

PARLANTI REPAIR FORM

TICKET # _____

DATE DROPPED OFF: _____ DATE SENT OUT: _____ ITALY USA
NAME: _____

PHONE NUMBER: _____ EMAIL: _____

ADDRESS: _____

WARRANTY: YES NO DATE OF PURCHASE: _____

ITEM: _____

LEFT

- ZIPPER
- PATCH
- SNAP
- SOLE
- STITCHING
- SPURS
- PIPING
- ALTERATION
- OTHER

RIGHT

- ZIPPER
- PATCH
- SNAP
- SOLE
- STITCHING
- SPURS RESTS
- PIPING
- ALTERATION
- OTHER

NOTES ON REPAIR: _____

PRICE: _____

PRINT, FILL OUT THIS FORM, AND SEND THIS FORM WITH YOUR BOOTS

BOOTS HAVE TO BE CLEAN; BOOTS DIRTY WILL BE RETURN TO CUSTOMER

(IF THIS FORM IS NOT SENT ALONG WITH YOUR BOOTS, YOUR BOOTS WILL BE IMMEDIATELY RETURNED AT YOUR COST) NO EXCEPTIONS.

INSTRUCTIONS

- 1) Print & fill out this form completely
- 2) Send the completed form along with your boots to: **Parlanti**

ATTN: REPAIRS

11101 S Crown Way Suite 8 WELLINGTON, FL 33414

EXPECTED DELIVERY TIMES:

Boot Repair: 10-14 days within receiving.

EXPECTED COST:

See "Pricing" below.

PAYMENT & SHIPPING

You will receive a phone call AFTER repair regarding the cost + shipping charges.

At that time we will accept payment over the phone.

When payment is received, your boots will be shipped back to the address on the form. Expedited shipping is available upon request, and will be billed to the customer accordingly.

Contact Information

Website:

www.parlantiinternational.com

Email: melissa@shop-parlantiusa.com

Phone: (561) 529-6303

(Text Messaging Welcome)

TERMS & CONDITIONS

Parlanti holds no responsibility for lost shipments sent by the recipient, as the fault lies with the shipment carrier. In the event the above form is not filled out in its entirety, filled out with false information, or is not attached to the corresponding receipt of original purchase, we reserve the

right to immediately return the boot(s) back to the recipient, without warning, at the cost of the sender. We do not ship any items to PO Boxes, or anywhere an indirect or direct signature cannot possibly be obtained from our mail carrier. In the event the boots cannot physically be

repaired, we will ship the boots back to the customer on our account. Replacement boots covered by our warranty will be shipped instantly if we have the item in stock. If we do not have the replacement boots in stock, it could take up to 30 business days to receive the replacement. No replacements will be sent without the defective boots being in our physical presence. Upon receiving an item, we do not alert the customer to notify them we have received their shipments. We will merely process the item, call to verify price and/or address when the item is ready to ship. We reserve the right to refuse all service for any reason, and to return the items back to the customer, without repair, or replacement.

PRICING

- + **Zippers** – \$110 each.
- + **Zipper Slide**- \$30 Each.
- + **Misc Patches** – \$90-\$180 each depending on size and location.
- + **Full Inside Calf Patches** – \$120 per boot.
- + **Replacement Spur Rests** – \$30 each or \$100 for set of four.
- + **New Piping** – \$55 per side or \$200 pair.
- + **Elastic Snap Tabs (Top or Bottom)** – \$50 each.
- + **Snap Replacement**- \$20 each.
- + **Zipper Restitching**- \$40.
- + **Polish and Condition**- \$50.
- + **Soles**- \$200. (pair)
- + **Custom Alterations such as let outs, take-ins, cut downs and added gussets are priced on a case by case basis.**

Please send detailed requests along with any relevant photos to melissa@shop-parlantiusa.com for a quote.

-----All work warranted unconditionally for 3 months.-----

Credit Card Information

Name on Card:

Credit Card#:

Expiration:

CVV:

Billing Zip code:

Email Address: