

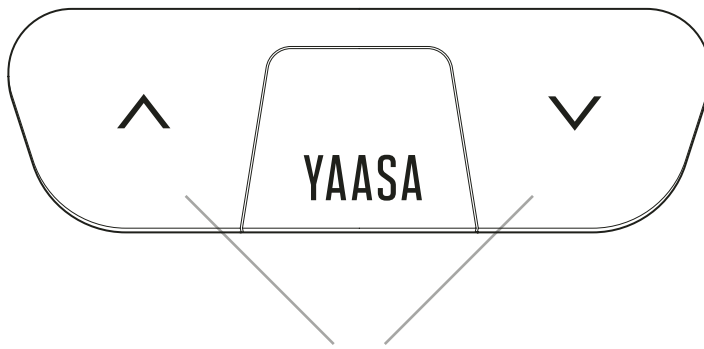
# Yaasa Desk Basic S

Troubleshooting Guide

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# 1. KEY



„UP“ AND „DOWN“ BUTTONS  
Move the table top up  
and down

# 2. GENERAL

Before operating the table, carefully read the instructions and safety notices in the manual. For problems and error messages, consult this troubleshooting guide. For further questions, contact our customer support.

# 3. POWER SUPPLY

Position the table near an electrical outlet. Then, plug the power cord into the outlet.

# 4. TROUBLESHOOTING

## 4.1 MANUAL RESET

Most malfunctions can be corrected with a manual reset.

1. Press the down button until the table reaches the lowest position. Then, release the button.
2. Press the down button again (for about 5 seconds) until the LED flashes. Then, release the button.
3. Press the down button again until the table rises a few millimeters.

## 4.2 POSSIBLE MALFUNCTIONS AND THEIR SOLUTIONS

MALFUNCTION	POSSIBLE CAUSE	SOLUTION
The table is unstable.	The fastening screws are not tightened.	Tighten the screws with the tool provided. Alternatively, use a cordless screwdriver.
	The leveling feet are not set to equal heights.	Adjust the leveling feet so that they touch the floor evenly.
The drives or control box do not work.	The power supply cable is not connected.	Plug the power cord into a power outlet.
	The control box is defective.	Contact customer service.
	The handset is defective.	Contact customer service.
	Duty cycle exceeded.	Wait until the 18-minute rest period has elapsed. Then, the table can be used normally.
	Components have become wet.	Contact customer service.

## 4.3 LED STATUS

STATUS	CAUSE	SOLUTION
LED flashes	System is in reset mode.	Perform a manual reset.
LED lights continuously	Error mode.	<ol style="list-style-type: none"><li>1. Press the down button for about 5 seconds.</li><li>2. Perform a manual reset.</li></ol>