



MAKING A RETURN

Please contact Customer Services if you wish to make a return. They will provide you with a Returns Reference Number. We cannot process your return effectively without that information.

Customer Services contact details – 0191 424 2494 / info@funky-chunky-furniture.co.uk

Should you wish to return your purchase, we accept returns within 30 days of the item being delivered, providing:

- You have contacted Customer Services and obtained a Returns Reference Number
- The item is in its original packaging
- The item is in its original condition
- The form below is completed and included in the packaging

We are unable to issue a refund otherwise.

As a small business, and to keep costs down for all our customers, if you wish to return one of our items, you organise and pay for the return yourself. Funky Chunky Furniture does not cover the cost of delivery for returned items. We do recommend you use online courier comparison sites to get the best quote for the return. Collection services are also available on these sites.

Once your return has reached our workshop please allow 5 working days for it to be processed and a refund to be issued. We will notify you by email once your refund has been provided.

RETURNS FORM - Please complete all sections of this form and return to us with the item.

RETURNS REFERENCE NUMBER

(Contact Customer Services to get this number)

CUSTOMER NAME

(Name on the original order)

YOUR DELIVERY ADDRESS & POSTCODE

(Where the item was originally delivered)

RETURNING ITEM NAME / SKU	RETURNING ITEM QUANTITY