

3330 Cumberland Blvd. Atlanta, GA 30339 877.428.9937 www.zep.com

Formulated for professionals, Zep's industrial strength drain openers, clear the toughest clogs. If our formulas don't open a drain clog, you will get your money back, Guaranteed! Our experienced Retail Technical Service Representatives are happy to assist you with your problem. Call 1-888-805-4357 for assistance.

To receive your refund mail this form to:

Attention: Consumer Relations Zep Inc., 1420 Seaboard Industrial Blvd., Atlanta, GA 30318

- 1. Please send in this refund form AND the original proof of purchase (sales receipt).
- 2. Please write the Product UPC below (located under the barcode on the back label of the product.)



- 3. Mark the product and size used that you are requesting a refund on:
  - $\square$  Professional Strength Drain Opener  $\square$  32 oz.  $\square$  64 oz.  $\square$  128 oz.
  - □ 10 Minute<sup>®</sup> Hair Clog Remover □ 32 oz. □ 64 oz. □ 128 oz.
  - $\Box$  10 Minute<sup>®</sup> Drain Opener Gel  $\Box$  32 oz.  $\Box$  64 oz.  $\Box$  128 oz.
  - □ Liquid Heat<sup>®</sup> Drain Opener □ 19 oz. □ 34 oz. □ 64 oz. □ 128 oz.
  - □ Crystal Heat<sup>®</sup> Drain Opener
  - □ Advanced Tub & Shower Drain Opener
  - Advanced Bathroom Sink Drain Opener
  - Advanced Kitchen Sink Drain Opener
- 4. Name (Please Print) \_\_\_\_\_

5. <u>Address</u>				
Street		_ Apt		
City	_State	- ·	Zip	
Phone Number* ()	-	Email*		
Purchase Price				

\*phone number and email used only for notifying you on rebate status

Help us Help You! Please describe your clog and what happened that is causing your refund request. Submit input through zep.com or below in comment section Comment:

## Our Refund Policy:

90-day money-back guaranteed (90 days from date of issue reported; allow 6-8 weeks for processing). All refund requests must include the original dated sales receipt along with an explanation expressing dissatisfaction. If the original sales receipt cannot be presented, customer request will be denied. NOTE: All refunds exclude sales tax. Our refund policy is limited to the purchase price of the product and will not cover consequential damages or negligence. Limit one refund per household.