

# USER MANUAL

# *ProLite*

## LCD Monitor

ENGLISH

### *ProLite TE5503MIS*

Thank you very much for choosing the iiyama LCD monitor.

We recommend that you take a few minutes to read this comprehensive manual carefully before installing and switching on the monitor. Please keep this manual in a safe place for your future reference.



## Dear user, we congratulate you on the purchase of your iiyama LCD.

For details on warranty and locally used pixel policies that apply directly after installation of your product please check the iiyama website.

## To report a fault, please contact your local support centre found at [www.iiyama.com/service](http://www.iiyama.com/service)

### Things to check before you call the iiyama information line

- | if the power cable is connected securely and turned on?
- | if the display has been turned on?
- | if the signal cable is connected securely and the correct input selected?
- | if the computer has been restarted with the display connected?
- | if the graphics card is correctly installed with the latest drivers possible?
- | if the correct native resolution has been selected via 'Display Properties'?
- | If the R/G/B signal configuration is correct?
- | if the displays On Screen Menu is shown?
- | if the correct brightness and contrast settings have been set?
- | if given display tolerances and compatibility have been considered?
- | if via the On Screen Menu you have performed a Factory Reset/Recall?

### Before reporting the screen defect, please prepare the following information/evidence:

- | model number \*
- | purchase receipt and serial number \*
- | name and address for collection
- | telephone/fax number, for availability during the day
- | convenient collection date (date, time)
- | short description of the defect

### Important Note:

If there is no fault found in the collected equipment after inspection, the transferring party shall incur charges for transport and administration.

If you have checked all of the above and there is still no picture, call our information line for assistance in your country.

\* see the identification plate on the back of the case.

## CE MARKING DECLARATION OF CONFORMITY

This LCD monitor complies with the requirements of the EC/EU Directive 2014/30/EU "EMC Directive", 2014/35/EU "Low Voltage Directive", 2009/125/EC "ErP Directive" and 2011/65/EU "RoHS Directive".

### Warning

This is a class A product. In a domestic environment this product may cause radio interference in which case the user may be required to take adequate measures.

IYAMA CORPORATION: Wijkerveerstraat 8, 2131 HA Hoofddorp, The Netherlands

Model No. : PL5503U



We recommend recycling of used product. Please contact your dealer or iiyama service center. Recycle information is obtained via the Internet, using the address: <http://www.iiyama.com>

You can access the Web page of different countries from there.

- We reserve the right to change specifications without notice.
- All trademarks used in this user manual are the property of their respective owners.

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# FOR YOUR SAFETY

## SAFETY PRECAUTIONS

### WARNING

#### **STOP OPERATING THE MONITOR WHEN YOU SENSE TROUBLE**

If you notice any abnormal phenomena such as smoke, strange sounds or fumes, unplug the monitor and contact your dealer or iiyama service center immediately. Further use may be dangerous and can cause fire or electric shock.

#### **NEVER REMOVE THE CABINET**

High voltage circuits are inside the monitor. Removing the cabinet may expose you to the danger of fire or electric shock.

#### **DO NOT PUT ANY OBJECT INTO THE MONITOR**

Do not put any solid objects or liquids such as water into the monitor. In case of an accident, unplug your monitor immediately and contact your dealer or iiyama service center. Using the monitor with any object inside may cause fire, electric shock or damage.

#### **INSTALL THE MONITOR ON A FLAT, STABLE SURFACE**

The monitor may cause an injury if it falls or is dropped.

#### **DO NOT USE THE MONITOR NEAR WATER**

Do not use where water may be splashed or spilt onto the monitor as it may cause fire or electric shock.

#### **OPERATE UNDER THE SPECIFIED POWER SUPPLY**

Be sure to operate the monitor only with the specified power supply. Use of an incorrect voltage will cause malfunction and may cause fire or electric shock.

#### **PROTECT THE CABLES**

Do not pull or bend the power cable and signal cable. Do not place the monitor or any other heavy objects on the cables. If damaged, the cables may cause fire or electric shock.

#### **ADVERSE WEATHER CONDITIONS**

It is advisable not to operate the monitor during a heavy thunder storm as the continual breaks in power may cause malfunction. It is also advised not to touch the plug in these circumstances as it may cause electric shock.

## CAUTION

### INSTALLATION LOCATION

Do not install the monitor where sudden temperature changes may occur, or in humid, dusty or smoky areas as it may cause fire, electric shock or damage. You should also avoid areas where the sun shines directly on the monitor.

### DO NOT PLACE THE MONITOR IN A HAZARDOUS POSITION

The monitor may topple and cause injury if not suitably located. Please also ensure that you do not place any heavy objects on the monitor, and that all cables are routed such that children may not pull the cables and possibly cause injury.

### MAINTAIN GOOD VENTILATION

Ventilation slots are provided to keep the monitor from overheating. Covering the slots may cause fire. To allow adequate air circulation, place the monitor at least 10 cm (or 4 inches) from any walls. Operating the monitor on its back, side, upside down or on a carpet or any other soft material may also cause damage.

### DISCONNECT THE CABLES WHEN YOU MOVE THE MONITOR

When you move the monitor, turn off the power switch, unplug the monitor and be sure the signal cable is disconnected. If you do not disconnect them, it may cause fire or electric shock.

### UNPLUG THE MONITOR

If the monitor is not in use for a long period of time it is recommended that it is left unplugged to avoid accidents.

### HOLD THE PLUG WHEN DISCONNECTING

To disconnect the power cable or signal cable, always pull it by the plug. Never pull on the cable itself as this may cause fire or electric shock.

### DO NOT TOUCH THE PLUG WITH WET HANDS

Pulling or inserting the plug with wet hands may cause electric shock.

### WHEN YOU INSTALL THE MONITOR ON YOUR COMPUTER

Be sure the computer is strong enough to hold the weight of the monitor, otherwise, you may damage your computer.

## OTHERS

### ERGONOMIC RECOMMENDATIONS

To eliminate eye fatigue, do not operate the monitor against a bright background or in a dark room. For optimal viewing comfort, the monitor should be just below eye level and 40-60 cm (16-24 inches) away from your eyes. When using the monitor over a prolonged time, a ten minute break every hour is recommended as looking at the screen continuously can cause eye strain.

## SPECIAL NOTES ON LCD MONITORS

- The following symptoms are normal with LCD monitors and do not indicate a problem.

### NOTE

- When you first turn on the LCD monitor, the picture may not fit in the display area because of the type of computer that is used. In this case, adjust the picture position to the correct position.
  - You may find slightly uneven brightness on the screen depending on the desktop pattern you use.
  - Due to the nature of the LCD screen, an afterimage of the previous screen may remain after switching the image, when the same image is displayed for hours. In this case, the screen is recovered slowly by changing the image or turning off the Power Switch for hours.
- This LCD cannot be used outdoors.
  - This LCD cannot be used with the screen facing upwards.
  - If you use a cable longer than the supplied one, the picture quality is not guaranteed. Touch function can be disrupted if the USB cable length exceeds 3m.

## USAGE CONFIRMATION

This product is designed for optimum usage at 12 hours per day.

The display is compatible for usage in Landscape applications.

## IMAGE PERSISTENCE / IMAGE STICKING

Please be aware that all LCD screens can experience Image Persistence or Image Sticking. This occurs when a residual image remains visible on a screen when static images are displayed for long periods of time. LCD Image Persistence is not permanent but constant images being displayed for a long period of time should be avoided.

To counteract Image Persistence, turn off the monitor for as long as the previous image was displayed, so if an image was on the monitor for 1 hour and there is evidence of a residual or "ghost" image, you should turn off the monitor for 1 hour in order to clear the residual image.

For all LFD products, iiyama recommends displaying moving images and utilising a moving screen saver at regular intervals whenever the screen is idle. You could also turn off the monitor when not in use to assist the prevention.

Other ways to reduce the risk of Image Persistence will be to utilise the FAN-on function (if available), Low Backlight and Low Brightness settings.

## FOR EXTENDED USE AS A PUBLIC DISPLAY

### ■ Image Sticking on LCD Panel

When a static image is displayed for hours, an electric charge trace remains near the electrode inside the LCD producing a "ghost" image. (Image Persistence).

Image Persistence is not a permanent feature.

### ■ Recommendations

To prevent Image Sticking and promote longer life expectancy of display, we recommend the following:

1. Avoid static images displayed for long periods – change static images on continuous loop.
2. Turn off monitor when not in use, either by remote control or use Standby or Schedule functions.
3. Check the Monitor Menu Settings for "Pixel Shift" etc. and activate it when available. This will reduce the Image Sticking Effect.
4. When monitor is installed in high ambient temperature environment(s) or in an enclosed position, utilise the Cooling Fan, Screen Saver and Low Brightness functions.
5. Suitable ventilation for any monitor is an expectation of any installation – climate control systems may need to be employed.
6. We strongly recommend utilisation of active cooling with fans for long operation times or high ambient temperature environments.



## CUSTOMER SERVICE

### NOTE

- If you have to return your unit for service and the original packaging has been discarded, please contact your dealer or iiyama service center for advice or replacement packaging.

## CLEANING

### WARNING

- If you drop any materials or liquids such as water into the monitor when cleaning, unplug the power cable immediately and contact your dealer or iiyama service center.

### CAUTION

- For safety reasons, turn off the power switch and unplug the monitor before you clean it.

### NOTE

- To protect the LCD panel, do not scratch or rub the screen with a hard object.
- Never use any of the following strong solvents. These will damage the cabinet and the LCD screen.

Thinner	Benzine	Abrasive cleaner
Spray-type cleaner	Wax	Acid or Alkaline solvent

- Touching the cabinet with any product made from rubber or plastic for a long time may cause degeneration or loss of paint on the cabinet.

### CABINET

Stains can be removed with a cloth lightly moistened with a mild detergent solvent. Then wipe the cabinet with a soft dry cloth.

### LCD

Periodic cleaning with a soft dry cloth is recommended.

### SCREEN

Don't use tissue paper etc. because these will damage the LCD screen.

# BEFORE YOU OPERATE THE MONITOR

## FEATURES

- ◆ Supports Resolutions up to 3840 × 2160
- ◆ High Contrast 1200:1 (Typical: without glass) / Brightness 350cd/m<sup>2</sup> (Typical: without glass) : ProLite TE5503MIS-B1AG
- ◆ High Contrast 1200:1 (Typical: without glass) / Brightness 340cd/m<sup>2</sup> (Typical: without glass) : ProLite TE5503MIS-B2AG
- ◆ Digital Character Smoothing
- ◆ Automatic Set-up
- ◆ 2 × 12W (Typical) Stereo Speakers
- ◆ Standby Feature (VESA DPMS Compliant)
- ◆ VESA Mounting Standard (400mm×200mm) Compliant
- ◆ Glass with AG coating

## CHECKING THE CONTENTS OF THE PACKAGE

The following accessories are included in your package. Check to see if they are enclosed with the monitor. If anything is missing or damaged, please contact your local iiyama dealer or regional iiyama office.

- |   |                      |                                      |
|---|----------------------|--------------------------------------|
| ■ Power Cable*                            | ■ HDMI Cable         | ■ Touch USB Cable                    |
| ■ Remote Control                          | ■ Battery (2pcs)     | ■ Touch Pen (ø3mm: 2pcs, ø7mm: 2pcs) |
| ■ Cable ties (For cable management, 6pcs) |                      | ■ EU Energy Label                    |
| ■ POP Label                               | ■ USB Sticker (3pcs) | ■ Safety Guide                       |
| ■ Quick Start Guide                       |                      |                                      |

### CAUTION

- \* The rating of the Power Cable enclosed in 120V area is 10A/125V. If you are using a power supply higher than this rating, then a power cable with a rating of 10A/250V must be used. However, all guarantees and warranties are void for any problems or damage caused by a power cable not supplied by iiyama. An approved power cable greater or equal to H05VVF, 3G, 0.75mm<sup>2</sup> must be used.

## UNPACKING

### CAUTION

Moving the monitor requires at least two people. If not, it may drop and could result in a serious injury.

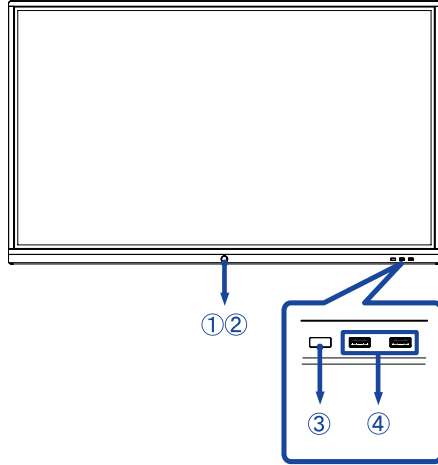
## SPECIAL NOTES ON THE TOUCH PANEL

### CAUTION

Permanent damage can occur if Sharp Edged, Pointed or Metal items are used to activate Touch. This could invalidate any remaining warranty. We recommend you use a plastic stylus (tip  $\varnothing$ 3mm or over) or finger.

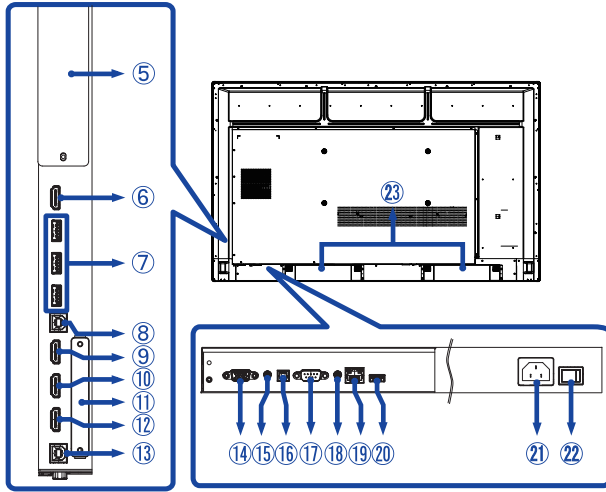
## CONTROLS AND CONNECTORS : MONITOR

<Front>



①	Power Button		<b>Power Off</b> Pressing and holding the Power Button on the front for 3-5 seconds.
②	Power Indicator	Blue	Normal Operation
		Red	<b>Standby Mode</b> When the power indicator light is lighting red, the display is in Power Save Mode. To turn the screen back on, you can press the power button on the front or the remote control.
		Red & Blue flashing slow	The Screen Off function is active. To turn the screen back on, you can touch the screen or any button on the remote control.
		Red & Blue flashing fast	Going to the Power Management Mode or system is updating.
③	Remote Sensor		
④	USB Connector		USB2.0 (5V, 500mA)

<Back>



⑤	Option PC module slot	
⑥	HDMI Connector (HDMI OUT)	HDMI
⑦	USB Connector (3.0)	USB3.0 (5V, 900mA)
⑧	Touch USB Connector (TOUCH 1)	USB (for HDMI1/HDMI2)
⑨	HDMI Connector (HDMI IN 1)	HDMI
⑩	HDMI Connector (HDMI IN 2)	HDMI
⑪	Option WiFi module slot	
⑫	HDMI Connector (HDMI IN 3)	HDMI
⑬	Touch USB Connector (TOUCH 2)	USB (for HDMI3/VGA)
⑭	VGA Connector (VGA)	VGA
⑮	Audio Connector (AUDIO IN)	Mini Jack
⑯	SPDIF Connector (SPDIF)	SPDIF Output
⑰	RS232C Connector (RS232)	RS232C 9pin
⑱	Headphone Connector (AUDIO OUT)	Mini Jack
⑲	RJ45 Connector (LAN)	RJ45 (This network port is only used for Android system.)
⑳	USB Connector (2.0)	USB2.0 (for software update)
㉑	AC Connector ( ~ : Alternating current)	
㉒	Main Power Switch   (On) / ○ (Off)	
㉓	Speakers	

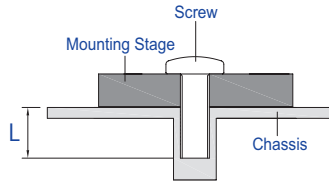
## INSTALLATION

### CAUTION

- Follow the manual instructions for the type of mount you have selected. Refer all servicing to qualified service personnel.
- Moving the monitor requires at least two people.
- Before installation, please make sure the wall is strong enough to hold the necessary weight of the display and the mount.

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### [WALL MOUNTING]



### CAUTION

When using the wall mounting, consideration of thickness of the mounting stage needs to be taken. Tighten the M8 Screws (4pcs) with washer which "L" length is 25mm to fasten the monitor. Using a screw longer than this may cause electric shock or damage because it may contact with the electrical parts inside the monitor.

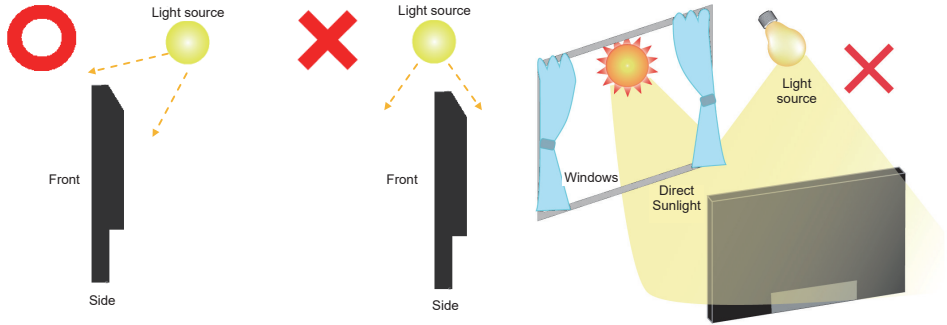
## [INSTALLATION NOTE]

The touch kit of this monitor is an optical device that utilizes infrared light source and sensitive sensors for touch detection.

Notice the incident light that contains large quantities of infrared light may affect touch screen operation and performance.

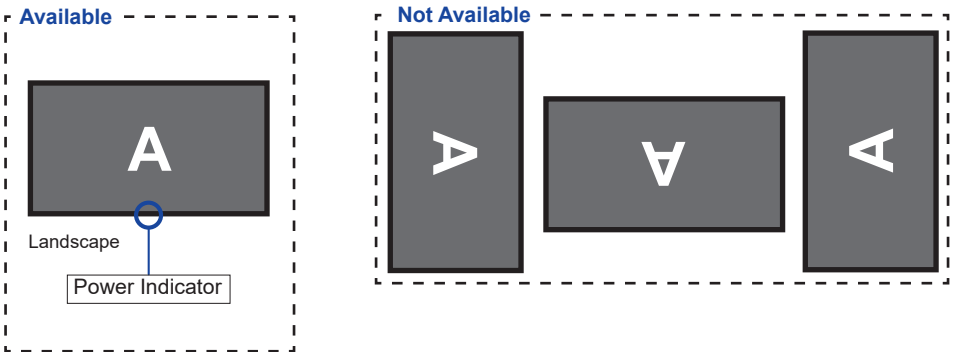
Please install it with care as follows to ensure reliable touch performance.

Intense light / Specular light / Focus spotlight / Wide spread light / Direct sunlight / Indirect sunlight from the window and/or the glass door. / Not install the touch monitor right under the light source.



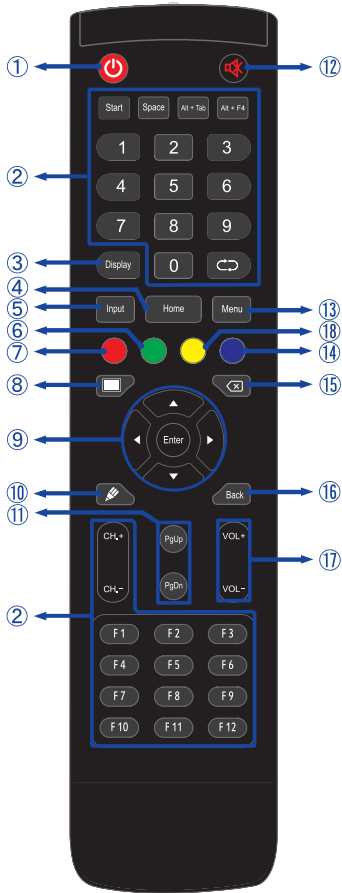
## [ROTATING THE DISPLAY]

It is designed to be compatible in landscape mode.



## CONTROLS : REMOTE CONTROL

ENGLISH



①		Turn the monitor ON and OFF.
②		Not available on this model.
③	Display	Provide source and resolution information.
④	Home	Android system main screen button.
⑤	Input	Select the source.
⑥	Green	Lock and unlock Buttons function.
⑦	Red	Lock and unlock Buttons and Touch function.
⑧	Screen Off	Turn the backlight On and Off.
⑨		Navigate through submenus and settings. ▲: Up Button ▼: Down Button ◀: Left Button ▶: Right Button
	Enter	Confirm your selection or save changes.
⑩		Quickly start "Writing Software".
⑪	PgUp / PgDn	When select File: The first / Last When Internet browser: Scroll Up / Scroll Down
⑫		Turn on or off the mute function when the Menu is not displayed.
⑬	MENU	Display the "Screen Setting" menu when the Android system is not displayed.
⑭	Blue	Freeze the picture.
⑮		Backspace
⑯	Back	Return to a previous menu or closes the OSD Menu.
⑰	VOL+ / VOL-	VOL+: Increase the sound volume. VOL-: Decrease the sound volume.
⑱	Yellow	Lock and unlock Touch function.



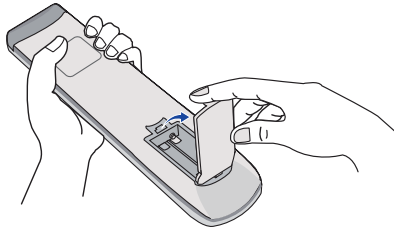
## PREPARING THE REMOTE CONTROL

To use the remote control, insert the two dry batteries.

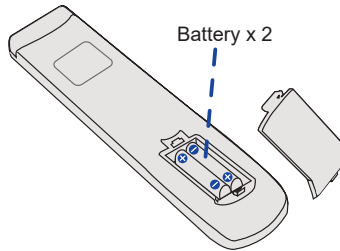
### CAUTION

- Do not use any other batteries other than those specified in this manual for the Remote Control.
- Do not insert old and new batteries together in the Remote Control.
- Make sure that the terminals match the "+" and "-" indications in the battery compartment.
- Remove the dead batteries immediately to prevent them from liquid leaking into the battery compartment.
- Burst batteries or the electrolyte from these batteries may cause stains, fire or injury.

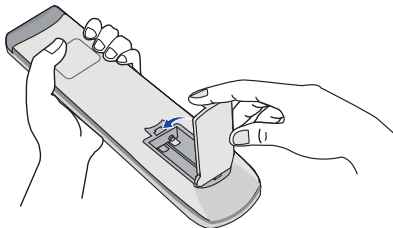
- ① Open back cover of battery component on the back of remote control.



- ② Align and insert two AAA batteries according to their plus and minus ports (as indicated in the remote control).



- ③ After battery is installed, close the back cover of battery components, and make the following clip buckled to the bottom.



**NOTE**

- Refer to the above instructions when taking out the batteries.
- Replace with new batteries when the Remote Control does not work close to the monitor.  
Use AAA dry batteries. Risk of explosion if battery is replaced by an incorrect type.
- Operate the Remote Control by pointing it toward the Remote Sensor on the monitor.
- Other manufacturers remote control will not work with this monitor. Use the provided Remote Control ONLY.
- Used batteries needed to follow the city rule to be discarded. (suggestion: to dispose of used batteries please follow correct policy as per your council regulations)
- Batteries shall not be exposed to excessive heat such as sunshine, fire or the like.
- If you do not intend to use the remote control for a long period, remove the batteries.

## BASIC OPERATION

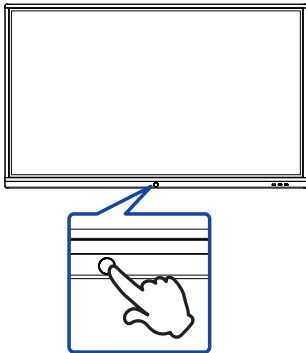
### ■ Turning the monitor ON

The monitor is turned On and the Power Indicator turns to Blue when you press the Power Button on the monitor or the Remote Control. The monitor is turned Off and the Power Indicator turns to Red when you press the Power Button on the monitor or the Remote Control. Press again to turn On the monitor.

#### NOTE

Even when using the standby mode or turning OFF the Power Switch, the monitor will consume a small amount of electricity. Disconnect the Power Cable from the power supply whenever the monitor is not in use or during the night, to avoid unnecessary power consumption.

[Monitor]



[Remote Control]



### ■ Display the adjustment menu page

The menu page appears on the screen when you press the Menu Button on the Remote Control.

The menu page disappears when you press the Back Button on the Remote Control.

[Remote Control]



■ **Move the cursor vertically**

Select adjustment by pressing the ▲ / ▼ Button on the remote control while the menu page is displayed on the screen.

[Remote Control]



■ **Move the cursor horizontally**

Select menu or setting, or perform the adjustment by pressing the ◀ / ▶ Button on the remote control while the menu page is displayed on the screen.

[Remote Control]



### ■ Adjust the volume of sound

Press the VOL- / VOL+ Button on the remote control to adjust the volume of sound when the menu page is not displayed on the screen.

#### [Remote Control]



### ■ Switch the input signal

The Input setting menu appears on the screen when you press the Input Button on the remote control.

#### [Remote Control]



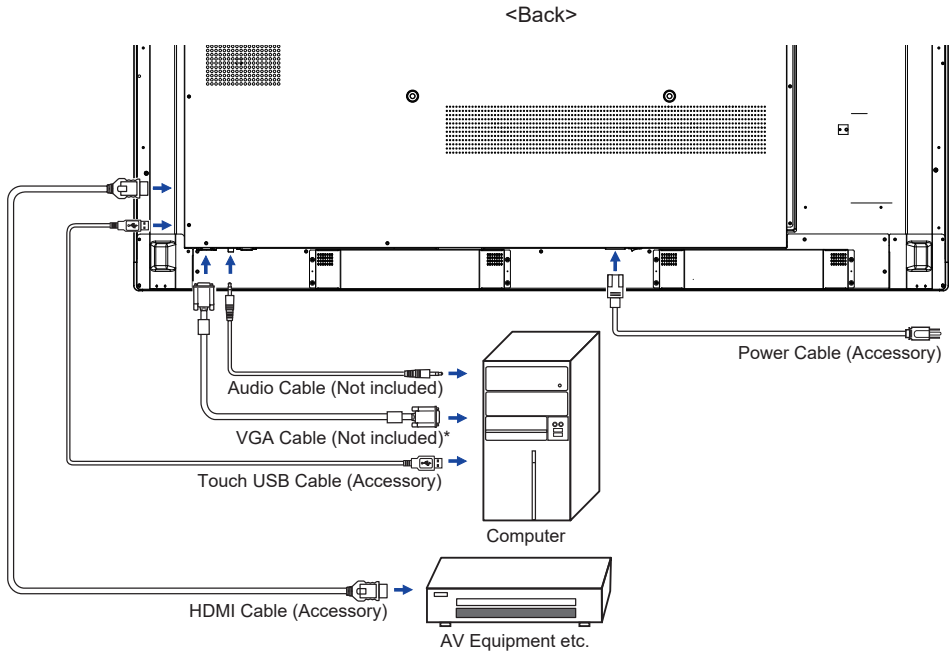
## CONNECTING YOUR MONITOR

- ① Ensure that both the computer and the monitor are switched off.
- ② Connect the computer to the monitor with the signal cable.
- ③ Connect the computer to the monitor with the Touch USB Cable.
- ④ Connect the Power Cable to the monitor first and then to the power source.
- ⑤ Turn on your monitor (Main Power Switch and Power Button) and computer.

### NOTE

- Make sure that the building installation has a circuit breaker of 120/240V, 20A (maximum).
- The signal cables used for connecting the computer and monitor may vary with the type of computer used. An incorrect connection may cause serious damage to both the monitor and the computer. The cable supplied with the monitor is for a standard connector. If a special cable is required please contact your local iiyama dealer or regional iiyama office.
- Make sure you tighten the finger screws at each end of the Signal Cable.
- The touch function is ready for use about 5 seconds after connecting the USB cable and can be operated with a pen, finger or any other pointer.
- The Class I pluggable equipment Type A must be connected to protective earth.
- The socket-outlet shall be installed near the equipment and shall be easily accessible.
- Excessive sound pressure from ear-/headphones can cause hearing damage/hearing loss.

[Example of Connection]



\* VGA cable is not supplied with the monitor. If you use low quality VGA cable, it may cause a result of electro-magnetic interference. Please contact the iiyama Support Centre in your country if you wish to connect the monitor via the VGA input.

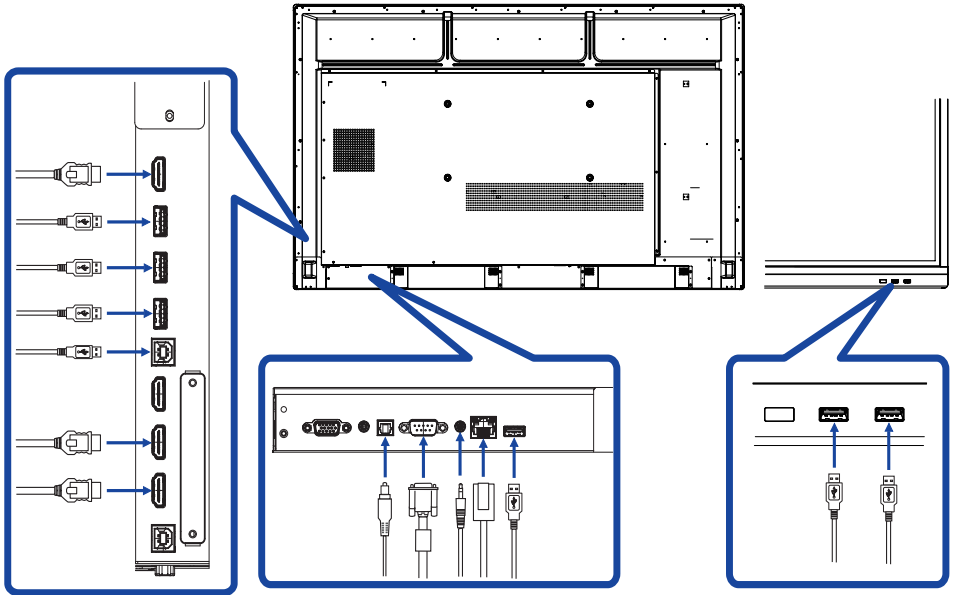
## [ Connection example with the peripheral device ]

### CAUTION

Turn off the power switch and unplug the monitor and peripherals before connection to avoid an electric shock or a damage.

### NOTE

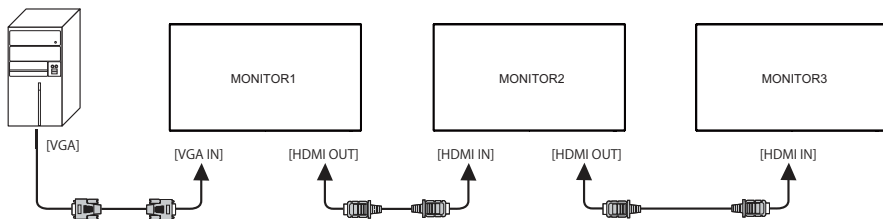
- Refer to the user manual of peripherals at the same time.
- Ensure you have the necessary cables as required.



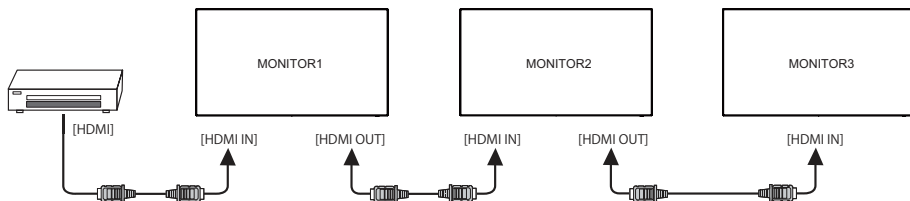
## [ About the HDMI out ]

### ■ Example of Digital video connection

#### VGA



#### HDMI1



### **NOTE** Connection conditions

#### ■ When 3 monitors are connected:

VGA input (operating at  $1920 \times 1080$  resolution) : MONITOR1,2,3 ( $1920 \times 1080$ )

HDMI input (operating at  $3840 \times 2160$  resolution) : MONITOR1,2,3 ( $3840 \times 2160$ )



## COMPUTER SETTING

### ■ Signal Timing

Change to the desired signal timing listed on page 49: COMPLIANT TIMING.

### ■ Windows XP/Vista/7/8/8.1/10 Plug & Play

The iiyama LCD monitor complies with DDC2B of VESA standard. The Plug & Play function runs on Windows /XP/Vista/7/8/8.1/10 by connecting the monitor to DDC2B compliant computer with the Signal Cable supplied.

For installation on Windows XP: The monitor Information File for iiyama monitors may be necessary for your computer and obtained via the Internet, using the address:

<http://www.iiyama.com>

### NOTE

- For additional information on how to download the driver for your touch screen monitor, please access the internet site noted above.
- Monitor Drivers are not required in most cases for Macintosh or Unix operating systems. For further information, please contact your computer dealer first for advice.

### ■ Procedure for turning ON the Power Switch

Turn ON the monitor first, and then the computer.

■ **MULTI-TOUCH :**

This monitor complies with DDC2B of VESA standard. (Plug&play compliant)

The MULTI-TOUCH function runs on Windows7/8/8.1/10 by connecting the monitor to DDC2B compliant computer with the USB cable supplied.

■ **TOUCH support operation system :**

Microsoft Windows 2000 (64 bit and 32 bit)

Microsoft Windows XP (64 bit and 32 bit)

Microsoft Windows Vista (64 bit and 32 bit)

Microsoft Windows 7 (64 bit and 32 bit)

Microsoft Windows 8/8.1/10 (64 bit and 32 bit)

Mac OS X V10.6.4 & higher HID for single touch only

Linux 3.0 & higher need patch for multi-touch

3.5 & higher HID for multi-touch

Not support Windows earlier versions.

	Windows 7*5,8/8.1*6,10*6,7,8	Windows7*4	Vista	XP	2000	Mac OSX	Linux
Default mouse*1	○	○	○	○	○	○	○
Touch digitizer*2	○	○	○	×	×	×	×
Windows gestures*3	○	×	×	×	×	×	×

\*1 Default mouse (click, drag, double-click and right-click)

\*2 Touch digitizer (click, drag /selection, double-click, right-click, flick and visual feedback)

\*3 Digitizer with Windows7/8/8.1/10 multi-touch gestures

\*4 Windows 7 - Starter and Home Basic version

\*5 Windows 7 - Home Premium, Professional, Enterprise and Ultimate versions

\*6 Windows 8/8.1/10 need non-OEM version for multi-touch support

\*7 Windows10 - Home, Pro, Enterprise, Education, IoT Core

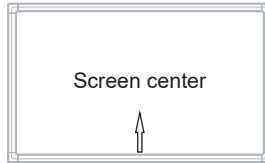
Not supported for Mobile and Mobile Enterprise.


\*8 Windows10 - Touch do no support for "touchpad gestures". Touchpad gesture is for touchpad on notebook.

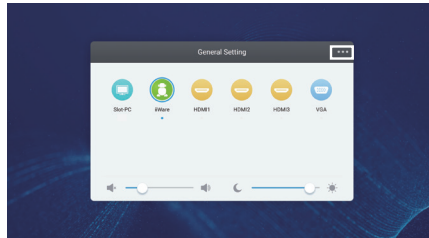
## OPERATING THE MONITOR

To create the best picture, your iiyama LCD monitor has been preset at the factory with the COMPLIANT TIMING shown on page 49. You are also able to adjust the picture by following the button operation shown below. For more detailed adjustments, see page 41 for SCREEN ADJUSTMENTS.

- ① Take middle point position on the bottom of display screen as starting point, use the touch pen to drag towards screen center position to call up touch menu as shown below. Or press Input Button on the remote control.



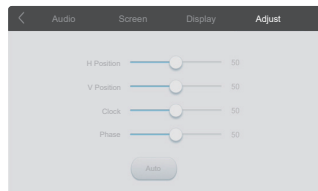
- ② Start the On Screen Display feature. "General setting" is displayed. Then, press the menu button on the remote control or click  on General setting menu with touch pen. There are additional Menu items which can be switched by using the ◀ / ▶ Buttons on the remote control or with the touch pen.



- ③ Select the Menu item of the adjustment you want to make. Use the ◀ / ▶ Buttons on the remote control or with the touch pen to highlight the desired adjustment item. Then, press the Enter button on the remote control.
- ④ Use the ◀ / ▶ Buttons on the remote control or with the touch pen to make the appropriate adjustment or setting.
- ⑤ Press the Back Button on the remote control or click blank area outside menu with the touch pen to exit menu.

For example, to correct for vertical position, select Menu item of "Adjust setting". Select "V Position" by using the ▲ / ▼ Buttons on the remote control or with the touch pen.

Use the ◀ / ▶ Buttons on the remote control or with the touch pen to change the vertical position settings. The vertical position of the overall display should be changing accordingly while you are doing this.



Press the Back Button on the remote control or click blank area outside menu with the touch pen, it ends, all changes are saved in the memory.

**NOTE**

- The Back Button on the remote control can be used to return previous menu item.
- Any changes are automatically saved in the memory when the On Screen Display disappears. Turning off the power should be avoided while using the Menu.
- Adjustments for Image Position, Clock and Phase are saved for each signal timing. Except for these adjustments, all other adjustments have only one setting which applies to all signal timings.

**Direct** \* Available for Remote Control only.● **Freeze Function:**

Press the Blue button when Menu is not displayed.  
Repeat successively to activate/deactivate the function.

● **Backlight Function:**

Press the Screen Off button when Menu is not displayed.  
Repeat successively to On/Off the function.


● **Input Function:**

Press the Input Button when Menu is not displayed.

● **Volume Function:**

Press the VOL+/VOL- Buttons when Menu is not displayed.

● **Mute Function:**

Press the  Button when Menu is not displayed.  
Repeat successively to On/Off the function.

● **Kiosk Mode Function:**

Disable touch functions, buttons, Menu etc.  
Press the following buttons when Menu is not displayed.

On : Input → 7 → 9 → 7 → 9

Off : Input → 8 → 9 → 8 → 9

Default Kiosk mode input set to HDMI1, for other input, please use remote controller to change the default setting for the first time.

Even when the monitor is turned off and the power is turned on again, the Kiosk mode when the power is turned off is kept.

**[LOCK MODE]** \* Available for Remote Control only.● **Front Power Button:**

Press the Green Button when Menu is not displayed, will lock/unlock the Front Power Button.

● **Touch function:**

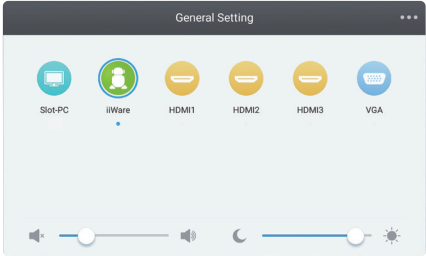




Press the Yellow Button when Menu is not displayed, will lock/unlock the Touch function.

● **Front Power Button & Touch function (2 type methods):**

- Press the Red Button when Menu is not displayed, will lock/unlock the Front Power Button and Touch function.
- Press the Input, VOL +, VOL-, VOL + and VOL- Button in order.

## ADJUSTMENT MENU CONTENTS

















You can also access the Menu by clicking  on the desktop or  on the slide toolbar.

General setting		General Setting		
				
Adjustment Item		Problem / Option	Button to Press	
Input *	<b>Direct</b>	Slot-PC	Select the Slot PC input.	
		iiWare	Select the iiWare input.	
		HDMI1	Select the HDMI1 input.	
		HDMI2	Select the HDMI2 input.	
		HDMI3	Select the HDMI3 input.	
		VGA	Select the VGA input.	
Volume	<b>Direct</b>	Too soft Too loud	 	
Backlight	<b>Direct</b>	Brightness of backlight is reduced.	 	

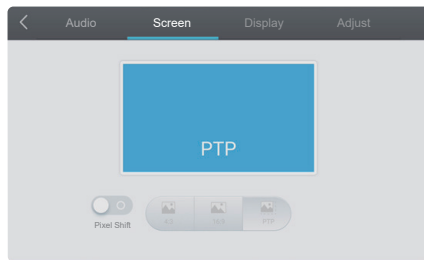
\* The switching of the signal input take a few seconds.

## Audio setting



Adjustment Item	Problem / Option		Button to Press
Volume <b>Direct</b>	Too soft Too loud		   
Bass	Too weak Too strong		   
Treble	Too weak Too strong		   
Balance	Left side speaker louder Right side speaker louder		   
Sound Mode	Standard	Standard	
	Meeting	Sound quality suitable for the conference.	
	Class	Sound quality suitable for the classroom.	
	Custom	Custom sound quality.	
Mute <b>Direct</b>	<input type="radio"/>	Return the sound volume to the previous level.	
	<input type="checkbox"/>	Turn off the sound.	

## Screen setting



















Adjustment Item	Problem / Option		Button to Press
Aspect ratio	4:3	Displays all picture in 4:3 aspect ratio.	
	16:9	Displays all picture in 16:9 aspect ratio.	
	PTP * <sup>1</sup>	Display the picture point to point.	
Pixel Shift	<input type="radio"/>	The screen image will move around slightly every 2 minutes. (Default) * <sup>2</sup>	
		Pixel Shift is turned off.	

\*<sup>1</sup> Point To Point, to optimize touch performance when 3840 × 2160 input. (not available under Android or not 3840 × 2160 input timing)

\*<sup>2</sup> You can change the interval in Settings> Device> Display> Pixel Shift.

## Display setting

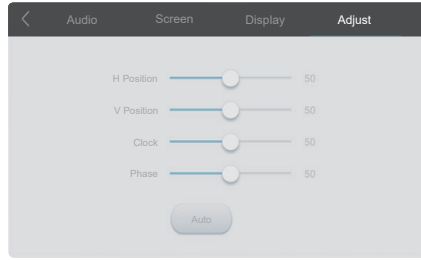
























Adjustment Item	Problem / Option		Button to Press
Brightness*	Too dark Too bright		   
Contrast	Too dull Too intense		   
Hue	Purplish Greenish		   
Sharpness	Too soft Too sharp		   
Display Mode	Standard	For general windows environment and monitor default setting.	
	Bright	Enlarge brightness and vivid.	
	Soft	Reduce brightness and soften.	
	Custom	Displays a picture on a screen set by Image Settings adjustments.	
Color Temp	Standard		
	Cold		
	Warm		

\* Adjust the Brightness when you are using the monitor in a dark room and feel the screen is too bright.



## Adjust setting \*1



Adjustment Item	Problem / Option	Button to Press
H Position	 Too far to the left  Too far to the right	   
V Position	 Too low  Too high	   
Clock	 Too narrow  Too wide	   
Phase	To correct flickering text or lines	   
Auto *2	Adjust H/V Position, Clock and Phase automatically.	

\*1 Only VGA input.

\*2 For best results, use the Auto Adjust in conjunction with the adjustment pattern. See page 41 for SCREEN ADJUSTMENTS.



## [Application]

Click  with the touch pen.

or

Click  with the touch pen. Then, click  with the touch pen.

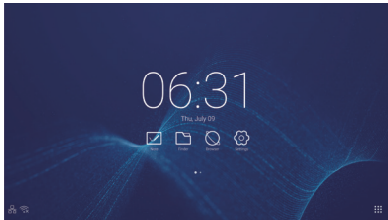



To access the wallpaper and widgets app, press and hold the screen on an empty part of the background and the  Wallpaper and  Widgets icon will be displayed.


 : Select Wallpaper. For details, see Settings> Device> Display> Wallpaper.


 : It is possible to move the Widgets application to the desktop.


06:31(Clock) : Click on the clock display to display the Date & Time of Settings.



 : Displayed when WiFi module is inserted. Click to display the WiFi Settings.

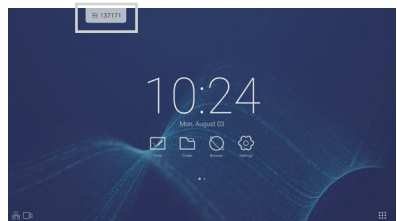
 : Click to display the Ethernet settings.

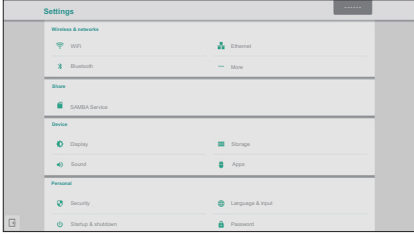
 : Displayed when USB flash drive is connected. Click to access your USB flash drive in the Finder application.

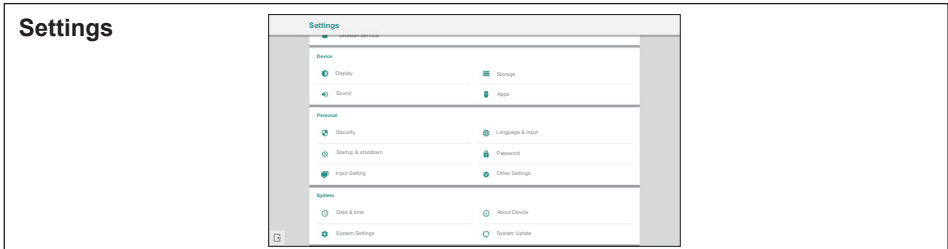
 xxxxxx :

When connecting a LAN or Option WiFi module, the password for a notebook or a smartphone, etc. to connect to SSP, is displayed on the screen.

(Automatically generated)



Settings				
Adjustment Item	Problem / Option		Button to Press	
Wireless & networks	WiFi* <sup>1,2</sup>	Set the WiFi function On/Off and pairing to WiFi device.		
	Bluetooth* <sup>1</sup>	Set the Bluetooth function On/Off and pairing to Bluetooth device.		
	Ethernet	Set the wired network. Network : On/Off, Mac Address, IP address, Default gateway, Netmask, DNS, Proxy		
	More	Set the function. (VPN, Device name* <sup>5</sup> )		
Share	SAMBA Service	SMB sharing service V1.0 SAMBA (Start/Stop), login setting (User Name, Use password for protection), Password		
Device	Display	Set the wallpaper that is built into the system, set the External source display and the Pixel Shift. Wallpaper (Live wallpapers and Wallpaper) External source display settings HDMI Out Resolution setting (Auto / 1366_768 / 1080p_50Hz / 1080p_60Hz / 3840x2160_30Hz / 3840x2160_50Hz / 3840x2160_60Hz / 480p_60Hz / 720p_60Hz / 3840x2160_60Hz_REAL_COLOR) Pixel Shift: Interval Off / 2 / 3 / 5 / 30 / 60 mins		
	Storage	To display the internal system and USB disk.		
	Sound	Touch Sounds : On / Off Sound Output Settings : Headphone / Line Out / Speaker		
	Apps	View each application.		
Personal	Security	Credential storage (Certificate Authorities), Unknown sources install* <sup>3</sup> , Security Lock (External USB lock, Internal storage lock, Cloud drive lock)		
	Language & input	Set display language, keyboard and input method. Language: Čeština, Deutsch, English, Español, Français, Italiano, Nederlands, Polski, Русский		
	Startup & shutdown option	Startup and shutdown option	Startup channel	Last shutdown channel Default startup channel (Select the source)
			Restore after power loss	Power On / Power Off / Last State
			Slot-PC startup option* <sup>4</sup>	Startup only through Slot-PC channel Startup through any channel
Standby after startup (black screen) : Turn off the backlight. <b>NOTE</b> Press the Screen Off button on the remote control to return the screen.				













Adjustment Item	Problem / Option		Button to Press	
Personal	Startup & shutdown	Auto Power off : Enable the Auto Power off function.		
		<div style="background-color: #0056b3; color: white; padding: 2px;"><b>NOTE</b></div> The Auto Power off function is enabled as default setting. The monitor turns off automatically 4 hours after the key or touch operation stops. Disable Auto Power off function when you use the monitor continuously for more than 4 hours.		
		Start up logo	iiyama Logo displayed when the monitor is turned on.	
		Timer switch	Close power off reminder.	
		Boot time / Off time	Select the time of each, and select day of the week or everyday or the business days.	
		<div style="background-color: #0056b3; color: white; padding: 2px;"><b>NOTE</b></div> <ul style="list-style-type: none"> <li>■ To enable the timer switch, click  with the touch pen.</li> <li>■ To delete a timer, click  with the touch pen.</li> </ul>		
	Password	Set the password. (4-digit) Screen lock password, Setting lock password		
	Input setting	Change the Input name to Nickname.		
	Other Settings	Floating Style Setting	Set the toolbar. Slide Toolbar / Floating Annotation Settings	
		Floating Annotation Settings	Set the shortcut menu. Available in all channels / Available in iiWare / Disable in all channels	
Note Writing Setting		Set the Note Writing Setting. Single finger / Multi-finger		
Touch Menu		Touch Menu function is turn On / Off.		
System	Date & time	Set automatic or manually date and time.		
	About Device	Version information of each software.		
	System settings	Select the device located country for WiFi setting.		
	System update	Check and update to latest FirmWare version.		

\*1 WiFi and Bluetooth can only be used when Option WiFi Module or Slot-PC is installed.  
 \*2 WiFi will be turned off when the Ethernet is turned on.  
 \*3 APK from unknown sources can be installed, the installation is done on customer own risk, manufacture will not take any responsibility and not give any support for the installed APK's.  
 \*4 Available only when Option Slot-PC is installed.  
 \*5 Available only when Option WiFi module is installed.

## ■ Slide toolbar appears

The slide toolbar can be displayed on either left side or right side of the screen.

-  : Back
-  : Home
-  : Recent tasks
-  : Delete the App processes
-  : Annotation tools
  -  : Annotate (Pencil)
  -  : Marker (Highlighter)
  -  : Clean the annotations (Gesture eraser)
  -  : Save current annotations in the screen content to picture in the storage.
  -  : Share Annotation

Users can scan the QR code with a smartphone and download the annotation image to a smartphone.

-  : Cloud Drive (Google Drive / One Drive)

### Save to Cloud Drive

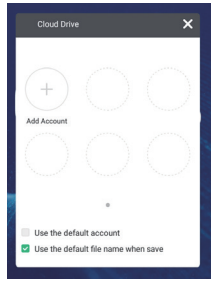
Users can save notes and annotations in Note directly to one of the cloud drives by clicking on the Cloud Storage icon in the menu. To change the way files are saved to the Cloud Drive, users can select two options in the cloud storage overview.

### Use the default account







When checked, all notes will be saved automatically to the default Cloud Drive. Users will not be able to select a cloud drive.






### Use the default file name when saving






When checked, all notes will be saved to the selected Cloud Drive with the default file name. Users will not be able to (re)name the file.



-  : Exit


-  : Screen Capture
  -  : Select Full Screen
  -  : Save in internal storage
  -  : Edit the captured image in Note (send to Note)
  -  : Send the captured image by Email (send by Email)
  -  : Exit

-  : Freeze the picture
  -  : Zoom +
  -  : Zoom -
  -  : Return to the original screen size.
  -  : Exit

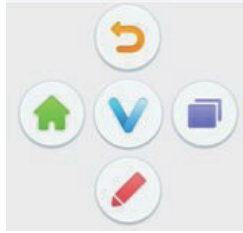
-  : Tools
  -  : SpotLight
  -  : CountDown
  -  : StopWatch
  -  : AirClass(WIFI Teamwork)  
(Available when the optional WIFI Module OWM011/SI01 is installed or with a working LAN connection. Participants need to be on the same network.)

-  : Voter
-  : Judge
-  : Responder
-  : Selector
-  : Message
-  : Manager




-  : Exit
-  : Explain
-  : Exit





-  : Touch Menu

## ■ Shortcut menu appears





Shortcut menu appears when touch the screen with 2 fingers. Shortcut menu will disappear if do not operate for about 5 seconds.

In Android input : The  icon changes to the  icon when touch once the screen. And shortcut menu appears when touch the  icon again.

In other input : The  icon appears when touch once the screen. And the  icon changes when touch the  icon again. Then shortcut menu appears when touch the  icon again.


 : Return to the previous screen.

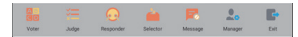
 : Return to the main screen.

 : Write a character on the screen with the touch pen, insert the file, take a screenshot.



 : Recent tasks

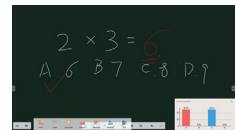
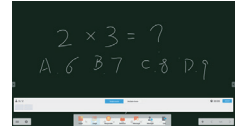
## <How to use AirClass>

- ① The teacher click the  AirClass.
- ② Use the device to scan the QR code. (device: Android and mobile device on the same network)
- ③ After all students have joined the class, click "ENTER THE CLASS".





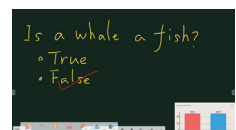
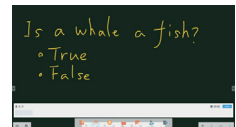
### ④ Answer

1. The teacher write a question on the note and click the  Voter.
2. The teacher select Single Choice Mode or Multiple Choice Mode.
3. The number of students who are logged in is displayed. Then click BEGIN.
4. The students enter their answers on their page and click OK.
5. Confirm the number of students to answer and click FINISH to finish.
6. The answer statistics is displayed, so the teacher selects the correct answer.
7. When click  EXPLAIN, the statistical display becomes smaller and it becomes convenient for the teacher to explain.



### ⑤ Judge

1. The teacher write a question on the note and click the  Judge.
2. The number of students who are logged in is displayed. Then click BEGIN.
3. The students enter their answers on their page and click OK.
4. Confirm the number of students to answer and click FINISH to finish.
5. The answer statistics is displayed, so the teacher selects the correct answer.
6. When click  EXPLAIN, the statistical display becomes smaller and it becomes convenient for the teacher to explain.

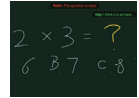


- ⑥ The teacher can click on the 🗑️ Selector to select one or more students from which the teacher can randomly selected students to answer the questions.



⑦ Message

1. The teacher click the 🗣️ Responder and click the START to start the message.
2. When the students click OK, the teacher and the students can use the Message function.
3. The teacher click the 📄 Message activates this function.
4. The students write their own opinions and click the Send.



- ⑧ The teacher can click the 👤 Manager to display the QR code to let other students to enter the class at any time.




**[Note]**

This is a writing software.


Can write the characters, Lines and pictures like a whiteboard. Also, can insert an image or file.

Click  or  with the touch pen.

 : Display menu of Note.

 : Save the Note writing and open a new Note.

 : Open the file.

 : Save the current document to image format to file browser.

 : Inport the picture. (IMG/PDF/SVG)

 : Export as IMG/PDF/SVG/IWB.

 : Cloud Storage (Google Drive / One Drive)

**Save to Cloud Drive**

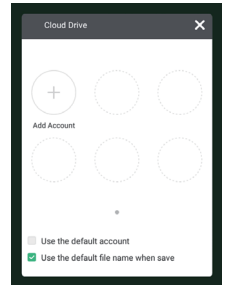
Users can save notes and annotations in Note directly to one of the cloud drives by clicking on the Cloud Storage icon in the menu. To change the way files are saved to the Cloud Drive, users can select two options in the cloud storage overview.

**Use the default account**

When checked, all notes will be saved automatically to the default Cloud Drive. Users will not be able to select a cloud drive.


**Use the default file name when saving**

When checked, all notes will be saved to the selected Cloud Drive with the default file name. Users will not be able to (re)name the file.




 : Change the color of the background.

 : Adjust the brightness.

 : Return to main screen.

 : Share Note


Users can scan the QR code with a smartphone and download the annotation image to a smartphone.


 : Select the object being edit, can move, can zoom.

 : Change the width and color of the stroke. (Pen/Handwriting size/Handwriting color)

 : Erase the specified object.

 : Clear the page.

 : Draw the shape.

 : Display and edit the drawing on the screen in a small window.

 : Call out Drawing board. (Pen/Palette/Color picker/Color disk)

 : Exit


 : Save


 : Redo


 : Cancel

 : Redo

 : To the previous page.

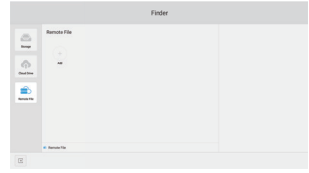
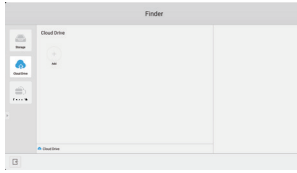
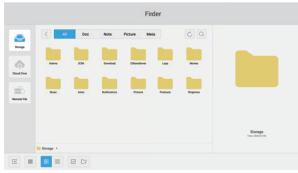
 : To the next page.

 : Thumbnail display

 : Add new page after the last page.

## [File Browser (Finder)]

Click  or  with the touch pen.



Browse the files stored in the internal storage device, the USB storage and Cloud Drive.

### ● Supported Format

DOC : PPT, Word, Excel, PDF (Open the file by using the WPS Office)


Note : Note files, screenshot

Video : .3g2 .3gp .avi .flv .f4v .mkv .mov .mp4 .VOB .mpg/.MPEG .ts

Picture : .jpg .jpeg .png .bmp .gif

Audio : .aac .ape .flac .m4a .mp3 .ogg .wav

 : Search

 : Return to the previous.

 : Sort menu (Sorts Name, Type, Size, Time.)

 : Default display


 : Detail display


 : Deselect

 : Select

 : Select all

 : New folder

 : Copy

 : Paste

 : Cut

 : Delete

 : Rename

 : More

 : Exit

### ■ Picture Menu

 : Exit

 : Zoom in / out

 : Previous / next

 : Play automatically

 : Turn left / right

 : Setting (Interval time / Animation / wallpaper)

 : Information

 : Cloud Drive (Google Drive / One Drive)

### **Save to Cloud Drive**

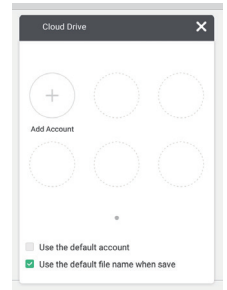
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#### **Use the default account**

When checked, all notes will be saved automatically to the default Cloud Drive. Users will not be able to select a cloud drive.

#### **Use the default file name when saving**

When checked, all notes will be saved to the selected Cloud Drive with the default file name. Users will not be able to (re)name the file.




 : Remote File

Support access to SAMBA and FTP server.


**[Web Browser (Browser)]**

Connect the network, and browse the web.

Click  or  with the touch pen.

**[Cloud Drive]**

Connect the network, and the Cloud Drive.

Click  with the touch pen.

**[Email]**

This is email software.

Please setup an email account before usage.

Click  with the touch pen.

**[Keeper]**

This is the software to clean up the running application.

Double click  with the touch pen.

One Key Optimize : Memory and Garbage clean

Memory Clean : Clean memory

Garbage Clean : Clean storage

**[ScreenLock]**

Lock/unlock touch menu.

Click  with the touch pen.

A screen for entering password appears. Enter the preset 4-digit password.

**[ScreenShare Pro]**

This is the software that can wirelessly share the screen with other notebook etc..

Click  with the touch pen.

**[WPS Office]**

This is the software to use the file of the Office.

Double click  with the touch pen.

**[ESHARE Pro]**

This is software that can run multi-screen interactive applications.

Click  with the touch pen.

**[iMirror]**

This is software which can display an image of a smartphone on the monitor.

Click  with the touch pen.

## SCREEN ADJUSTMENTS

Adjust the image by following the procedure below to get the desired picture when selecting Analog input.

- The screen adjustments described in this manual are designed to set image position and minimize flicker or blur for the particular computer in use.
- The monitor is designed to provide the best performance at resolution of 1920 × 1080, but can not provide the best at resolutions of less than 1920 × 1080 because the picture is automatically stretched to fit the full screen. It is recommended to operate at resolution of 1920 × 1080 in normal use.
- Displayed text or lines will be blurred or irregular in thickness when the picture is stretched due to the screen enlargement process.
- It is preferable to adjust the image position and frequency with the monitor controls, rather than the computer software or utilities.
- Perform adjustments after a warm-up period of at least thirty minutes.
- Additional adjustments may be required after the Auto Adjust depending on the resolution or signal timing.
- The Auto Adjust may not work correctly when displaying the picture other than the screen adjustment pattern. In this case, manual adjustments are required.

There are two ways to adjust the screen. One way is automatic adjustment for Position, Clock Frequency and Phase. The other way is performing each adjustment manually.

Perform the Auto Adjust first when the monitor is connected to a new computer, or resolution is changed. If the screen has a flicker or blur, or the picture does not fit in the display area after performing the Auto Adjust, manual adjustments are required. Both adjustments should be made by using the screen adjustment pattern (Test.bmp) obtained via the Iiyama web site (<http://www.iiyama.com>).

Adjust the image by following the procedure below to get the desired picture.

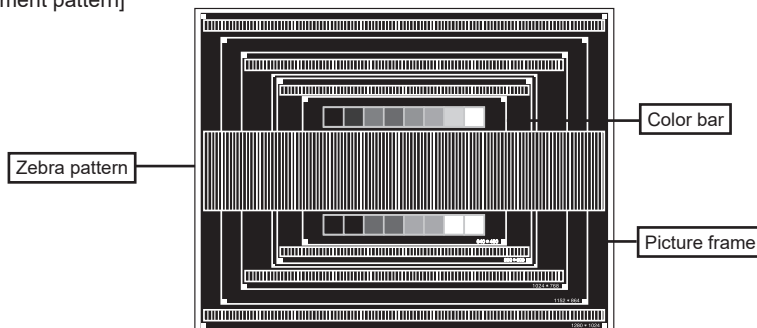
This manual explains adjustment under Windows OS.

- ① **Display the picture at the optimum resolution.**
- ② **Enter the Test.bmp (screen adjustment pattern) to wallpaper.**

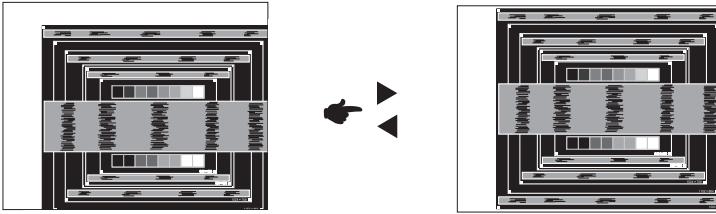
### NOTE

- Consult the appropriate documentation for doing this.
- Set the display position to center in the wallpaper setting dialogue box.

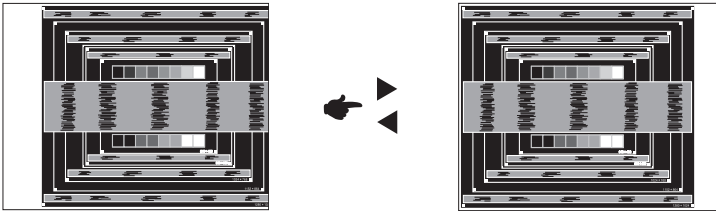
[Adjustment pattern]



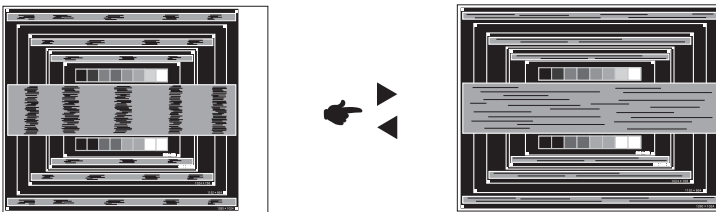
- ③ Perform the Auto Adjustment.
- ④ Adjust the image manually by following procedure below when the screen has a flicker or blur, or the picture does not fit in the display area after performing the Auto Adjust.
- ⑤ Adjust the V Position so that the top and bottom of the picture frame will fit to the display area.



- ⑥ 1) Adjust the H Position so that the left side of the picture frame will move to the left edge of the display area.

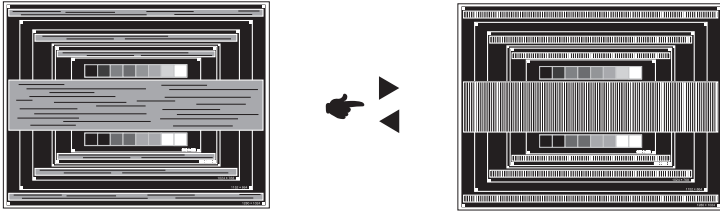


- 2) Stretch the right side of the picture frame to the right edge of the display area by adjusting the Clock.

**NOTE**

- When the left side of the picture frame moves apart from the left edge of the display area during the Clock adjustment, adjust steps 1) and 2).
- Another way to make the Clock adjustment is to correct the vertical wavy lines in the zebra pattern.
- The picture may flicker during the Clock, H/V Position adjustment.
- In case the picture frame is bigger or smaller than the data display area after the Clock adjustment, repeat steps from ③.

- ⑦ **Adjust the Phase to correct horizontal wavy noise, flicker or blur in the zebra pattern.**



**NOTE**

- In case the strong flicker or blurs remain on a part of the screen, repeat steps ⑥ and ⑦ because the Clock may not be adjusted correctly.
- Adjust the H Position after the Phase adjustment if the horizontal position moves during the adjustment.

- ⑧ **Adjust the Brightness and Color to get the desired picture after you complete the Clock and Phase adjustments.**

**Put back your favorite wallpaper.**

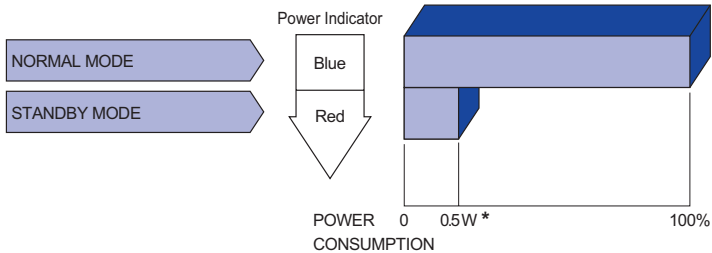
## STANDBY FEATURE

The standby feature of this product complies with power saving requirement of VESA DPMS. When activated, it automatically reduces unnecessary power consumption of the monitor when your computer is not in use.

To use the feature, the monitor needs to be connected to a VESA DPMS compliant computer. There is a standby step the monitor takes as described below. The standby function, including any timer settings is configured by the operating system. Check your operating system manual for information on how this can be configured.

### ■ Standby Mode

When the video signal from the computer is off, the monitor enters into Standby Mode which reduces the power consumption to less than 0.5W. The screen becomes dark, and the power indicator turns to red. From Standby Mode, the image reappears in several seconds when either the keyboard or the mouse are touched again.



\* USB peripherals and audio equipment are not connected.

**NOTE** Even when using the standby mode, the monitor consumes electricity. Turn off the Power Switch whenever the monitor is not in use, during the night and weekends, to avoid unnecessary power consumption.



# TROUBLE SHOOTING

If the monitor fails to operate correctly, please follow the steps below for a possible solution.

1. Perform the adjustments described in OPERATING THE MONITOR, depending on the problem you have. If the monitor does not get a picture, skip to 2.
2. Consult the following items if you cannot find an appropriate adjustment item in OPERATING THE MONITOR or if the problem persists.
3. If you are experiencing a problem which is not described below or you cannot correct the problem, discontinue using the monitor and contact your dealer or iiyama service center for further assistance.

<b>Problem</b>	<b>Check</b>
① The picture does not appear. (Power indicator does not light up.)  (Power indicator is blue.)  (Power indicator is red.)	<input type="checkbox"/> The Power Cable is firmly seated in the socket. <input type="checkbox"/> The Power Switch is turned ON. <input type="checkbox"/> The AC socket is live. Please check with another piece of equipment. <input type="checkbox"/> If the blank screen saver is in active mode, touch the keyboard or the mouse. <input type="checkbox"/> Increase the Contrast and/or Brightness. <input type="checkbox"/> The computer is ON. <input type="checkbox"/> The Signal Cable is properly connected. <input type="checkbox"/> The signal timing of the computer is within the specification of the display. <input type="checkbox"/> If the display is in Standby Mode, touch the keyboard or the mouse. <input type="checkbox"/> The computer is ON. <input type="checkbox"/> The Signal Cable is properly connected. <input type="checkbox"/> The signal timing of the computer is within the specification of the display.
② The screen is not synchronized.	<input type="checkbox"/> The Signal Cable is properly connected. <input type="checkbox"/> The signal timing of the computer is within the specification of the monitor.
③ The screen position is not in the center.	<input type="checkbox"/> The signal timing of the computer is within the specification of the monitor.
④ The screen is too bright or too dark.	<input type="checkbox"/> The video output level of the computer is within the specification of the monitor.
⑤ The screen is shaking.	<input type="checkbox"/> The power voltage is within the specification of the monitor. <input type="checkbox"/> The signal timing of the computer is within the specification of the monitor.
⑥ No sound.	<input type="checkbox"/> The audio equipment (computer etc.) is ON. <input type="checkbox"/> The Audio Cable is properly connected. <input type="checkbox"/> The Volume is turned up. <input type="checkbox"/> The Mute is OFF. <input type="checkbox"/> The audio output level of the audio equipment is within the specification of the monitor.
⑦ The sound is too loud or too quiet.	<input type="checkbox"/> The audio output level of the audio equipment is within the specification of the monitor.
⑧ A strange noise is heard.	<input type="checkbox"/> The Audio Cable is properly connected.

### Problem

- ⑨ The touch screen shows no response.
- ⑩ The touch position does not deviate.

### Check

- The USB Cable is firmly seated in the socket.
- Touch screen driver software is installed.
- The calibration function set up correctly.

## RECYCLING INFORMATION

For better environment protection please don't dispose your monitor.  
Please visit our web site: [www.iiyama.com](http://www.iiyama.com) for monitor recycling.

# APPENDIX

Design and specifications are subject to change without prior notice.

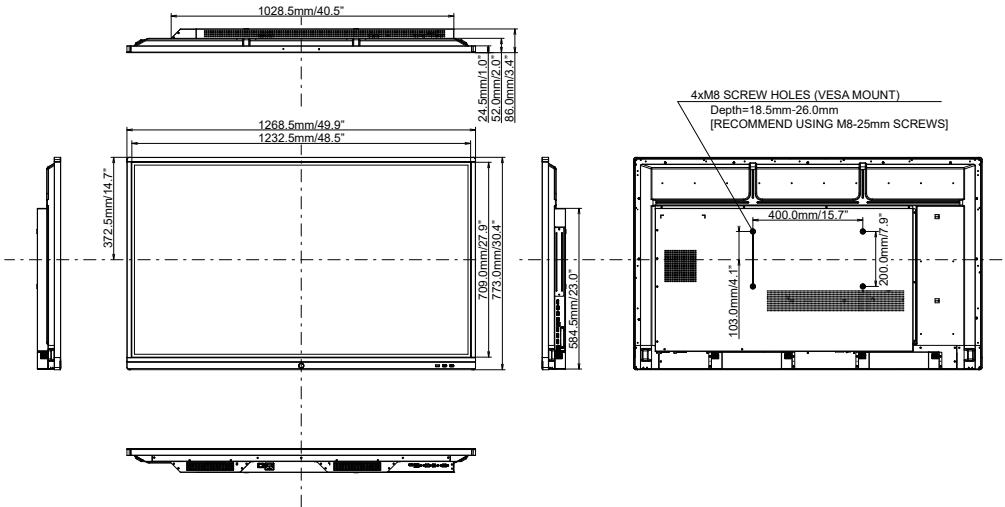
## SPECIFICATIONS

Model Name		ProLite TE5503MIS-B1AG	ProLite TE5503MIS-B2AG
Touch Screen	Technology	IR Touch 20points	
	Light transmission	88%	
	Hardness	7H	
	Thickness	3mm	
	Communication system	USB serial transfer	
	Response time	20ms	
Size Category		55"	
LCD Panel	Panel technology	IPS	
	Size	Diagonal: 54.6" (138.8cm)	
	Pixel pitch	0.315mm H × 0.315mm V	
	Brightness	350cd/m <sup>2</sup> (Typical)	340cd/m <sup>2</sup> (Typical)
	Contrast ratio	1200 : 1 (Typical: without glass)	
	Viewable angle	Horizontal : 178 degrees, Vertical: 178 degrees (Typical)	
	Response time	8ms (Typical, Gray to Gray)	
Display Colors		Approx.1.07B	
Sync Frequency		VGA: Horizontal: 30.0-80.0kHz, Vertical: 24-30, 55-75Hz HDMI1/2/3: Horizontal: 30.0-135.0kHz, Vertical: 24-30, 55-75Hz	
Native Resolution		3840 × 2160, 8.3 MegaPixels	
Supported max. resolution		VGA: 1920 × 1080 60Hz HDMI1/2/3: 3840 × 2160 60Hz (YUV420)	
Input Connector		VGA ×1, HDMI ×3	
USB Standard		USB2.0 (DC5V, 500mA) ×3 (Front: 2, Back: 1 for software update) USB3.0 (DC5V, 900mA) ×3	
Number of USB Ports Connector shape		2 Upstream : Series B (for touch) 6 Downstream : Series A	
Input Audio Connector		Mini jack	
LAN		RJ45	
Serial Port		RS-232C In	
Plug & Play		VESA DDC2B™	
Input Sync Signal		Separate sync: TTL, Positive or Negative	
Input Video Signal		Analog: 0.7Vp-p (Standard), 75Ω, Positive Digital: HDMI	
Input Audio Signal		2.0Vrms maximum	
Output Connector		HDMI	
SPDIF out Connector		SPDIF	
Headphone Connector		Mini jack	
Speakers		Internal: 2 Typical: 12W (Stereo speakers)	
iiWare Version		V8.0	
Maximum Screen Size		1209.6mm W × 680.4mm H / 47.6" W × 26.8" H	

Power Source	100-240VAC, 50/60Hz, 3.0A
Power Consumption*	160W typical, Standby Mode: 0.5W maximum
Dimensions / Net Weight	1268.5 × 773.0 × 86.0mm / 49.9 × 30.4 × 3.4" (W×H×D) 26.8kg / 59.0lbs
Environmental Considerations	Operating: Temperature 0 to 40°C / 32 to 104°F Humidity 10 to 90% (No condensation) Storage: Temperature -20 to 60°C / 4 to 140°F Humidity 10 to 90% (No condensation)
Approvals	CE, UKCA, EAC, TÜV-Bauart

**NOTE** \* USB peripherals and audio equipment are not connected.

**DIMENSIONS**



## COMPLIANT TIMING

Timing		fH(k-Hz)	fV(Hz)	Dot clock (MHz)	VGA	HDMI1	HDMI2	HDMI3
VESA	VGA 640x480	31.5	60.0	25.175	○	○	○	○
	SVGA 800x600	37.9	60.0	40.000	○	○	○	○
	XGA 1024x768	48.4	60.0	65.000	○	○	○	○
	WXGA 1280x768	47.8	60.0	79.500	○	○	○	○
	QVGA 1280x960	60.0	60.0	108.000	○	○	○	○
	SXGA 1280x1024	64.0	60.0	108.000	○	○	○	○
	HD FWXGA 1366x768	47.7	60.0	85.500	○	○	○	○
	CVT 1400x900	55.9	60.0	106.500	○	○	○	○
	WSXGA 1680x1050	65.3	60.0	146.250	○	○	○	○
	FHD 1920x1080	67.5	60.0	148.500	○	○	○	○
4K 3840x2160		67.5	30.0	297.000		○	○	○
		112.5	50.0	594.000		○	○	○
		135.0	60.0	594.000		○	○	○
IBM	720x400	31.5	70.0	28.320	○	○	○	○
SD	NTSC-M	15.7	60.0	13.500				
	NTSC-J	15.7	60.0	13.500				
	PAL-BDGI	15.7	60.0	13.500				
	480i	60Hz	15.7	60.0	13.500		○	○
	576i	50Hz	15.6	50.0	13.500		○	○
	480p	60Hz	31.5	60.0	27.000		○	○
576p	50Hz	31.3	50.0	27.000		○	○	
HD	720p	50Hz	37.5	50.0	74.250		○	○
		60Hz	45.0	60.0	74.250		○	○
	1080i	50Hz	28.1	50.0	74.250		○	○
		60Hz	33.8	60.0	74.250		○	○
	1080p	50Hz	56.3	50.0	148.500		○	○
		60Hz	67.5	60.0	148.500		○	○

\* ○ means supported the timing.