



**POW Gloves**

PO Box 33766  
Seattle, WA 98133  
United States of America

Phone: 206-366-0224  
Email: info@powgloves.com

Office Use Only

**Return/Exchange Form**

Date Returned \_\_\_\_\_

**Your Contact Details**

Please note that the address listed below will be used if we need to mail you anything relating to your return/exchange

Full name \_\_\_\_\_

Mailing Address \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Phone \_\_\_\_\_ Work/Home

Mobile \_\_\_\_\_

Fax \_\_\_\_\_

Email \_\_\_\_\_

**Your Original Payment Method**

If we need to provide you with a refund, we will reimburse you using the manner in which you originally paid via Shopify

**Items being returned**

| Order number | Style Number | Item Description | size | Color | Quantity | Unit Price | Total | Reason for Return |
|--------------|--------------|------------------|------|-------|----------|------------|-------|-------------------|
|              |              |                  |      |       |          |            |       |                   |
|              |              |                  |      |       |          |            |       |                   |
|              |              |                  |      |       |          |            |       |                   |
| Total Price  |              |                  |      |       |          |            |       |                   |

| Order number | Style Number | Item Description | size | Color | Quantity | Unit Price | Total | Reason for Return |
|--------------|--------------|------------------|------|-------|----------|------------|-------|-------------------|
|              |              |                  |      |       |          |            |       |                   |
|              |              |                  |      |       |          |            |       |                   |
|              |              |                  |      |       |          |            |       |                   |
| Total Price  |              |                  |      |       |          |            |       |                   |

**To Be Exchanged For**

Total Price \_\_\_\_\_

| Order number | Style Number | Item Description | size | Color | Quantity | Unit Price | Total | Reason for Return |
|--------------|--------------|------------------|------|-------|----------|------------|-------|-------------------|
|              |              |                  |      |       |          |            |       |                   |
|              |              |                  |      |       |          |            |       |                   |
|              |              |                  |      |       |          |            |       |                   |
| Total Price  |              |                  |      |       |          |            |       |                   |



We hope you love your purchase, but if you need to return or exchange an item please read through the following information

|                                    |   |  |
|------------------------------------|---|--|
| <b>Steps to Return or Exchange</b> | <b>1</b>  | <b>Please return the following to POW Gloves within 14 days of the despatch/order date (see address below)</b> |
|                                    | a.  | Any goods you wish to return or exchange - unworn and unwashed   |
|                                    | b.  | A completed Return/Exchange form clearly advising your requirements  |
|                                    | c.  | A copy of your receipt (invoice)   |
|                                    | d.  | Payment for the redelivery fee - if applicable   |
| <b>2</b>                           | <b>On receipt of your parcel we will organise any refunds and mail you new stock you have requested</b> |  |

**Returns**

Please complete the "Returns" section on the reverse side if you would like to send any goods back to us and do not want any replacement items.

Returns must not have been worn, washed or used in any way and we require all packaging to be sent back to us.

Goods must be returned within 14 days of the despatch/order date. Please do not reuse our courier bag/box.

Once we receive your parcel, we will reimburse you using the manner in which originally paid.

We will credit your card, excluding delivery (unless goods are faulty or there was no delivery charge)

**Exchanges**

Please complete the "Exchanges" and "Please Supply" section on the reverse side if you would like to swap something you have purchased for another item.

We are happy to exchange items that have not been worn, washed or used in any way and we require all packaging to be sent back to us.

Goods must be exchanged within 14 days of the despatch/order date.

Please remember to include your credit card details on the front of this form if there is any difference in price.

|                          |   |                         |   |
|--------------------------|---|-------------------------|---|
| <b>Our Address</b>       | For all web purchases on our affiliated online stores |                         |   |
|                          | <b>POW Gloves</b>                                     | <b>Customer Service</b> | Phone: 206-366-0224   |
|                          | Customer Service Department                           | <b>Queries</b>          | Email: <a href="mailto:info@powgloves.com">info@powgloves.com</a> |
|                          | PO Box 33766  |                         |   |
|                          | Seattle, WA 98133                                     |                         |   |
| United States of America |   |                         |   |

**Your privacy** - We respect your privacy at all times. Please advise us if you no longer wish to receive product information or any other communication from Rojo Australia. Please contact us or view our website to obtain our full Privacy Policy.



[www.powgloves.com](http://www.powgloves.com)