

NOT QUITE RIGHT?

Don't worry! You have **45 days** to return your item(s) for an exchange, credit or refund.



HOW TO RETURN TO A BOUTIQUE

1. Simply take your item(s), along with your proof of purchase to any one of our boutiques. Visit:

www.honeybirdette.com/boutiques

to find your nearest boutique.

2. So long as your item(s) meet the T&C's of our returns & exchange policy (see below), the Honey in-store will take your items & organise a refund or exchange your items with stock available in the boutique.



HOW TO RETURN VIA AUSTRALIA POST

All online returns & exchanges within Australia are FREE!

Simply follow these steps:

1. Package up the item(s) you are sending back.
2. Complete your return slip below
3. Attach the return label included with your order to your parcel.

Can't find your return label? No problem. Simply visit:

www.honeybirdette.com/online-returns

& follow the instructions to create a new return label.

4. Drop your parcel into any Australia Post office or post box.
5. Once received, so long as your item(s) meet the T&C's of our returns & exchange policy (see below), we will action your return within 48hrs.



INTERNATIONAL RETURNS

If you live outside Australia, you still have 45 days to return your item(s) for an exchange, credit or refund. International customers must cover the costs to return the parcel. However, exchange items will be shipped to you FREE of charge.

Please send your return to:

Honey Birdette Returns

T1 (Shutter 5) 391 Park Road

Regents Park, NSW 2143

AUSTRALIA

I would like an exchange

I would like a refund

I would like a credit

Faulty

Item(s) being returned	Qty	Colour	Size	If you require an exchange, please let us know what you would like to exchange for:

Additional comments: _____



INT (+61) 1300 661 421



honey@honeybirdette.com

THE FINE PRINT: OUR RETURNS & EXCHANGE POLICY

1. You have **45 days** from the date of purchase to return your item(s) for an exchange, refund or credit.
2. The returned item(s) must be **unworn, unwashed,** or otherwise **unused** with **swing tags/labels still attached.**
3. Hosiery, candles, oils and lubricants must be unopened with the plastic seal still intact.
4. For health reasons we do not exchange, credit or refund toys unless faulty.
5. If you request a refund or credit, the purchase price (excluding the original delivery charges) will be refunded/credited after we have received the item(s) back and have confirmed that the return conditions have been met. Refunds will only be credited to the credit/debit card of the purchaser.
6. We offer credit notes for any SALE item returned within 45 days. We do not offer refunds on SALE items unless faulty.