

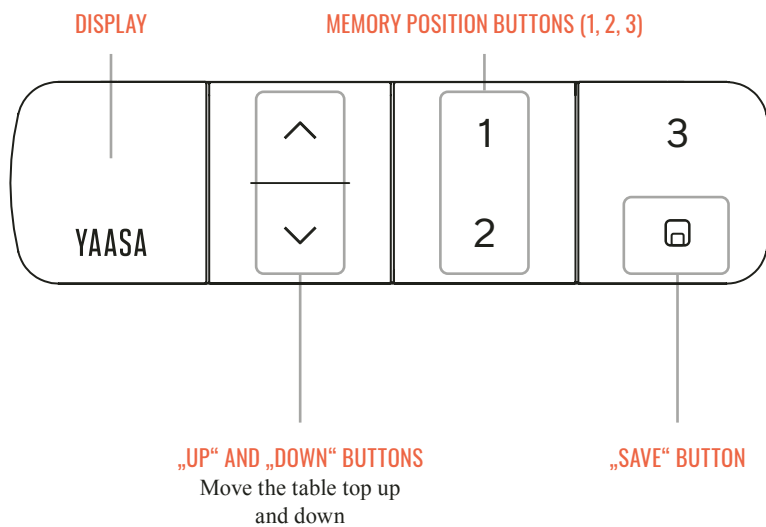
Yaasa Desk Essential

Troubleshooting Guide

CONTENTS

1	KEY	03
2	GENERAL	03
3	POWER SUPPLY	03
4	TROUBLESHOOTING	03
	4.1 Manual reset	03
	4.2 Possible malfunctions and their solutions	04
	4.3 Error messages on the handset.....	05

1. KEY



2. GENERAL

Before operating the table, carefully read the instructions and safety notices in the manual. For problems and error messages, consult this troubleshooting guide. For further questions, contact our customer support.

3. POWER SUPPLY

Position the table near an electrical outlet. Then, plug the power cord into the outlet.

4. TROUBLESHOOTING

4.1 MANUAL RESET

Most malfunctions can be corrected with a manual reset.

1. Press the down button until the table reaches the lowest position. Then, release the button.
2. Press the down button again for about 5 seconds. The display shows „RST“.
3. Press the down button again until the table rises a few millimeters.

4.2 POSSIBLE MALFUNCTIONS AND THEIR SOLUTIONS

MALFUNCTION	POSSIBLE CAUSE	SOLUTION
The table is unstable.	The fastening screws are not tightened.	Tighten the screws with the tool provided. Alternatively, use a cordless screwdriver.
	The leveling feet are not set to equal heights.	Adjust the leveling feet so that they touch the floor evenly.
The drives or control box do not work.	The power supply cable is not connected.	Plug the power cord into a power outlet.
	The control box is defective.	Contact customer service.
	The handset is defective.	Contact customer service.
	Duty cycle exceeded.	Wait until the 18-minute rest period has elapsed. Then, the table can be used normally.
	Components have become wet.	Contact customer service.

4.3 ERROR MESSAGES ON THE HANDSET

PROBLEM	CAUSE	SOLUTION
E01 E02	M1-M2 motor overcurrent	<ol style="list-style-type: none">1. Check if table motion is blocked by an obstacle. Remove if necessary.2. Check if one side of the table is overloaded. Remove load if necessary.3. If the problem persists, contact customer service.
E07	M1 motor hall signal anomaly	<ol style="list-style-type: none">1. Plug the two motor cables into the opposite sockets.2. Perform a manual reset.3. If the problem persists, contact customer service.