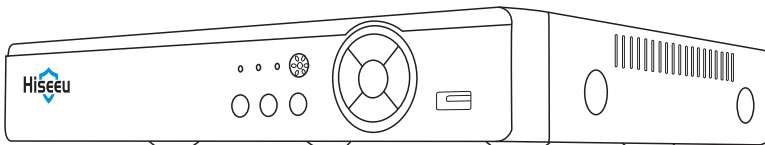
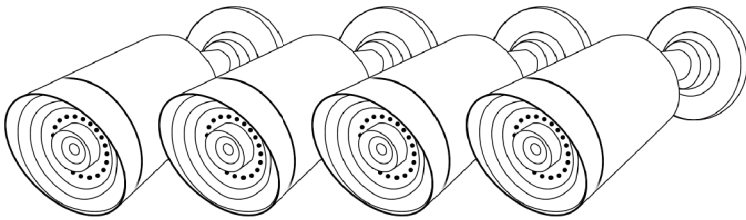




AHD Security Camera System

Quick Guide



CUSTOMER SUPPORT

Amazon: Love@Hiseeu.com
aliexpress: support@hiseeu.com
Web: www.hiseeu.com
Tel: +1 917 688 2228

※Please follow this quick guide to operating your system, any further questions, please contact the vendor.

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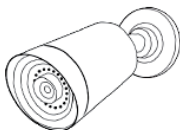
SAFETY CAUTIONS

1. Please do not place any container with liquid such as water, coffee, or beverage on the DVR.
2. Please put the DVR at a ventilated space and do not block the air vents.
3. For the system security, please use the original power supply provided.
4. Check the power voltage in case of any damage due to the wrong voltage.
5. Please obey the local security regulations and policies when installing the product.
6. If the DVR starts or woks abnormally, please unplug the power adapter and carefully clean the dust on themainboard in the DVR device, then restart the DVR.
7. We assume no liability or responsibility for any fires or electrical shock caused by improper installation.

PRODUCT INSTRUCTION



DVR



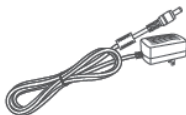
AHD Cameras



BNC Cables



USB Mouse



DC 12V/2A Power Adapters



Ethernet Cable



Power Cable Splitter
(1 Female to 4 Male)



Quick Guide



Screws
(For Hard Drive)

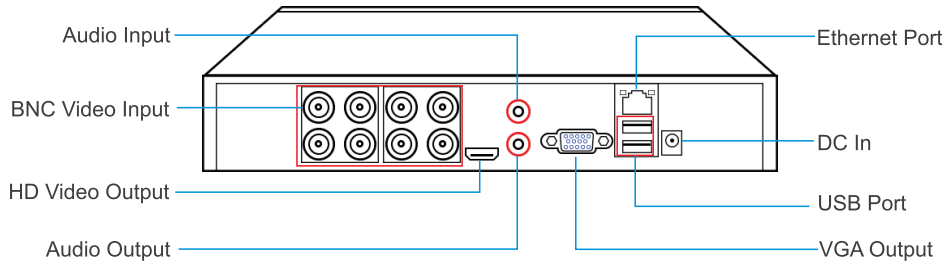


Screw Sets
(For Camera)

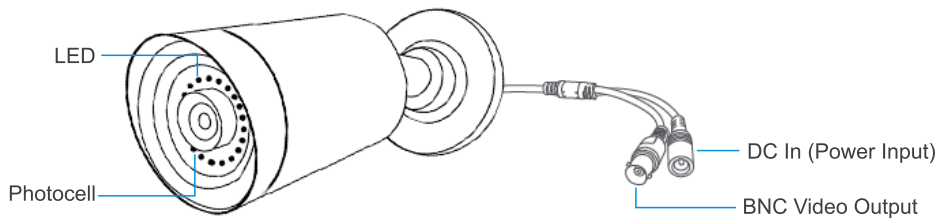
※If there is any part missing or damaged, please contact Hiseeu support.

PRODUCT OVERVIEW

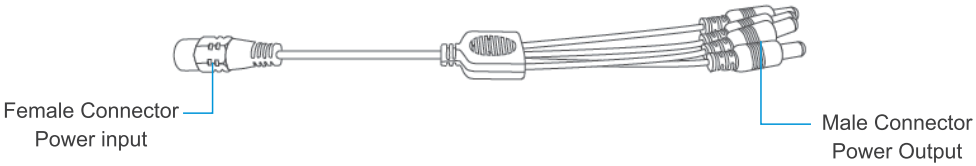
DVR



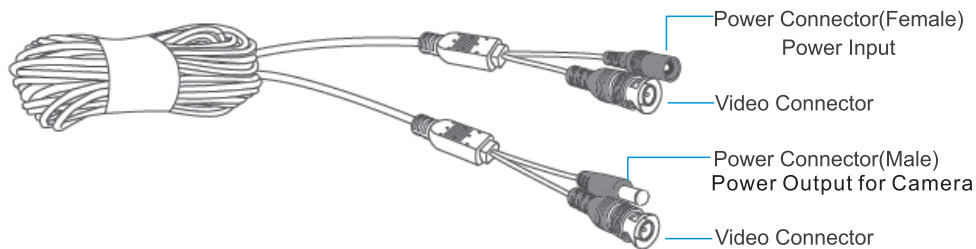
AHD Camera



Power Cable Splitter



BNC Cable







HARD DRIVE INSTALLATION

※If your system with hard drive pre-installed, please skip this part.

i IMPORTANT:

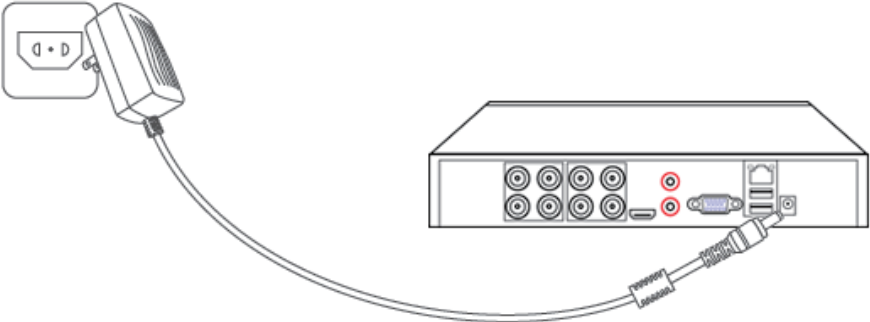
- 1. To record videos and play the historical videos, the installation of the Hard Disk Drive is a must. Otherwise,you can only watch the live video.
- 2. The hard disk is pre installed in the system. If you need to replace it, please follow the steps below
- 3. This DVR system works with a 3.5" SATA Hard Drive.The Hard Drive should be formatted after it's installed.

<p>Step 1:</p> <p>Unscrew the screws and remove the upper cover of the DVR.</p>	 A photograph showing the internal components of a DVR housing with the top cover removed. A green circuit board is visible with various cables connected. A green screwdriver and a black plastic cover are placed next to the unit.
<p>Step 2:</p> <p>Connect the SATA power cable and data cable of the DVR to the corresponding ports of the Hard Disk Drive.</p>	 A photograph showing the internal components of the DVR housing. A 3.5-inch SATA hard drive is being connected to the DVR's SATA ports. The SATA power and data cables are shown being plugged into the drive.
<p>Step 3:</p> <p>Hold the Hard Drive and the DVR together, carefully turn them over, then align the screw holes on the Hard Drive with the screw holes on the DVR housing.</p>	 A photograph showing the back of the DVR housing. The internal components are visible, and the hard drive is being aligned with the housing. The screw holes on the hard drive are being aligned with the screw holes on the DVR housing.
<p>Step 4:</p> <p>Fix the Hard Disk Drive and DVR housing with the provided screws, then assemble the upper cover of the DVR.</p>	 A photograph showing the back of the DVR housing. The hard drive is now secured in place. A green screwdriver is shown next to the unit, indicating the next step is to secure the housing with screws.

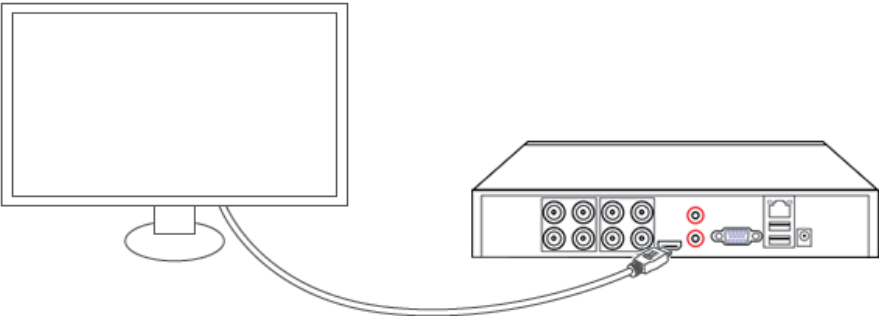
SYSTEM CONNECTIONS

⚠ Do not fix the AHD camera before you can view the image on the monitor and confirm the ideal position to install it.

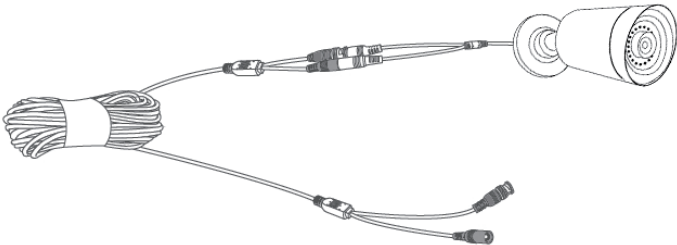
1. Power on the DVR with the Power Supply Provided(12V2A).



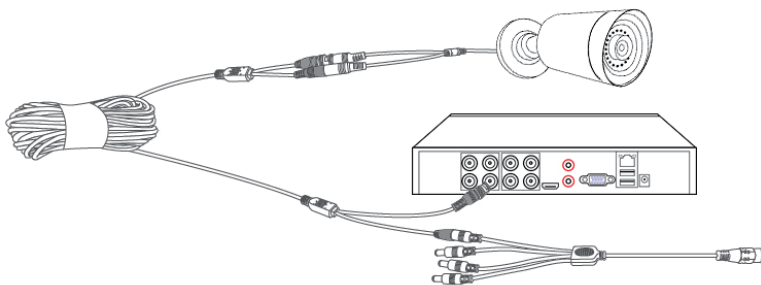
2. Hook up DVR to TV Monitor via HD Cable Provided. (Require 1080P TV Monitor At Least)
All in 1 Computer or Laptop is Not Supported



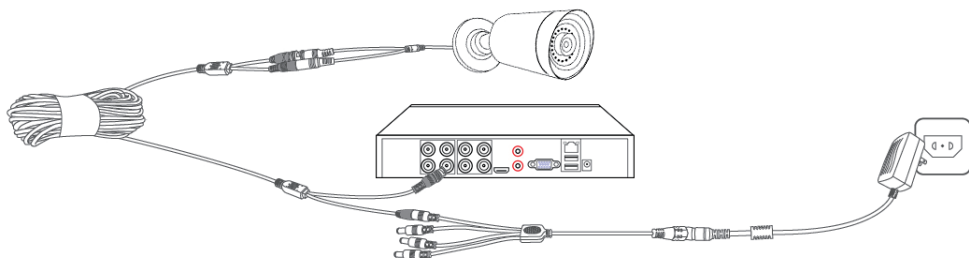
3. Connect the AHD camera with the BNC Cable.



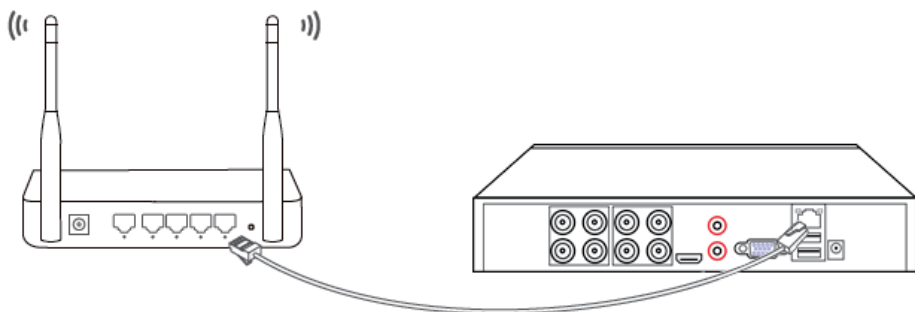
4. Connect the Yellow Video Connector to the BNC Video Input on the DVR, and connect the Red Power Connector to the Male Connector of the Power Cable Splitter.



5. Connect the Female Connector of the Power Cable Splitter with another power adapter. Then plug the power adapter into the socket to power on the camera.



6. Connect the DVR to your router with the Ethernet Cable. (It's necessary for remote access)
Please skip this step if you only needs local monitoring



SYSTEM WIZARD

Follow On-screen Instruction to set-up system or hit “**Cancel**” to exit system wizard.



Create your new password

Password Modify

The password is unsafe , please change it.

User Name

admin

New

Confirm

It is recommended that the password be no less than 6 digits, and the number + letter form.

Next

Set Safety Question

You can press “ESC” button on DVR Front Panel to Skip This Step

Safety question

Please complete the following information to reset your password later

Safety Question

Question

Please select a question

Answer

Question

Please select a question

Answer

Reset password by verification code

☒ Send verification code to monitor APP

☐ Send verification code to my contact profile

Email

Next

※Right-Click Mouse from the home screen to bring Main Menu Control Panel, and you can always back to last interface by right-click mouse.

- Main Menu

Startup Wizard

Record Mode

PlayBack

PTZ Control

XVI control

Alarm Light

XVI&AHD

HighSpeedPTZ

Alarm Output

Color Setting

Output Adjust

Logout

View 1

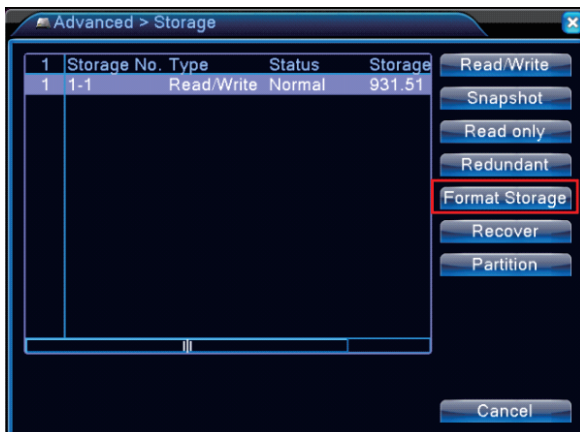
View 4

View 8

View 9

CHECK HARD DRIVE STATUS

Right-click mouse from home screen and navigate to **Main Menu**→**Advanced**→**Storage**.



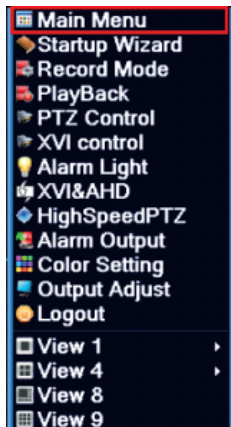
Please click “**Formate Storage**” to format the hard drive.

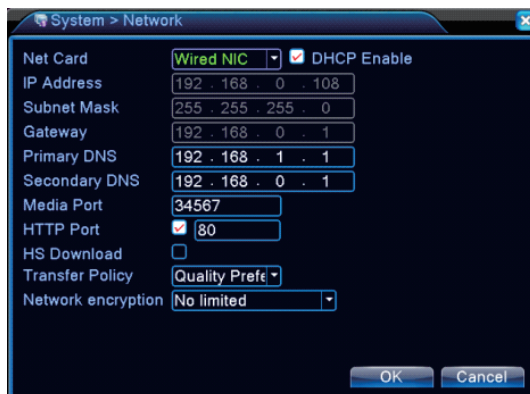
If there are no hard drive storage information or the “**Status**” shows “**Error**” please contact the vendor.

INTERNET CONNECTION

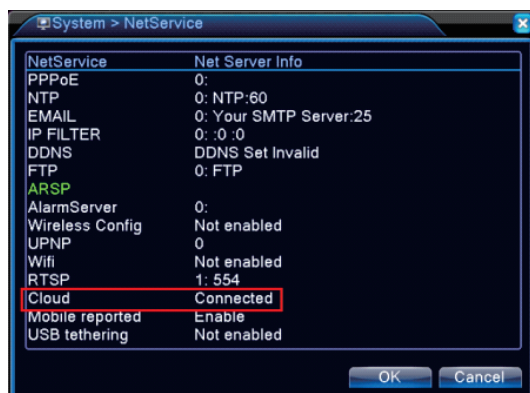
※Internet connection is not necessary if you only need local monitoring.

1. Please connect DVR box to Router via Network Cable.
2. Right-Click Mouse Navigate to **Main Menu**→**System**→**Network**→**Enable DHCP**.





3. Please go to “Net Service”, if the “Cloud” status is connected, means DVR is online and ready for remote access.



If the “Cloud” status is “Probing DNS”, please reboot the device and double-check it. If the problem remains, please contact the vendor.

HOW TO SETUP VIDEO RECORD?

24/7 Video Record

System default setting is 24/7 video recording, you also can customize the period.

Right-Click mouse from home screen and navigate to **Main Menu**→**Record**→**Record Config.**



- ◆ You can customize recording period based on your needs
- ◆ Default Setting is for Channel 1, you can select **"ALL"** to Apply settings for All channels
- ◆ If you want to set up recording only when motion detected, you can enable **"Detect"** without **"Regular"** checked.

HOW TO SET UP MOTION DETECT?

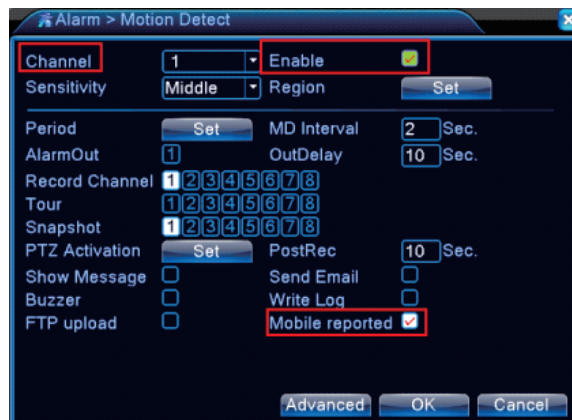
"Motion Detect" Can be triggered by any moving object (Like: Raining, Leaves, Fly, etc), will occurs many false alarms, we recommend you use **"Human Detect"** instead of **"Motion Detect"**, it can minimize false alarm.

Please right-click mouse navigates to **Main Menu**→**System**→**Alarm**→**Motion Detect/Human Detect**.





Motion Detect



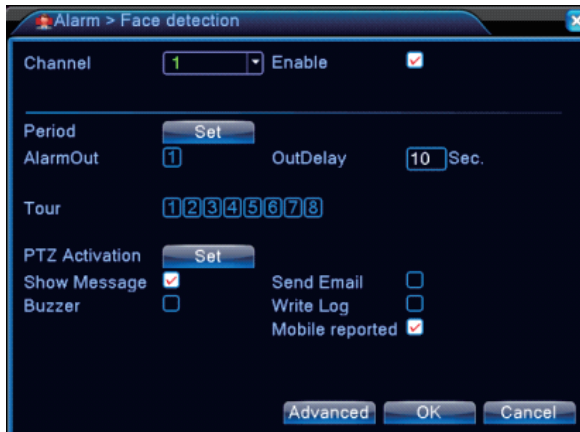
Human Detect



- ◆ Select the channels, and tick off **"Enable"**. Please Tick off **"Mobile Reported"** if you need alert push to Mobile APP.
- ◆ Default Setting is for Channel 1, you can select "ALL" to Apply settings for All channels

Face Detection

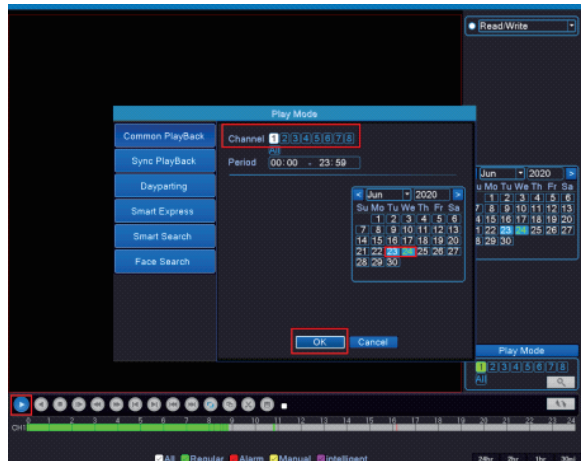
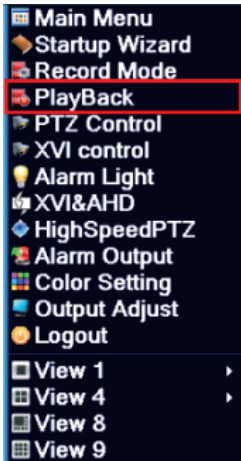
System will detect faces appeared in the video feed and notify you via Mobile APP push alert. You have the option of recording a face within approximately twenty feet of the focal length of the camera. And located related videos in playback.



Note: The Face Detection is Only Available for 5MP Security System.

HOW TO PLAYBACK VIDEO?

Right-Click Mouse, hit “Playback”



Support 4CH synchronous playback, please high-light the channel based on your needs and select the time period, click “OK” to continue.

HOW TO BACKUP VIDEO?

1. Insert your USB Device to DVR's USB port.
2. Right-Click Mouse, navigates to **Main Menu**→**Record**→**Backup**.



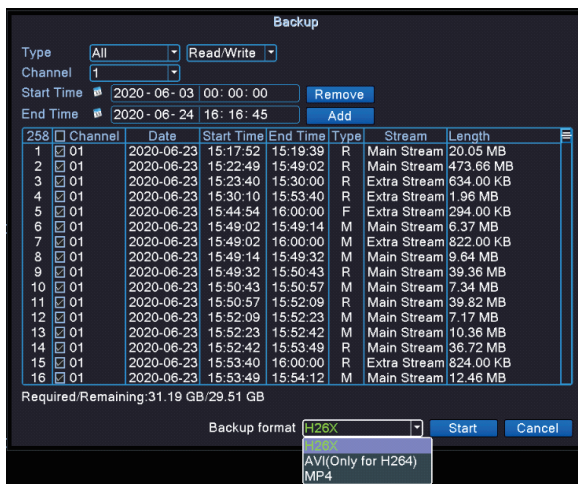
3.NVR will Detect available USB device. Click “**Backup**”

If Your USB Device didn't show up, click “**Detect**”.



4.Select “**Type**”, “**Channel**”, “**Time**”, Click “**Add**” to fetching video files.

For the format, please choose “**MP4**”, it's compatible with most of the video players, then click “**Start**”.

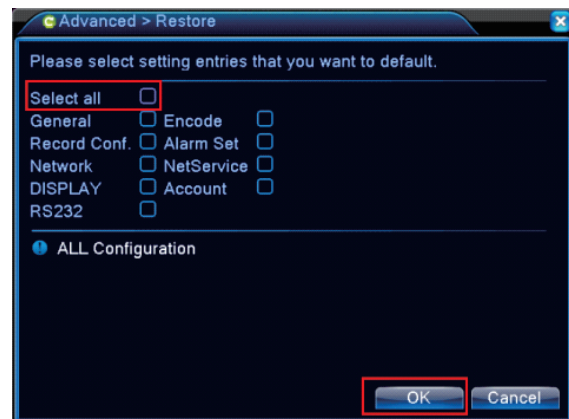


RESTORE TO FACTORY SETTING











Please right-click mouse navigates to **Main Menu**→**Advanced**→**Restore**.



Tick of “Select all”, click “OK”.



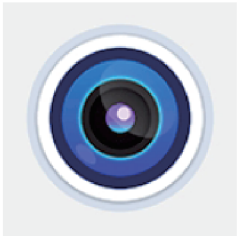
EXPLANATION OF ICONS

	Channel's Name		Motion Detected(Default)
	Recording		Play the video recorded for latest 5 minutes
	Mute/Unmute		Face Detected(Display only after enabling)
	Camera Signal(AHD-TVI-CVI)		Video Feed Loss Detected(Display only after enabling)
	Human Detected(Default)		Camera Blocked Detected(Display only after enabling)

	Play/Pause		Reverse to play
	Stop		Play in slow motion
	Fast Reverse		Fast Forward
	Previous Frame		Next Frame
	Previous Video		Next Video
	Repeat to play all the videos recorded on the selected day		Full Screen
	Start/End video cutting		Backup

REMOTE ACCESS ON MOBILE DEVICE

Download Mobile APP “**XMEye Pro**” from “Google Play” or “APP Store”.



XMEye Pro

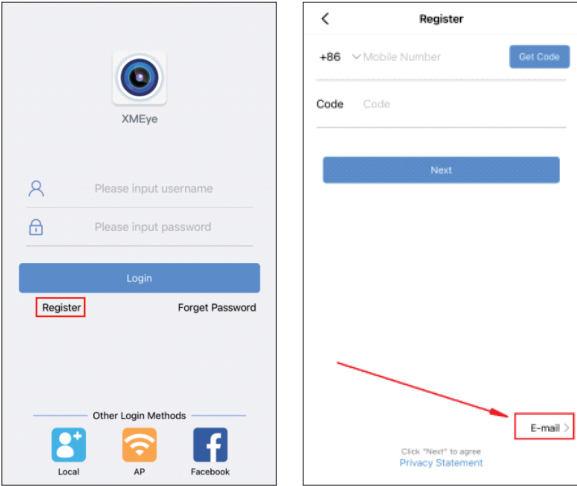


Scan QR code to download App

※Please make sure the device “**Cloud**” status is “**connected**”, refer to page 09.

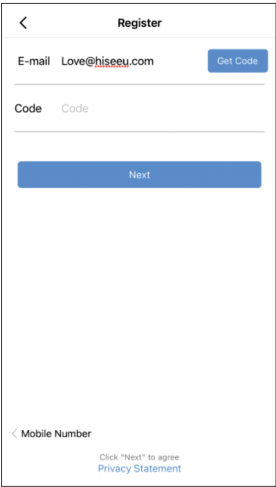
Open the APP and follow onscreen instruction to register an account by your email.

1. Click **“Email”** to register an account.

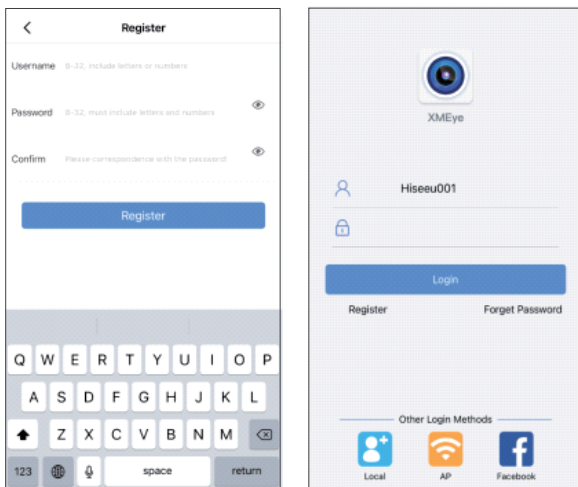


2. Input your email address and click **“Get Code”**.

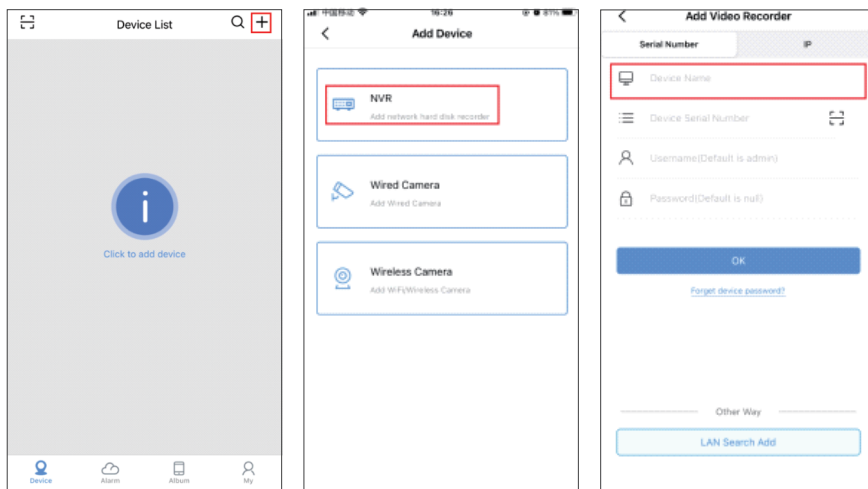
A verification code will send to your email, please input the code you received and continue.



3. Create your “**XMeye Pro**” account information and login.



4. Click “+” to add device, Device Type Select “NVR”.



Device Name: Name Your Device as You Like

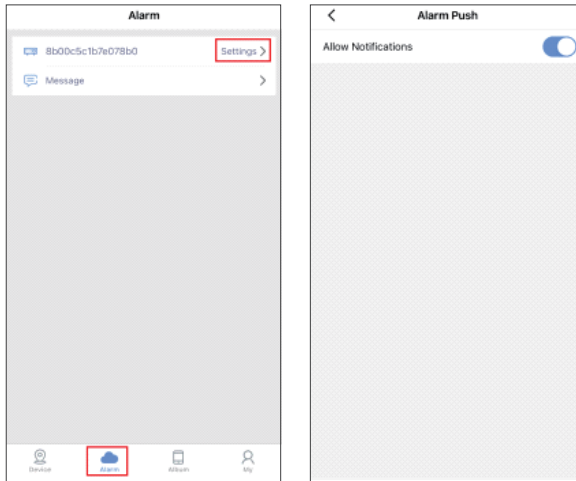
Serial Number: Click the “**Scan**” icon to Scan DVR’s QR Code.
(Navigate to Main Menu→Info→Version)

Username: admin

Password: Input your NVR login password

ENABLE MOBILE APP MOTION ALERT

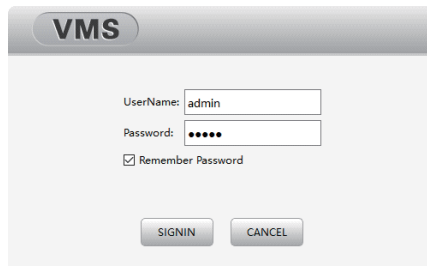
1. Please make sure “**Mobile Reported**” was enabled on the DVR (Refer to page 12)
2. On the mobile APP, navigate to “**Alarm**”→“**Settings**”→Enable



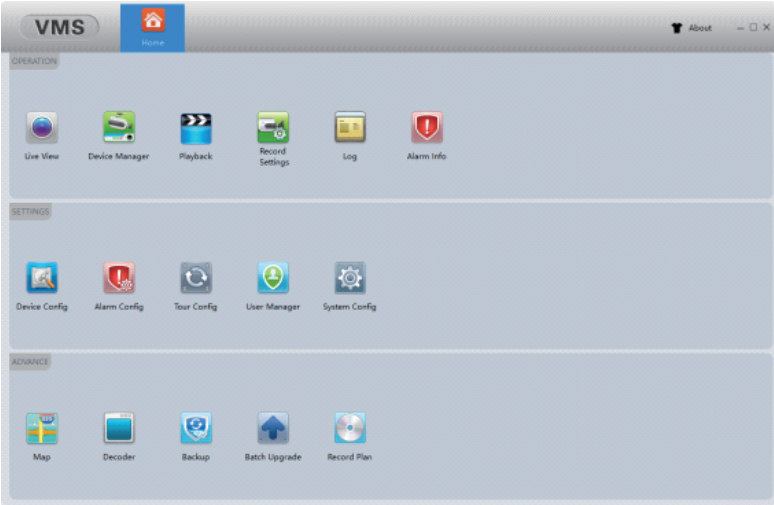
REMOTE ACCESS FROM PC

Please contact vendor for PC Client download link and video instruction.

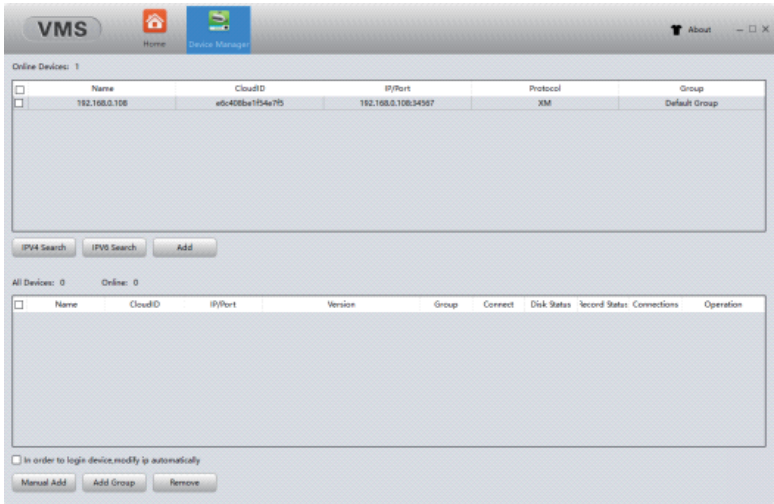
1. Download PC Client “**VMS**” and installed.
2. Remain the default User Name and Password. Click “**SIGN IN**”

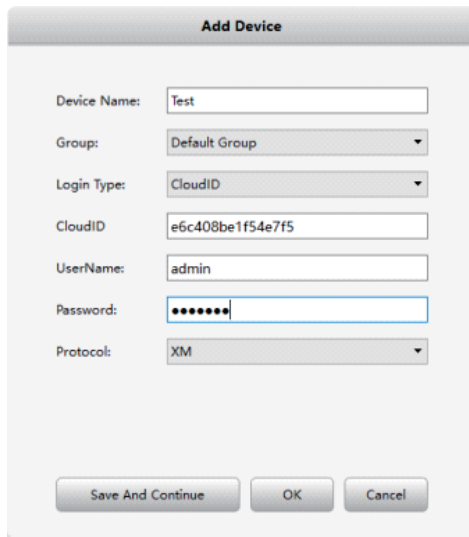


3. Navigate to “Device Manager”.



4. Manual Add.





Add Device

Device Name:

Group:

Login Type:

CloudID:

UserName:

Password:

Protocol:

Save And Continue OK Cancel

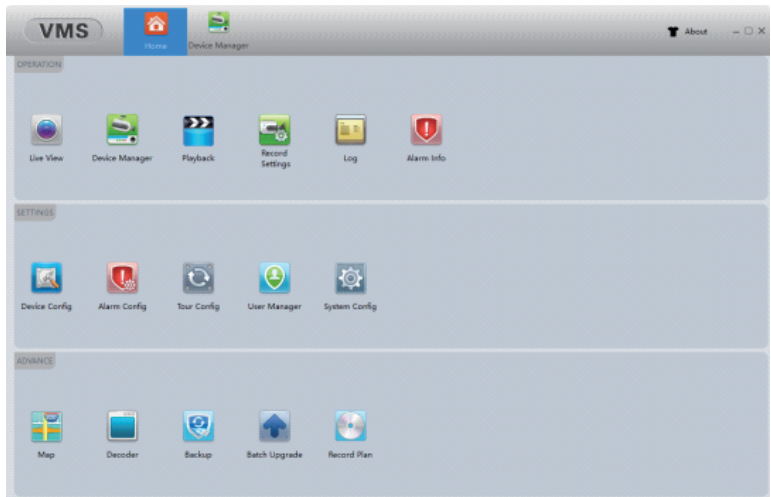
Device Name: Name Your Device as You Like

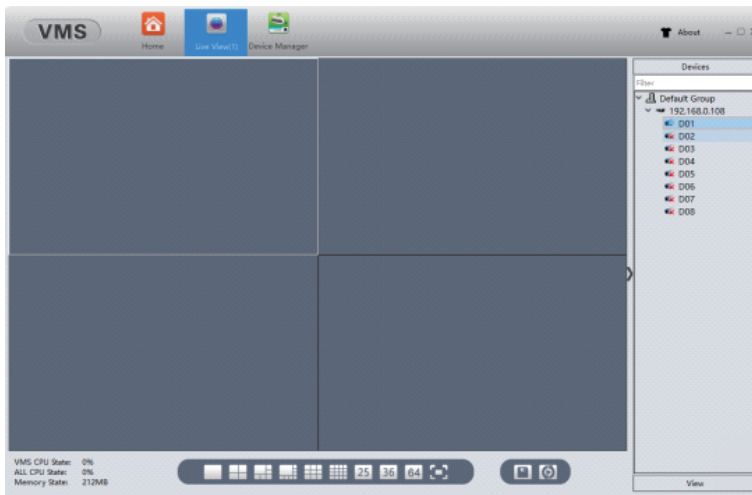
Serial Number: Navigate to **Main Menu**→**Info**→**Version**, you will see the serial number

User Name: admin

Password: Input your DVR login password

5. Navigate to **Home**→**Live View** to view the live videos.





FAQ

1. What's the warranty?

* All of our products with 1-year warranty, any difficulties please contact the vendor.

2. How to modify DVR password?

* Please Right-Click Mouse Navigates to Main Menu→System→Account→Modify Password.

3. What should I do if I forget my password?

* Please Click **Forget Password**→**Forget Answer**, you will get the “**CAPTCHA**” QR code.

* Open the mobile APP “**XMeye Pro**”, click “+” icon→Forget Your Device Password (FIND PWD).

* Scan the QR code, you will get a super passcode.

* Use the super passcode to login your device and modify password. (If device ask for old password, let it blank)

4. How to find my DVR' serial number/Cloud ID?

* Please right-click mouse navigates to **Main Menu**→**Info**→**Version**.

5. How to change my camera's name?

* Please Right-Click mouse navigates to **Main Menu**→**System**→**Display**→**Channel Title** “**Set**”.

6. What if the hard drive is full?

* Hard drive will overwrite itself when it's full. You also can format hard drive by navigate to **Main Menu**→**Advanced**→**Storage**→**Format Storage**.

7. How to get motion alerts on my phone?

* Please make sure "**Motion Detect**" was setup properly and "**Mobile Reported**" enabled .
(Refer to Motion Detect page 12)

* Open "**XMeye Pro**" mobile App, navigate to **Alarm**→**Settings**→Enable "**Allow Notifications**".

8. What should I do if I got many alert notifications?

* The camera system is not a professional alarm system, basically use for video monitoring, and the motion detect was based on the system AI logic, not PIR. Please not rely on it.

* To minimize false alarm, you can enabled "**Human Detect**" instead of "**Motion Detect**".
(Refer to page 10)

Shenzhen Hiseeu Technology Co., Ltd

How can I get product and technical support?

US Toll Free: 1-917-688-2228(Available Pacific Time 5:00pm -12:00pm)

Amazon Email: love@hiseeu.com

Aliexpress Email: support@hiseeu.com

WeChat ID: +86 13392810296

Skype ID: johnny.chen1204

Website: www.hiseeu.com

Whatsapp: +86 13392810296

Facebook: facebook.com/cctv.hiseeu



Official Website
www.hiseeu.com