



LIMITED WARRANTY

Blue Cube Wellness LLC (“Blue Cube”) warrants from the date of installation to the original consumer purchaser (“you”) the following when your Blue Cube is purchased from an authorized dealer/service provider (“dealer”).

- 5 Year No Leak Tub Warranty**
Blue Cube warrants against water loss due to defects in the stainless-steel tub of your Core Chill for five years.
- 5 Year Exterior Warranty**
Blue Cube warrants the waterproof highly durable 2-part polymer finish material of your Core Chill to not leak and be free from defects in materials and workmanship for five years.
- 5 Year No Leak Plumbing Warranty**
Blue Cube warrants your Core Chill against leaks caused by defects in materials and workmanship for five years. This warranty specifically covers leaks from the internal plumbing, internal glue joints, drains, hoses, and all bonded parts.
- 5 Year Cabinet Warranty**
Blue Cube warrants your Core Chill cabinet to be free from defects in materials and workmanship for five years. This warranty specifically covers the cabinet’s structural integrity, including assembly.

Component	Warranty Period in Years
Linex Frame	5
Tub	5
Cabinet	5
Plumbing	5
Electrical	5
Chilling Motor Water Pump Ozone	1.5

Some parts, most of which can be changed out without the use of tools, such as filter cartridges, filter lids, tub pillows and cover locks, are not included in this warranty, but are warranted to be free from defects in materials and workmanship at the time of delivery to you. Tub covers and other tub accessories are specifically excluded from this warranty, although they may be covered by other warranties. Please check with your tub cover dealer for details. Adding tub cover hardware/clips/locks is the responsibility of the purchaser and any subsequent alterations to the tub are not covered by this warranty.

The cosmetic finish of the cabinet and deck is warranted to be free from defects in materials and workmanship at the time of delivery to you. Fading, aging and weathering of the surface will naturally occur over time and are not considered defects, nor are they covered by this warranty.

THERE IS NO WARRANTY FOR WOOD ON ANY BLUE CUBE MODEL, INCLUDING BUT NOT LIMITED TO WOOD DECKS AND WOOD FRAMES, REGARDLESS OF TUB PLACEMENT (INSIDE OR OUTSIDE). PURCHASER TAKES FULL RESPONSIBILITY FOR ALL WOOD UPKEEP AND MAINTENANCE; WOOD IS NOT COVERED BY THIS OR ANY OTHER WARRANTY OFFERED BY BLUE CUBE.

We do not recommend placing wooden decks and frames outside. If the purchaser chooses to place their tub outside, keep the tub out of direct sunlight and covered when not in use. Wooden decks and frames must be rubbed with teak or tung oil every 1 to 6 months depending on weather if it is placed outside and volume of tub use (for both inside and outside placement). Regardless of placement inside or outside, **all wooden surfaces need to be wiped down until they are clean and dry after each use and**

before placing the cover on the tub so there are no splashes or standing water on the wood. Refer to your Blue Cube Core Chill Manual for proper care and maintenance instructions.

Extent of Warranty The following applies to all the warranties listed:

This warranty extends only to the original consumer purchaser of the Blue Cube Core Chill when purchased and originally installed within the country of purchase. This warranty begins on the date of installation of the spa, but in no event later than 6 months from the date of purchase. This warranty terminates upon any transfer of ownership of the spa, or if the spa is installed or relocated outside the country of purchase prior to the expiration of the warranty period.

Warranty Performance

To make a claim under this warranty, email service@bluecubebaths.com directly. If you do not receive a response within 48 hours call 541-393-9149. You must give Blue Cube written notice of any warranty claim, along with a copy of your original purchase receipt indicating the date of the purchase, within thirty (30) days of the time you discover the claim. Blue Cube reserves the right to inspect the malfunction or defect on location.

Purchaser shall find a local service provider (pool and spa repair) which Blue Cube must approve as an Authorized Service Agent to repair any defects covered by this warranty.

A Blue Cube technician must speak to the local service provider so they can be vetted and approved prior to service being scheduled. A Blue Cube technician will be available to speak with the local service provider at the time of the repair. Except as described herein, you will not be charged for parts and/or labor necessary to repair the spa for defects covered by this warranty. In some cases, the servicing dealer may charge you a repairperson travel/service charge that is not covered by this warranty. Please contact Blue Cube for information regarding any such charges.

Limitations

Except as described above, this warranty does not cover defects or damage due to normal wear and tear, improper installation or reinstallation, alteration without Blue Cube prior written consent, accidents, acts of God or Mother Nature, misuse, abuse, commercial or industrial use, use of an accessory not approved by Blue Cube, failure to follow Blue Cube Pre-Delivery Instructions or your Owner’s Manual, or repairs/installations made or attempted by anyone other than an Authorized Service Agent vetted by Blue Cube. Alteration includes, but is not limited to, any component or plumbing change, or electrical conversion.

Disclaimers

ANY IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE STATUTORY PERIOD OR THE DURATION OF THE APPLICABLE WARRANTY STATED ABOVE, WHICHEVER IS SHORTER. Some states, provinces (including Quebec) and countries do not allow limitations on how long an implied warranty may last, so the above limitations may not apply to you. Notice to residents of the State of New Jersey: The provisions of this warranty, including its limitations, are intended to apply to the fullest extent permitted by the laws of the State of New Jersey.

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THIS WARRANTY DOES NOT COVER INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO THE REMOVAL OF ANY DECK OR CUSTOM FIXTURE OR ANY COST TO REMOVE OR REINSTALL THE COLD PLUNGE, IF NEEDED. Some states, provinces (including Quebec) and countries do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations may not apply to you.

Legal Remedies

This warranty gives you specific legal rights, and you may have other rights which vary from state to state, province to province or country to country. This warranty is not transferable.



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