



4K PoE Security Camera User Guide

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※ Please read the Quick Guide carefully before using the product and keep it properly.

Hello,
Greeting from Hiseeu Team! Thank you for choosing our products and hope everything going well with you and your family. On behalf of all colleagues in Hiseeu, we sincerely appreciate your trust and support.

If there are any difficulties during operating our products, please feel free to contact us, we will do whatever we can to assist you.

The compatible NVR and PoE system (Hiseeu) are listed in the following table:

| Model Number | Amazon ASIN | Item Name |
|--------------|-------------|--------------------------|
| KHB58-P | B09D7KS5XZ | 4K PoE Bullet Camera |
| KHC58-P | B09D7KCGFP | 4K PoE Turret Camera |
| KNVR-P-8 | B09DV483QS | 8CH 4K PoE NVR |
| KNVR-P-16 | B09DV2CBF2 | 16CH 4K PoE NVR |
| 8HK-4HB58-3T | B09DV1CBXR | 8CH 4K Bullet PoE System |
| 8HK-4HC58-3T | B09DTZ559W | 8CH 4K Turret PoE System |

These models are powered by Hikvision. It's compatible and able to connect with third-party devices via ONVIF protocol. (As long as the third-party device is ONVIF compatible).
Any questions, we are ready to help.

Best Regards
Hiseeu Team
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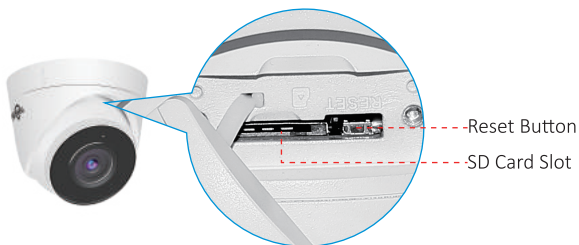
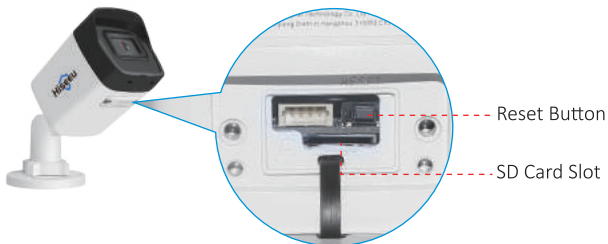
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1. Reset the Camera

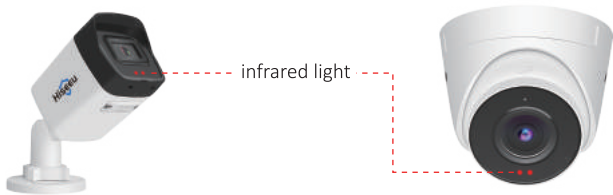
We highly recommend rest the camera before installation.

Steps:

1. Power on the camera properly.
(You can power it on with PoE NVR/Switch, or extra power adapter 12V1A)
2. Unscrew camera housing with the screw provided.



2. Press and hold the reset button until you see the infrared light turns on.



3. It will restore all parameters to default settings.

✘ When working with Hiseeu 4K PoE NVR system, NVR will activate the camera and auto-connect it. Plug and Play, no need for configuration.

2. Activate Camera

The camera needs to be activated by setting a strong password before use. This part introduces camera activation using different client tools.

2.1 Activate via SADP

SADP is a tool to detect, activate and modify the IP address of the camera over the LAN.

Before You Start

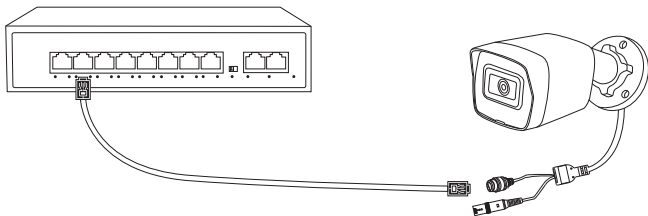
- Get the SADP software from the the official website, and install the SADP according to the prompts.

[\(https://www.hikvision.com/en/support/tools/hitools/clea8b3e4ea7da90a9/\)](https://www.hikvision.com/en/support/tools/hitools/clea8b3e4ea7da90a9/)

- The camera and the PC that runs the SADP tool should be within the same subnet.

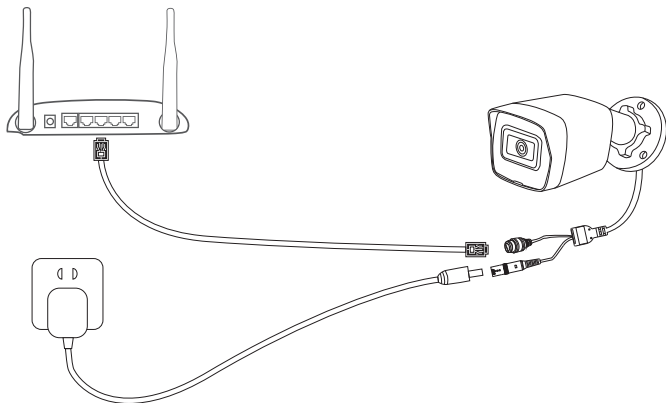
1. Power over Ethernet by Single Ethernet Cord

When Works with PoE NVR or PoE Switch



2. Power on by Additional Power Adapter

When Works Standalone (Power Adapter is Not Included)



The following steps show how to activate one device and modify its IP address

Steps:

1. Run the SADP software and search the online devices.
2. Find and select your device in online device list.
3. Input new password (admin password) and confirm the password.



Cautions

STRONG PASSWORD RECOMMENDED-We highly recommend you create a strong password of your own choosing (using a minimum of 8 characters, including upper case letters, lower case letters, numbers, and special characters) in order to increase the security of your product. And we recommend you reset your password regularly, especially in the high security system, resetting the password monthly or weekly can better protect your product.

4. Click **Activate** to start activation

The screenshot shows the SADP software interface. On the left, a table lists devices with columns for ID, Device Type, Status, IP Address, Mac, Expanded MAC, Serial Port, Software Version, and IP Address. The device with ID 004 and IP 192.168.1.64 is highlighted with a red box and has its status set to 'Inactive'. On the right, the 'Activate the Device' panel is visible, featuring a blue padlock icon and the text 'The device is not activated.' Below this, a blue box states 'You can modify the network parameters after the device activation.' There are input fields for 'New Password' and 'Confirm Password', both highlighted with red boxes. At the bottom of the panel is a red 'Activate' button.

| ID | Device Type | Status | IP Address | Mac | Expanded MAC | Serial Port | Software Version | IP Address |
|-----|--------------|----------|---------------|------|--------------|-------------|--------------------|-------------|
| 001 | 4996-P-0 | Active | 192.168.1.73 | 8800 | N/A | | V4.11.100ba07.2... | 192.168.1.1 |
| 002 | 05-2C010ED-0 | Active | 192.168.1.101 | 8800 | N/A | | V5.4.0ba07.1606... | 192.168.1.1 |
| 003 | 19C4998B-P | Active | 192.168.1.33 | 8800 | N/A | | V4.10.0A.200023 | 192.168.1.1 |
| 004 | 04C5B-P | Inactive | 192.168.1.64 | 8800 | 8440 | | V5.1.00ba07.21... | 192.168.1.1 |

5. Enable “Guarding Vision” Service.

Steps:

5.1 Check “Hik-Connect” to enable “Guarding Vision” APP/PC Client remote access.

5.2 Create “Verification Code”, it’s required when you add device to “Guarding Vision” (APP and PC Client)

The image shows a software interface for activating a device. On the left, there is a blue padlock icon and the text "The device is not activated." Below this is a blue box with the text "You can modify the network parameters after the device activation." Underneath are fields for "New Password:" and "Confirm Password:". A checkbox labeled "Enable Hik-Connect" is highlighted with a red box. At the bottom is a red "Activate" button.

On the right, a red "Tips" dialog box is open. It contains the following text:

To enable Hik-Connect service, you need to create a verification code or change the verification code.

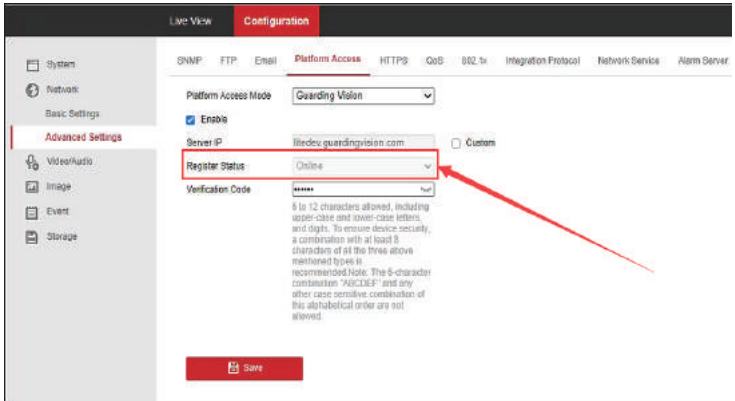
Verification Code

6 to 12 letters (a to z, A to Z) or numbers (0 to 9), case sensitive. You are recommended to use a combination of no less than 8 letters or numbers.

Confirm Verification Code

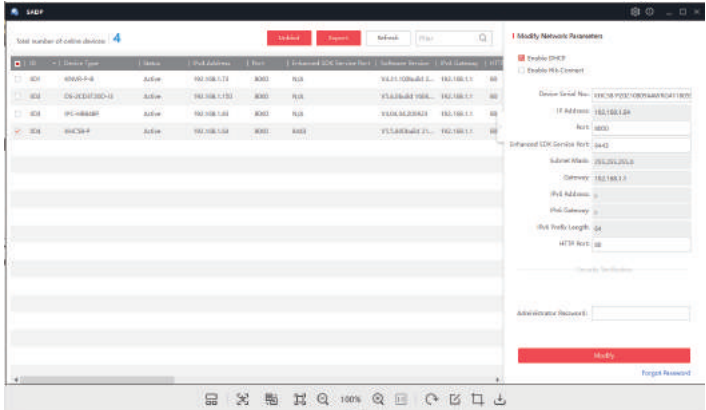
At the bottom of the dialog box, there is a note: "The Hik-Connect service will require internet access. Please read the [*Terms of Service*](#) and [*Privacy Policy*](#) before enabling the service." Below this note are two buttons: a red "Confirm" button and a white "Cancel" button.

5.3 Status of the device becomes Active after successful activation.



6. Modify IP address of the camera.

- 1) Select the device.
- 2) Check **Enable DHCP**, or change the device IP address to the same subnet as your computer by modifying the IP address manually
- 3) Input the admin password and click **Modify** to activate your IP address modification.



3. Access Camera

This part introduces how to access the camera via Web browser.

3.1 Access Camera via Web Browser

Before You Start

Check the system requirement to confirm that the operating computer and web browser meets the requirements.

| | |
|------------------|---|
| Operating System | Microsoft Windows XP and above version, Mac OS X 10.8 and above version |
| CPU | 3.0 GHz or higher |
| RAM | 1 GB or higher |
| Display | 1024 × 768 resolution or higher |
| Web Browser | Internet Explorer 8.0 and above version, Mozilla Firefox 30.0- 51, Google Chrome 31.0-44, Safari 8.0+ |

Steps:

1. Open the web browser.
2. Input IP address of the camera to enter the login interface.
(You can find the camera's IP address by SADP tool, refer to page 4)
3. Input user name and password.



NOTE:

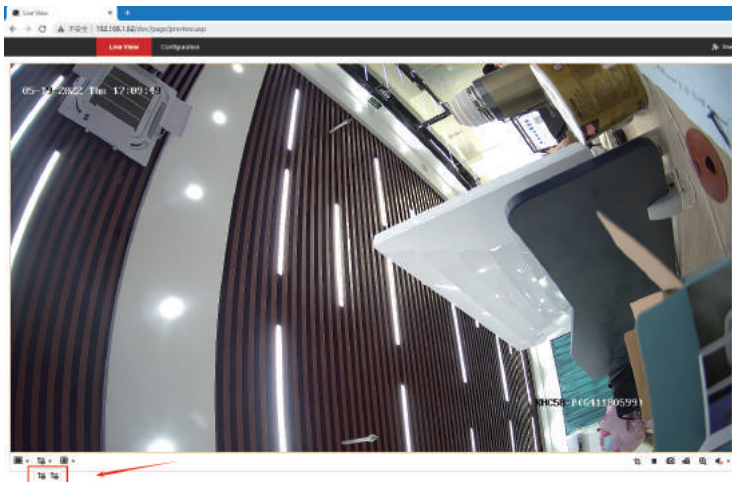
Illegal login lock is activated by default. If admin user performs seven failed password attempts (five attempts for user/operator), the IP address is blocked for 30 minutes.

If illegal login lock is not needed, go to **Configuration** → **System** → **Security** → **Security Service** to turn it off.

4. Click Login.

5. Live View

- ① Main Stream (High Definition)
- ② Sub Stream (Standard Definition)



3.2 Configuration via Web Browser

All the settings that the camera offers can be adjusted by accessing it via a web browser using the IP address.

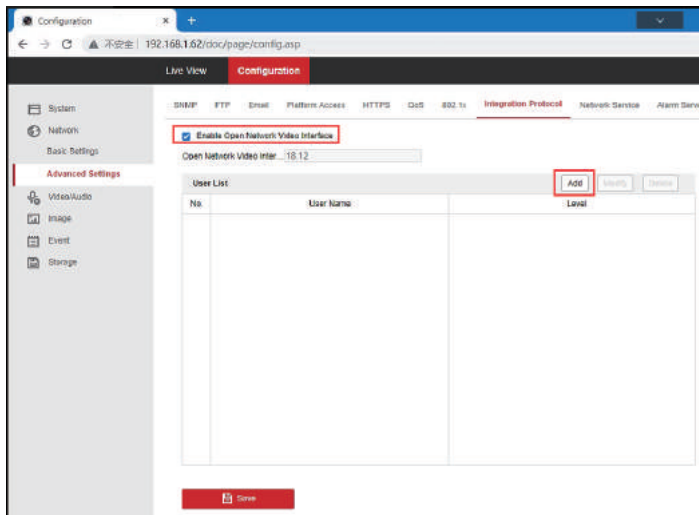
The screenshot displays a web browser window with the following details:

- Browser tab: Configuration
- Address bar: 192.168.1.62/doc/page/config.asp
- Page navigation: Live View | **Configuration**
- Left sidebar menu:
 - System
 - System Settings**
 - Maintenance
 - Security
 - User Management
 - Network
 - Video/Audio
 - Image
 - Event
 - Storage
- Main content area: **Basic Information** | Time Settings | DST | RS-232 | About
- Configuration fields:

| | |
|---------------------------|------------------------------|
| Device Name | IP CAMERA |
| Device No. | 88 |
| Model | KHC58-P |
| Serial No. | KHC58-P20210809AAWRG41180599 |
| Firmware Version | V5.5.800 build 210826 |
| Encoding Version | V7.3 build 210630 |
| Web Version | V4.0.1 build 210329 |
| Plugin Version | 3.0.7.29 |
| Number of Channels | 1 |
| Number of HDDs | 0 |
| Number of Alarm Input | 0 |
| Number of Alarm Output | 0 |
| Firmware Version Property | C-R-G5-0 |
- Bottom right: Save button

3.3 Enable ONVIF

If you want add the camera to third-party NVR, please check “Enable Open Network Video Interface” (ONVIF), and create ONVIF user name and password

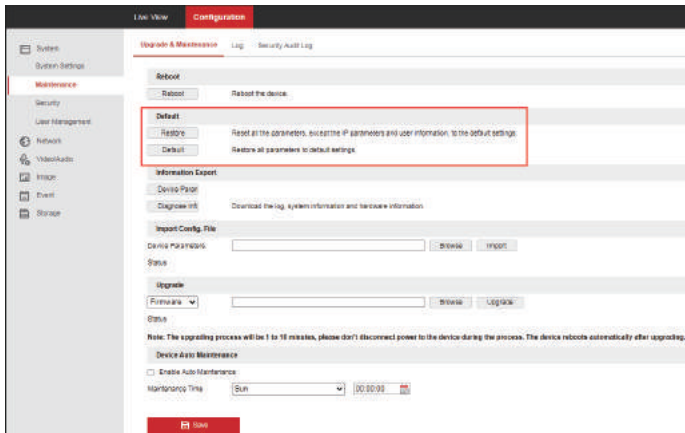


3.4 Reset Camera via Web Browser

Navigate to Configuration → System → Maintenance → Restore/Default

Restore: Reset all the parameters, except the IP parameters and user information, to the default settings.

Default: Restore all parameters to default settings.



4. Operate via Mobile Client

Guarding Vision is an application for mobile devices. Using the App, you can view live image, receive alarm notification and so on.

4.1 Enable Guarding Vision Service on Camera

Guarding Vision service should be enabled on your camera before using the service. You can enable the service through SADP software or Web browser.

4.1.1 Enable Guarding Vision Service via SADP Software

This part introduces how to enable Guarding Vision service via SADP software of an activated camera.

Steps:

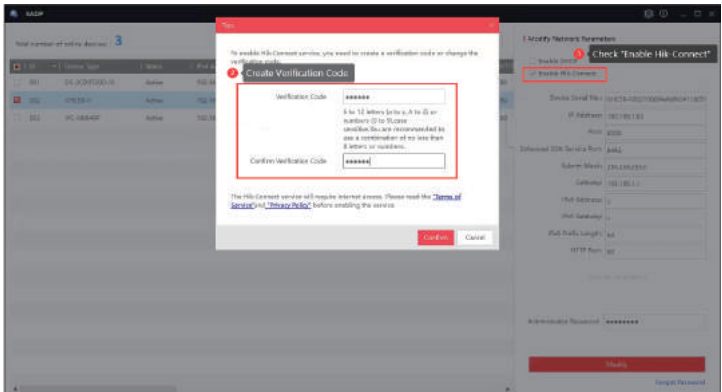
1. Run SADP software.
2. Select a camera and enter Modify Network Parameters page.
3. Check Enable "Hik-Connect".
4. Create a verification code or change the old verification code.



NOTE:

The verification code is required when you add the camera to Guarding Vision service.

5. Click and read "Terms of Service" and "Privacy Policy".
6. Confirm the settings.



4.1.2 Enable Guarding Vision Service via Web Browser

Follow the following steps to enable Guarding Vision Service via Web Browser.

Before You Start:

You need to activate the camera before enabling the service.

Steps:

1. Access the camera via web browser.
2. Enter platform access configuration interface. **Configuration** → **Network** → **Advanced Settings** → **Platform Access**.
3. Select Guarding Vision as the Platform Access Mode.
4. Check **Enable**.
5. Click and read "Terms of Service" and "Privacy Policy" in pop-up window.
6. Create a verification code for the camera.

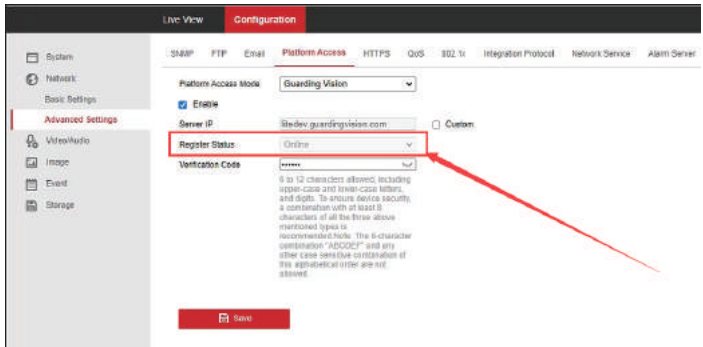


NOTE:

The verification code is required when you add the camera to Guarding Vision service.

7. Save the settings.

The "Register Status" should become "Online" after enabled "Guarding Vision".



4.2 Add Camera to Guarding Vision (APP)

Before you start:

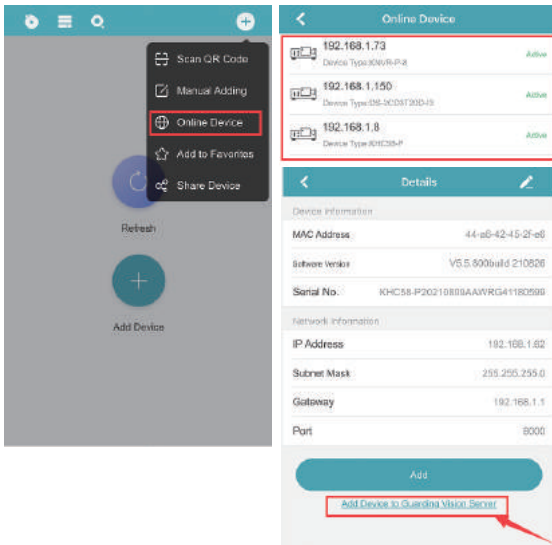
1. Download and install the Guarding Vision app by searching "Guarding Vision" in App Store or Google Play.
2. Launch the app and register for a Guarding Vision user account.
3. Connect your mobile device to a Wi-Fi. (Should be within the same subnet with the camera)

Steps:

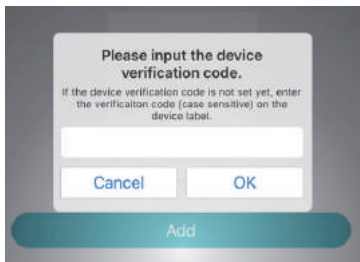
1. Log into the Guarding Vision app.
2. In the home page, tap "+" on the upper-right corner, select "Online Device"

The device under same network will be detected, select the device and tap on "Add Device to Guarding Vision Service"

If you tap on "Add", will be only able to remote access it within same WLAN.



3. Input verification code, not password. (Refer to page 5), add camera according to the prompts.



4. You also can add the camera by scanning the QR code on camera body.

(If the QR code is missing or too blur to be recognized, you can add the camera by inputting the camera's serial number.)

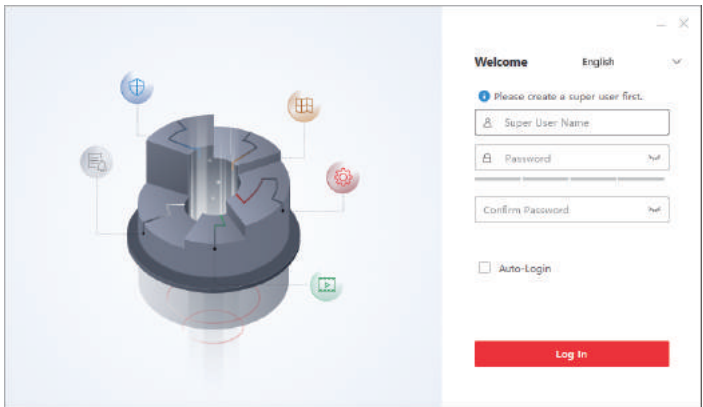
5. Operate via PC Client

Before You Start:

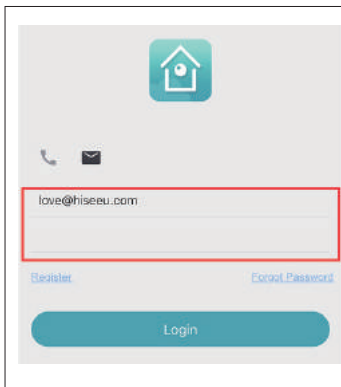
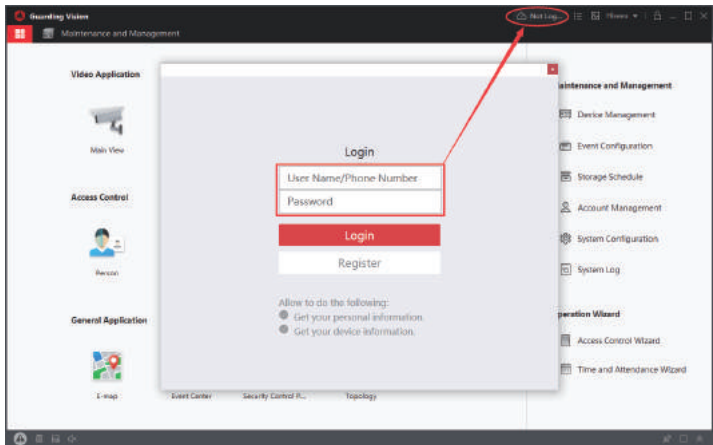
- Get the Guarding Vision software from manufacturer, (Please email us at Love@Hiseeu.com) and install the Guarding Vision according to the prompts.

Steps:

1. Run the Guarding Vision software
2. Create a super user name and password.
3. Setup security questions
4. Login after registration



5. Login in with Your APP Account

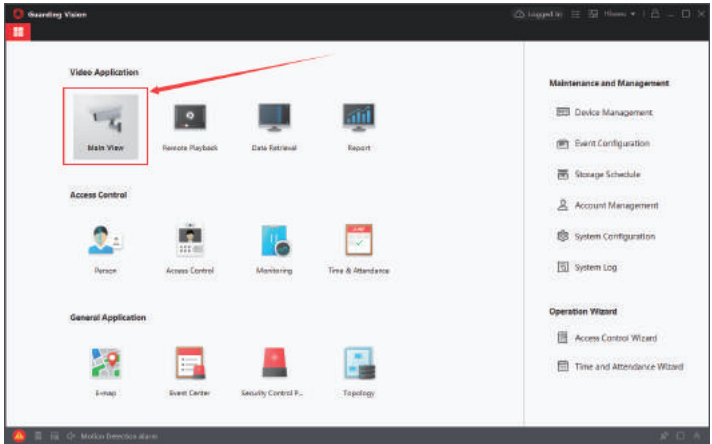


User Name: You can input the email address or phone number that you register on mobile APP “Guarding Vision”

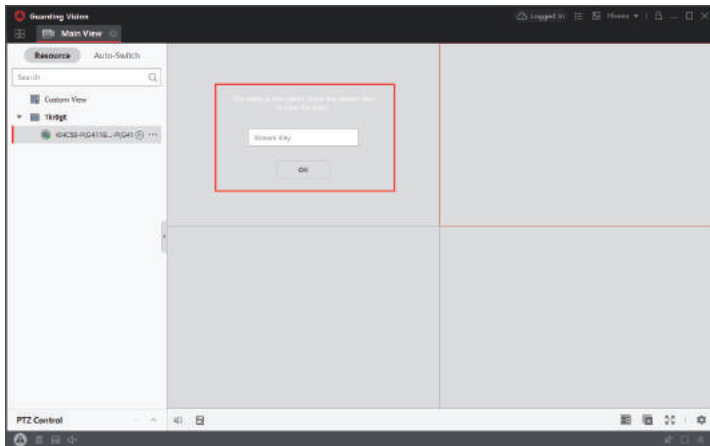
Or launch the APP, and navigate to “More”, Tap on the account, then you will find the “User Name”

Password: The same password for login in mobile APP “Guarding Vision”

6. Navigate to “Main View”, the device you added on the APP will sync automatically



7. Stream Key is the “Verification Code”, not password. Input the code you created when you enable “Hik-Connect” (Refer to Page 5)



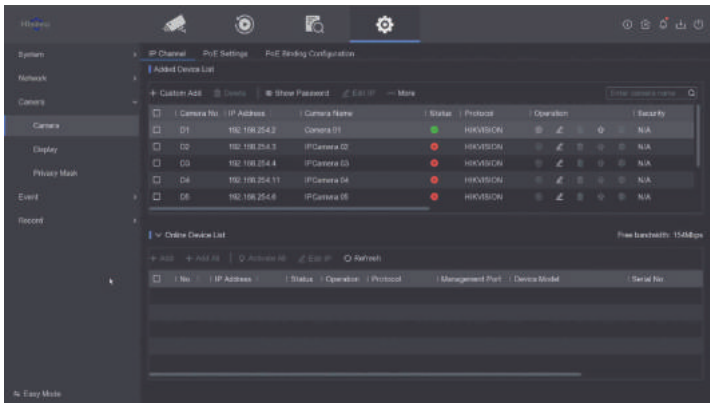
6. Add Camera to NVR

6.1 Add camera to Hiseeu 4K PoE NVR

Steps:

1. Connect the camera to Hiseeu 4K PoE NVR PoE port via network cable
2. Ensure camera is powered on properly
3. Reset the camera by pressing the camera reset button. (Refer to page 1)
4. Navigate to MenuCameraIP Channel
5. NVR will activate the camera and auto connect it

After configuration, the camera's User Name is admin, Password: same as NVR.



6.2 Add camera to third-party NVR

Before You Start:

1. Ensure the NVR is ONVIF compatible and support 4K video input.
2. Ensure camera is activated via SADP tool (refer to page 4)
3. Ensure camera ONVIF is enabled (refer to page 11)

Steps:

1. Modify the camera's IP, make it as same as NVR's subnet if the NVR's address is 192.168.2.1, then the camera should be in the same format (for example 192.168.2.100). Or if the NVR's address is 10.0.0.1, then the camera can be set on 10.0.0.100. To the camera's IP address has to match NVR's network.
2. Input correct user name and password during configuration

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