

Dreame Extended Warranty

INTRODUCTION

This Extended Warranty Service (“**Extended Warranty**”) is provided by Dreame exclusively to the original purchaser of certain Dreame Products.

The Extended Warranty extends the original warranty period for Dreame Products, subject to the terms and conditions of the Dreame Limited Warranty(referenced at <https://de.dreametech.com/pages/after-sales-policy>) .

SERVICE DESCRIPTION

- a. The Service is optional, chargeable and only offered by DREAME with respect to certain DREAME branded products purchased from the official DREAME online store.The Extended Warranty Period begins immediately following the expiration of the original warranty under the Dreame Limited Warranty.
- b. Extended Warranty" concomitant with your purchases made for personal use on the Dreame official website or on the Dreame online store application.
- c. The Extended Warranty apply to the purchase of a 1 year,or 2 years,and the Service does not have to be purchased at the same time as the Product. You can buy the Service within 10 days after the Product has been registered.
- d. Extended warranties may be available from other providers. You may also be covered under your household contents insurance or other policies that you may hold.
- e. The Service is a service contract,not an insurance policy by an insurance company.
- f. The Service shall commence upon expiry of the DREAME Limited Warranty period and terminates upon completion of the specified number of years of Service purchased (“Service Period”).
- g. During the Service Period, the Product will continue to be protected from defects in materials and workmanship under normal use and use in accordance with the respective Product user manual.

- h. The consumer shall not be charged (whether for parts, labour or otherwise) for the repair or replacement of a defective Product carried out during the Service Period by DREAME or an Authorized Service Centre.

LIMITATION

- a) DREAME will not be liable for any loss or damage caused wholly or mainly by your breach of these Terms and Conditions.
- b) To the extent permitted by local laws, DREAME shall not be liable for any loss which is not a reasonably foreseeable consequence of a breach by DREAME of these Terms and Conditions. As a consumer your use of the Product shall be non-commercial. DREAME shall therefore not be liable to you for any loss of profits, revenue, anticipated savings contracts or time arising out of your use of or inability to use the Product.
- c) Nothing in these Terms and Conditions shall exclude or limit DREAME's liability for death or personal injury caused by its negligence, fraud, fraudulent misrepresentation or any other liability that cannot be limited or excluded by law.
- d) DREAME is not responsible for delays outside its control. If our fulfilment of the Service is delayed by an event outside our control then we will contact you as soon as possible to let you know and we will take steps to minimize the effect of the delay.
- e) In any event, DREAME and its supplier's liability under this limited warranty shall be limited to the amount actually paid by the consumer for the Product or the current replacement value, whichever is greater.

SUPPORT

For inquiries or claims regarding the Extended Warranty, please contact us via email:
aftersales@dreame.tech