

Cheviot® Faucet Lifetime Limited Warranty

Cheviot Products Inc. warrants its faucets to be free of defects in materials or workmanship from the date of sale and for as long as the original consumer owns the product and lives in the residence in which the product is first installed. Neither this warranty nor any benefit under this warranty is transferable or available to a subsequent owner of the product.

In the event of a covered defect in the product, Cheviot Products Inc. will, at no charge to the consumer:

1. Repair or replace any part, or component that proves to be defective, or
 - a. If the product cannot be economically repaired, replace the product with the same or a comparable product, or
 - b. If the same or a comparable model product is not available, make a reasonable monetary adjustment taking into account the age of the defective product; provided that
 - c. In no event will our liability exceed the price you paid for the product (including tax and shipping).
2. Cheviot Products Inc. will pay all shipping costs of returning a product for inspection (if it makes that request) and of sending replacement parts, components, or products to the consumer.
3. Replacement products, parts, or components assume the remaining duration set out in this warranty but not less than thirty (30) days from the date on which the replacements are shipped

The duration of implied warranties (including but not limited to those of merchantability and fitness for a particular or special purpose) arising under state, provincial, or territorial law is limited to the shorter of the duration of such warranties provided by law or the duration set out in this warranty. Some states, provinces, and territories do not allow the limitation of implied warranties, so the above exclusions or limitations may not apply to you.

If you believe that you have a warranty claim, contact Cheviot Products Inc., either through your Dealer, Plumbing Contractor, Home Center or Online Retailer, or by writing Cheviot Products Inc., 1120-819 Seaborne Avenue, Port Coquitlam, BC V3B 0N9, Canada. Please be sure to provide all pertinent information regarding your claim, including a complete description of the problem, the product, model number, color, finish, the date the product was purchased and from whom the product was purchased. Also include your proof of purchase (original sales receipt).

For other information call 1-800-444-5969, visit cheviotproducts.com within the USA, or ca.cheviotproducts.com within Canada.

This warranty does not cover:

1. Defects caused by abuse, misuse, or accident; maintenance or cleaning inconsistent with our care instructions; installation inconsistent with our installation guide or industry standards; mineral accumulation; corrosion due to chemicals, a saline environment, or acidic or polluted water; use of the product outdoors (unless the product is specifically intended for such use); acts of God or the government; criminal, intentional, reckless, or negligent acts; or ordinary wear and tear.
2. Any industrial, commercial, or business use of the product including use in a rental property that is not your residence.
3. Labor charges, including but not limited to labor required to uninstall, install, or reinstall a product; to disassemble and reassemble a product; or to install or affix replacement parts or components.
4. Indirect, special, incidental, or consequential damages. Some states, provinces, and territories do not allow the exclusion of incidental or consequential damages, so the above exclusions may not apply to you.
5. Products purchased from an unauthorized source or in violation of our minimum advertised pricing policy.

CHEVIOT PRODUCTS INC. AND/OR SELLER ARE PROVIDING THESE WARRANTIES IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED. This warranty gives the consumer specific legal rights. You may also have other rights that vary from jurisdiction to jurisdiction.

This warranty applies only to products sold in or delivered into Canada or the United States on or after 1 May 2023.