

THANK YOU FOR SHOPPING WITH US.

JOYINME

If for any reason you would like to make a return within 14 days of receiving your parcel, please follow the steps below.

HOW TO RETURN MY ORDER?

1. **Fill in the form** below.
2. **Pack the parcel carefully** and enclose the receipt with the form.
3. **Send the package** by courier or the Polish Post Office to the below address:
JOY IN ME s.c.
18/1 Karłowicza St., 02-552, Warsaw
+48 534 247 216
You can also bring the parcel in person to our boutique on Koszykowa 31 in Warsaw.
4. **Refund.** As soon as the parcel arrives and has been inspected, we will refund your money. Refunds take a maximum of 14 days and are processed using the same method you selected when placing your order.

RETURN/REFUND FORM

NAME & SURNAME

E-MAIL

ADDRESS

PHONE NO.

ORDER NUMBER (you will find the number in your purchase confirmation email)

REASON FOR RETURN/COMPLAINT (in the section below, in the "REASON FOR RETURN" column, enter the number corresponding to your situation)

- | | | |
|---|--|--|
| 1. The product is too small. | 5. I received a different product. | 9. Product does not fit well. |
| 2. The product is too large. | 6. There are products missing from my order. | 10. Other (in this case, specify the problem in the "ADDITIONAL COMMENT" section). |
| 3. The product has arrived damaged. | 7. The appearance or quality is not as expected. | |
| 4. Delay in delivery or change of mind. | 8. I have ordered multiple sizes to try them on. | |

PRODUCT NAME

REASON FOR RETURN

QUANTITY

SIZE

ADDITIONAL COMMENT

Mechanical damage or damage resulting from improper use of the product is not subject to refunds.

BANK ACCOUNT NUMBER (for refunds only)

DATE

SIGNATURE

Do you have any questions?
Scan the QR code and get
in touch with us!



the section below is filled in by the seller

PRODUCT NUMBER

GROSS AMOUNT