

Return/Exchange Form

General Info

| | |
|-----------------------|--|
| NAME | |
| PHONE | |
| EMAIL | |
| ORDER # | |
| ORIGINAL PAYMENT TYPE | |

ALL RETURNS CAN BE SENT TO: MR RALPH, 2A SEYMOUR STREET PAEROA 3600.

PLEASE SUPPLY A BANK ACCOUNT NUMBER FOR ANY ORDERS REQUIRING A REFUND THAT WERE PAID BY EITHER EFTPOS IN STUDIO OR BANK TRANSFER:

Acct details _____

Returned product

| | |
|--------------------------------------|--|
| DETAILS OF PRODUCT(S) BEING RETURNED | |
| REASON(S) FOR RETURN | |

Exchange (if relevant)

| | |
|-----------------------------|--|
| EXCHANGING FOR | |
| DELIVERY ADDRESS | |
| CONTACT NUMBER FOR DELIVERY | |

- Items must be returned within 30 days with proof of purchase.
- Items must be in their original state, with the original packaging and not damaged in any way.
- Shipping back to Mr Ralph is to be arranged and paid for by the purchaser.
- Sale items are non-refundable, and not exchangeable or eligible for a credit note.
- Items that are custom ordered or made for you (e.g. NUD & Mat McMillan iO shades) cannot be returned or exchanged.

OFFICE USE ONLY

| | | | | | | |
|------------------------------------|-----------|----------------------|--|----------------|------------------|--|
| P.R.A.S? YES/NO | Shipping: | Refund Credit Card | | Refund Amount: | Refund Processed | |
| Items put back in stock? YES/NO | Handling: | Refund Bank Transfer | | Notes: | Refund Recorded | |