

LIMITED WARRANTY

The following warranty is provided by Cryospring, LLC to you, the owner, for your Cryospring product. Said warranty is limited to the exact terms and conditions below.

1 Year Functional Operation - Cryospring products (excluding consumables such as water filters and chemicals) are warranted against manufacturer defects in materials and workmanship under normal use and service for a period of one (1) year from the original date of purchase. The warranty covers the original owner and is non-transferable. During the warranty period, if you experience issues that impair the normal functional operation of your Cryospring product, the owner should notify Cryospring as soon as possible using the contact information listed in the section entitled “Requesting Service”, below. The owner must also follow the guidelines listed in the section entitled “Services”, below.

Services - To receive services under this warranty, the owner must present proof of purchase of their product to Cryospring at the time of notification. Upon receiving notice and proof of purchase, Cryospring shall determine (1) if the claim is covered under the terms of this Limited Warranty, and (2) if a trouble-shooting session between the owner and Cryospring is required. If the warranty applies and a trouble-shooting session is required, Cryospring will contact the owner to trouble-shoot and devise a plan to resolve the issue. If necessary, Cryospring will provide the owner with a replacement component or product, whichever is appropriate, together with instructional support if requested by the owner. Cryospring will NOT provide payment for labor for repairs as services under this warranty.

DISCLAIMERS

Portable Ice Bath - The tub in our Cold + Hot Plunge System (or when purchased separately) is covered by the 1 year functional operation warranty above. However, normal wear and tear (including stains, scuffs, scratches, discoloration, fading, or other cosmetic issues) is NOT covered under this warranty.

Portable Chiller - The chiller and associated components (hoses, fittings, etc.) included with our Cold + Hot Plunge System (or when purchased separately) are covered by the 1 year functional operation warranty above. However, in addition to normal wear and tear (stains, scuffs, scratches, dents, discoloration, screen/body fading due to UV exposure, surface rust or other cosmetic issues) damage to the chiller caused by freezing conditions, improper maintenance, improper water chemistry, or owner negligence is not covered under this warranty.

SPECIFIC CONDITIONS

This 1 year warranty for the functional operation of Cryospring products shall no longer be valid if the Cryospring product and/or its components are (1) damaged through abuse, misuse, negligence, or improper maintenance, (2) damaged in an accident, (3) unreasonably used or used for any purpose for which it was not intended, (4) repaired, altered, or removed in any way from its original configuration, or (5) damaged due to any act of nature.

The warranty described above shall apply to Cryospring products used residentially and commercially, contingent on the product being used as intended and in compliance with the terms herein.

If the temperature in your area drops below freezing, the chiller and associated components may be damaged. Please drain and bring your Cryospring chiller into a climatized area when the outside temperature is below freezing. It is the owner's responsibility to protect the components from the elements. Removing or bypassing any ground fault circuit interrupter breaker will result in unsafe conditions for use of Cryospring products and will void the warranty described herein.

Proof of Purchase - The owner must present sufficient proof of purchase to Cryospring to obtain the warranty services contained herein.

Limitations on Implied Warranties - This Limited Warranty takes the place of all other warranties, express or implied, in fact or at law. All warranty services contemplated by this Limited Warranty must be performed by Cryospring, LLC or an authorized agent, partner, or contractor of Cryospring, LLC.

General Disclaimers - Cryospring, LLC shall not be liable for any injuries, losses, costs, or other damages, whether incidental or consequential, arising out of any defective product or component covered by this Limited Warranty, including without limitation, the loss of use of the Cryospring product(s) and /or cost of removal of a defective product. The liability of Cryospring, LLC, if any, shall not exceed the original amount paid, by the user, for the defective product or component.

Legal Rights - This Limited Warranty gives you, the owner, specific legal rights. There are no other warranties applicable except as expressly stated herein, or as provided by applicable state or federal laws.

Requesting Service - Users requesting services under this Limited Warranty must contact Cryospring via phone at 512-222-7643 or via email at hello@cryospring.com