

# Smart Wireless Camera

Model No. C1

User Manual

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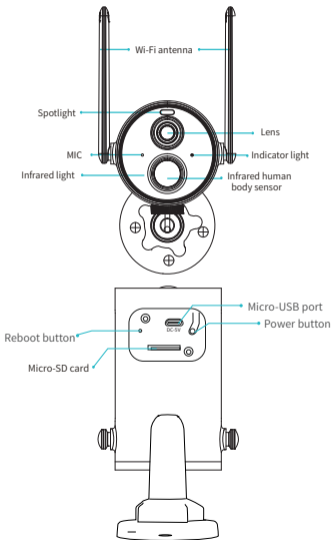
### **Thank you for choosing rock space!**

Please read over this User Manual before using your camera. If you have any questions, please visit <https://rockspaceworld.com> or contact us at [service@rockhomelife.com](mailto:service@rockhomelife.com) to find help and more information.

## **In the box**

1. Camera \*1
2. Bracket \*1
3. Mounting kit \*1
4. USB cable \*1
5. User manual \*1

# Product overview



# Specifications

| Item                | Status  |
|---------------------|---|
| Field of view       | Horizontal: 96° Vertical: 56°<br>Diagonal: 128° |
| Image resolution    | Max. 1920×1080                                  |
| Video bitrate       | Adaptive  |
| Storage media       | Micro SD card (Up to 128GB)                     |
| Battery capacity    | 9000mAh   |
| Adapter requirement | 5V/1.5A   |
| Size                | 71.2×93.4×121.2 (mm)                            |

## Charge the camera

Before you mount the camera on a wall or ceiling, make sure your camera is fully charged. When in use, the rockhome app will remind you when the battery is low.

To charge the camera: Use the Micro USB cable to plug into a 5V/1.5A charging adapter. During charging, the camera's indicator light is solid yellow, and when the camera is fully charged, the indicator light will turn into solid green. It will take about 9 hours to fully charge the camera.

## Indicator light status

| Mode               | Status |
|--------------------|--------|
| Working mode       | Blue   |
| Sleep mode         | Off    |
| Charging mode      | Yellow |
| Fully charged mode | Green  |

# Set up the camera

## 1. Download rockhome

All the functions can be performed using the rockhome app. Get the app from the App Store or Google Play, or scan the QR code below to download directly.



Scan for rockhome

or



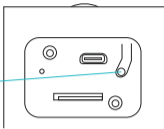
## 2. Log in

Open the app, and log in. If you don't have an account, follow the on-screen instructions to create one.

## 3. Turn on the camera

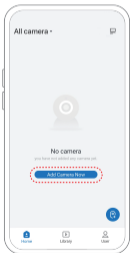
Unscrew the cover on the back of the camera. Press the power button for about 5s to power on your camera. You'll hear a prompt and the indicator light turns blue.

Power button



## 4. Add the camera

Click Add Camera Now in the rockhome app and follow app instructions to configure your camera and add it to your network.



Note: To ensure a long distance connection, the camera only supports 2.4 GHz Wi-Fi with stronger wall penetration capability and does not support enterprise Wi-Fi. Please ensure that the connected Wi-Fi meets the requirements.

## ! Troubleshooting

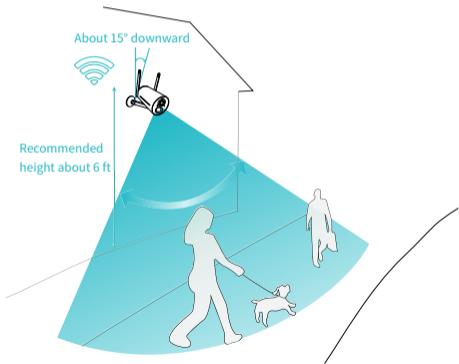
- When you hear "**Wi-Fi Password Error**", please check whether the Wi-Fi password you entered in the rockhome app is correct;
- When you hear "**Authentication error**", please ensure that your Wi-Fi network is not an enterprise network, and the camera supports only the network with a security level below WPA-2;
- When you hear "**Wi-Fi not found**", please check whether you select or enter the correct Wi-Fi name, and place the camera near the Wi-Fi router and ensure that the router is powered on. Please note that 5 Ghz Wi-Fi cannot be searched by the camera;
- When you hear "**Retrieving IP time out**", it indicates that there are too many connected devices to your router. Please remove some of the connected devices that are not commonly used or restart the router to clear the unconnected devices. You may need to contact the router administrator;
- When you hear "**Cloud service connection fail**", please check whether your router is connected to the Internet. When you hear this error prompt, it is because your home network fails or the selected router is a local area network server. Please ensure that the network connection is normal, and try to temporarily turn off the firewall to connect again.



## Select a good spot

Select a good spot for your camera, place or install the camera in a position where its view is not blocked, and ensure that it is within the coverage of your Wi-Fi network. Check your camera's video stream with the rockhome app.

Note: The PIR sensor is more sensitive to movements across the camera's field of view than movements toward or away from the camera. If you mount your camera on a wall, we recommend 15° downward and about 6 feet above the ground.

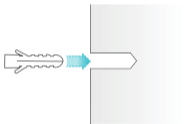


# Mount the camera

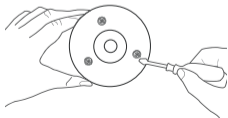
You can simply place the camera on a horizontal surface like a shelf or you can mount it to the mounting plate.

## 1. Install the mounting plate

Hold the plate against where you want to mount your camera and mark the holes with a pencil. Drill in the screw holes. Then, insert the plastic expansion tubes into holes, place the plate on the surface and screw the mounting screws into the expansion tubes.



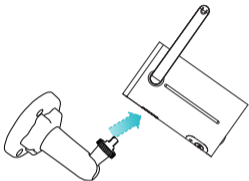
1



2

## 2. Fix the camera

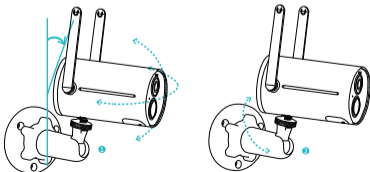
Align the bracket screw with the screw hole of the camera and then rotate it clockwise to tighten the camera.



## 3. Adjust the view

Use the rockhome app to check the view while you adjust the camera angle. After you adjust it to the right angle, tighten the bracket screw by rotating it in clockwise direction.

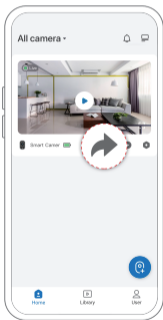
About 15° downward



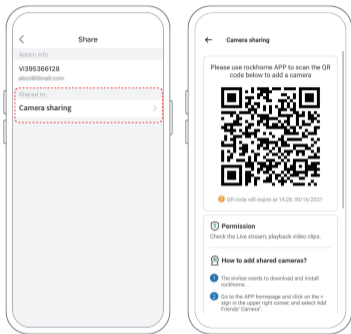
# Share the camera

The one who set and configure the camera is the administrator. If you are the camera's administrator, you can share the camera with up to 50 members at no extra cost. Members can access live stream and playback, and talk to people near the camera.

- 1) Find the camera you want to share on rockhome app homepage or camera setting page. Tap the share button.



2) Tap Camera sharing, and a QR code will be generated for sharing.



3) For the member you want to share, go to rockhome app and tap Add Friend's Camera on the User page. Then scan the QR code.



4) The administrator will receive a request after the member scans the QR code, tap Accept. Now the member can view the camera's stream in their own app.

# Firmware upgrade

When you connect your camera through the rockhome app, it will prompt you if the latest firmware is available. You can also manually check the firmware upgrade in the settings of the app.

- ❗ Please make sure that your camera is fully charged or connected to the power adapter before upgrading the firmware. Do not cut off the power supply during the upgrade.

## FAQ

### Q1: Why doesn't the Wi-Fi name appear when I connect to Wi-Fi?

A: On Apple devices with iOS13 and above, you need to turn on the "location permission" for the app in the system settings and change it to "allow when using."

### Q2: How rock space cameras store recorded videos?

A: **App storage:** rockhome app offers 7-day ( $\leq 1$ GB) free app storage service. As long as there is network connection, video clips will be recorded and uploaded to the rockhome app automatically. With a cloud service subscription, you can view recordings for up to 60 days, depending on your plan.

**SD card storage:** You can also use an SD card for storage. However, video clips saved to the SD card cannot be shared, downloaded, or deleted directly from the rockhome App. You need to put the SD card into a computer (with an SD card reader) or phone to delete the corresponding clips.

### Q3: How many cameras can be added to one rockhome app account?

A: You can add as many cameras as you'd like to.

### Q4: Will the camera show red lights when night vision is activated?

A: The built-in infrared lamp beads make the camera only show some dim red lights when night vision is activated, but the image quality is still clear in low light or in total darkness.

### **Q5: What are the requirements for Wi-Fi?**

A: Please use a 2.4GHz wireless network. The device does not support the 5GHz wireless network. Meanwhile, please set the Wi-Fi authentication method to WPA2-PSK or other lower level of security method. A password is required.

### **Q6: Can rock space cameras work without Wi-Fi?**

A: Yes, they can! After setup, as long as an SD card is inserted into the camera, it can record videos even if there is no Internet connection. An internet connection is only required when the footage needs to be accessed remotely.

### **Q7: How far should the camera be placed from the router?**

A: After testing, the Wi-Fi connection distance can normally reach up to 150 meters in the open area. However, the actual situation depends on the strength of Wi-Fi and its surrounding environment (thick walls, electromagnetic devices, large metal objects will all cause interference to the Wi-Fi signals). If the camera connection signal is weak or unstable, please place the camera as close to the router as possible.

### **Q8: What is the maximum length of recording time?**

A: If you set the duration as "Auto", when someone occurs in the view of the camera, it will start recording a video for up to 3 minutes.

### **Q9: How to quickly view videos by category?**

A: Click the icon in the upper left corner of the "Library" page to start filtering videos by category. Select the category you want to see and then click "Save" to view the video playbacks.

### **Q10: What should I do when the device is in malfunction?**

A: Long press the power bottom for 5 seconds to turn it off. If there is no response, press the reboot hole with a pin to restart the camera.



## FCC warning

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) this device may not cause harmful interference.
- (2) this device must accept any interference received, including interference that may cause undesired operation. Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

Reorient or relocate the receiving antenna.

Increase the separation between the equipment and receiver.

Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

Consult the dealer or an experienced radio/TV technician for help.

To maintain compliance with FCC's RF Exposure guidelines, this equipment should be installed and operated with minimum distance between 20cm the radiator your body: Use only the supplied antenna.

