the operator

At WMF, safety is one of the most essential product features. The effectiveness of the safety devices can only be ensured if the following points are observed:



> Read the User Manual carefully prior to use.



> Do not touch hot machine components.



- > Do not use the coffee machine if it is not working properly or if it is damaged.
- > Use the coffee machine only when it is completely assembled.

△ CAUTION





> Built-in safety devices must never be altered.





- > This device can be used by children of age 8 or greater while under continuous supervision, as well as by persons with reduced physical, sensory, or mental capabilities or lack of experience or knowledge, once they have been instructed in the safe use of the machine and the risks associated with it.
- > Children may not play with the device.
- > Cleaning and user maintenance must not be performed by children.

Despite the safety devices, every coffee machine poses potential hazard if incorrectly used. Please observe the following instructions when using the coffee machine so as to prevent injury and health hazards:



Hazard to life due to electrical shock



- The voltage inside the coffee machine is a hazard to life.
 - > Never open the housing.
 - > Never loosen the screws, and do not remove any housing parts.
 - > Never use a damaged power cord.
 - > Avoid damage to the power cord.Do not kink or crush it.

MARNING





Burn hazard / scalding hazard

△ CAUTION



- When dispensing beverages and steam, hot liquid comes out of the spouts. The adjacent surfaces and spouts become hot.
- > When dispensing beverages and steam, do not reach beneath the spouts.
- > Do not touch the spouts immediately after dispensing.
- > Always place a suitable cup under the spout before dispensing beverages.



Risk of injury

- **△ CAUTION**
- Long hair could become caught in the grinder head and drawn into the coffee machine.
- > Always protect hair with a hairnet before removing the bean hopper.



Bruising or crushing hazard / risk of injury

△ CAUTION



- The coffee machine contains moving parts that can cause finger or hand injury.
- Closing the operating panel can cause a crushing hazard.
- > Always switch off the coffee machine and unplug the mains plug before reaching into the coffee grinder or the opening of the brewing unit.
- > Carefully and gently close the operating panel.



Health hazard

- Only use products that are suitable for consumption and for use with the coffee machine.
- > The powder hopper, the bean hopper, and the manual insert may only be filled with materials for the use intended.

△ CAUTION





Health hazard

- **△ CAUTION**
- The milk system cleaner and the cleaning tablets are irritants.
- > Follow the protective measures on the packaging of the cleaning agent.
- > Only put in cleaning tablet after a display message.



Health hazard / irritation and scalding hazard



- During cleaning, hot cleaning solution and hot water run out of the combi spout and out of the hot water spout.
- The hot liquids can irritate the skin, and the heat poses a burn hazard.
- The drip tray may contain hot liquids.
- > Never reach under the spouts while cleaning.
- > Ensure that no one ever drinks the cleaning solution.
- > Move the drip tray carefully.

△ CAUTION



Slipping hazard

△ CAUTION



- Fluids can be discharged from the coffee machine if used improperly or if errors occur. These fluids can cause a slipping hazard.
- Regularly check whether the coffee machine is leaking, and make sure no water is coming out.

1.2 Intended use



Misuse



- If the machine is used other than as intended, this could lead to a risk of injury.
- > The coffee machine may be used only as intended.

The WMF 5000 S is designed to dispense beverages made with coffee and/or milk and/or powder (such as choc or topping) into suitable containers. This device is intended for industrial and commercial use and should be operated by experts or trained users in stores, offices, restaurants, hotels, or similar points of use. It can also be used in a domestic environment. The device can be used as a self-service device if it is supervised by trained personnel.



The use of the device is subject to this User Manual. Any other use or use that goes beyond the aforementioned is considered incorrect use. The manufacturer shall not be liable for any damage resulting from this.

Under no circumstances may the WMF 5000 S be used to dispense and heat liquids other than coffee, hot water (beverages, cleaning) or milk (cooled, pasteurised, homogenised, UHT).

1.3 Conditions for usage and installation



Risk of fire

> The safe distances indicated in the technical data must be maintained.

Risk of fire and accidents

> The conditions for installation and use must be met.

△ WARNING

Any necessary on-site preparatory work for electricity, water and drainage connections at the customer's premises is to be arranged by the machine owner / operator. The work must be carried out by authorized installation technicians in compliance with general, country-specific and local regulations. The WMF service engineers may only connect the coffee machine to existing prepared connection points. WMF Service is neither authorized nor responsible for carrying out any on-site installation work prior to connection. The potential equalisation terminal is installed by WMF Service if needed.

2 Introduction

2.1 Parts of the coffee machine









Display





- 1 Bean hopper (up to 2)
- Powder hopper for one or two types of powder (optional)
- 3 Manual insert / tablet insert
- 4 Touch display for beverage buttons and settings
- 5 Hot water spout
- 6 Grounds container
- 7 SteamJet cup warmer
- 8 Removable drip tray with drip grid
- 9 Steam outlet (optional)
- 10 Combi spout with integrated milk foamer
- 11 Operating panel
- 12 Side illumination
- 13 ON/OFF switch (operating panel open)

"Ready to operate" display

- 14 Beverage buttons
- 15 Barista pad
- 16 "Warm rinse" pad
- 17 SteamJet pad
- 18 Page up and down
- 19 Eco-mode display
- 20 Menu pad (opens the main menu)
- 21 Beverage pads for hot water and steam
- 22 Message pad

User Manual Signs and Symbols



Personal injury safety instructions

If the safety instructions are not followed, this could lead to mild to severe injury in case of improper use.

△ WARNING

Safety instructions
Follow the Safety chapter
▷ starting on page 6



Personal injury safety instructions

If the safety instructions are not followed, this could lead to mild injury in case of improper use.





Electrocution



Hot steam



Bruising or crushing hazard



Hot surfaces



Slipping hazard



Notice of property damage

- to the coffee machine
- for the installation location
- > Always follow the User Manual.

IMPORTANT

Observe the Warranty chapter ▷ starting on page 84

Technical data

⊳starting on page 85



Instructions / Tip

Instructions for safe use and tips for easier operation.

NOTE

TIP

Call up the main menu

★ Touch the "Main menu" pad The main menu is displayed. There are other display options > Main menu.





Glossary

Term	Explanation	
•	Listings, selection options	
*	* Individual steps	
Text in italics	Description of coffee machine state and/or explanations of automatic steps.	
Additions	Components of a recipe for a beverage, in addition to coffee, such as milk, milk foam, Choc.	
Barista	Professional coffee server	
Beverage dispensing	Dispensing coffee, hot water, or powdered beverages	
Capacity	For example: the capacity of the water filter in litres	
Carbonate hardness	Quoted in °dKH. The water hardness is a measure of the calcium dissolved in the drinking water.	
Choc	Hot chocolate	
Combi spout	Standard is double spout. Option available for single spout.	
Decaf	Decaffeinated coffee	
Grounds chute	⊳Grounds disposal through the counter, page 25	
Main water supply tap	Water stop valve, angle valve	
Milk system	Combi spout and milk hose	
Mixer system	Complete module, mixer with portion controller for powder beverages	
Powder beverages	Such as Choc or Topping	
Pre-infusion	Prior to brewing cycle, coffee is briefly infused in order to ensure a more intense release of its aromatic substances.	
Pressing	Automatic pressing of ground coffee prior to brewing cycle.	
Rinsing	Intermediate cleaning	
SB mode (self-service mode)	Self-service customer operation	

3 Operation

3.1 Operation safety instructions



Burn hazard / scalding hazard



 When dispensing beverages and steam, hot liquid comes out of the spouts. The adjacent surfaces and spouts become hot.



- > When dispensing beverages and steam, do not reach beneath the spouts.
- > Do not touch the spouts immediately after dispensing.
- > Always place a suitable cup under the spout before dispensing beverages.





Health hazard

- > Only use products that are suitable for consumption and for use with the coffee machine.
- > The powder hopper, the bean hopper, and the manual insert may only be filled with materials for the use intended.



Follow the Safety chapter ▷ starting on page 6



3.2 Switch on coffee machine

* Slide the operating panel upward
The ON/OFF switch is on the right side, behind the operating panel.

* Press the ON/OFF switch
Coffee machine switches on and heats up.
An automatic warm rinsing starts.
When the coffee machine is ready to dispense

The coffee machine can be switched on and switched off using the timer.

beverages, the "Ready to operate" display appears.





PIN access control

> PIN rights
page 46

Set timer switching times

> Timer
page 47

3.3 Milk or milk foam

3.3.1 Connect up the milk



Bruising or crushing hazard / risk of injury



- Risk of pinching due to rotating gears.
- Do not open the milk pump. The milk pump may be opened only by the Service department.

△ CAUTION

With WMF Cooler (Easy Milk, Dynamic Milk)

- * Remove the milk container out of the cooler
- * Push the milk container lid back
- * Pour milk into the milk container
- * Place the lid back on the container
- Insert the adapter on the milk hose into the connection in the milk container lid
- * Push the milk container back in carefully



Milk container

3.4 Beverage dispensing

Touching the beverage buttons triggers dispensing of the beverage selected.

- Lit up button = ready to dispense
- Unlit button = not ready to dispense / button disabled
- Place a cup of the appropriate size beneath the combi spout
- ★ Touch the desired beverage button

Cancel beverage

* Touch the desired beverage button again



3.5 Preselection pads (optional)

Depending on the model, preselection pads such as the caffeine-free pad may be available on the display. These are preselection pads that define the desired preselection prior to beverage selection via the beverage buttons.



Example: Caffeine-free pad

3.6 Hot water dispensing

- Place a cup of the appropriate size beneath the hot water spout
- ★ Touch the hot water button

 Dispensing occurs according to the dispensing option.





3.7 Steam dispensing



Burn hazard / scalding hazard



>starting on page 6



• When dispensing beverages and steam, hot liquid comes out of the spouts. The adjacent surfaces and spouts become hot.



- > When dispensing beverages and steam, do not reach beneath the spouts.
- > Do not touch the spouts immediately after dispensing.
- > Always place a suitable cup under the spout before dispensing beverages.







Burn hazard / scalding hazard



• Milk and foam can boil over if the temperature is set to 90 °C.

> Fill jug to no more than half way.



> Do not overheat milk when foaming, otherwise milk foam volume decreases. TIP

3.7.1 Auto Steam (optional)

Milk is heated or foamed using the Auto Steam option. Milk can be foamed directly to the set milk foam quality by means of the steam button. Alternatively, a selection of up to 3 foam quality levels can be opened.

Potential milk foam qualities are:

- standard
- fine
- superfine

There is also an extra milk button with Auto Steam.

Heat milk or foam milk

* Fill a tall, narrow container with the desired milk quantity

Do not fill the jug above the halfway point, so that the milk will not run over when it foams.

- * Immerse steam nozzle deeply into the milk
- * Briefly touch the desired Auto Steam button Steam is discharged, depending on the Auto Steam button allocation.

Steam dispensing ends after reaching the set temperature, or when the Auto Steam button is touched again.

* Wipe the steam outlet with a damp cloth

3.7.2 Easy Steam (optional)

Beverages can be heated using the Easy Steam discharge.

Milk can be foamed by adding air manually.



Button allocation

▷ Operating options
page 39

Change recipes
▷ Beverages

page 35



3.8 Height adjustment of the combi spout

The combi spout is height adjustable.

* Take hold of the spout on the clip from the front and push to the desired height

Clearance height: 70-175 mm



3.9 Bean hopper / powder hopper

If possible, refill product hoppers in advance. Fill the hoppers no more than the amount needed for one day, in order to maintain the freshness of the products.





- Foreign objects can damage the grinders.
 This damage is not covered under the warranty.
- > Ensure that no foreign objects land in the coffee bean hopper.

IMPORTANT

Observe the Warranty chapter ⊳ starting on page 84

3.10 Manual insert (optional) / tablet insert

The manual / tablet insert is located in the center of the coffee machine cover.

Tablet insert is used:

• For inserting cleaning tablets

Manual insert is used:

- For inserting cleaning tablets
- When using additional coffee types, such as decaffeinated coffee
- For a coffee trial



- Add ground coffee or cleaning tablet only after the display message.
- Use only ground coffee in the manual insert.
- Do not use water-soluble powdered coffee.
- Do not use coffee that is ground too finely.



Tablet insert

IMPORTANT

Observe the Warranty chapter ⊳ starting on page 84

Preparation of ground coffee using the manual insert

- * Open manual insert lid
- ★ Insert ground coffee (max. 16 g)
- * Close manual insert lid
- * Touch the desired beverage button



Manual insert



3.11 Grounds container

The grounds container receives the used coffee grounds.

It has enough capacity to store coffee grounds from approx. 50 brewing cycles.

The display shows a message as soon as the grounds container needs to be emptied.

Beverage dispensing is blocked for as long as the grounds container is removed.

- ※ Push combi spout upward
- * Remove grounds container
- * Empty and replace grounds container
- * Confirm process on the display



- Replacing without emptying results in the coffee grounds container being overfilled.
 The coffee machine will be soiled. This may cause subsequent damage to the machine.
- > Always empty the grounds container before replacing.
- > If grounds container cannot be replaced, check chute for coffee residue and remove.



IMPORTANT

Observe the Warranty chapter ▷ starting on page 84

3.12 Grounds disposal through the counter (optional)

The coffee machine can be fitted with grounds disposal through the counter. In this case, both the grounds container and the coffee machine base have an opening that passes through the on-site counter on which the machine is placed. The spent coffee grounds are collected in a separate container under the counter.

Important

Clean grounds chute daily ▷ Manual cleaning page 64

3.13 Drip tray



Scalding hazard

- The drip tray may contain hot liquids.
- > Move the drip tray carefully.
- > Replace carefully so that no water accidentally drips down.

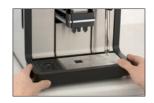
△ CAUTION

Follow the Safety chapter ▷ starting on page 6

Clean drip tray daily

Care

⊳starting on page 57



3.14 Switch off the coffee machine



Take care to work hygienically

- Germs that are hazardous to health can grow in the coffee machine.
- > Perform daily cleaning before switching off the coffee machine.

△ CAUTION

Clean the coffee machine as shown in the manual.

Care

⊳starting on page 57



Follow the manual

 If this is not observed, the liability is invalidated in the event of any resultant damage.

★ Slide the operating panel upward
The ON/OFF switch is on the right side, behind the
operating panel.

* Press the ON/OFF switch briefly (approx. 1 second) Coffee machine switches off.

- * Disconnect mains plug
- ★ Turn off main water supply tap

IMPORTANT

Observe the Warranty chapter ⊳ starting on page 84



PIN access control ▷ PIN rights page 46



4 Software



- When adjusting beverages, the same safety instructions apply as for operating the coffee machine.
- > Follow all operation safety instructions.



4.1 Overview

Ready to operate



page 29

The pads and buttons on the display are available, depending on the settings and the machine model.

"Ready to operate" display pads



Barista (coffee strength)



Warm rinsing

page 29

page 29



Caffeine-free pad



SteamJet cup warmer



Messages page 75

Main menu functions



Care page 31



Beverages page 33



Operating options page 39



Information page 44

starting on page 31



Accounting page 45



PIN rights page 46



page 47



System page 49



Language page 53



Eco-mode page 53



USB page 54

Menu control pads



To the main menu



Confirm value / setting



To previous menu



Delete value / setting

Preparation test



PIN entry



Next, Forward, Start



Show help text



Save settings



Back



Show keyboard



Load settings

Messages on the display



Error message



Milk temperature display (optional)



Care kit



4.2 Ready to operate

"Ready to operate" display

The display is shown when ready to operate depends on the individual settings and options of the coffee machine.

4.2.1 "Ready to operate" display pads

Beverage buttons

All beverage buttons that are ready to dispense are illuminated.

Use the arrows to browse to additional pages with beverages.

Cappuccino

Example: Cappuccino button

"Warm rinse" pad

★ Touch the "warm rinse" pad

A rinse of the pipes with hot water starts. The water warms the brewing system and guarantees an optimum coffee temperature.

Recommended after a longer brewing pause, especially before dispensing a cup of espresso.



"Warm rinse" pad active / inactive ▷ Operating options page 42

Barista pad - coffee strength

		Display	Coffee strength
sta	ındard	2 beans	normal, as per setting
to	uch 1x	3 beans	15% stronger than the setting *
to	uch 2x	1 bean	15% weaker than the setting *

* Maximum quantity of ground coffee 19 g per brewing cycle

The coffee strength will be altered for the next brewing cycle only.



Barista pad active / inactive ▷ Operating options page 42

4.2.2 SteamJet cup warmer



Burn hazard / scalding hazard



 Hot steam is produced by the SteamJet cup warmer. The cups and adjacent surfaces also get very hot.



- > Use heat-resistant cups.
- > Always place a cup upside-down over the cup warmer before dispensing steam.
- > Do not touch the adjacent surfaces immediately after dispensing.
- > Do not touch the spouts immediately after dispensing.
- > Never use the SteamJet function without the drip tray grid in place or without the cup warmer insert.

△ CAUTION

Clean drip tray daily

⊳starting on page 57



Health hazard / hygiene

- The SteamJet function is intended for warming the drinking vessel and is not intended to be used for cleaning.
- > Always use freshly washed drinking vessels when warming cups.

The SteamJet cup warmer can use steam to warm up to 2 cups at the same time.

- Place a cup on the cup warmer with the opening facing downward
- * Touch the pad

Hot steam slowly flows into the cup from below. The jet of steam stays on for the time set in the settings.

* Touch the SteamJet button again The steam jet stops immediately.

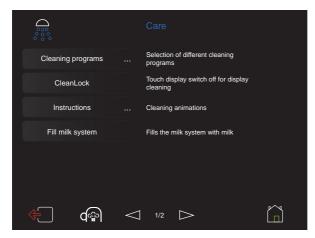
△ CAUTION

Follow the Safety chapter ▷ starting on page 6





4.3 Care





Menu control pads

▷ Overview
page 28

Care chapter

▷ starting on page 57

HACCP cleaning schedule

>starting on page 71

Cleaning programs

- System cleaning
 With switch off or without switch off of the
 coffee machine after system cleaning.
- Mixer rinsing
- Milk system cleaning
- Foamer rinsing

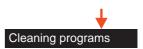
CleanLock

* Touch CleanLock

A 15-second countdown starts.

The touch display can now be cleaned.

The touch display is activated again 15 seconds after the last time it was touched.



Care chapter ⊳ starting on page 57



Instructions

Animated instructions about the available cleaning programs and for installing and removing the mixer and combi spout for cleaning.

Fill milk system (Dynamic Milk)

This function fills the milk system and rinses the system for dispensing cold beverages.

* Touch Fill milk system

The milk system is filled, or rinsed prior to dispensing a cold beverage.

Filter change

If the filter capacity is exceeded, there will be a message once per day that a filter change is due. The filter must be changed within one week; otherwise, the message will be displayed after every brewing cycle.

- * Change filter
- * Confirm filter change

After filter change there is an automatic program sequence to rinse and bleed the anti-scale filter and water system. Hot water runs out of the hot water spout during this process.





Instructions



Observe water filter instructions.

Displays lead step by step through the program.

Follow the instructions.



4.4 Beverages

General information

Dispensing test

For many beverage settings, it is possible to start a dispensing test with the new settings before the recipe is saved.

- * Modify the settings as desired
- * Touch the "Dispensing test" pad

The beverage is dispensed using the newly changed values.

* If the beverage is as desired, touch the Save symbol *The recipe is saved.*

Save recipes

The modified recipe is saved here.

Load recipes

⊳Load recipes, page 40







Example: Cappuccino button





Cup volume, multiple brewing, and dispensing option

Cup volume

Set the desired cup volume. The recipe is adjusted accordingly.

100% is the standard recipe from the factory.

Cup volume S-M-L

The recipes for the sizes S and L are generated. M is as set.

Default value:

S= 25% less than the setting.

L = 25% more than the setting.

The S-M-L function can be activated in the operating options. The cup volume can also be set to a different general level for all beverages using the operating options.

For individual beverages that deviate from the standard, the S-M-L amounts can be changed under Cup volume. Each size can also be individually set to active or inactive. Inactive means that the size no longer appears as a selection for the individual beverage.



Change S-M-L for individual beverages

▷ Cup volume

Activate S-M-L and make a change for all beverages

▷ Operating options
▷ S-M-L
page 41

Multiple brewing cycles

The beverage is brewed several times, as set. Up to 12 times the set amount can be dispensed with one push of a button. Available for beverages with coffee and with milk mixtures, as well as for hot water with the "metered" dispensing option.

Dispensing option

Start-Stop

The dispensing runs until the set amount is reached. The dispensing can be stopped sooner by pressing the button again.

Metered

The set volume is dispensed. The dispensing option is available for milk, foam, and for hot water.



Freeflow

The beverage or steam is output for as long as the button is pressed and held.

• Start-Stop-Freeflow

A brief press of a button starts start-stop dispensing.

A longer press of the button, for more than 1 second, starts freeflow dispensing.

Change recipes





Menu control pads

▷ Overview
page 28

Current recipe composition

The additions in the recipe are displayed here. The sequence of preparation is from left to right. Additions that are above or below each other are processed at the same time.

The software indicates whether desired options are not technically possible.

Storage factory additions

The additions that can be used for the recipe are shown here.

* Touch the desired addition and slide it into the current recipe composition

Delete addition

Delete a marked addition from the current recipe composition.



Change addition

★ Mark the addition and touch the symbol "Change addition"

The Change addition menu opens.

The various options for the selected addition are displayed.

The saved and current data are displayed.



The current values



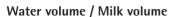
The values saved by Service



The factory values

Ground coffee quantity

Enter in grams (g)



Enter in milliliters (ml)











Dynamic Milk foam quality levels

Coffee machines with Dynamic Milk can use different milk foam quality levels for each beverages. It is possible to combine several milk foam quality levels in one beverage.

Firm Firm milk foam. Recommended for cappuccinos with a brown edge and

for beverages where the appearance of the milk foam is important,

along with balanced milk flavor.

Soft Very fine milk foam. Recommended for cappuccinos with balanced and

very distinct milk flavor. Optimal blending of coffee and milk.

Creamy Milk foam with a shiny surface. Recommended for milk beverages with

balanced milk flavor and a good blend of coffee and milk.

Fluffy Fluffy, light milk foam with a somewhat coarser bubble structure and

balanced milk flavor.

Coffee quality

The quality levels influence the coffee brewing. The higher the quality level, the more intensive the release of the flavour and aromatic substances in the coffee.



Quality levels

- After pressing, space is provided for the ground coffee to swell.
- 2 After pressing, the coffee is brewed immediately.
- **3** After pressing, a pre-infusion occurs.
- 4 After pressing and a pre-infusion, wet pressing occurs.
- 5 Same as for Quality 4, but with stronger wet pressing.
- **6** Same as for Quality 5, but with stronger and longer wet pressing.
- 7 Same as for Quality 6, but with stronger and longer wet pressing.

Instructions:

If very finely ground coffee is used with a small amount of brewing water, a high quality level can cause a brewing water flow error.

Text and illustration





Text and illustration

The beverage name and photo of a beverage button are adjusted here.

Activate the keyboard by touching the keyboard pad.

Comments

A note about the beverage can be saved here.



4.5 Operating options

For self-service mode, a few functions can be switched to be inactive.

The functions and their pads are not displayed in the inactive state.

Button layout

Various standard button layouts are saved here can be selected.

Level switching

Options: • active • inactive

Default value: active

active Beverage selection available at several

different levels (browse pages).

Button allocation

Text and illustration

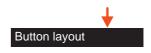
⊳page 38

Change buttons

The positions of two beverage buttons are swapped here.

- ★ Touch a beverage button
- * Touch the "Change buttons" pad
- * Touch the beverage button that is to be swapped
- * Confirm the swap











Load recipes

A saved recipe is loaded to a beverage button here.

- * Touch a beverage button
- * Touch the "Load recipes" pad

A submenu opens.

- * Mark the desired recipe
- * Touch the "Save recipes" pad

The beverage button is assigned to the newly selected recipe.

Rinsing signal

Options: • active • inactive

Default value: active

active A signal sounds before automatic rinsing.

Caffeine-free

The value for the Decaf factor is entered here. Ground coffee quantity for Decaf (decaffeinated coffee) is set by percentage for the ground coffee quantity set in the recipe.

This setting applies to all coffee beverages with preselected "Decaf".

Options: • active • inactive

Default value: inactive





For a Decaf factor of 15%, Café Crème is brewed with 15% more ground coffee, for example, when prepared using the Decaf function.



S-M-I

Options:

active

inactive

Default value:

inactive

Small

Standard modification factor for beverage sizes for S-recipes that are newly activated.

Default value: 75%

Large

Standard modification factor for beverage sizes for L-recipes that are newly activated.

Default value: 125%

Self-service mode

Options: active inactive

Default value: inactive

SB mode active means that the following settings are set at the same time.

• Level switching: inactive

• Barista pad: inactive

• "Warm rinse" pad: inactive

• SteamJet: inactive

Manual insert: inactive

• Beverage preselection: inactive

• Cancel beverage: inactive

Menu pad: delayed

Error message: symbol

• Fill milk system: inactive

b

User Manual WMF 5000 S

41

Barista pad

Options: • active • inactive

Default value: active

active The pad is displayed when ready for operation.

"Warm rinse" pad

Options: • active • inactive

Default value: active

active The pad is displayed when ready for operation.

SteamJet pad (optional)

Options: • active • inactive

Default value: active

active The pad is displayed when ready for operation.

Manual insert (depending on the model)

Options: • active • inactive

Default value: active

active The pad is displayed when ready for operation.

Beverage preselection

Options: • active • inactive

Default value: inactive

active Previously selected beverages are dispensed

without an additional button press.



PostSelection

Options: • active • inactive

Default value: inactive

active The type of coffee and the amount of the

beverage are requested after the beverage has

been selected.

The names of the types of coffee and the sizes can be modified. (Type of coffee and S-M-L).

Cancel beverage

Options: • active • inactive

Default value: active

active Beverage dispensing can be interrupted by

touching the beverage button again.

Menu pad

Options: • immediate • delayed

Default value: immediate

immediate The menu pad reacts immediately when the

pad is touched.

Error message

Options: • Text • Symbol

Default value: Text

Text The errors are shown on the display as a text

message.

4.6 Information

The info menu has the following selection options, as described below.

Last brewing cycle

Information about the last brewing cycle.

Timer

The weekly overview of the timer opens. All switch-on and switch-off times are displayed in this overview.

Service

Contact data for WMF Service. Serial number of the coffee machine.

Care

The last cleaning and care actions that run via coffee machine programs are displayed here.

Water filter and descaling

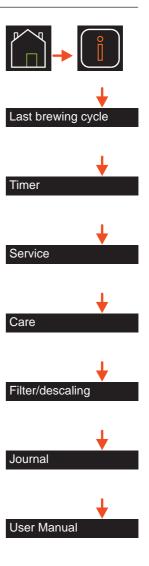
Information on the remaining capacity of the water filter and the time of the next decalcification

Journal

Records of events and faults during operation and cleaning of the coffee machine.

User Manual

The User Manual can be displayed here, or exported via the USB connection.





4.7 Accounting



Counter

The counters for the individual dispensed beverages and the totals of the beverages are displayed here. A record can be read out via the USB output.



Standard setting

Counter 1 = day counter

Counter 2 = week counter

Counter 3 = month counter

Counter 4 = year counter



Each counter can be reset.

TIP

Vending machines

See Vending machines User Manual.

4.8 PIN rights

One PIN can be assigned for each of the areas listed below.

- Cleaning
- Settings
- Accounting

The PINs are hierarchical.

This means, for example: the settings PIN simultaneously grants all rights for the cleaning PIN, but not the rights for the accounting PIN. If no PIN is assigned, then the area is accessible without a PIN.

If a PIN has been assigned for a particular level, no access will be granted without a PIN.

Cleaning PIN

On entering the valid PIN, access to:

Care

Settings PIN

On entering the valid PIN, access to:

Care

- Timer
- Beverages
- System
- · Operating options
- Language
- Accounting (without "delete")
- USB

Accounting PIN

On entering the valid PIN, access to:

Care

- PIN
- Beverages
- Timer
- Operating options
- System
- Accounting (with "delete")
- Language
- USB









4.9 **Timer**



Detail view of current day

Switching between daily and weekly overview. The daily overview shows data for the current day.



Set timer switching times

- Select individual day or days.
- Set switch-on time and switch-off time.

The times are set for all selected days. After confirmation, a weekly overview is displayed with the switch time settings. The individual times can be modified in this weekly overview, as desired.



Date / Time

The current time of day and the date are set here.

Daylight saving time

Default value: inactive

Time / date Daylight saving time Timer state

Timer state

Information about the timer state.

Options:

active

inactive

Default value: inactive

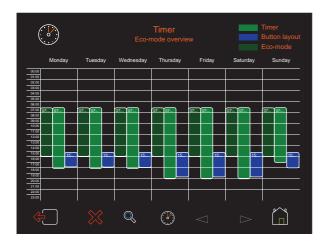
active The timer switching times are active.

inactive The timer switching times are not carried out.

Timer overview and setting the timer

Overview of all switch-on and switch-off times Switching times are shown in different colors and are described in the legend.





Button layout state

Options: • active • inactive

Default value: inactive

active Button layouts can be assigned automatically

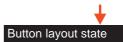
via the timer.

Button layout overview

The weekly overview of all switching times for the button layout is displayed.

▷Timer overview illustration.

The settings can be modified directly in the overview.



For example, self-service from 21:00 to 06:00.



The minimum time for displaying a button layout is 30 minutes.



Eco-mode state

Options:

active

inactive

Eco-mode state

Default value:

inactive

active The Eco-mode state can be activated by means

of the timer.

Eco-mode overview

The weekly overview of all switching times for the Eco-mode is displayed.

▷Timer overview illustration.

The settings can be modified directly in the overview.

Eco-mode overview

4.10 System

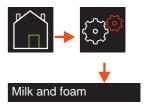
Milk and foam

The central generic values for milk and milk foam are set here. These values apply to all existing recipes. If special values for milk and milk foam are set in the recipes, they retain their validity and are not modified.

Hot foam foam proportion (only Easy Milk)

Options: very little, little, middle, much, very much.

Default value: little



User Manual WMF 5000 S

49

Illumination

The desired lighting color is set via the triangle in the color circle. The color can also be defined and set by means of RGB values. There are also the following options:

- Change color slowly
- Change color normally
- Change color quickly
- OFF

The current setting is displayed immediately.

Illumination when ready to operate

Standard color side

Event display (message)

Options: • active

Default value: inactive

active The illumination during a message can be adjusted.

inactive

Illumination for messages (event)

Event color side

Switch-off rinsing

Options: • active • inactive

Default value: active

active When the coffee machine is switched off, an automatic shutdown rinsing is started.



Illumination



For example, Beans empty message.



Display brightness

The brightness of the display is adjusted here.



Reduce brightness

Options: • active • inactive

Reduce brightness

Default value: active

active If reduced brightness is set to "active", then the display brightness is reduced automatically 5 minutes after the last beverage is dispensed. If the display brightness has been dimmed, the display returns to the selected brightness level when it is first touched. The second time a beverage button is touched, the corresponding beverage is dispensed.

Touch display calibration

Recalibrate the touch display.

Touch calibration

Eco-mode

For Eco-mode description see Chapter 4.12.

Options: • active • inactive

Default value: inactive

The Fco-mode can be activated here.



Temperature

Boiler

The boiler water temperature is set here. (coffee brewing water temperature)

Water filter

Options:

active

inactive

Default value:

inactive

active

Water filter is fitted. Capacity and water

hardness are queried.

Filter capacity (water filter)

If the water filter is active, the filter capacity in litres is entered here.

Measured carbonate hardness

Enter the measured water hardness in °dKH here.

Measured total hardness

Enter the measured total hardness here.

Machine configuration

For Service only.

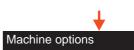


Temperature



Note

If the water hardness is between 0 and 4 °dKH, no water filter is needed.





4.11 Language

The language used in the display is set here. The available languages are displayed in English.



4.12 Eco-mode

If Eco-mode is set to "active," the steam boiler temperature is reduced 10 minutes after the last beverage is dispensed.

The optional side illumination is switched off.

The beverage buttons remain lit.

If a beverage with milk content is to be dispensed when the temperature is reduced, the coffee machine needs approx. 15 seconds to heat up.

Beverage dispensing starts after the machine has heated up.



(On / Off / Timer) Standard: OFF

Eco-mode can be directly activated or deactivated here, or the timer control can be activated.

Switch off

(never / after 30 min./60 min./90 min./120 min./ 150 min./ 180 min.)

Standard: never

The time after the last beverage is dispensed is adjusted here. If this time is exceeded, the coffee machine automatically shuts off.

It can be set in increments of 30 minutes.

Eco-mode can be activate for a limited time using the timer.

□

4.13 USB

Data exchange is possible via the USB connection. As long as the USB stick is inserted, the functions will be active.

The USB connection is at the top left on the back side of the operating panel, behind a cover.

The cover must always be closed and latched when the coffee machine is in operation.







Load recipes

Saved recipes are loaded here.

Load cup symbols

Save recipes

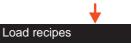
Export recipes to USB.

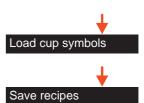
Export counters

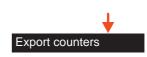
Counters are exported to a CSV file here.

HACCP export

The cleaning cycles performed are recorded and are exported here as evidence for HACCP.











Data backup

Data settings, such as machine data, beverage data, etc. are saved here.



Load data

Data settings, such as machine data, beverage data, etc. are loaded here. (Can be protected by a PIN.)



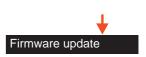
Load language

If available, another display language can be loaded via the USB connection here.



Firmware update

For Service only.



5 Other settings

5.1 Set grinding degree



Bruising or crushing hazard / risk of injury



- The coffee grinder contains moving parts that can cause finger injury.
- > Never reach into the grinders with coffee machine running and product hoppers removed.



Follow the Safety chapter ▷ starting on page 6



Set the grinding degree to be finer

- The coffee grinder can become blocked if the grinding degree is changed to a much finer level all at once.
- > Adjust the grinding degree to a finer level by only one full turn of the multitool.
- > Then dispense one coffee beverage using the finder grinding level.
- > Repeat these steps as often as needed to achieve the desired grinding degree.

Set the grinding degree to be more coarse The grinding degree can be set to a coarser level all at once, if desired.

Adjust the center grinder

The operating panel must be opened in order to adjust the center grinder When setting the grinding degree to a finer level, the operating panel must be closed in order to dispense each coffee beverage.

IMPORTANT

* Remove the bean hopper

Preset grinding degree is now visible.

- Release coffee dispensing and wait until grinder starts up
- With grinder running, alter grinding degree as desired using the multitool

Grinding degree 1

→ fine



Grinding degree 6

→ coarse





Multitool



6 Care

6.1 Care safety instructions

Regular cleaning is essential in order to ensure problem-free operation of the coffee machine and to ensure optimum coffee quality.



Health hazard / hygiene

- Milk is very sensitive. Germs that can pose a health hazard can build up in the milk system.
- > Clean the milk system daily.
- For coffee machines without Plug&Clean, also perform manual cleaning of the combi spout once per day after the end of operations.
- > For coffee machines with Plug&Clean, also perform manual cleaning of the combi spout once per week after the end of operations.
- > Change the milk hose at regular intervals.
- > Change the mixer hose at regular intervals.
- > Follow all hygiene instructions.
- > Follow the HACCP cleaning schedule.



Health hazard / hygiene

- Germs can multiply in a coffee machine that is not in use.
- > Prior to and after every instance that the machine is shut off for several days, perform all cleanings.

△ CAUTION

△ CAUTION



Health hazard / hygiene

- All cleaning agents are perfectly tuned to the cleaning programs.
- > Use only WMF cleaning agents.





Health hazard / Irritation and scalding hazard

- Hot cleaning fluid runs out of the combi spout when cleaning.
- The hot liquids can irritate the skin, and the heat poses a burn hazard.
- > Never reach under the spouts while cleaning.
- > Always lock out the touch display with "CleanLock" before cleaning.
- > Ensure that no one ever drinks the cleaning solution.



Follow the Safety chapter ▷ starting on page 6



58

Dynamic Milk

If no beverage with a milk component has been dispensed for 119 minutes, an automatic milk system rinse is started and the system is filled with fresh milk.

NOTE



6.2 Cleaning intervals overview

Ca	re				
Daily	Weekly	Regularly	Automatic		
Cle	an	ing	pro	ograms	
х				System cleaning (Easy Milk / Dynamic Milk)	000
х				Mixer rinsing	
х				Milk system cleaning	Cleaning programs ⊳starting on page
х			х	Foamer rinsing	v starting on page
Ma	nu	al c	elea	aning	
х				Clean the operating panel (CleanLock)	⊳page 64
х				Clean the grounds container	⊳page 64
х				Clean the drip tray	⊳page 65
х				Clean the housing	⊳page 65
	х			Clean the milk system manually (Easy Milk)	⊳page 66
	х			Clean milk system manually (Dynamic Milk)	⊳page 67
(x)	х			Clean the mixer *	⊳page 67
		х		Clean the bean hopper	⊳page 68
		х		Clean the powder hopper *	⊳page 69

Daily = Daily, at least once per day and as required

Weekly = Weekly cleaning Regularly = Regularly as required Automatic = Automatic processing = Daily for severe soiling (x)

= Optional (depending on the model)

e 60

6.3 Cleaning programs

6.3.1 System cleaning

System cleaning is an automatic cleaning program and consists of several segments. The coffee, milk, and powder systems are cleaned depending on how much they have been used. This includes milk system rinsing, mixer rinsing, and the use of two different WMF cleaning tablets for the coffee and milk systems.

Instructions as animation

Cofffee machine

▶ Instructions



Health hazard / irritation and scalding hazard



- During cleaning, hot cleaning solution and hot water run out of the combi spout and out of the hot water spout.
- The hot liquids can irritate the skin, and the heat poses a burn hazard.
- > Never reach under the spouts while cleaning.
- > Always place a collection container with approx. 3 litres capacity under the spout prior to cleaning.
- > Ensure that no one ever drinks the cleaning solution.



Follow the Safety chapter ▷ starting on page 6



The cleaning program provides a step-by-step guide through the system cleaning on the display.

Follow the messages.

IMPORTANT



System cleaning; Easy Milk / Dynamic Milk

For system cleaning for coffee machines with Easy Milk / Dynamic Milk, the special blue cleaning container is required for cleaning.

Start

- * Start the Care menu
- * Touch Cleaning programs
- * Touch System cleaning
- ★ Information will be shown on the display



6.3.2 Mixer rinsing



Health hazard / scalding hazard

- During rinsing, hot rinsing water flows out of the combi spout.
- > Never reach under the spouts while rinsing.

Mixer rinsing can be started separately.

- * Start the Care menu
- * Touch Cleaning programs
- * Touch Mixer rinsing
- ★ Information will be shown on the display

△ CAUTION

Follow the Safety chapter ▷ starting on page 6

Instructions as animation

Cofffee machine

▶ Main menu

Care
▷ Instructions

6.3.3 Milk system cleaning



Health hazard / scalding hazard

- During rinsing, hot rinsing water flows out of the combi spout.
- > Never reach under the spouts while rinsing.

The milk system cleaning can be started separately. This makes sense if there are longer periods between dispensing milk beverages.

The milk system cleaning program cleans the milk system

For milk system cleaning for coffee machines with Easy Milk / Dynamic Milk, the special blue cleaning container is required for cleaning.

A special cleaning tablet must be used.

- * Start the Care menu
- * Touch Cleaning programs
- * Touch Milk system cleaning
- * Information will be shown on the display

△ CAUTION

Instructions as animation

- Cofffee machine▷ Main menu
- > Care





6.3.4 Foamer rinsing



Health hazard / scalding hazard

- During rinsing, hot rinsing water flows out of the combi spout.
- > Never reach under the spouts while rinsing.

For coffee machines with Easy Milk, there is a foamer rinsing that can be started when required. The foamer rinsing can also take place automatically. This is started automatically after the last milk beverage is dispensed. An acoustic warning signal sounds before the foamer rinsing starts automatically.

When the foamer rinsing is activated, there must be no previously dispensed beverages located beneath the combi spout.

- * Start the Care menu
- * Touch Cleaning programs
- * Touch Foamer rinsing
- * Information will be shown on the display

6.3.5 Foamer rinsing (Dynamic Milk)

For coffee machines with Dynamic Milk, the foamer is rinsed automatically every 2 hours.

△ CAUTION

Instructions as animation

▷ Cofffee machine

▷ Main menu

▷ Care

▶ Instructions

6.4 Manual cleaning

6.4.1 Clean the operating panel (CleanLock)

Touch **CleanLock** to start a 15-second countdown. The touch display can now be cleaned. The touch display is activated again 15 seconds after the last time it was touched.

Order numbers for the WMF care program

Accessories and spare parts page 88



Scalding hazard

- If a beverage is initiated accidentally, there is a hazard of being injured.
- > Always lock out the touch display with "CleanLock" before cleaning.





- There is a risk of causing scratches or scores.
- > Do not clean with scouring powders or the like.
- > Do not use any sharp cleaners or implements.
- > Use soft cloths for cleaning.

IMPORTANT

6.4.2 Clean the grounds container (grounds chute, optional)

- Empty grounds container and rinse under running drinking water
- * Clean with a clean, damp cloth
- * Dry the grounds container and replace it



> Never use force. Danger of breakage.



IMPORTANT

Observe the Warranty chapter ▷ starting on page 84



6.4.3 Clean the drip tray



Scalding hazard

- The drip tray may contain hot liquids.
 If the drip tray is not properly engage
 - If the drip tray is not properly engaged, such as after cleaning, there is a burn hazard due to hot liquids.
 - > Move the drip tray carefully.
 - > Replace carefully so that no water accidentally drips down.
 - > Always make sure the drip tray is seated correctly.
- Lift up the front of the drip tray slightly and remove it
- * Clean drip tray thoroughly
- * Rinse the drip tray with clear drinking water
- * Dry off the drip tray and replace it

6.4.4 Clean the housing



- There is a risk of causing scratches or scores.
- > Do not clean with scouring powders or the like.
- > Do not use any sharp cleaners or implements.
- > Use soft cloths for cleaning.

For cleaning metal cover parts (matte surface) we recommend WMF Purargan® cleaner.

△ CAUTION



IMPORTANT

Observe the Warranty chapter ⊳ starting on page 84

6.4.5 Clean the milk system manually (Easy Milk)



Scalding hazard

- If a beverage is initiated accidentally, there is a hazard of being injured.
- > Always switch off using the ON/OFF switch prior to cleaning.
- > Disconnect mains plug.

△ CAUTION

Instructions as animation

Coffee machine

Main menu Care

Instructions



Health hazard

- In case of eye contact, the WMF milk system cleaner can cause severe eye injury.
- > Ensure that the milk system cleaner never makes contact with the eyes of a person or animal.

△ CAUTION

- * Pull forward the lever behind the combi spout
- * Remove combi spout
- ★ Remove the milk hose and the mixer hose

 (1)
- * Mix a special cleaning tablet with 0.5 liters of warm tap water
- * Dismantle combi spout
- Place all parts of combi spout in the cleaning solution (3 parts)

All parts must be completely immersed in the cleaning solution.

- * After 5 hours, clean all parts thoroughly with a brush
- * Rinse all combi spout parts very thoroughly with clear drinking water
- * Thoroughly rinse the milk hose and the mixer hose (1
- ★ Insert the milk hose and the mixer hose (1)
- * Reassemble combi spout
- * Replace combi spout
- ⁽¹⁾ The mixer hose is included only for coffee machines with a mixer.









6.4.6 Clean combi spout manually (Dynamic Milk)

Regularly clean the outside of the combi spout with a damp cloth and clean the dispensing openings with the matching brushes.



For coffee machines with Dynamic Milk, the foamer must not be removed.

6.4.7 Clean the mixer

Cleaning will be more frequent depending on powder consumption.

- * Slide the operating panel upward lock into place
- * Pull off mixer hose from mixer to combi spout
- * Pull the mixer bowl forward by the handle The propeller for the mixer is now visible.
- * The propeller can be cleaned with a cloth
- * Dismantle two-piece mixer bowl
- * Clean both parts of mixer bowl and mixer hose under warm running drinking water
- ☆ Allow all parts to dry completely

On re-assembly, all openings must face in the same direction.

- * Attach mixer hose on the mixer bowl
- * Replace mixer bowl until he engages in the lock
- * Attach mixer hose on the combi spout



Scalding hazard

- If the mixer hose is not firmly attached, hot water or hot powder beverage can be discharged inadvertently.
- > Always firmly attach the mixer hose.

IMPORTANT

Observe the Warranty chapter ⊳ starting on page 84

Instructions as animation

- Cofffee machine
- ⊳ Main menu





△ CAUTION

6.4.8 Clean the bean hopper

The bean hoppers should be cleaned as required and at regular intervals. Recommendation: monthly.



Risk of injury

- Long hair could become caught in the grinder head and drawn into the coffee machine.
- > Always protect hair with a hairnet before removing the bean hopper.





Bruising or crushing hazard / risk of injury



- The coffee machine contains moving parts that can cause finger or hand injury.
- > Always switch off the coffee machine and unplug the mains plug before reaching into the coffee grinder or the opening of the brewing unit.

△ CAUTION



Never clean the bean hoppers in a dishwasher.

* Slide the operating panel upward
The ON/OFF switch is on the right side, behind the operating panel.

- Press the ON/OFF switch until coffee machine switches off
- * Disconnect mains plug
- ★ Use the multitool to turn the lock on the bean hopper counterclockwise to open it

IMPORTANT



Rotate the lock by 90°



- * Lift bean hoppers out
- ★ Completely empty bean hoppers and wipe out thoroughly with a damp cloth
- * Allow the bean hoppers to dry completely
- ★ Refill and replace bean hoppers
- Use the multitool to rotate the lock clockwise to close it



Cleaning will be more frequent depending on powder consumption.

- * Slide the operating panel upward
 The ON/OFF switch is on the right side, behind the operating panel.
- Press the ON/OFF switch until coffee machine switches off
- * Disconnect mains plug
- ★ Use the multitool to turn the lock on the powder hopper counterclockwise to open it
- ★ Tip hopper backwards and remove upwards
- * Empty hopper completely







- * Unscrew union nut at front and rear
- * Remove the dosing auger
- ★ Thoroughly wipe out hopper with a damp cloth
- * Thoroughly clean individual dosing auger components
- * Allow powder hopper and individual components to dry completely
- * Re-assemble and replace the dosing auger and screw on union nuts



Portion controller with individual parts. Dosing auger





Ensure correct orientation of discharge.

- ★ Refill and replace powder hopper
- Use the multitool to rotate the lock clockwise to close it



7 HACCP cleaning schedule

You are required by law to ensure that your customers are not subject to any health hazards as a consequence of the consumption of the food items you serve. A HACCP cleaning schedule (Hazard Analysis Critical Control Points) for risk identification and assessment is required. You should carry out a risk analysis on your premises. The aim of the analysis is to recognize and pre-empt food hygiene hazard points. For this purpose, monitoring and, where necessary, test procedures must be established and implemented.

With correct installation, care, maintenance, and cleaning, WMF coffee machines meet the requirements described above. If care and cleaning of the coffee machine is not carried out properly, dispensing milk beverages will constitute a food hygiene hazard point. Please observe the following points in order to comply with the HACCP cleaning schedule:

"Food Hygiene Ordinance from 05.08.1997"

Use our HACCP cleaning schedule for monitoring of regular cleaning. HACCP export ▷ page 54

Sanitise the milk system daily

 Follow the cleaning instructions for the milk system in the Care chapter. This will ensure that your system contains a minimum of bacteria at commencement of operation. Use only cleaning agents that have been approved by WMF.



You can call up the logs of the most recent cleaning operations via Information pad . The USB pad a can be used to export an HACCP record.

TIP

Always commence operation with a freshly opened cooled milk pack

- Original packaged UHT milk is usually free from harmful bacteria. Always open a new cooled milk pack at commencement of operation.
- Ensure absolute cleanliness when opening the milk pack. Germs can be introduced from dirty hands or tools when opening.

Keep milk cool.

- Always have a new cooled milk pack handy.
- If cooling is not used during operation, then the milk must be used up very quickly. Cool the milk occasionally if needed.
- If little milk is used, cooled milk must be placed in the refrigerator again during operation.

Recommendation:

only use UHT milk with a 1.5% fat

At commencement of operation milk should be at approx. 6–8 $^{\circ}$ C.

Depending on the setting, one litre of milk is sufficient for approx. 20 cappuccinos.

WMF AG offers a range of refrigeration options (e.g., WMF countertop coolers).

Year

ЦΛ	CD	مام	nina	coho	مايية

Only use cooled UHT milk, to prevent health risks due to bacteria.
For powder beverages, use only products that have not exceeded their expiration date.

ror powder oeverages, use only products that have not exceeded their expiration of Cleaning steps:

1. Perform system cleaning

3a. C

>User Manual, Care chapter
2a. Clean the milk system manually (Easy Milk)

User Manual, Care chapter
 2b. Daily mixer rinsing
 ▷ User manual, Care chapter

- 3a. Clean the milk system and change out the combi spout after 4 hours of operation time (absolutely required for a low number of dispense cycles, or if milk is not cooled)
- 3b Dynamic Milk: regularly clean the outside of the combi spout.
 3c. Weekly mixer cleaning and regular cleaning of product hoppers (beans / powder) ▷User Manual, Care chapter
- 4. General machine cleaning

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8 Maintenance and descaling

Please observe that this is a professional industrial coffee machine which needs regular maintenance and descaling.

The maintenance date is based on the degree of use of the coffee machine and is shown on the display. If maintenance is undertaken by WMF Service, then descaling of the brewing system is done at the same.

The coffee machine may continue to be operated after the message, but Customer Care or contract maintenance should be carried out promptly to ensure correct functioning and so as to avoid any consequent damage.

8.1 Maintenance

Maintenance after the display message; may only be undertaken by trained personnel or by WMF Service, as in this instance components affecting safety must be replaced.

Service maintenance message
> Messages and instructions
page 75

The following care or maintenance stages are provided:

 Maintenance after the display message; may only be undertaken by trained personnel or by WMF Service, as in this instance components affecting safety must be replaced. Service maintenance message ▷ Messages and instructions page 75

8.2 WMF Service

You can reach WMF Service if the local service point is not known.

WMF AG Eberhardstraße D – 73309 Geislingen (Steige)							

Important!

For other maintenance work and repairs, please contact your local WMF Service. The telephone number can be found on the address sticker on the coffee machine and on the delivery note.



9 Messages and instructions

9.1 Messages for operation

Refill beans

- * Refill bean hopper (refer to display)
- * Check:
- Is the bean hopper lock open?

Care

- Coffee beans do not feed through.

Open water supply valve

* Turn on water tap and confirm

Empty grounds container

* Empty grounds container

Grounds container missing

* Replace the grounds container correctly

Change water filter

* Change water filter Follow water filter instructions.

* Call WMF Service if needed

Call WMF Service

Error number is displayed

Error messages and malfunctions

Service message

Service maintenance after the display shows a message.

* Call WMF Service

Service messages are instructions. It is generally possible to continue operating the coffee machine.

9.2 Error messages and malfunctions

Basic procedure on display of error messages or malfunctions.

- Switch coffee machine off and then on again after a few seconds
- * Repeat the process which led to the error

In many cases, this eliminates the malfunction and you can continue working.

If this is not successful: find the error message or error number in the following error list and follow the sequence of actions indicated.

If this does not rectify the error or if the error indicated is not listed please call WMF Service.

Some messages lead to blocking of individual functions. You will notice this by the fact that the beverage button illumination goes out. The beverage buttons that are still illuminated can continue to be used.

Your WMF 5000 S is provided with a diagnostics program. Any errors that occur are shown on the display. The error messages listed may also be caused by an interruption to the mains electricity supply. If there is a current error or a message to the operator, the pad is displayed.

★ Touch
▲

76

The error message and the error number are displayed.





The ON/OFF switch reacts after about 1 second and the coffee machine switches off. In order to clear an error, for example if the software hangs up, pressing and holding the ON/OFF switch will switch off the controller.

NOTE

Error number	Error description	Action instructions
88	Boiler: over-temperature	* Switch off the coffee machine, allow to cool and switch on again If error not remedied * Switch off the coffee machine * Call WMF Service
161	Flow error: brewing water	Between each of the following steps switch off the coffee machine and on again. If error not remedied carry out the next step. ★ Set the grinding degree coarser ▷ Other settings ▷ Set grinding degree, page 56 ★ Reduce quality ▷ Settings ▷ Recipes, page 37 ★ If error not remedied call WMF Service
186	Steam boiler: level	Beverage dispensing temporarily blocked. * Check that grounds container is correctly inserted * Switch off the coffee machine and on again
9083	Cooler temperature is in the frost range	 Switch off the coffee machine, disconnect mains plug Call WMF Service Check whether the cooler temperature is set too low

Error number	Error description	Action instructions
9516 9516	Right grinder blocked Left grinder blocked	* Switch off the coffee machine Disconnect mains plug Remove bean hopper Rotate the grinder disk counterclockwise only by using the multitool for the hopper (two pins must be inserted in the corresponding recesses
		on the grinder; see illustration) * Replace hopper * Switch on the coffee machine ▷ Care ▷ Bean hopper cleaning, page 68 If this occurs frequently: * Set grinding degree one stage coarser ▷ Other settings ▷ Set grinding degree, page 56

9.3 Errors without error message

3			
Error pattern	Action instructions		
No hot water dispensing but water in grounds container	* Clean the stream regulator * Call WMF Service (coffee dispensing possible)		
 No Choc dispensing but water in grounds container 	 ≯ Do not use Choc dispensing ≯ Call WMF Service (coffee dispensing possible)		
Choc portion controller blocked, Choc dispensed only with water	 Clean the portioner ▷ Care ▷ Clean powder hopper, page 69 Empty powder Turn dosing auger manually until all powder is removed If necessary rinse with water Allow all parts to dry completely 		
Coffee dispensing on the left / right differs	* Clean the combi spout ▷ Care ▷ Clean milk system manually, page 66		



Messages and instructions | Errors without error message

Error pattern	Action instructions
No milk foam / milk output, but milk in milk container	 Check whether the milk hose is kinked or squashed Re-route milk hose correctly Easy Milk: clean the combi spout Dynamic Milk: clean combi spout manually Dynamic Milk: add milk and touch "Fill milk system" in the customer care menu Fill milk system, page 32
Milk foam not OK Temperature too cold or too hot	 ★ Check whether milk cooler is iced ★ Clean the combi spout ▷ Care ▷ Clean milk system manually, page 66
 The milk foam dispensing spits strongly Milk too hot 	 Check whether the milk system has been cleaned Clean the milk system Check whether the milk has been cooled sufficiently
No powder beverage dispensing	 Clean the mixer bowl Is the hose kinked? Perform milk cleaning and rinsing oftener, if necessary daily Care ▷ Cleaning intervals overview, page 59 Care ▷ Clean milk system manually, page 66
	≯ Dose less powder≯ Dose more water
Pump runs continuously, water in grounds container	* Switch off the coffee machine and on again * If error not remedied call WMF Service
Choc hopper cannot be replaced	 ★ Manually turn the drive for the dosing auger at the portion controller slightly in a clockwise direction ★ Check whether Choc hopper is accidentally locked
Bean hopper cannot be replaced	★ Check whether bean hopper is accidentally locked

10 Safety and warranty

10.1 Hazards to the coffee machine



Follow the manual

We do not accept any warranty for damage resulting from failure to observe this requirement.

Observe the conditions for usage and installation.

Installation location

- The installation location must be dry and protected against water spray.
- Some condensate, water, or steam can always be discharged from a coffee machine.
- > Do not use the coffee machine outdoors.
- > Set up the coffee machine so that it is protected against water spray.
- > Always place the coffee machine on a water-resistant and heatproof base in order to protect the installation surface against damage.

Coffee grinder

- Foreign objects can damage the grinders.
 This damage is not covered under the warranty.
- > Ensure that no foreign objects land in the coffee bean hopper.

IMPORTANT

Observe the Warranty chapter ⊳starting on page 84

Conditions for usage and installation

> starting on page 13



Please observe the following instructions so as to prevent problems with and damage to the coffee machine:

- For water with a carbonate hardness in excess of 5°dKH, a WMF water filter must be fitted; otherwise the coffee machine can be damaged due to build-up of scale.
- For insurance reasons always ensure that, at the end of operation, the main water supply tap is turned off and the mains switch is switched off or the mains plug is unplugged.
- We recommend damage prevention measures, such as:
 - installation of a suitable water monitor in the mains water supply
 - installation of smoke alarms
- After shut off for several days we recommend running the cleaning program at least twice before reusing the machine.

System cleaning ▷ Cleaning programs page 60

10.2 Directives

Manufacturer: WMF AG, 73309 Geislingen (Germany) The machine fulfils the requirements of all applicable provisions of the directives MRL (MDD) 2006/42/EG (EC), EMV (EMC) 2004/108/EG (EC) and RoHS 2011/65/EG (EC).

The manufacturer indicated above declares that this machine conforms to all applicable provisions of the directives listed. Any modifications to the machines that are not approved by us will cause this declaration to become invalid. Collecting technical documentation: WMF AG.

The original declaration of conformity is included with the machine. The device bears the CE mark.

The device fulfils the requirements of the German Food and Feed Code (LFGB), the Regulation on Commodities (BedGgstV), the EU regulation No. 10/2011 as well as the EU regulation No. 1935/2004 in the currently valid editions.

When used properly, the device does not present a health hazard or other unreasonable hazard. The materials and raw materials used fulfil the requirements of the Regulation on Commodities as well as the EC regulations No. 10/2011.

Currently valid national rules apply in countries outside of the European Union.

This device is subject to the directive on waste electrical and electronic equipment WEEE 2012/19/EG (EC) and may not be disposed of as domestic waste. Requirements traceability pursuant to EC regulation No. 1935/2004 and Good

Manufacturing Practice within the meaning of EC regulation No. 2023/2006 are ensured and guaranteed.



For disposal please contact WMF Service.

Address ⊳page 74



10.3 Duties of the owner / operator

The operator of such equipment must ensure regular maintenance by WMF Service technicians, their agents or other authorised persons, and checking of safety devices.

Access to the service area is permitted only for persons with knowledge and practical experience with the device, especially regarding safety and hygiene. The coffee machine must be set up by the operator such that care and maintenance can be performed without hindrance.

In office / floor supply or similar self-service applications, only staff instructed in operation of the coffee machine should supervise the coffee machine. Trained personnel should carry out care procedures and be available for questions regarding use.

The operator shall ensure that electrical equipment and operating facilities are in a fit state (e.g. to BGV A3) [German Accident Prevention Association or equivalent]. In order to ensure the operating safety of your coffee machine, it is essential to perform regular checks of the safety valves and the pressure containers, among other checks.

These measures are conducted by WMF Service or by WMF authorised service personnel as part of the maintenance work.

Machine cleaning must be carried out using only the WMF special cleaning agent intended by WMF for the coffee machine (tablets), and for the milk system (cleaning liquid).

The manufacturer's specifications regarding maintenance cycles and frequency of maintenance (> Maintenance) must be observed.

WMF special cleaning agent

▷ Accessories and spare parts
page 87

10.4 Warranty claims



Follow the manual

- We do not accept any warranty for damage resulting from failure to observe this requirement.
- > Observe the conditions for usage and installation.

Whether the purchaser has any rights under warranty, and the nature of any such warranty rights that the purchaser may have, is determined by the agreement made between the purchaser and the vendor. If the requirements of this User Manual are not followed, warrant claims may be voided.

No warranty is provided:

- On any parts subject to natural wear and tear. This includes seals, mixers, and brewing unit, among other items.
- For malfunctions due to the effect of the weather, scale build-up, chemical, physical, electrochemical or electrical effects.
- If a water filter is not fitted even though the local water supply requires use of a water filter and malfunctions occur as a consequence.
- If malfunctions occur as a result of failure to follow instructions for the handling, maintenance, and care of the unit (e.g., User Manual and maintenance instructions).
- With respect to faults which occur as the result of failure to use original WMF spare parts or incorrect assembly by the purchaser or by third parties or by faulty or negligent treatment.
- With respect to the consequences of improper modifications undertaken without the consent of WMF, or by repair or reconditioning work on the part of the purchaser or by third parties.
- With respect to faults caused by inappropriate or improper use.

IMPORTANT

Conditions for usage and installation

▷ starting on page 13

Important

Maintenance ⊳ page 73





Appendix: Technical data

Technical data for coffee machine

External dimensions	Width 325 mm			
	Height 706 mm (with lockable bean hopper)			
	Depth 590 mm			
Coffee bean hopper	approx. 110	00 g each ⁽¹		
	Coffee bean hopper in the center approx. 550 g (1			
Powder hopper (optional)	approx. 1,200 g each (2			
Weight empty	approx. 37 kg			
Water supply	3/8 inch hose connector wi	th mains tap, and filter		
	with 0.08 mm mesh size, or	n site. Min. 0.2 MPa flow		
	pressure at 2 litres / minute	e, max. 0.6 MPa. Water		
	temperature maximum 35			
	provided with the new coff			
	new water filter must be used. Do not use old hoses.			
Water quality	For drinking water with a carbonate hardness above			
4,	5 °dKH, a WMF water filter should be installed			
	upstream.			
Water drain tube (optional)	Tube a minimum of DN 19, minimum downward			
· · · · ·	slope of 2 cm/m			
Nominal power rating	2.75-3.25 kW	5,9-7,1 kW		
Power supply	220-240 V, 50/60 Hz,	380-415 V, 50/60 Hz,		
11 /	(1/N/PE)	(3/N/PE)		
Illumination	LED class 1			
Degree of protection	IP X0			
Protection class	_			
Continuous sound pressure	< 70 dB(A) ⁽³			
level (Lpa)				

We reserve the right to make technical modifications.

- 1 The capacity depends on the size of the coffee beans.
- (2 Only with optional powder hopper. The fill level depends on the powder used.
- (3 A-evaluated sound pressure level Lpa (slow) and Lpa (impulses) at operating personnel workplace is under 70 dB(A) in any working mode.

Ambient temperature	+5 °C to +35 °C
	(empty the water system in case of frost).
Maximum humidity	80% relative humidity without condensation.
	Do not use device outdoors.
Installation surface / water spray	The device must be placed and leveled on
	a horizontal, sturdy, water-resistant, and
	heatproof base.
	The device must not be cleaned using a water
	jet. The device must be installed where it is
	protected against water spray. The device must
	not be located on a surface that is sprayed or
	cleaned with a water hose, steam jets, steam
	cleaner, or similar devices.
Installation clearances	For operating, service and safety reasons the
	machine should be installed with a clearance of
	not less than 50 mm at the back and sides from
	the building or non-WMF components.
	A minimum working space of 800 mm in front
	the coffee machine and overhead clearance of
	at least 200 mm above the product hoppers are
	recommended. A clear height of 1,100 mm from
	the top of the installation surface should be
	ensured. The height of the installation surface above the floor is at least 850 mm. If the coffee
	machine connections are to be run downwards
	through the counter, please make space for the lines, which can reduce the usable space below
	the coffee machine.
Installation dimensions of the	See the User Manual for the water filter.
water filter	See the oser mandar for the water filter.
water meet	





These specifications for the electrical connection and the standards quoted apply for connecting the coffee machine in EU countries. It may be necessary to also observe additional country-specific regulations. Outside the EU countries acceptance of the standards quoted is to be checked by the legal entity or natural person who wishes to use the coffee machine.

The local power supply must be constructed according to the currently valid IEC 364 (DIN VDE 0100). An isolated ground socket or a country-specific single-phase socket for single-phase connection, or a 5-pole CEE / CEKON socket per EN 60309 or a country-specific multi-pole socket for a three-phase connection, must be available near the machine. The sockets are part of the customer's on-site installation. The mains cable must not come into contact with hot surfaces. If the mains cable for this device is damaged then it must be replaced by our service personnel or a similarly qualified person, in order to prevent hazards.

In order to avoid possible faults from arising on our shielded data lines due to potential equalisation currents between the devices, an additional potential equalisation unit should be planned for devices connected to the vending system. (See EN 60309)

Appendix: Accessories and spare parts

Number	Unit	Designation	Order No.	Model	
Water supply					
1	Pcs	Connecting tube for constant water supply	33 2292 1000	all	
1	Pcs	Angle for drain tube	33 2165 8000	all	
1.5	Meter	Drain tube	00 0048 0042	all	
Tool					
1	Pcs	Multitool	33 2408 4000	all	
Product h	opper				
1	Pcs	Bean hopper and powder hopper lid	33 2655 7099	all	
1	Pcs	Medium bean hopper lid	33 2655 8099	all	
1	Pcs	Bean hopper / product hopper labels	33 2624 7000	all	
Milk and	mixer sys	tem			
1	Pcs	Double foamer, complete	33 2867 5300	Easy Milk	
1	Pcs	Milk restrictor	33 2614 9000	Easy Milk	
1	Meter	Milk hose	00 0048 4948	all	
1	Pcs	Milk hose spring	33 0190 3000	all	
1	Pcs	Milk hose sleeve	33 2180 5000	all	
1	Pcs	Plug&Clean adapter	33 2427 5000	all	
1	Pcs	Mixer bowl	33 2872 8100	Powder	
0.25	Meter	Mixer hose	00 0048 0064	Powder	
Drip tray / drip grid					
1	Pcs	Drip tray with SteamJet	33 2633 7100	with SteamJet	
1	Pcs	Drip tray without SteamJet	33 2633 7000	without SteamJet	
1	Pcs	Drip tray grid with SteamJet	33 2633 8100	with SteamJet	
1	Pcs	Drip tray grid without SteamJet	33 2633 8000	without SteamJet	





Number	Unit	Designation	Order No.	Model		
WMF cust	WMF customer care program					
1	Pack	Special cleaning tablets (100 pieces)	33 2332 4000	all		
1	Pack	Special cleaning tablets for the milk system	33 2622 0000	all		
1	Pcs	Cleaning container for the milk system	33 2593 6000	all		
1	Pcs	Cleaning container lid for the milk system	33 2593 7000	all		
1	Pcs	Pipe cleaner	33 0350 0000	all		
1	Pcs	Cleaning brush	33 1521 9000	all		
1	Tube	WMF Molykote "gasket grease"	33 2179 9000	all		
Documen	Documentation					
1	Pcs	Set of documents WMF 5000 S	33 4028 1010	all		

Index

Accessories and spare parts 88 Accounting 45 Accounting PIN 46 Additions 35 Animations 32 Auto Steam 22

В

Barista pad 15, 42 Barista pad - coffee strength 29 Bean hopper 15 Bean hopper / powder hopper 23 Beverage buttons 15, 29 Beverage dispensing 20 Beverage preselection 42 Beverages 33 Button allocation 39 Button layout 39 Button layout overview 48

Button layout state (timer) 48

C

Caffeine-free 40

Cancel beverage 20, 43 Care 31, 44, 57 Care safety instructions 57 Change addition 36 Change recipes 35 Clean combi spout manually 66 Cleaning intervals 59 Cleanina PIN 46 Cleaning programs 31, 60 CleanLock 31 Clean the bean hopper 68 Clean the drip tray 65 Clean the grounds container 64 Clean the housing 65 Clean the milk system manually 66 Clean the mixer 67 Clean the operating panel (CleanLock) 64 Clean the powder hopper 69 Coffee quality 37 Comments on the recipe 38

Combi spout with integrated milk foamer 15

Conditions for usage and installation 13

Cool milk 19 Counter 45 Cup volume 34 Cup volume S-M-L 34 Cup warmer 15, 30 Current recipe composition 35

D

Data backup 55 Delete addition 36 Detail view of current day 47 Directives 82 Dispensing hot water 20 Dispensing option 34 Dispensing test 33

Display brightness 51

Display for beverage buttons and settings 15

Drip tray 26

Duties of the owner / operator 83

E

Error message 43 Error messages and malfunctions 76 Errors without error message 78 Event display 50 Export counters 54

F

Filter capacity 52 Filter change (optional) 32 Firmware update 55 Foamer rinsing 63 Foamer rinsing signal 40 Freeflow 35

G

General safety instructions 6 Glossary 17 Ground coffee quantity 36 Grounds container 15, 25 Grounds disposal through the counter (optional) 25

н

HACCP cleaning schedule 71 HACCP export 54 Hazards to the coffee machine 80 Hot foam proportion 49 Hot water spout 15

Illumination 50 Information 44 Installation clearances 86 Installation surface 86 Instructions 32 Intended use 12 Introduction 14

J

Journal 44

L

Language 53 Last brewing cycle 44 Level switching 39 Load cup symbols 54 Load data 55 Load recipes 33, 40, 54 Lock recipes 33



M

Machine options 52 Main menu functions 28

Maintenance 73

Maintenance and descaling 73

Manual cleaning 64

Manual insert 24

Manual insert pad 42 Mechanical settings 56

Menu control pads 28

Menu pad 15, 43 Message pad 15

Messages and instructions 75

Messages for operation 75

Messages on the display 28

Metered 34

Milk and foam 49

Milk foam dispensing 19

Milk or milk foam dispensing 19

Milk system cleaning 62

Milk volume 36

Mixer rinsing 61

Multiple brewing cycles 34

Multitool 56

Ν

Nominal power rating 85 No warranty is provided: 84



ON/OFF switch 15

Operating options 39

Operating panel 15 Operation 18

Operation safety instructions 18

Other settings 56

Overview 27

Page up and down 15

Parts of the coffee machine 14

PIN rights 46

PostSelection 43 Powder hopper (optional) 15

Preparation of ground coffee using the manual insert 24

Preselection pads (optional) 20

0

Quality level 37

R

Ready to operate 27, 29

"Ready to operate" display 15, 29

"Ready to operate" display pads 27, 29

Removable drip tray with drip grid 15

S

Safety 6

Safety devices 6

Save recipes 54

SB mode (self-service mode) 41

Service 44

Set grinding degree 56

Set timer switching times 47

Settinas PIN 46

Side illumination 15

Software 27 Start-Stop 34

Start-Stop-Freeflow 35

Steam dispensing (optional) 21

SteamJet 15

SteamJet pad 15, 30

Steam outlet 15

Storage factory additions 36

Swap buttons 39

Switch off 26

Switch on the coffee machine 19

System 49 System cleaning 60

Т

Tablet insert 15

Technical data 85

Technical data for coffee machine 85

Text and illustration 38

Time / date 47

Timer 44, 47

Timer overview and setting the timer 48

Timer state 47

Touch display calibration 51

U

USB 54

User Manual 44

User Manual Signs and Symbols 16

User Manual Symbols 16

Vendina machines 45

W

"Warm rinse" pad 15, 29, 42

Warranty claims 84

Water filter 32, 52

Water quality 85 Water supply 85

Water volume 36

WMF Service 74





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