PAGE	ORDER DATE	ORDER NUMBER	NAME

QTY	PRODUCT CODE	DESCRIPTION	PRICE	REFUND	EXCHANGE*	REASON CODE
				Please tick one box		

glal.uk

***PLEASE CONTACT US IF YOU REQUIRE AN EXCHANGE**

GLAL Customer Care
01905 349772
info@glal.uk
www.glal.uk

This returns policy does not affect your statutory rights.

Please ensure you return your unwanted goods as sold, with all original packaging, within 30 days of receipt.

Please do not apply the returns label directly to the product packaging.

PLEASE FOLLOW THESE STEPS TO RETURN/EXCHANGE YOU ORDER WITHIN 30 DAYS OF RECEIPT:

1. Complete this form then place it inside your parcel.
2. Ensure that your parcel is secure to ensure that no damage occurs during transit and all parts return to GLAL.
3. Choose a delivery service to return your parcel
   (This is at your own cost, unless otherwise agreed with GLAL.)
4. Please send your parcel back to:

   Returns, GLAL
   Unit 9, Great Western Business Park
   McKenzie Way, Worcester, Worcestershire WR4 9GN

5. Your return will then be processed as soon as it arrives in our warehouse and the appropriate action will be taken whether that be a refund or an exchange.

REASON FOR REFUND OR EXCHANGE CODE

1 Looks different to image on site.
2 Arrived too late.
3 Poor quality/faulty.
4 Incorrect item received.
5 Parcel damaged on arrival.
6 Other. Please give details below.