



LIMITED WARRANTY

Blue Cube Wellness LLC (“Blue Cube”) warrants from the date of installation to the original consumer purchaser (“you”) the following when your Blue Cube is purchased from an authorized dealer/service provider (“dealer”).

5 Year No Leak Tub Warranty
Blue Cube warrants against water loss due to defects in the stainless-steel tub for five years.

5 Year Linex Exterior Warranty
Blue Cube warrants the Linex material of your cold plunge to not leak and be free from defects in materials and workmanship for five years.

5 Year No Leak Plumbing Warranty
Blue Cube warrants your Core Chill against leaks caused by defects in materials and workmanship for five years. This warranty specifically covers leaks from the internal plumbing, internal glue joints, drains, hoses, and all bonded parts.

5 Year Cabinet Warranty
Blue Cube warrants your Core Chill cabinet to be free from defects in materials and workmanship for five years. This warranty specifically covers the cabinet’s structural integrity, including assembly.

Component	Warranty Period in Years
Linex Frame	5
Tub	5
Cabinet	5
Plumbing	5
Electrical	5
Chilling Motor Water Pump Ozone	1.5

Wooden based decks and frames must be rubbed with teak and tung oil every month to 6 months depending on weather and volume use.

Wooden deck and frames (no Linex protection) placed outside or in direct sunlight will have their frame and cabinet warranties voided.

Some parts, most of which can be changed out without the use of tools, such as filter cartridges, filter lid, spa pillows and cover locks, are not included in this warranty, but are warranted to be free from defects in materials and workmanship at the time of delivery to you. Spa covers and other spa accessories are specifically excluded from this warranty, although they may be covered by other warranties. Please check with your Hot Spring spa dealer for details.

The cosmetic finish of the cabinet is warranted to be free from defects in materials and workmanship at the time of delivery to you. Fading and weathering of the surface may naturally occur over time and are not considered defects. Refer to your Blue Cube Core Chill Manual for proper care and maintenance instructions.

The following applies to all of the warranties listed:

Extent of Warranty

This warranty extends only to the original consumer purchaser of the Blue Cube Core Chill when purchased and originally installed within the country of purchase. This warranty begins on the date of installation of the spa, but in no event later than 6 months from the date of purchase. This warranty terminates upon any transfer of ownership of the spa, or if the spa is installed or relocated outside the country of purchase prior to the expiration of the warranty period.

Warranty Performance

To make a claim under this warranty, email info@bluecubebaths.com directly. If you do not receive a response within 48 hours call 541-419-9050. You must give Blue Cube written notice of any warranty claim, along with a copy of your original purchase receipt indicating the date of the purchase, within thirty (30) days of the time you discover the claim. Blue Cube reserves the right to inspect the malfunction or defect on location.

Blue Cube or its Authorized Service Agent will repair any defects covered by this warranty. Except as described herein, you will not be charged for parts and/or labor necessary to repair the spa for defects covered by this warranty. In some cases, the servicing dealer may charge you a repairperson travel/service charge that is not covered by this warranty. Please contact Blue Cube for information regarding any such charges.

Limitations

Except as described above, this warranty does not cover defects or damage due to normal wear and tear, improper installation, alteration without Blue Cube prior written consent, accident, acts of God, misuse, abuse, commercial or industrial use, use of an accessory not approved by Blue Cube, failure to follow Blue Cube Pre-Delivery Instructions or your Owner’s Manual, or repairs/installations made or attempted by anyone other than an authorized representative of Blue Cube. Alteration includes, but is not limited to, any component or plumbing change, or electrical conversion.

Disclaimers

ANY IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE STATUTORY PERIOD OR THE DURATION OF THE APPLICABLE WARRANTY STATED ABOVE, WHICHEVER IS SHORTER. Some states, provinces and countries (including Quebec) do not allow limitations on how long an implied warranty may last, so the above limitations may not apply to you. Notice to residents of the State of New Jersey: The provisions of this warranty, including its limitations, are intended to apply to the fullest extent permitted by the laws of the State of New Jersey.

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THIS WARRANTY DOES NOT COVER INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO THE REMOVAL OF ANY DECK OR CUSTOM FIXTURE OR ANY COST TO REMOVE OR REINSTALL THE COLD PLUNGE, IF NEEDED. Some states, provinces and countries (including Quebec) do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations may not apply to you.

Legal Remedies

This warranty gives you specific legal rights, and you may have other rights which vary from state to state, province to province or country to country. This warranty is not transferable.



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