

ANIMAL WELFARE POLICY

Krystal London has a physical presence in over 30 countries globally as well as being available to all through digital and online platforms. Our mission is to produce high quality products that bring joy to those around it.

With this we understand that our customers have an expectation on us to ensure that materials used in production are free from cruelty to all beings. We also recognise our responsibility to work with suppliers who are also committed to best practice in animal welfare management and to support in continuous improvement in welfare standards.

Scope

Our animal welfare policy statement is applicable to all products we produce. As a priority, we will implement it with direct suppliers; to include bespoke products both in the UK and overseas.

Policy Requirements

At present we do not use any products that have been found to have any involvement of animal testing or cruelty. Our products are made from a combination of brass, copper, glass and recycled materials.

Our commitment is to ensure that no animals are harmed in the production of goods. If our design path leads us towards a product that utilises products derived from animals such as leather or feathers we will actively seek alternative materials that are synthetic.

If there is no suitable alternative we will commit to only purchase materials from suppliers that are able to demonstrate that their producers are adopting and implementing high standards of animal welfare across our supply chains and globally.

Krystal London supports and will promote the 'Five Freedoms' principle proposed by the 'Farm Animal Welfare Council (FAWC)'. The five freedoms are:

- **Freedom from hunger or thirst** by ready access to fresh water and a diet to maintain full health and vigour.
- **Freedom from discomfort** by providing an appropriate environment including shelter and a comfortable resting area.
- **Freedom from pain, injury or disease** by prevention or rapid diagnosis and treatment.
- **Freedom to express (most) normal behaviour** by providing sufficient space, proper facilities and company of the animals own kind.
- **Freedom from fear and distress** by ensuring conditions and treatment which avoid mental suffering.