



## Return Authorisation Form

Unit 5/59 Corinthian Dr, Albany, Auckland, 0632, Ph: (64) 9 200 2968

Please complete the RA form and email to ra@anywarenz.co.nz. Your RA number will be issued via email.

**\*\* An RA number is required before returning any goods to Anyware \*\***

Please write the RA number clearly on the outside of the box/parcel when returning goods.

- Ensure products are thoroughly tested before returning them as a **testing fee** may be charged to your account if no fault is found.
- Proper packing must be used for all goods returned, the warranty will be void if goods are damaged in transit.
- RA Numbers are strictly valid for a period of 30 days from date of issue; any expired RA Numbers will necessitate reapplying for a new RA Number.
- Goods that have been used cannot be returned for credit unless faulty.
- All products purchased from Anyware Computer Accessories are covered by the supplier's warranty period.
- Freight of returned goods to Anyware Computer Accessories is the responsibility of the customer.

**Business Name:** \_\_\_\_\_

**Ph. Number:** ( \_\_ ) \_\_\_\_\_

**Contact Name:** \_\_\_\_\_

**Email (Required):** \_\_\_\_\_

**Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

Invoice Number	Product Code (Anyware's Code)	Qty	Fault Description (not the product description) Please give a detailed description; "Faulty" is not acceptable

**\*Please note: RAs will not be processed unless all of the above fields have been completed.**