

G Series LCD Monitor

G272QPF (3CD3)

User Guide

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Revision

V1.1, 2023/12

Getting Started

This chapter provides you with the information on hardware setup procedures. While connecting devices, be careful in holding the devices and use a grounded wrist strap to avoid static electricity.

Package Contents

Monitor	G272QPF		
Documentation	Quick Start Guide		
	Stand with Screw(s)		
A	Stand Base with Screw(s)		
Accessories	Screw(s) for Wall Mount Bracket(s)		
	Power Cord		
Cables	DisplayPort Cable		

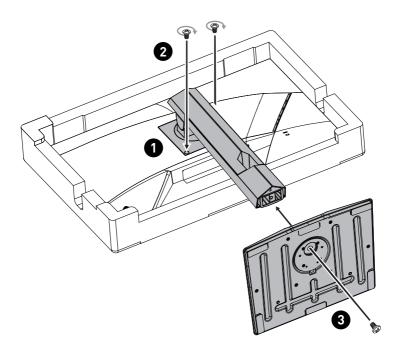


掛 Important

- Contact your place of purchase or local distributor if any of the items is damaged or missing.
- Package contents may vary by country.
- The included power cord is exclusively for this monitor and should not be used with other products.

Installing the Monitor Stand

- 1. Leave the monitor in its protective foam packaging. Align the stand bracket to the monitor groove.
- 2. Tighten the stand bracket with screws.
- 3. Connect the base to the stand and tighten the base screw to secure the base.
- **4.** Make sure the stand assembly is properly installed before setting the monitor upright.





- Place the monitor on a soft, protected surface to avoid scratching the display panel.
- Do not use any sharp objects on the panel.
- Remove the screws on the monitor groove if needed before installing the stand.
- The groove for installing the stand bracket can also be used for wall mount. Please contact your dealer for proper wall mount kit.
- This product comes with NO protective film to be removed by the user! Any mechanical damages to the product including removal of the polarizing film may affect the warranty!



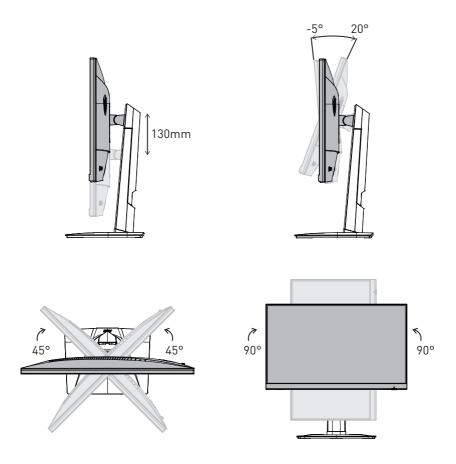
Adjusting the Monitor

This monitor is designed to maximize your viewing comfort with its adjustment capabilities.

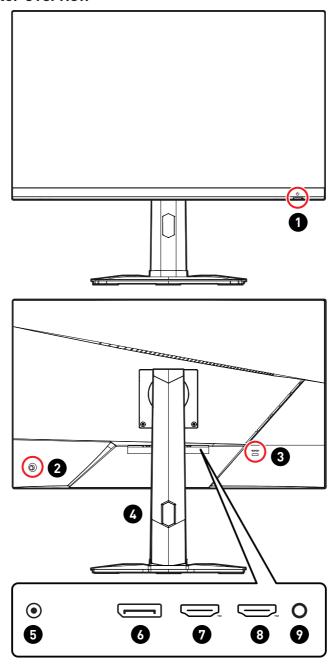


Important

- Avoid touching the display panel when adjusting the monitor.
- Please slightly tilt the monitor backwards before pivoting it.



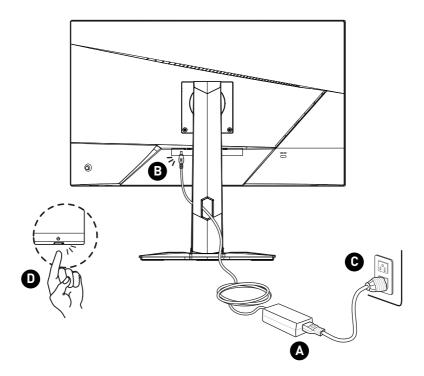
Monitor Overview



0	Power Button
2	Navi Key
3	Kensington Lock
4	Cable Routing Hole
6	Power Jack
	DisplayPort
6	Supports 2560x1440@170Hz as specified in DisplayPort 1.2a.
7	HDMI™ Connector HDMI™ Supports HDMI™ CEC, 2560x1440@144Hz as specified in HDMI™ 2.0b.
8	HDMI™ Connector HDMI™ Connector Supports 2560x1440@144Hz as specified in HDMI™ 2.0b.
9	Headphone Jack

Connecting the Monitor to PC

- 1. Turn off your computer.
- 2. Connect the video cable from the monitor to your computer.
- **3.** Assemble the external power supply & power cord. (Figure A)
- **4.** Connect the external power supply to the monitor power jack. (Figure B)
- **5.** Plug the power cord into the electrical outlet. (Figure C)
- **6.** Turn on the monitor. (Figure D)
- 7. Power on the computer and the monitor will auto detect the signal source.



OSD Setup

This chapter provides you with essential information on OSD Setup.

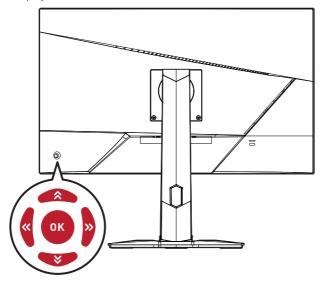


Important

All information is subject to change without prior notice.

Navi Key

The monitor comes with a Navi Key, a multi-directional control that helps navigate the On-Screen Display (OSD) menu.



Up/ Down/ Left/ Right:

- selecting function menus and items
- adjusting function values
- entering into/exiting from function menus

Press (OK):

- launching the On-Screen Display (OSD)
- entering submenus
- confirming a selection or setting

Hot Key

- Users may enter into preset function menus by moving the Navi Key up, down, left or right when the OSD menu is inactive.
- Users may customize their own Hot Keys to enter into different function menus.

OSD Menus





1mportant

The following settings will be grayed out when HDR signals are received:

- Night Vision
- MPRT
- Low Blue Light
- HDCR

- Brightness
- Contrast
- Color Temperature

Gaming

1st Level Menu	2nd/3rd Level Menu	Description
Game Mode	· ·	Use Up or Down Button to select and
	FPS	preview mode effects.
	Racing • Press the OK Button to apply your mode type.	Press the OK Button to confirm and apply your mode type.
	RTS	
	RPG	
Night Vision	OFF	This function optimizes background
	Normal	brightness and is recommended for FPS games.
	Strong	
	Strongest	
	A.I.	

1st Level Menu	2nd/3rd L	_evel Menu	Description		
Response Time	Normal			lowing functions will	
	Fast		affect Response		
	Fastest		Activated Function	Response Time Status	
			» MPRT	Unable to select	
MPRT	OFF		Activating MPRT	will affect:	
	ON		Affected Function	Function Status	
			» Response Time » Brightness	Unable to select	
			» Adaptive-Sync » HDCR	Set to OFF	
			MPRT is available rate is over 85 Hz	e when the refresh z.	
Refresh Rate	Location	Left Top	Location is adjustable in OSD Menu. Press the OK Button to confirm and apply your Refresh Rate Location.		
		Right Top			
		Left Bottom	This monitor follows and works at t Operating System's preset Screen Refresh Rate.	ows and works at the	
		Right Bottom		n's preset Screen	
		Customize	rten esir rtate.		
	OFF				
	ON				
Alarm Clock	Location	Left Top	After setting the		
		Right Top	Button to activate		
		Left Bottom	preset Alarm Clo	anually restore their ck after any AC	
		Right Bottom	power loss and r	econnection.	
		Customize			
	OFF				
	15:00	00:01 ~ 99:59			
	30:00				
	45:00				
	60:00				

1st Level Menu	2nd/3rd Level Menu		Description		
Smart Crosshair	Icon Color	None);; ;;	 Through AI algor enhances the visi crosshair. Users can select of the crosshair. 	
		Auto			
	Position				
	Reset				
Adaptive-Sync	OFF			Adaptive-Sync pr	events screen
	ON				ync is set to 0N, it is able HDMI™ VRR*. ve-Sync will affect:
				Affected Function » MPRT	Function Status Set to OFF
				// IVII 1X1	Set to of t

^{*} HDMITM VRR (Variable Refresh Rate) synchronizes with **Adaptive-Sync (ON/ OFF)** and is disabled when **Screen Size 16:10** is set to ON.

Professional

1st Level Menu	2nd Level Menu	Description		
Pro Mode	Eco		Button to select and	
	User	preview mode eff		
	Anti-Blue	 Press the OK Button to confirm and ap your mode type. 		
	Movie	Activating sRGB \	will affect:	
	Office	Affected Function	Function Status	
	sRGB	» Color Temperature » Low Blue Light	Unable to select	
Low Blue Light	OFF ON	blue light. When	rotects your eyes against enabled, Low Blue Light en color temperature to a v.	
			s set to Anti-Blue, it is able Low Blue Light.	
		Activating the follow Blue Light:	lowing functions will affect	
		Activated Function	Low Blue Light Status	
		» sRGB	Unable to select	
HDCR	.=		HDCR enhances image quality by increasing	
	ON	the contrast of images.		
		Activating HDCR Affected Function	Function Status	
		» Brightness	Unable to select	
		» MPRT	Set to OFF	
MPRT	OFF	Activating MPRT	will affect:	
	ON	Affected Function	Function Status	
		» Response Time » Brightness	Unable to select	
		» Adaptive-Sync » HDCR	Set to OFF	
		MPRT is available over 85 Hz.	e when the refresh rate is	
Image	OFF	Image Enhancement enhances image ect to improve their acutance.		
Enhancement	Weak			
	Medium			
	Strong			
	Strongest			

Image

1st Level Menu	2nd/3rd Level Menu		Description	
Brightness	0-100		 Properly adjust Brightness according to the surrounding lighting. 	
			Activating the fo affect Brightnes	llowing functions will s:
			Activated Function	Brightness Status
			» MPRT » HDCR	Unable to select
Contrast	0-100		Properly adjust your eyes.	Contrast to relax
Sharpness	0-5		Sharpness improves clarity and details of images.	
Color	Cool		Users can adjust Color Temperature	
Temperature	Normal		in Customization	mode.
	Warm		 Activating the fo affect Color Tem 	llowing functions will perature:
	Customization	R (0-100)		Color Temperature
		G (0-100)	Activated Function	Status
		B (0-100)	» sRGB	Unable to select
Screen Size	Auto 4:3 16:9 16:10		Activating Screen Size 16:10 will	
			affect:	
			Affected Function	Function Status
			» HDMI™ VRR	Set to OFF
			» DP Overclocking	Unable to select

Input Source

1st Level Menu	2nd Level Menu	Description
HDMI™1		Users can adjust Input Source in any mode.
HDMI™2		
DP		
Auto Scan	auto Scan OFF	Users can use the Navi Key to select Input
	ON	Source at below status:
	ON	While "Auto Scan" is set to "OFF" with the monitor at power saving mode;
		While "No Signal" message box is shown on the monitor.

Navi Key

1st Level Menu	2nd Level Menu	Description
Up	OFF	All Navi Key items can be adjusted via OSD
Down	Brightness	Menus.
Left	Game Mode	
Right	Smart Crosshair	
	Alarm Clock	
	Input Source	
	Refresh Rate	
	Info. On Screen	
	Night Vision	

Setting

1st Level Menu	2nd Level Menu	Description
Language	繁體中文	Users have to press the OK Button to
	English	confirm and apply the Language setting. • Language is an independent setting. Users'
	Français	own language setting will override the factory . When users set Reset to Yes,
	Deutsch	Language will not be changed.
	Italiano	
	Español	
	한국어	
	日本語	
	Русский	
	Português	
	简体中文	
	Bahasa Indonesia	
	Türkçe	
	(More languages coming soon)	

1st Level Menu	2nd Level Menu	Description	
Transparency	0~5	Users can adjust Transparency in any mode.	
OSD Time Out	5~30s	Users can adjust OSD Time Out in any mode.	
Power Button	OFF	When set to OFF, users can press the power button to turn off the monitor.	
	Standby	When set to Standby, users can press the power button to turn off the panel and backlight.	
Info. On Screen	OFF	The information of the monitor status will	
	ON	be shown on the right side of the screen.	
DP OverClocking	OFF	To overclock the monitor refresh rate, users have to set DP OverClocking to ON.	
	ON	Activating the following functions will affect DP OverClocking:	
		Activated Function DP OverClocking Status	
		» Screen Size 16:10 Unable to select	
HDMI™ CEC	OFF	HDMI™ CEC (Consumer Electronics	
	ON	Control) supports Sony PlayStation®, Nintendo® Switch™, Xbox Series X S consoles and various audio-visual devices that are CEC-capable.	
		If HDMI™ CEC is set to ON:	
		The monitor will automatically power on when the CEC device is turned on.	
		The CEC device will enter power saving mode when the monitor is turned off.	
		 When Sony PlayStation®, Nintendo® Switch™, or Xbox Series X S console is connected, Game Mode and Pro Mode will be automatically set to default modes and can be adjusted to users' preferred modes later. 	
Reset	YES	Users can Reset and restore settings to principal OSP Default in any mode.	
	NO	original OSD Default in any mode.	

Specifications

Monitor	G272QPF			
Size	27 inch			
Curvature	Flat			
Panel Type	Rapid IPS			
Resolution	2560 x 1440 (QHD)			
Aspect Ratio	16:9			
Brightness	300 nits (typ.)			
Contrast Ratio	1000:1			
Refresh Rate	170Hz (Default 165Hz)			
Response Time	1ms (GTG) 1ms (MPRT) 5ms (Tr + Tf)			
1/0	 HDMI™ Connector x2 DisplayPort x1 Headphone Jack x1 			
View Angles	178°(H) , 178°(V)			
DCI-P3*/ sRGB	92.83% / 120.22%			
Surface Treatment	Anti-glare			
Display Colors	10 bits (8 bits + FRC)			
Monitor Power Options	20V === 2.25A			
External Power Supply	Model: ADPC2045			
Power Input	100~240Vac, 50~60Hz, 1.5A			
Power Output	20V === 2.25A			
Adjustment (Height)	0 ~ 130mm			
Adjustment (Tilt)	-5° ~ 20°			
Adjustment (Swivel)	-45° ~ 45°			
Adjustment (Pivot)	-90° ~ 90°			

Monitor		G272QPF		
Kensington Lock		Yes		
VESA Mounting		 Plate Type: 100 x 100 mm Screw Type: M4 x 10 mm Thread Diameter: 4 mm Thread Pitch: 0.7 mm Thread Length: 10 mm 		
Dimension (W x H x D)		613.04 x 535.11 x 233.68 mm		
Weight	Net	6.7 kg		
	Gross	8.6 kg		
Environment	Operating	 Temperature: 0°C to 40°C Humidity: 20% to 90%, non-condensing Altitude: 0 ~ 5000m 		
	Storage	• Temperature: -20°C to 60°C • Humidity: 10% to 90%, non-condensing		

^{*} Based on CIE1976 test standards.

Preset Display Modes



All information is subject to change without prior notice.

Class de sed	Standard Resolution		G272QPF	
Standard			HDMI™	DP
VGA	640x480	@60Hz	V	V
		@67Hz	V	V
		@72Hz	V	V
		@75Hz	V	V
Dos-Mode	720x480	@60Hz	V	V
	720x576	@50Hz	V	V
SVGA	800x600	@56Hz	V	V
		@60Hz	V	V
		@72Hz	V	V
		@75Hz	V	V
XGA	1024x768	@60Hz	V	V
		@70Hz	V	V
		@75Hz	V	V
SXGA	1280x1024	@60Hz	V	V
		@75Hz	V	V
WXGA+	1440x900	@60Hz	V	V
WSXGA+	1680x1050	@60Hz	V	V
Full HD	1920x1080	@60Hz	V	V
QHD	2560x1440	@60Hz	V	V
		@85Hz	V	V
		@120Hz	V	V
		@144Hz	V	V
		@165Hz		V
		@170Hz		V**
Video	720P		V	V
Timing Resolution	1080P	@60Hz	V	V
Resolution		@120Hz	V	V
		@30Hz	V	
		@50Hz	V	
		@60Hz	V	
	HDMI™ VRR*		V	

Chandand	Resolution		Screen Size 16:10 w/o HDR	
Standard			HDMI™	DP
QHD+	2560x1600	@60Hz	V	V
		@85Hz	V	V
		@120Hz	V	V
		@144Hz		V

^{*} HDMITM VRR (Variable Refresh Rate) synchronizes with **Adaptive-Sync (ON/OFF)** and is disabled when **Screen Size 16:10** is set to ON.

^{**} Users have to set **DP OverClocking** to ON. This is the highest refresh rate supported by DP OverClocking. If any monitor error occurs during overclocking, please downscale the refresh rate.

Troubleshooting

The power LED is off.

- Press the monitor power button again.
- Check if the monitor power cable is properly connected.

No image.

- Check if the computer graphics card is properly installed.
- Check if the computer and monitor are connected to electrical outlets and are turned on.
- Check if the monitor signal cable is properly connected.
- The computer may be in Standby mode. Press any key to activate the monitor.

The screen image is not properly sized or centered.

 Refer to Preset Display Modes to set the computer to a setting suitable for the monitor to display.

No Plug & Play.

- Check if the monitor power cable is properly connected.
- Check if the monitor signal cable is properly connected.
- Check if the computer and graphics card are Plug & Play compatible.

The icons, font or screen are fuzzy, blurry or have color problems.

- · Avoid using any video extension cables.
- · Adjust brightness and contrast.
- Adjust RGB color or tune color temperature.
- Check if the monitor signal cable is properly connected.
- Check for bent pins on the signal cable connector.

The monitor starts flickering or shows waves.

- Change the refresh rate to match the capabilities of your monitor.
- Update your graphics card drivers.
- Keep the monitor away from electrical devices that may cause electromagnetic interference (EMI).

Safety Instructions

- Read the safety instructions carefully and thoroughly.
- All cautions and warnings on the device or User Guide should be noted.
- Refer servicing to qualified personnel only.

Power

- Make sure that the power voltage is within its safety range and has been adjusted properly to the value of 100~240V before connecting the device to the power outlet.
- If the power cord comes with a 3-pin plug, do not disable the protective earth pin from the plug. The device must be connected to an earthed mains socket-outlet.
- Please confirm the power distribution system in the installation site shall provide the circuit breaker rated 120/240V, 20A (maximum).
- Always disconnect the power cord or switch the wall socket off if the device would be left unused for a certain time to achieve zero energy consumption.
- Place the power cord in a way that people are unlikely to step on it. Do not place anything on the power cord.
- If this device comes with an adapter, use only the MSI provided AC adapter approved for use with this device.

Environment

- To reduce the possibility of heat-related injuries or of overheating the device, do not place the device on a soft, unsteady surface or obstruct its air ventilators.
- Use this device only on a hard, flat and steady surface.
- To prevent the device from tipping over, secure the device to a desk, wall or fixed object with an anti-tip fastener that helps to properly support the device and keep it safe in place.
- To prevent fire or shock hazard, keep this device away from humidity and high temperature.
- Do not leave the device in an unconditioned environment with a storage temperature above 60°C or below -20°C, which may damage the device.
- The maximum operating temperature is around 40°C.
- When cleaning the device, be sure to remove the power plug. Use a piece of soft cloth rather than industrial chemical to clean the device. Never pour any liquid into the opening; that could damage the device or cause electric shock.
- Always keep strong magnetic or electrical objects away from the device.

- If any of the following situations arises, get the device checked by service personnel:
 - The power cord or plug is damaged.
 - Liquid has penetrated into the device.
 - The device has been exposed to moisture.
 - The device does not work well or you can not get it working according to the User Guide.
 - The device has dropped and damaged.
 - The device has obvious sign of breakage.

TÜV Rheinland Certification

TÜV Rheinland Low Blue Light Certification

Blue light has been shown to cause eye fatigue and discomfort. MSI now offers monitors with TÜV Rheinland Low Blue Light certification to ensure users' eye comfort and well-being. Please follow the instructions below to reduce the symptoms from extended exposure to the screen and blue light.



- Place the screen 20 28 inches (50 70 cm) away from your eyes and a little below eye level.
- Consciously blinking the eyes every now and then will help to reduce eye strain after extended screen time.
- Take breaks for 20 minutes every 2 hours.
- Look away from the screen and gaze at a distant object for at least 20 seconds during breaks.
- Make stretches to relieve body fatigue or pain during breaks.
- Turn on the optional Low Blue Light function.

TÜV Rheinland Flicker Free Certification

 TÜV Rheinland has tested this product to ascertain whether the display produces visible and invisible flicker for the human eye and therefore strains the eyes of users.



- TÜV Rheinland has defined a catalogue of tests, which sets out minimum standards at various frequency ranges. The test catalogue is based on internationally applicable standards or standards common within the industry and exceeds these requirements.
- The product has been tested in the laboratory according to these criteria.
- The keyword "Flicker Free" confirms that the device has no visible and invisible flicker defined in this standard within the range of 0 3000 Hz under various brightness settings.
- The display will not support Flicker Free when Anti Motion Blur/MPRT is enabled.
 (The availability of Anti Motion Blur/MPRT varies by products.)

Regulatory Notices

CE Conformity

This device complies with the requirements set out in the Council Directive on the Approximation of the Laws of the Member States relating to Electromagnetic Compatibility (2014/30/EU), Low-voltage Directive (2014/35/EU), ErP Directive (2009/125/EC) and RoHS directive (2011/65/EU). This product has been tested and found to comply with the harmonized standards for Information Technology Equipment published under Directives of Official Journal of the European Union.

FCC-B Radio Frequency Interference Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the measures listed below:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected
- Consult the dealer or an experienced radio/television technician for help.

Notice 1

The changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Notice 2

Shielded interface cables and AC power cord, if any, must be used in order to comply with the emission limits.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- 1. This device may not cause harmful interference, and
- 2. This device must accept any interference received, including interference that may cause undesired operation.

MSI Computer Corp.

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www.msi.com

WEEE Statement

Under the European Union ("EU") Directive on Waste Electrical and Electronic Equipment, Directive 2012/19/EU, products of "electrical and electronic equipment" cannot be discarded as municipal waste anymore and manufacturers of covered electronic equipment will be obligated to take back such products at the end of their useful life.



Chemical Substances Information

In compliance with chemical substances regulations, such as the EU REACH Regulation (Regulation EC No. 1907/2006 of the European Parliament and the Council), MSI provides the information of chemical substances in products at: https://csr.msi.com/global/index

RoHS Statement

Japan JIS C 0950 Material Declaration

A Japanese regulatory requirement, defined by specification JIS C 0950, mandates that manufacturers provide material declarations for certain categories of electronic products offered for sale after July 1, 2006.

https://csr.msi.com/global/Japan-JIS-C-0950-Material-Declarations

India RoHS

This product complies with the "India E-waste (Management and Handling) Rule 2016" and prohibits use of lead, mercury, hexavalent chromium, polybrominated biphenyls or polybrominated diphenyl ethers in concentrations exceeding 0.1 weight % and 0.01 weight % for cadmium, except for the exemptions set in Schedule 2 of the Rule.

Turkey EEE Regulation

Conforms to the EEE Regulations of the Republic Of Turkey

Ukraine Restriction of Hazardous Substances

The equipment complies with requirements of the Technical Regulation, approved by the Resolution of Cabinet of Ministry of Ukraine as of 10 March 2017, \mathbb{N}^2 139, in terms of restrictions for the use of certain dangerous substances in electrical and electronic equipment.

Vietnam RoHS

As from December 1, 2012, all products manufactured by MSI comply with Circular 30/2011/TT-BCT temporarily regulating the permitted limits for a number of hazardous substances in electronic and electric products.

Green Product Features

- Reduced energy consumption during use and stand-by
- Limited use of substances harmful to the environment and health
- · Easily dismantled and recycled
- Reduced use of natural resources by encouraging recycling
- Extended product lifetime through easy upgrades
- Reduced solid waste production through take-back policy

Environmental Policy

- The product has been designed to enable proper reuse of parts and recycling and should not be thrown away at its end of life.
- Users should contact the local authorized point of collection for recycling and disposing of their end-of-life products.



- Visit the MSI website and locate a nearby distributor for further recycling information.
- Users may also reach us at gpcontdev@msi.com for information regarding proper disposal, take-back, recycling, and disassembly of MSI products.

Warning!

Overuse of screens is likely to affect eyesight.

Recommendations:

- 1. Take a 10-minute break for every 30 minutes of screen time.
- 2. Children under 2 years of age should have no screen time. For children aged 2 years and over, screen time should be limited to less than one hour per day.

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Technical Support

If a problem arises with your product and no solution can be obtained from the user's manual, please contact your place of purchase or local distributor. Alternatively, please visit https://www.msi.com/support/ for further guidance.