



Fusion Collection Home Theater Seating™ **RETURN POLICY**

If your items are new and unopened you may return them to us within 30 days of delivery for a full refund less the cost of shipping the product to you and back to our warehouse. Items must be returned in the original packaging. If the reason for the return is a result of our error we will issue full refund. If the reason for the return is due to your dissatisfaction we will work with you to resolve the issue.

We do not accept returns on customized, personalized, final sale, closeout, special order items, or on items damaged through normal wear and tear. Please note that once an item has been shipped, White Glove Delivery Fees are Non-Refundable.

Once a product has been put together or installed, no refunds will be given if the product is in its intended condition. If the product is defective, we will gladly work with the manufacturer to promptly correct any issues. We will attempt to locally repair any manufacturing defects, and if the product is unrepairable, we will replace it. If the customer ordered incorrectly, shipping cost to and from the customer will be his/her responsibility. 15% restocking fees will be also applied. Unless the mistake is made by Ultimate Home Entertainment the 15% restocking fees will be applied.

For detailed procedures for shipping your items please contact us at (732) 617-2348 or via email at sales@fusioncollectionseating.com

CAUTION

Do not allow children to play on this mechanized furniture or operate the mechanism. Leg rest folds down on closing so that a child could possibly be injured. Always leave in an upright and closed position and keep hands and feet clear of mechanism. Only the occupant should operate it.