



New Dress Returns FORM



sugarandspice.com.au



RETURN To:

PO Box 310

Chermside South, Queensland AUS 4032



sales@sugarandspice.com.au

First & Last Name : _____

Order Number : _____ Phone Number : _____

Your Email Address : _____

Your Shipping Address : _____

Reason For Return : _____

(If you have ordered the wrong size we suggest you order the correct size immediately save the time delays while your refund is being processed).

Items being returned:

Product Name/SKU _____ Colour _____ Size _____

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It is strongly advised to register your returning parcel, as Sugar & Spice will not accept any responsibility for goods lost in return transit. In order to process your return, please return this completed returns form.

Important things to note:

- You can return items to us strictly within 10 days of receipt of your order.
- If you require a refund, this will only be paid to you by the method in which you originally paid.
- The items must be in original, undamaged & unworn condition with all labels attached.
- Affix postage to your return, no postage is refunded unless the product is incorrectly supplied, not if you make an incorrect choice. If reordering no return postage satchel is required.
- Ensure your Returns Form is filled out correctly, so we can process your return/exchange as quickly as possible.
- A restocking fee of 30% of the total gown cost will apply as this gown can no longer be sold as New original shipping costs will also be deducted from your refund.
- Under no circumstances will we accept goods returned on a COD basis, they will be returned to you.

I understand and accept the conditions of my return: x _____