

Pam Pam and National Disability Insurance Scheme (NDIS) Participants

At Pam Pam we believe everyone should be able to access affordable, locally made, nutritious meals which is why we are proud to have developed an offering specifically for NDIS participants.

The NDIS guidelines allow certain participants the ability to access meal preparation as part of their funding. As the cost of the ingredients are ineligible, we allow for 70% of the cost of the meals in addition to the delivery fee to be claimed back.

There is a quick, one-off process (outlined below) that you need to go through to be approved, however once up and running there is nothing else involved.

How does it work?

If you are a Plan Managed NDIS participant you will be charged 30% of the meal cost upfront, the remaining 70% will be invoiced automatically to your Plan Manager.

If you are a Self Managed NDIS participant you will be charged the full amount and will receive an NDIS compliant itemised invoice enabling you to claim back 70% of the invoice total.



What is the process?

STEP 1

Log-in to your cookaborough.com account.

If you haven't set up an account do so via the QR code below.

STEP 2

Go to **My Accounts**.

STEP 3

Go to the **NDIS/HCP section**.

STEP 4

Select **Apply** and fill in your details.

STEP 5

Select **NDIS** and then what plan you are on.

STEP 6

Fill in your personal and quotation information and then select **Save & Create Quote**.

If you selected the **Plan Managed** option:

- a. You, the cook and your **Plan Manager** will receive a copy of the **Quote**.
- b. The **Plan Manager** then approves your **Quote** or follows up any issues.
- c. Once approved, you can place an order.

If you selected the **Self Managed** option:

- a. You and the cook will receive a copy of the **Quote**.
- b. You are able to place an order.
- c. The required invoice template will be emailed when every order is placed.
- d. You are then able to claim back 70% of the cost of your meal and delivery fee via your online Portal.



**Scan for more information or
to view our menu**

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