



RETURNS & EXCHANGE FORM

Please print and return this form when returning any product to Fiebiger Shoes for either a refund or exchange of products or size. Please also include your invoice with your return package.

If you are unable to print this form then please include a written note with your return package stating what you would like to do, contact details (including email) and return address.

We cannot process any returns until the goods have been received. Once we receive the returned goods we will re-send (or refund) the new item within 72 hours.

CUSTOMER NAME:

ORDER NO:

EMAIL ADDRESS:

RETURN ADDRESS:

PHONE:

REFUND OR EXCHANGE? (PLEASE TICK ONE)

EXCHANGE

REFUND

IF YOU WOULD LIKE TO EXCHANGE AN ITEM, PLEASE PROVIDE SPECIFIC INFORMATION BELOW SUCH AS NEW SIZE OR COLOUR NEEDED

PLEASE RETURN ALL PRODUCT TO:

Fiebiger Shoes Returns
Rear 1/306 Albert St
Brunswick VIC 3056 Australia
PH: 03 9489 4572
E: customercare@fiebigershoes.com