

# PARLANTI

ROMA



## BOOT WARRANTY FORM

DATE \_\_\_\_\_

**CUSTOMER NAME** \_\_\_\_\_

**PHONE** \_\_\_\_\_

**EMAIL** \_\_\_\_\_

**DELIVERY ADDRESS** \_\_\_\_\_

**BOOT SIZE** \_\_\_\_\_ (EXAMPLE: 39 MH+)

**BOOT STYLE** \_\_\_\_\_ (EXAMPLE: DENVER, MIAMI, CUSTOM, ETC)

**DESCRIPTION OF THE ISSUE** (EXAMPLE: RIGHT BOOT ZIPPER BROKEN)

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**\*PRINT, FILL OUT THIS FORM, AND SEND THIS FORM WITH YOUR BOOTS\***

(IF THIS FORM IS NOT SENT ALONG WITH YOUR BOOTS, YOUR BOOTS WILL BE IMMEDIATELY RETURNED AT YOUR COST) **NO EXCEPTIONS.**

# Warranty Policy

We provide our customers with a 3-month warranty on all Parlanti leather products.

Please note our warranty only covers manufacturing and material defects.

The following items are not covered by the warranty:

- Normal wear and tear.
- Third-party modifications to the boots.
  - Over-excessive wear.
- Items purchased from outside distributors.
  - Items without a receipt.
- Outlet, clearance, or gently-used items.

# INSTRUCTIONS

- 1) Print & fill out this form completely
- 2) Attach copy of receipt of purchase
- 3) Send the completed form along with your boots to:

**Parlanti**

**Attention:**

**WARRANTY**

**11101 S Crown Way Suite 8  
WELLINGTON, FL 33414**

## EXPECTED DELIVERY TIMES:

**All warranties will be sent to Italy.**

**Delivery time 3-4 weeks from date we receive.**

**Immediate repairs will come at a cost.**

## Contact Information

Website:

[www.parlantiinternational.com](http://www.parlantiinternational.com)

Email: info@Shop-parlantiusa.com

Phone: (561) 529-6303

(Text Messaging Welcome)

## TERMS & CONDITIONS

Parlanti holds no responsibility for lost shipments sent by the recipient, as the fault lies with the shipment carrier. In the event the above form is not filled out in its entirety, filled out with false information, or is not attached to the corresponding receipt of original purchase, we reserve the right to immediately return the boot(s) back to the recipient, without warning, at the cost of the sender. We do not ship any items to PO Boxes, or anywhere an indirect or direct signature cannot possibly be obtained from our mail carrier. In the event the boots cannot physically be repaired, we will ship the boots back to the customer on our account. Replacement boots covered by our warranty will be shipped instantly if we have the item in stock. If we do not have the replacement boots in stock, it could take up to 30 business days to receive the replacement. No replacements will be sent without the defective boots being in our physical presence. Upon receiving an item, we do not alert the customer to notify them we have received their shipments. We will merely process the item, call to verify price and/or address when the item is ready to ship. We reserve the right to refuse all service for any reason, and to return the items back to the customer, without repair, or replacement.

