VESTIL MANUFACTURING CORP.

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# OWNER'S MANUAL

# CONTAINER UNLOADING PLATFORM, MODEL CUP-3131

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Serial number

WARNING: Improper or careless use of this product might result in serious personal injuries. Any person, who might assemble, use or perform maintenance on this product should read the entire manual and apply the following:

- O All persons who will use or care for this product must be familiar with this material. Failure to read and understand this owner's manual before using or servicing the CUP constitutes a misuse of the product.
- o DO NOT exceed the maximum load rating of 485 pounds (~220kg).
- o DO NOT use the CUP without the handrail.
- o Completely unload the CUP before working on it.
- o ONLY use this product if all safety and warning labels are in place (see "Label Placement Diagram" on p. 3) and readable.
- o DO NOT use this product if any damage or unusual noise is observed.
- o ONLY use the CUP on compacted, improved surfaces.
- DO NOT modify the CUP without express, written approval from the manufacturer. Modifications might make the CUP unsafe to use. Modifying the CUP without approval automatically voids the warranty.
- Only qualified maintenance personnel should maintain or repair this product.



#### **REPLACEMENT PARTS:**

We proudly use quality parts to make the items we manufacture.

To order parts for this equipment, contact the factory at the phone number listed above. In any communication with the factory please be prepared to provide the serial number of the cart, which appears on label 287 (see "Label Placement Diagram", p.3). Vestil is not responsible for any problems that result from using unapproved replacement parts.

#### **RECEIVING INSTRUCTIONS:**

It is possible that this product could be damaged during delivery. Therefore, you should remove the packaging upon delivery to determine whether the cart sustained damage during transport; then inspect the unit closely. If you find damage or see evidence of or rough/careless damage, handling either on packaging or to the product, immediately record findings on the Bill Of Lading!

Also verify that the product you received matches the specifications as ordered.

FIG. 1

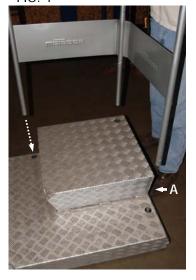


FIG. 2



### Assembly Instructions

- 1. Align the posts (3) of the hand railing with the openings through the steps, as shown in FIG. 1.
- 2. Slide the railing posts through the holes (see dotted arrow in FIG. 1) and align them with the sockets (or mounting brackets) on the underside of the stairs (see FIGS. 2 & 3).
- 3. Turn the unit onto side A (see FIG. 1) and slide the posts into the corresponding sockets/mounting brackets (see FIGS. 2 & 3).
- 4. Place a lock washer on each bolt; then insert the bolts through the holes in the sockets.
- 5. Using appropriately-sized ratchet & socket, tighten the bolt (see FIG. 4).
- 6. Return the unit to the upright position.

FIG. 3



FIG. 4



## **USE INSTRUCTIONS**

Review this entire page before using the CUP-3131.

Contact the factory for answers to any questions that arise during assembly, or for information regarding optional features not covered by this manual.

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To properly use a standard CUP-3131:

- 1. Only use the CUP-3131 on flat, level, improved surfaces.
- 2. The maximum load rating of this product is 485 pounds. Do not exceed the maximum load rating.
- 3. This product is equipped with casters that retract as weight is applied to the steps. The platform / steps should be level and the base of the stairs should firmly contact the floor whenever the platform is stood upon.

#### **INSPECTIONS & MAINTENANCE**

Warning: Identify all potential hazards before beginning use and apply appropriate safety procedures during use.

- (A) Daily inspections:
  - 1.) Damage to or deformation of structural members, hand railing, casters and caster couplings, etc.
- (B) Monthly inspections:
  - 1.) Verify that all labels are in place and are readable (see diagram below).

# LABEL PLACEMENT DIAGRAM

\* Periodically examine and clean each label (if necessary) to maintain readability from a reasonable, safe viewing distance. Contact the manufacturer for replacement labels.



#### **LIMITED WARRANTY**

Vestil Manufacturing Corporation ("Vestil") warrants this product to be free of defects in material and workmanship during the warranty period. Our warranty obligation is to provide a replacement for a defective original part if the part is covered by the warranty, after we receive a proper request from the warrantee (you) for warranty service.

#### Who may request service?

Only a warrantee may request service. You are a warrantee if you purchased the product from Vestil or from an authorized distributor AND Vestil has been fully paid.

#### What is an "original part"?

An original part is a part <u>used to make the product as shipped</u> to the warrantee.

#### What is a "proper request"?

A request for warranty service is proper if Vestil receives: 1) a photocopy of the <u>Customer Invoice</u> that displays the shipping date; AND 2) a <u>written request</u> for warranty service including your name and phone number. Send requests by any of the following methods:

 Mail
 Fax
 Email

 Vestil Manufacturing Corporation
 (260) 665-1339
 sales@vestil.com

 2999 North Wayne Street, PO Box 507
 Phone

 Angola, IN 46703
 (260) 665-7586

In the written request, list the parts believed to be defective and include the address where replacements should be delivered.

#### What is covered under the warranty?

After Vestil receives your request for warranty service, an authorized representative will contact you to determine whether your claim is covered by the warranty. Before providing warranty service, Vestil may require you to send the entire product, or just the defective part or parts, to its facility in Angola, IN. The warranty covers defects in the following *original* dynamic components: motors, hydraulic pumps, electronic controllers, switches and cylinders. It also covers defects in *original* parts that wear under normal usage conditions ("wearing parts"): bearings, hoses, wheels, seals, brushes, batteries, and the battery charger.

#### How long is the warranty period?

The warranty period for original components is <u>1 year</u>. The warranty period begins on the date when Vestil ships the product to the warrantee. If the product was purchased from an authorized distributor, the period begins when the distributor ships the product. Vestil may extend the warranty period for products shipped from authorized distributors by *up* to 30 days to account for shipping time.

#### If a defective part is covered by the warranty, what will Vestil do to correct the problem?

Vestil will provide an appropriate replacement for any *covered* part. An authorized representative of Vestil will contact you to discuss your claim.

#### What is not covered by the warranty?

- 1. Labor;
- Freight;
- 3. Occurrence of any of the following, which automatically voids the warranty:
  - Product misuse;
  - Negligent operation or repair;
  - Corrosion or use in corrosive environments;
  - Inadequate or improper maintenance;
  - Damage sustained during shipping;
  - Collisions or other incidental contacts causing damage to the product;
  - <u>Unauthorized modifications</u>: DO NOT modify the product IN ANY WAY without first receiving written authorization from Vestil. Modification(s) might make the product unsafe to use or might cause excessive and/or abnormal wear.

#### Do any other warranties apply to the product?

Vestil Manufacturing Corp. makes no other express warranties. All implied warranties are disclaimed to the extent allowed by law. Any implied warranty not disclaimed is limited in scope to the terms of this Limited Warranty.

