360 Kids Watch E1

Quick Start Guide

01 Functions

Pedometer
Caring kids' health

Positioning
Accurately positioning kids any time and any place

Large battery capacity
Large battery capacity of 800 mAh

Camera
2-megapixel camera

HD screen
1.4-inch HD large screen with clear and vivid color

IPX8 waterproof
Unnecessary to take the wrist phone off while washing or swimming

Smart PA
Saturated sound

One-button SOS
Asking for help with one button

02 SIM Card Specifications

● Thank you for choosing 360 Kids Smart watch！

The wrist phone supports 4G network. Make sure a SIM card is inserted.

(1) Make sure the calling line identification presentation service has been activated.

(2) Make sure the Internet service has been activated, with the data traffic of 200 MB and above.

(3) Make sure the 4G service has been activated.

● For a new SIM card, please activate it by inserting the SIM card into the wrist phone or with the help of the carrier.

● Please use a standard Nano card (do not independently cut the card using a card cutter).

Common SIM Card

Micro SIM Card

Nano SIM Card
(for the Smart watch)

03 Button Description and Card Loading Guidelines

● Power button

(1) In the shutdown state, if you press and hold the Power button, the Smart watch is powered on.

(2) In the startup state, if you press the Power button, the Smart watch goes back to the home screen.

(3) If you press and hold the Power button for 6s, the Smart watch initiates an SOS alarm.

Power button
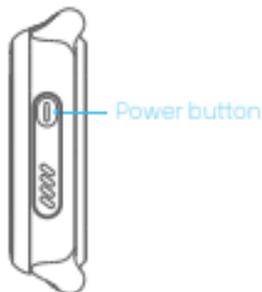
● Card loading procedure
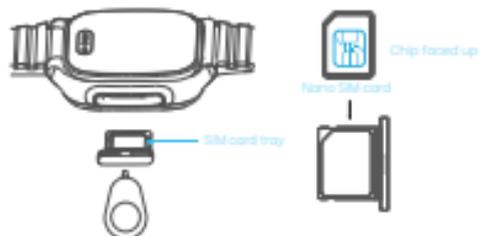
(1) In the shutdown state, take out the SIM card from the card tray using an ejection tool.

(2) Place the standard Nano SIM card in the card tray and then insert the SIM card tray into the device.

04 Downloading and Installing the App

● Scan the following QR code to download and install 360 Kids Smart Watch App.

05 Activation Process

Procedure:

(1) Properly insert the SIM card.

(2) Ensure that the battery is sufficient. If the Smart watch cannot start up due to insufficient battery connect the Smart watch and the charger using a magnetic charging cable. Charge the Smart watch for more than 15 minutes.
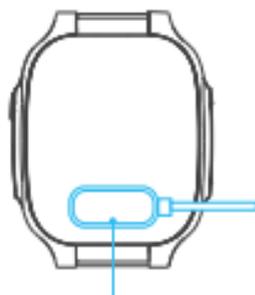
Charging jack   Auto attaching

(3) Scan the QR code in the app to activate the Smart watch
If the activation fails, check the following:
(1) Check whether the Smart watch is powered on.
(2) Ensure that the SIM card is not suspended and under the signal coverage.

06 Binding Process

● To ensure kids safety, parents must bind and activate the Smart watch through the app, to fully use the phone functions. The user who activates the Smart watch will become the admin of the wrist phone. Other users can bind with the Smart watch in the following ways:

(1) Scan the QR code in the app and get approval from the admin.
(2) The admin invites family members and grant permissions through the address book in the app.
● The admin can set other family members as the admin. When all admins unbind from the Smart watch, it restores to factory settings.

! Important

Introduction and Declaration

The 360 Kids Smart watch includes the Smart watch unit and the mobile client software, which cooperate to fully provide phone functions. Please read the operation instructions and the safety information in this manual before using the Smart watch to ensure safe and correct use.
Please use the original accessories to avoid unpredictable damage to the device. The warranty is not valid if the product is not used properly or connected to incompatible accessories. Incorrect use of this product may cause personal injury or endanger others. In this regard, 360 does not assume any responsibility.

The warranty is not valid if you remove or modify the casing of the product without permission.

The technical implementation and accuracy of this product depends on the GPS network, GIS (geographic information) system, and electronic computer system. It requires a smooth network for normal operating.

360 does not assume any responsibility for any loss caused by service interruption due to network failure or other force majeure.

360 reserves the rights to modify and improve any product in this manual for continuous improvement without prior notice.

The content of this manual is provided at the time of manufacturing. Except as required by applicable laws, no warranties of any kind, either express or implied, including but not limited to, the implied warranties of merchantability and fitness for a particular purpose, are made in relation to the accuracy, reliability or contents of this manual.

Please use a standard Nano card rather than cutting the card using a card cutter. Otherwise, the user shall assume any responsibility formed any consequences arising from the user.

Safety Issue

TBefore using this product, please read this chapter carefully, follow the instructions, and pay attention to these warnings. 360 and the manufacturer are not responsible for the consequences of improper use or failure to follow the instructions in this manual.

Medical products and public medical facilities: Any radio transmitting device (including this product) may interfere with the functions of improperly protected medical devices. If there is a problem or it is uncertain whether a medical device can shield external RF energy, please consult a doctor or medical equipment manufacturer. Please obey the relevant regulations where the wireless transmission function of electronic devices is prohibited.

Cardiac pacemaker: When this product is enabled, always keep it away from the cardiac pacemaker with a distance of long than 15.3 cm (about 6 inches). Do not place this product in your jacket pocket. Use this product on the other side of the cardiac pacemaker to reduce potential interference. If you suspect that interference has occurred, please turn off the product immediately.

Hearing aids and cochlear implant: Some digital wireless devices may cause interference to certain hearing aids or cochlear implant. If such interference occurs, consult an authorized medical professional and refer to the medical equipment manufacturer's instructions.

Other medical equipment: If you and other people use other medical equipment consult an authorized medical professional or equipment manufacturer to determine if the equipment can shield surrounding RF signals.

Precautions for using the product on the aircraft: Please turn off the product when the aircraft takes off. To prevent interference with the aircraft communication system, do not use this product during flight.

Operating environment

Do not use this product in a place where is dusty, damp, dirty, or close to a magnetic field, to avoid any internal circuit failure.

Do not use this product during thunderstorms. Thunderstorms can cause malfunction or hazards of this product.

This product is normally used in a temperature range of −10℃ to 45℃. If the operating temperature is out of this range, it may cause product malfunction fire, or explosion.

Do not attempt to disassemble the product. Improper operation or handling may cause the product and battery contents to affect human health or pollute the environment.

● Flammable and explosive areas

Do not use this product in the following environments: gas stations, fuel depots chemical plants, places where blasting is being carried out, potentially explosive areas (such as vessel bottom tanks, fuel or chemical transportation or storage facilities), places where the air contains chemicals or particles such as particles powders, and metal powder. Sparks can cause an explosion or fire in these environments, causing casualties.

● Electronic equipment

The use of RF equipment, including this product, may cause interference to some electronic equipment with poor shielding performance, such as some electronic systems in motor vehicles. Please consult the equipment manufacturer before using this product if necessary.

● Children and pets

Keep all parts, such as the data cable, out of reach of children and pets. It may cause suffocation or other dangerous situations if children and pets swallow any parts.

Do not allow children to charge their wrist phones or touch the charging sockets to prevent the risk of electric shock.

● Maintenance and servicing

Do not severely shock or vibrate this product and its accessories to avoid damage, which may result in malfunction of this product.

Please stop using this product before cleaning and maintenance.

Clean the screen with a clean, dry, and soft cloth.

Do not disassemble or modify this product or accessories without permissions.

To extend the lifetime of the battery, keep the battery always in the charged state. When the product is not in use, please charge it before turning it off and store it in a cool, dry place where is away from light. The storage time should not exceed one month. Otherwise, charge the product again.

After the charging is completed or unnecessary, please disconnect the product from the charger and remove the charger plug from the power socket. If the charger plug or power cord is damaged, do not continue to use it to avoid electric shock or fire.

Please do not use the charger to charge the wrist phone in high temperature and high humidity places such as kitchens and bathrooms. Otherwise, it may cause electric shock, fire, or other safety hazards.

Do not touch the power cord, product or charger with wet hands to avoid short circuit, malfunction, or electric shock.

● Safety precautions for the battery

Please do not disassemble or modify the built-in battery without permission to avoid damaging the battery, generating heat, or causing fire.

Do not throw the battery into a fire, or place it in a hot place, as this may cause the battery to catch fire or explode.

If the battery has abnormal phenomenon such as heating, deformation discoloration, swelling, or liquid leakage during use, charging or storage, please stop using it and contact the after-sales service center to replace the battery to avoid safety problems.

Waterproof performance

The water intrusion ability is tested according to the IEC60529-2013 standard under controlled conditions, and the waterproof rating of the factory product is IPX8.

The waterproof performance of the wrist phone is not a permanent feature.

To ensure normal functioning, please follow the instructions below:

(1) It is recommended not to wear the wrist phone during bathing, sauna, swimming and taking a hot spring bath.

(2) Do not replace the SIM card or charge the product when it is not dry.

(3) Do not place the wrist phone in an environment where water flows (such as taps, water guns, etc.)

(4) Do not immerse the wrist phone in water for a long time.

(5) Wipe the sweat on the wrist phone in a timely manner.

(6) Avoid falling or shocking the wrist phone (it may damage the waterproof performance).

(7) Avoid contact with any liquid (such as wine, sea water, salt water, detergent etc.) other than clean water.

(8) The waterproof performance of the wrist phone is not a permanent feature and may deteriorate as the waterproof ring ages or accidentally experiences shocks.

(9) If the product is used in water, the touch screen and other functions may not work properly.

● Description of Hazardous Substance Status

Toxic and Hazardous Substances and Elements	Parts				
	Plastic Casing	PCB Assembly	Power Cord	Battery	Touch Screen
Lead (Pb)	○	×	×	×	○
Mercury (Hg)	○	○	○	○	○
Cadmium (Cd)	○	○	○	○	○
Hexavalent chromium (Cr (VI))	○	○	○	○	○
Polybrominated biphenyls (PBB)	○	○	○	○	○
Polybrominated Diphenyl Ethers (PBDE)	○	○	○	○	○

The environmental protection period of each component is as follows: 10 years for the PCB assembly, 10 years for the power cord, and 5 years for the battery. The environmental protection period marked by this product refers to the safe period of the use of the product without leakage of toxic and hazardous substances under the conditions specified in this user manual.

O: It indicates that the toxic and hazardous substance in all homogeneous materials of this part is below the limit specified in SJ/T11363-2006.

×: It indicates that the toxic and hazardous substance in at least one homogeneous material of this part exceeds the limit specified in SJ/T11363-2006.

Remarks: The lead content in a small number of special-purpose SMT electronic components(such as high-voltage resistors, ceramic resistors diodes, etc.) in the section labeled "×" in the above table may be ≥ 0.1 %. The lead content in screws or cor es of data cables can be ≥0.1% due to the superior performance of the alloy. These components are in compliance with exemption clauses of the EU RoHS Directive. At this stage, due to the limitations of the global technological development level, there are no alternative technologies and components, and the lead content of the external contactable parts of the product meets the environmental protection requirements.

After-sales Service

Warranty policies

(1) This product enjoys local maintenance service within one year from the date of purchase. Please contact 360 authorized dealers for specific details.

Non-warranty policies

(1) No valid purchase and warranty certificate, or expired warranty period

(2) Damage due to improper use, maintenance and servicing in violation of the user manual, or damage or malfunctions due to unauthorized disassembling, repairing, or modifying of the system software.

(3) Collision, water intrusion, and bumping.

(4) Damage of the surface of the product such as outer casing, LCD, or antenna during use, except for the crack of the outer casing due to structural or material factors.

(5) Damage caused by force majeure, or due to changes in national policies and updates and improvements in carrier's technology.

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