

SafetyPro Ribbon Loading

Improper loading of the SafetyPro ribbon can cause the ribbon to feed out and get cut with the vinyl, or other printing errors such as a red flashing light or no ink transfer. The most common ribbon loading issue is incorrect placement of the black ribbon spindle, and incorrect feeding of the ribbon between the supply and rewind sides. This issue is detailed below.

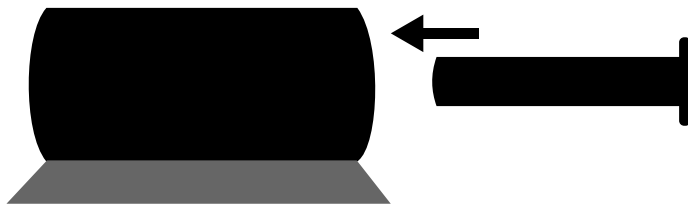


Figure 1

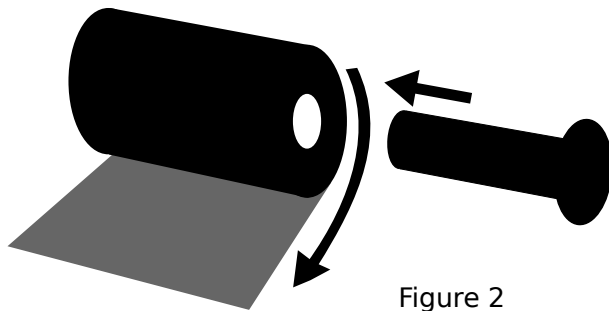


Figure 2

The ribbon is loaded on two black plastic spindles, with a lip/flange on one side. That lip must be on the right-hand side for both rolls when in the printer, in order to engage with the mechanism in the printer properly.

The rear spindle is for the full supply roll. The spindle must be inserted from the right-hand side, with the supply roll unwinding from under the roll, as shown in figures 1 and 2.

When inserting the spindle in the supply roll, make sure the ribbon is unwinding as shown in figure 2.

Inside the printer, the ribbon should follow a path similar to the one shown here in figure 3. If the ribbon is following the path shown in figure 4, the spindle will need to be removed and the roll reversed.

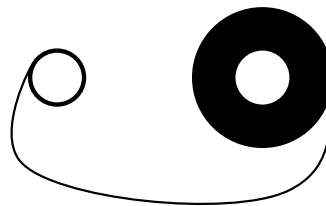


Figure 3

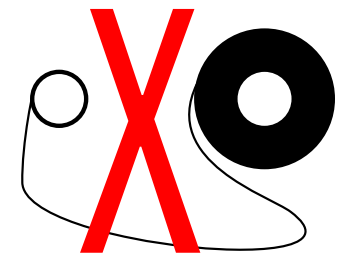


Figure 4

Call us today for more information
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Free Tech Support

We are here to help you get started! Contact us any time for free tech support and training.