

Terms on Monthly-Billed Plans:

- **Monthly Bundle applies only to Basic Rate Calls made using the Iridium GO! device.** Other types of calls are not included in the Monthly Bundle. Unused parts of the Monthly Bundle are lost and do not roll to a subsequent month. Basic Rate Calls include mobile-originated voice calls to cellular, PSTN, Iridium numbers and Iridium voicemail. For all plans except the GO-150 UNL Plan, GO! Internet Calls are also Basic Rate Calls. On the GO-150 UNL Plan, GO! Internet Calls are free. PSTN refers to public-switched-telephone-network numbers.
- **General Information:** The customer agrees to pay for all calls made or received. All calls are measured and charged in one (1) minute increments. GO! Internet Calls refer only to calls to the Iridium Direct Internet server made from an Iridium GO! device to an approved Iridium GO! Internet access number. Standard Data Calls are always billed as out-of-bundle calls and include data calls to PSTN, data calls to Iridium, calls to the Iridium Direct Internet server not made from an Iridium GO! device, Iridium fax calls to a PSTN number, Iridium-to-RUDICS calls, and RUDICS-to-Iridium calls. SMS Messages: GO! SMS refers to SMS messages sent from an Iridium GO! device. Inbound SMS messages are free. Outbound SMS messages can be up to 160 characters. Long SMS messages up to 1000 characters are billed as a series of separate SMS messages of 160-character length (or less). Undeliverable SMS messages from errors unrelated to the Iridium network such as problems with mail filters, mailbox overflows, or incorrect addresses remain billable. SMS messages sent on this plan from a non-Iridium GO! device are not considered GO! SMS messages and will be billed at a higher rate of \$0.55 each. Calls to Inmarsat, Thuraya & other Mobile Satellite Networks (MSS) is billed at the "All other call types" rate. Inbound Calls: 2-Stage Dialing calls are made by dialing 480-768-2500 (U.S. number) and entering the 12-digit Iridium mobile number. +1 Access calls received through an optional U.S. phone number assigned to the Iridium device. It is important to understand that 2-Stage Dialing or +1 Access calls that are forwarded to Iridium voicemail or another third party number will be billed to your Iridium account. Inbound calls direct dialed to the Iridium 12-digit mobile number are paid by the calling party through their own carrier, and no charge applies to the Iridium phone's account for receiving the direct dialed call.
- **Payment Method:** Credit approval is based on a valid U.S. credit card, substantial deposit, approved company purchase order, or a Dunn & Bradstreet credit report. By default, the Customer's credit card will be billed automatically each month for the charges described in this agreement. If Customer does not provide the U.S. credit card for the automatic monthly billing, an additional \$2 per month per phone charge will apply, and the Customer agrees to pay within 30 days of the statement date for service continuation. Payment must be made by check drawn on a US bank, money order, wire transfer, or a U.S. credit card.
- **Minimum Term and Plan Change Requests:** The Initial Term of this Service Agreement is measured from the activation date. If the service is cancelled prior to the end of the Initial Term, there is an early cancellation charge equal to the total monthly service charges remaining on the Initial Term of the Agreement. After the Initial Term is completed the Service Agreement has automatic one (1) month renewal terms for each subsequent month and the customer can cancel without penalty at any time. A plan change request is effective on the first of the subsequent month (the "effective date") and the Initial Term of the new plan's Service Agreement(s) will begin as of that effective date.

Terms and Conditions for IRIDIUM GO! PREPAID VOUCHERS

TYPE OF VOUCHER	VALIDITY PERIOD
Seasonal GO! Voucher (12000 units)	6 month
Annual GO! Voucher (30000 units)	12 month
1-MONTH VALIDITY EXTENSION	30 days
6-MONTH VALIDITY EXTENSION	180 days
12-MONTH VALIDITY EXTENSION	360 days
TYPE OF CALL	CONSUMPTION RATE
Voice to PSTN	60 units per min
GO!-SMS (SIM used in an Iridium GO! device)	10 units each
Non-GO! SMS (occurs when SIM card is not used in an Iridium GO!)	20 units each
GO! Internet Calls	30 units per min
Data Calls to PSTN or Iridium numbers	60 units per min
Voice to Iridium or Voicemail	30 units per min
Inbound 2-stage dialing	60 units per min
Calls to other satellite networks	540 units per min

CUSTOMER PAYS TAXES, USF FEES AND OTHER FEES IN ADDITION TO RATES SHOWN.

By purchasing a prepaid SIM card or voucher, the Purchaser understands that he or she is entering into a prepaid service agreement with Outfitter Satellite, Inc., and the Purchaser acknowledges having read the Terms and Conditions included in all pages of this agreement including those incorporated by reference and located at <http://www.OutfitterSatellite.com/adobe/TermsConditions.pdf> and agrees to be bound thereby. If the Purchaser is acting in a representative capacity, the Purchaser agrees that the entity he or she is representing will be bound thereby and further represents and warrants that he or she is a duly authorized representative that has full authority to bind said entity.

GENERAL TERMS: Airtime is billed in 20 second increments. Basic Rate refers to a consumption rate of 60 units per minute of call time. The current prepaid account balance and carry-over information are available to customers by dialing 2888 from their Iridium phone. Adding other types of vouchers such as the regional prepaid voucher to the prepaid SIM card's account will forfeit the existing balance. Call details records are not available. Customer agrees that the purchase of prepaid vouchers is a non-refundable up-front purchase, and after a prepaid voucher is applied to the Customer's account or otherwise electronically delivered to the Customer, that there is no refund for unused prepaid service or unused validity time.

DATA CALLS AND SMS: GO! Internet calls refer only to Direct Internet calls made from an Iridium GO! device to an approved Iridium Direct Internet access number. GO!-SMS refers to messages sent from an Iridium GO! device. Outbound SMS messages can be up to 160 characters. Long SMS messages up to 1000 characters are billed as a series of separate SMS messages of 160-character length (or less). Undeliverable SMS related to mail filters and other non-Iridium issues are charged to the prepaid account. Inbound SMS reception is free.

VALIDITY EXPIRATION DATE: A prepaid account's initial validity expiration date is equal to the validity associated with the first voucher applied to the account relative to the activation date. If an additional voucher is added to the prepaid account prior to the validity expiration date, then the validity expiration date is extended by the amount of validity associated with the new (reload) voucher up to a maximum extension of 24 months (relative to the date that voucher was added to the prepaid account). When the validity expiration date is extended, all unused units that have not yet exceeded their carry-over period roll forward. After the validity expiration date, all unused units on the prepaid account are lost. **CARRY-OVER PERIOD:** Units of prepaid usage from individual vouchers applied to a prepaid account are consumed on a first-in-first-out basis. The carry-over period is 3 years from the date that the voucher was applied to the prepaid account. Unused prepaid units originating from a voucher that has exceeded its carry-over period will be expired from the prepaid account on a daily basis.

270-DAY GRACE PERIOD: The SIM card will be deactivated permanently if a reload voucher is not applied within 270 days (the grace period) of the validity expiration date or the date a zero balance first occurred, whichever comes first.

FUTURE RELOADS: Reload vouchers can be purchased on Outfitter Satellite's online store. Outfitter Satellite is not responsible for the loss of any units of prepaid usage if a reload voucher order is made less than (2) BUSINESS DAYS prior to the Expiration Date. If prepaid units are allowed to expire due to a clerical error on Outfitter Satellite's part, Outfitter Satellite has a maximum liability of \$100 per SIM.

Terms and Conditions

TYPE OF VOUCHER	VALIDITY PERIOD
Seasonal Text & Call GO! Voucher (9000 units)	6 month
TYPE OF CALL	CONSUMPTION RATE
SMS messages	3 units per SMS message
Voice calls to PSTN and Cellular numbers	75 units per minute
Voice calls to Iridium or Voicemail	36 units per minute
Inbound 2-stage dialing	75 units per minute
Data Calls: Includes data calls to Direct Internet/Dial-up, data calls to a GO! Data Access Number, and all other data calls to PSTN or Iridium phone numbers.	150 units per minute
Calls to other satellite networks	600 units per minute

CUSTOMER PAYS TAXES, USF FEES AND OTHER FEES IN ADDITION TO RATES SHOWN.

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DESCRIPTION: This is a non-rechargeable non-additive voucher meaning that any unused prepaid units and remaining validity on the SIM card will be lost when this 9000-unit voucher is loaded onto the card, and the card will have a new validity expiry date 6-months from the date the voucher was applied. Customer reload requests should be made at least 48 business hours before the validity expiry date in order to avoid losing service. Airtime is billed in 20 second increments. Call details records are not available.

270-DAY GRACE PERIOD: The SIM card will be deactivated permanently if a reload voucher is not applied within 270 days (the grace period) of the validity expiration date or the date a zero balance first occurred, which ever comes first.

NO REFUNDS: Customer agrees that the purchase of prepaid vouchers is a non-refundable up-front purchase, and after a prepaid voucher is applied to the Customer's account or otherwise electronically delivered to the Customer, that there is no refund for unused prepaid service or unused validity time.

SMS: Outbound SMS messages can be up to 160 characters. Long SMS messages up to 1000 characters are billed as a series of separate SMS messages of 160-character length (or less). Undeliverable SMS related to mail filters and other non-Iridium issues are charged to the prepaid account. Inbound SMS reception is free. Undeliverable SMS messages from errors unrelated to the Iridium network such as problems with mail filters, mailbox overflows, or incorrect addresses are billable. PSTN refers to public switched telephone number.