



MY GREAT GREENHOUSE WARRANTY

My Great Greenhouse guarantees the stability and strength of the Raindrop SM, Raindrop MD and Raindrop L greenhouse frame and its polycarbonate coating against external weather conditions, as well as the anti-corrosion coating of the frame, for 15 years from the date of purchase.

The warranty applies to products installed and operated according to the requirements set out in the Installation Instructions published on the company's official website <https://mygreatgreenhouse.ca>.

My Great Greenhouse confirms that within the life span of its twin-wall polycarbonate sheets:

- the ability of the product to transmit light will decrease by no more than 6% relative to the initial indicators;
- the yellowness index of the product will reduce by no more than ten units close to the initial indicators;
- the impact resistance of a product with a thickness of more than 6 mm when exposed to hail will correspond to the standard in which a sheet of polycarbonate is not pierced by the tip of a weight having average destructive energy below 0.83 Joules.

The polycarbonate sheets are protected from ultraviolet rays in the mass of the panel and a special UV protective layer on both sides of the sheet, which prevents the harmful effects of ultraviolet radiation. To maintain this warranty, the polycarbonate sheets must be installed so that the front side, on which the reinforced layer of protection against ultraviolet rays is applied, is always facing the sun during installation.

The warranty does not apply if:

1. The assembly and installation of the greenhouse were not performed according to My Great Greenhouse's requirements.
2. The rules of greenhouse operation recommended by My Great Greenhouse were violated.
3. The greenhouse has been deformed due to improper attachment to the ground. The greenhouse can be installed on a wooden or concrete base or anchored directly to the ground. It is the buyer's responsibility. My Great Greenhouse makes only its recommendations, but the buyer decides on his own how to fix the greenhouse to the ground.
4. The greenhouse was damaged by a hurricane, flood, or another natural disaster.
5. The greenhouse was installed near houses and buildings, fences, trees from which it is possible to fall or ice formations and snow and other objects.
6. The polycarbonate sheets have been mechanically damaged by friction or shock, chemical or thermal attack, pressure molding, or heating.
7. The loss of light transmission of the sheets was due to dirt, scratches, breakages, UV radiation on the inner (less protected) side of the sheet, or other damage.

For more details, please speak to My Great Greenhouse Customer Service.