

MAHAR TOOL SUPPLY COMPANY

Metal Removal Specialists

To Whom It May Concern:

My name is Dave Fournier and I work out of the Detroit branch of Mahar Tool Supply. I am the onsight person at the Chrysler-Mack Engine Plant, operating our tool management program. I am writing you this referral letter on behalf of Freer Tool and Die, Inc. I personally introduced Freer Tool and Die to Mahar Tool and Chrysler-Mack about 2-1/2 years ago, and now they also receive numerous jobs from our Flint, Lansing and Saginaw branches as well.

Freer Tool and Die currently manufactures a lot of our durable machine details. Their pricing is very competitive, about 90% of the time their normal delivery is only 4 weeks and their quality is top of the line. But what I think seperates Freer apart from a lot of their competition is their ability to "get you out of trouble". Let me share with you a particular situation that came up the week before Labor Day this year.

On Wednesday August 29th at approximately 1:00pm, I received a call from the plant floor for two hot vee block details required for machine maintenance over the holiday weekend. I e-mailed Freer the drawings, they immediately faxed me back a quote saying they could handle the job. I faxed them a PO that afternoon, and they had the material on an airplane for delivery to their shop for early a.m. delivery Thursday the 30th. Freer delivered the details themselves directly to the plant per my direction on Saturday, September 1st.

I have come to know Harry James Freer and John Fulton very well. They are always willing to do the extra little things to take care of the customer. Give me a call anytime with any other concerns or questions you may have. Thank you for your time.

Dave Fournier Mahar Tool Supply Cell #810/615-8950