Controlco Warranty

Congratulations on your purchase of a Controlco product. We are confident with the quality of our Controlco products and the peace of mind a Controlco product will give its user that we offer a five-year warranty. All Controlco product codes, listed below, qualify for the Controlco warranty:



01-1032	01-1084	01-1029
01-1036	01-1081	01-1061
01-1038	01-1020	01-1078
01-1040	01-1021	01-1079
01-1022	01-1043	01-1080
01-1023	01-1025	03-1003
01-1024	01-1027	03-1001
01-1072	01-1026	03-1000
01-1073	01-1028	
01-1074	01-1085	
01-1082	01-1086	
01-1083	01-1087	

If you have any issues with your Controlco product, our Controlco warranty covers your purchase for five years, from date of purchase. To register and activate your five year warranty, please complete the form below and send to controlco@hazero.co.nz. This information is strictly for use by Hazero and will not be given or sold to any other party.

Making a Claim

If, within the warranty period, you have any issues with your Controlco, please send an email to controlco@hazero.co.nz and provide a brief explanation of the problem, along with your name, address, contact phone, date of purchase and warranty code (you will be provided you with this once you have filled in the form below).

We will assess your claim and respond within five working days. If it is determined that the issue/s with your Controlco fall within the warranty conditions, we will happily provide a replacement product. If the product is no longer a stock item, it will be repaired to sound working condition or replaced with its current replacement.

Conditions

The Controlco warranty is applicable to all purchases made from 01/01/2019. The Controlco five-year warranty does not cover general wear and tear that will occur to the product over its useful life.

Hazardous substances are suitable for either short term, long term or not suitable at all for storing/using in products made from polyethylene. For more information on which hazardous substance is suitable for your Controlco product please refer to our guide here. If a product is damaged due to incorrect use, or use with incompatible substances, the warranty is null and void.

Controlco 5 Year Warranty Form



Company Name	
Company Contact	
Phone Number	
Email	
Address	
Suburb	
Town/City	
Postcode	
Controlco Product Code	
Purchased From	
Purchase Date	
Purchase Order	
Additional Notes	

Once you have completed the form above please send to, controlco@hazero.co.nz.. Hazero will acknowledge your warranty by providing you a warranty number.