



Returns Form

Print and complete this form and send back with your return, failure to include the form will result in delays processing your return.

Step 1: Complete your details

Name:

Address:

PostCode

Email Address:

Contact Number:

Step 2: Complete your Order/ Return details

Item Description:

Order Number:

Reason For Your Return Please Tick Box:

Faulty

Wrong Item Sent

Refund

Exchange

For Items For An Exchange Please Put In Your Size, Colour, Payment if Required

**Step 3 : Return Your Item Along With This Completed Form
To: CosyDogs, 37 China Street, Lancaster, LA1 1EX**

Returns and Cancellations

If you are not completely satisfied with your purchase, simply return it in its original condition within 30 days, we will Refund/ exchange it or replace it (postage non-refundable).
Goods must be returned within 30 days of receipt, unused and in perfect condition The seller accepts no responsibility for lost parcels or the cost of postage. Postage on the original order will not be refunded

If the incorrect size has been ordered

if you can just return your item with a note saying you would like a bigger/ smaller size needed we will send the return out to you free of charge just as long as you could pay the difference in the sizes, if you was just to put it in loose change in the parcel along with this form you are sending back that will be fine.

If you are unsure of the size, if you could tell us your dog breed and the chest measurement just behind the front two legs we should be able to get the correct size need, if it is the case where your dog is in between sizes we can custom make one for you, Please call 01524 844655 if your unsure of the correct size needed

Regards
CosyDogs

How To Adjust Your Harness Please Refer To www.cosydogs.com For Instructions