

Order #	Full Name	Email	Mobile

Gorman is happy for you to return your item(s). Simply fill out this form and send it back to us with the item(s) in their original condition, including tags, **within 14 days** of receiving your product. For the most up to date Returns & Exchanges policy, please read on our website gormanshop.co.nz/pages/delivery-returns.

If you have experienced any issues with your order, please contact our Customer Service team before returning your item(s) so we may assist you. Our customer service contact details can be found on our website.

Visit NZ Post to book a pick up of your parcel: [NZ Post Book Pick Up](#). Alternatively, you can visit a NZ Post store and send your parcel from there.

Pop your item(s) & this form in a new or the original postage bag addressed to:

Gorman - New Zealand Returns
 210 queen st
 Auckland CBD
 Auckland 1010
 09 302 0663

This form must be **completed in full** if you want your return correctly processed. No other attachments are required.

Returned Item(s)

Qty	Product Name	Colour	Size	Reason Code

Reason Codes

- | | | |
|--------------------------|---------------------|-------------------|
| 1. Does not fit properly | 3. Faulty | 5. Incorrect item |
| 2. Does not suit me | 4. Arrived too late | 6. Other _____ |

I would like a: Refund* Exchange** Online Credit

Exchange Request(s)

Qty	Product Name	Colour	Size	Reason Code

I authorise Gorman to charge my credit card for extra shipping and/or balanced owed from this exchange.

* We only refund full priced items. Sale & items purchased on promotion are non-refundable

** Exchanges are:

- NOT available for orders paid using Afterpay, Zip Pay, WeChat and Alipay.
- The value of the new item is determined by the online price at the time your exchange is processed.
- Subject to availability online.
- Paypal orders are sent a money request for extra shipping and/or balance owed (cancelled after 3 days).