

10%
OFF-YOUR
NEXT ORDER
WITH CODE: **CUMBRIA**



RETURNS

INFORMATION

Any questions?

Get in touch with us



hello@lakelandactive.co.uk



01228 217205

Return address



Lakeland Active
W Byers Ltd
Barras Lane
Carlisle
United Kingdom
CA5 7LX

Share your photos with us on Instagram

Tag **@LakelandActive**  **#getlakelandactive**

ALL YOU NEED TO KNOW ABOUT

RETURNS



We hope that you will love every item that you have ordered, but we know that sometimes you'll want to return an item if it's not quite right. We will refund any unworn item that is returned to us in saleable condition within 30 days of receiving your original order.

RETURNING YOUR ITEM

We do not cover the cost of return postage. You can choose any postal service to return your item but we recommend using a tracked or recorded service and getting **proof of postage**.

We do not offer exchanges. If you would like to exchange an item for a different size or colour please place a new order.

Please include this completed form with your returned item.

REFUND INFORMATION

We aim to issue all refunds promptly, but please allow up to 5 working days from receipt of your return.

Refunds do not include the cost of the original postage and packaging.

ORDER NUMBER

PRODUCT NAME / CODE	REASON FOR RETURN (Codes Below)	SIZE	QTY

(A) Too big (B) Too Small (C) Not as described (D) Incorrect item (E) Not liked (F) Other (please state)

- 1 Fill in the above table and enclose with the item you are returning.
- 2 Clearly label your item with our return address (shown overleaf).
- 3 Get proof of postage for the parcel.

For full returns details please visit our website:
lakelandactive.co.uk

