

# THE GARDEN HOOK COLLECTION



## UB-1022 Frequently Asked Questions

### WHAT KIND OF PAINT IS USED?

Each of the hooks is painted with a black powder coating using an electrostatic process. Then it is baked in an oven. Together, these steps ensure an even coat that is very durable.



## HOW DO I CARE FOR THE HOOK?



### WEATHER

Because of the powder coating, the finish is capable of withstanding weather elements such as the wind, rain, snow, heat, and ultraviolet rays.



### CLEANSING

Every now and again, wipe down with a soft cloth and if necessary, use a mild soap like dish soap mixed with water. Often, water is enough to clean the hooks.



### SALT WATER

Although the powder coating is very durable, if you live in near salt water, please increase the frequency of wiping it down.



### WINTER

Winter is hard on anything so protect it by putting it in the shed or garage. (Our Southern friends don't have to worry about this).

## WHAT DOES THE GUARANTEE COVER?



We guarantee that your product will be free from defect in the materials and manufacturing, which would cause it to stop working as intended.



The guarantee does not cover accidents (being dropped) so make sure it is attached well to its home.



If you modify the product, our guarantee will no longer apply.



Please follow the care instructions to lengthen the life of your product.



If there is a problem, please let us know and we will work with Amazon to make sure your return is hassle-free. We will provide you with the fully functioning hook you were expecting.

