## WARRANTY DOCUMENT GLAZED UNITS



## 20 YEAR WARRANTY GLAZED SKYLIGHT UNITS

## **TERMS AND CONDITIONS**

All sealed units sold by Gladwell Glass are covered by the warranty unless notified at time of order/invoice. The warranty is valid from the date of receiving the product(s). The warranty is handled by Gladwell Glass on behalf of the manufacturer, EOS, who set the terms and conditions.

Gladwell Glass state that the warranty covers against the breakdown of the sealed unit, (i.e.misting).

All units must be handled, stored, and fixed in accordance with our installation guide. Any claim must be accompanied by a copy of the original purchase invoice.

This warranty covers replacement of parts only.

This warranty is available only to Gladwell Glass customers only and is non-transferable unless an exception is granted by us.

## CONTACT INFORMATION



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