## **UK RETURNS FORM**



Sorry, it didn't work out for me. Here's what I would like to return for a refund...

QTY	SKU/EAN BARCODE	STYLE NAME	SIZE	REASON*	NOTES	*REASON FOR RETURN
						1. Too small for me 2. Too big for me 3. Changed my mind 4. Looks different to website or not as described 5. Incorrect item received 6. Item damaged or faulty 7. Ordered more than one size of the product 8. Poor quality 9. Parcel damaged on arrival 10. Other

CUSTOMER NAME	ORDER NUMBER	ACCOUNT EMAIL ADDRESS

## **DISCOUNTED RETURNS (UK ONLY)**

Items can be returned (if they are unworn and in their original condition) within 28 days of you receiving your order. You are responsible for the cost of returning your item(s), however we do offer a discounted returns service for UK customers via 24/7 InPost Lockers and the Royal Mail. Returns from outside the UK are returned at the expense of the sender. Further details on our returns process can be found at www.RaidLondon.com

The cost of using our discounted returns label will be deducted from your refund, at a cost of £2.49 per return label (not per item).

Ensure that you use a tracked service as you are responsible for the return until the item is received by our returns warehouse.

## **HOW TO RETURN ITEMS TO US:**

- 1. Complete <u>ALL</u> sections of this form, then pop it inside your parcel to be returned (so we know who to refund).
- 2. Create your discounted return label by following the online steps at:

https://RaidLondon.com/pages/returns-refunds

OR send your return to us at your own cost and return to the address below:

3. Our Return Address is:

RAID London
Customer Returns
Indigo, Henrietta Street
Birmingham
B19 3QE
United Kingdom





4. Add your **ORDER** reference number to the front of the package for easy tracking.