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# RETURNS

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18571 Gale Ave., Rowland Heights, CA 91748  
support@maitreyahealth.com

## 30-DAY RETURN

It is our goal at Maitreya to provide a comprehensive and hassle-free return process. Returns are accepted on all unopened or unused items, still in new condition in the original packaging within 30 days of the purchase date, for items that were purchased on maitreyahealth.com. **All returns must be authorized in advanced.**

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## RETURN PROCESS

1. Select Contact Us to submit your return request and obtain a return shipping label.  
Note: Be sure to provide the name from the original order as well as the original order number.
2. After once again ensuring that the items are in their new condition in the original packaging, pack the item(s) for return, utilizing the return shipping label and including a copy of the RMA form inside of the package.
3. Drop off the return at the appropriate shipper.
4. Once the return is received and inspected an e-mail will be sent informing you that a refund has been approved and processed. If there are any issues with the return, an e-mail will be sent notifying you of such.

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## RETURN NOTES

1. ALL returns and exchanges must be authorized by Maitreya before they are returned. Failure to do so will prolong the refund or exchange process.
3. All refunds are typically processed 1-3 business days after the item has been delivered. A refund can only be applied to the original purchase method.



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### CONTACT INFORMATION

NAME: \_\_\_\_\_ MAILING ADDRESS: \_\_\_\_\_  
PHONE: \_\_\_\_\_  
EMAIL: \_\_\_\_\_ CITY: \_\_\_\_\_ STATE: \_\_\_\_ ZIP: \_\_\_\_\_

### PURCHASE INFORMATION

ORDER NUMBER: \_\_\_\_\_ TODAY'S DATE: \_\_\_\_\_  
PURCHASE DATE: \_\_\_\_\_ PURCHASED FROM: \_\_\_\_\_

### RETURN DETAILS

ITEM SKU	ITEM NAME/DESCRIPTION	RETURN REASON	QTY

### COMMENTS