

**STERN-WILLIAMS PRODUCTS, L.L.C. LIMITED ONE YEAR WARRANTY FOR RESIDENTIAL AND COMMERCIAL USE OF STERN-WILLIAMS PRODUCTS****LIMITED WARRANTY COVERAGE**

Stern-Williams warrants products against defects in material and workmanship under both normal residential and commercial use for a period of one year from date of shipment. This limited warranty is made in place of all other warranties applicable to this product whether written, oral, or implied.

This warranty is provided for the exclusive benefit of the initial consumer purchaser or owner. This warranty is non-transferable to subsequent purchasers or owners. The sole exception to the non-transferability of this warranty is that if this product is purchased by a plumber, contractor, or other service providers, this warranty extends to the first residential and/or commercial property owner on whose behalf the product was purchased for installation. This warranty applies only to Stern-Williams's products installed in the United States of America, and its territories or Canada.

Claims must be made within 10 days of discovery of the defect and within the one-year warranty period. The 10 days discovery period shall not extend the one-year warranty period.

If a defect arises and a valid claim is received, Stern-Williams will, at its option, either repair the product, replace the product or any part therein with a Stern-Williams product of equal or similar type and size, or refund to the consumer the wholesale price of the product. If Stern-Williams elects to repair or replace the product, it shall do so at its own cost. This warranty excludes payment for any labor other than that provided by Stern-Williams.

If Stern-Williams elects to refund the wholesale price to the consumer, Stern-Williams shall have no further obligation to its wholesale customer, or any contractor concerning such product. Goods proven to be defective will be replaced after proper inspection, but no claims for damages incurred or for work done thereon will be allowed. Replacements when supplied will be shipped at no cost to the consumer.

EXCLUSIONS AND LIMITATIONS

1. This limited warranty only applies to products purchased through an authorized Stern-Williams wholesaler or re-seller.
2. This limited warranty does not apply to defects or damage caused by non-genuine Stern-Williams parts, installation error, product abuse, product misuse, improper maintenance, improper care or cleaning, improper repair, and/or movement or transfer of the product from its original installation location (whether performed by you, a plumber, a contractor, or a service company). Because improper installation, care, and cleaning can cause significant damage to the product, it is strongly recommended that you follow the Installation Instructions along with the Care and Cleaning Instructions (as well as the other instructions) that accompanied the product.



WARRANTY

3. Stern-Williams is not responsible for labor charges and/or damage incurred during installation, repair, or replacement.
4. Stern-Williams does not warrant that this product and/or its installation complies with local code requirements. Stern-Williams recommends that you consult with a plumbing contractor about local code requirements.

TO THE EXTENT PERMITTED BY LAW, THIS WARRANTY IS EXCLUSIVE AND IN PLACE OF ALL OTHER WARRANTIES, WHETHER ORAL OR WRITTEN, STATUTORY, EXPRESS, OR IMPLIED. STERN-WILLIAMS HEREBY EXCLUDES SPECIAL, INCIDENTAL, AND CONSEQUENTIAL DAMAGES FOR ANY BREACH OF ANY EXPRESSED OR IMPLIED WARRANTY APPLICABLE TO THIS PRODUCT.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations and exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state (or province, as applicable).

OBTAINING WARRANTY SERVICE

If you believe that you have a warranty claim, contact Stern-Williams, either through an authorized Stern-Williams dealer or re-seller or by writing or emailing:

In the United States or Canada:

Stern-Williams Products, L.L.C.
13920 Cypress Lane
Grandview, MO 64030
orders@sternwilliams.com

Please be sure to provide all pertinent information regarding your claim, including a complete description of the problem, the product, model number, color, finish, purchase date, and from whom the product was purchased.

For other information, please consult the Stern-Williams website at www.sternwilliams.com.