



RETURNS & EXCHANGES

HAVE ANY QUESTIONS?
Please call 1-800-777-3810

RETURN ADDRESS:
All-Star Sporting Goods
ATTN: SHOP
17 LEOMINSTER RD
SHIRLEY, MA 01464

To return or exchange items purchased at www.all-starsports.com, submit a request through our website using the Returns & Exchanges page found at https://all-starsports.com/apps/return_prime. Once your request has been approved, complete this form and include it with your returned merchandise for faster processing. **Failure to include your order number below may result in delays.**

ORDER NUMBER: _____

NAME ON ORDER: _____

ADDRESS: _____

PHONE: _____

EMAIL: _____

Please check one

Return

Exchange

ITEMS BEING RETURNED:

ITEM NUMBER	COLOR	SIZE	QTY

Return Policy:

Returns or exchanges can be requested within 90 days of the order date for non-custom items. Custom items are not returnable. To be eligible for a return or exchange the purchase must have been made on www.All-StarSports.com.

Returns and exchanges must be requested through our website. The return/exchange form found in your original package must be completed and returned with your merchandise. A pre-paid return label will be provided to you along with further instructions when your request is approved. Please allow 2-3 business days for us to respond to any return or exchange requests.

Your order must be returned to All-Star Sporting Goods to be reviewed and have return credit processed. Shipping costs are not refunded. Returned items must be unused and in original packaging to receive credit. All returns are shipped to All-Star Sports, 17 Leominster Rd, Shirley MA 01464.

Refunds for returned items are always applied to the original payment method used to place your order or store credit. Original payment method means the original credit card or PayPal account that was used at the time of purchase. Refunds to your credit card can take up to 7 business days for your bank to fully process.

Refunds are applied only when All-Star has received and inspected the product. Once a return has been initiated, it is your responsibility to ensure we receive the products. Shipments lost in transit will not be refunded. All exchanges subject to change depending on stock availability.