## $z^{z^z} (PodS^m)$

## zPods™ Warranty

the future of sleep for sleepless children

## THE ZPODS™ PROMISE OF QUALITY

Your purchase of a zPods<sup>TM</sup> Gen 2 Single or Double is an investment in the health and wellness of your family. We're thrilled that we get to play a role in your family's well-being and will work hard to make sure you are pleased with your decision to go with zPods<sup>TM</sup>. We're confident in the quality of our beds but recognize that sometimes errors and defects may occur during manufacturing. In the unlikely event that a zPods<sup>TM</sup> Gen 2 Single or Double covered by our Limited Five-Year Warranty should fail due to material, workmanship, or manufacturing defect, we promise to send replacement parts or repair the problem at no additional cost to the original purchaser. The zPods<sup>TM</sup> Limited Five-Year Warranty is our assurance to you that any zPods<sup>TM</sup> Gen 2 Single or Double you purchase will be free from material, workmanship, or manufacturing defects over the first five years of the product, as per the terms and conditions of our warranty below.

## **Limitations & Exceptions**

Under this Limited Five-Year Warranty, the sole liability of zPods™ is limited to, as its option, replacement or repair of component parts or items under warranty. zPods™ will, at its discretion, replace items in their entirety only if the material, workmanship, or manufacturing defects cannot be remedied by replacing the defective parts. If the component parts or items under warranty are discontinued, zPods™ will, at its discretion, replace the component parts or items with comparable parts or items of equal or lesser value. Additionally, zPods™ is limited to covering packing, shipping, or transportation costs to replace said parts or items for one year after the verified time of purchase. One year after purchase, the purchaser will be responsible for covering all packing, shipping, and transportation costs for replacement parts or items.

This Limited Five-Year Warranty provides coverage to the original purchaser, only for products located at the original address the item was shipped to, and does not

apply to merchandise purchased "as-is" or second-hand. All warranties, whether express or implied, cover only normal household or commercial usage. No warranty, express or implied, applies to any condition resulting from regular wear and tear, misuse, abuse, damage by customer or anybody in customer's household, alteration, pet or animal damage, chemical damage, water damage, fire damage, damage as a result of natural disaster, improper cleaning or care, nor any condition resulting from incorrect or inadequate maintenance. This warranty is null and void if the zPods™ Gen 2 Single or Double has been moved from the original point of delivery. This Limited Five-Year Warranty does not cover damages or defects caused by use of chemical treatments or protective coatings to the plastic or finish of any zPods™ Gen 2 Single or Double. Any such chemical treatments or protective coatings void the warranty of zPods™. This warranty does not cover damages resulting from soiling, unapproved cleaning or maintenance methods, fading or other damages resulting from exposure to sunlight, damages resulting from household humidity, or damages resulting from any liquid, including but not limited to water or alcohol.

All electronics are subject to the terms stated above with the exception that the electronics are covered for one year only.

This Limited Five-Year Warranty does not apply to any products that have been purchased separately from the zPods<sup>™</sup> Gen 2 Single or Double (i.e., television, mattress, etc.) or product parts that have been altered by any person without the express written authorization of zPods<sup>™</sup>.

In the event that you experience a material, workmanship or manufacturing defect over the next five years of your product, please email support@zpodsforsleep.com.

www.zpodsforsleep.com

DISCLAIMER: NO OTHER EXPRESS WARRANTY HAS BEEN MADE OR WILL BE MADE ON BEHALF OF ZPODSTM WITH RESPECT TO THE ZPODSTM GEN 2 SINGLE OR DOUBLE AND ITS PARTS, OR THE OPERATION, REPAIR, OR REPLACEMENT OF THE ZPODSTM GEN 2 SINGLE OR DOUBLE AND ITS PARTS. SOME PARTIES OFFER EXTENDED WARRANTIES, INCLUDING BUT NOT LIMITED TO EXTENDED OR ADDITIONAL PLASTIC WARRANTIES. ZPODSTM SHALL NOT BE LIABLE UNDER ANY EXTENDED OR ADDITIONAL WARRANTIES OFFERED BY ANY VENDOR OR THROUGH A THIRD PARTY. IN NO EVENT SHOULD ZPODSTM BE RESPONSIBLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES, SUCH AS LOSS OF USE, INCONVENIENCE, LOSS OR DAMAGE TO PERSONAL PROPERTY, WHETHER DIRECT OR INDIRECT, AND WHETHER ARISING IN CONTRACT OR TORT. IN NO EVENT SHALL ZPODS' RESPONSIBILITY EXCEED THE PURCHASE PRICE OF THE PRODUCT OR ITS REPLACEMENT.

DISCLAIMER: This flier uses pictures of both the Gen 1 and Gen 2 zPods® beds as well as 3D renderings that may not fully represent our beds' current features. For a full list of the Gen 2 zPods® bed's features, please visit www.zpods.tech/features.