



DAY TRAINING SERVICES

Let us do some of the heavy lifting! Day training is a 4 week intensive service. This is a great way to have training 'jumpstarted' for you.

OVERVIEW

Standard Day Training: (S)

A Trainer will work with you 4 days a week for 4 weeks. **The trainer will work with your dog in your home 1 on 1 three days a week and 1 session with you and your dog to transition the skills worked on within the week.** This service is great for some cases, especially dogs who are struggling with;

- Barking, lunging or displaying various leash reactivity type behaviors
- Dogs with stranger danger
- Obedience type cases
- Variety of other cases!

Virtual Day Training: (V)

Similar to the In Person Day Training Services, our Virtual variation is great for cases that need intensive support and/or a jumpstart towards their goals. **You and the Trainer will meet 4 times a week, 3 times for 30 minutes and once a week for an hour to onboard new skills for the next week.** We see this option especially valuable for, but not limited to, cases where we see:

- Separation Anxiety, Cooperative Care, Owner Directed Conflict.
- Out of area clients
- Dogs who have issues with strangers (but there are more pressing training needs)
- Cases that benefit from working with the dog in a more natural life setting.
- Client must be available for each session

Mini Day Training: (M)

A budget friendly option for clients who want the benefits and structure of a Day Training but may not be able to commit 4 days a week. **A trainer will be over 2 days a week to work with you and your pets.** It can also be perfect for clients transitioning away from the more intense support of other Day training services.

- Can be In Person, Virtual or Hybrid.
- Client must be available for each session

Day Training services are scheduled out for the whole 4 weeks in collaboration with the client. Scheduling will be based off of availability. Clients have the ability to add on weeks to the day training plan or additional services, we only schedule them out one month at a time.

***Not all cases are appropriate for Day Training, your trainer can help you decide if this is appropriate for your case.**



Suzie Q

Before you Start:

1. Free 15 Minute Screening
2. Onboarding Process
3. Initial Consultation and Assessment
4. Optional: Courtesy Call

How it works:

1. Pay Deposit :
 - a. \$300 - Standard
 - i. Includes: 1 hour Assessment and Prep Session
 - b. \$150 - Virtual and Mini
 - i. Includes: 15-30 minute Assessment and Prep Phone Call
2. Confirm Scheduling of the 4 weeks and your Estimated Weekly Training Outline.
 - a. Confirm the logistics of how the Trainer will enter your home.
3. **Start Training!** A dog trainer will come to your home or start working with your virtually. We encourage clients to attend any and all sessions in the Standard plan, even the ones designated as a Trainer working with dog session, if available.
4. **Virtual and Mini Day Training the clients must participate for all sessions.**
5. Once a week we work with your family and the dog(s) to transition over what was taught that week.
6. Weekly notes outlining what was taught will be sent to you after the transition session.
7. Gain access to select webinars determined by your trainer to support your training plan throughout



Daack Pack Dog Training

Innovative. Humane. Evidence-Based.



Harley

DAY TRAINING PROGRAMS

PRICING AND COMPARISON

Standard Day Training

Day Training Deposit (\$300)

16 (1) Hour Sessions
Assessment and Prep Session

Estimated Weekly Training Plan Outline

Weekly Notes/Live Training Plan

Webinar Support

Email Support and Courtesy Call Support

Travel up to 30 minutes to your home

Taxes and Fees

Creation of Custom Training Plan

\$2685

Virtual Day Training

Day Training Deposit (\$150)

12 (30) Minute sessions +
4 (1) Hour Sessions

30 minute Assessment and Prep Phone Call

Estimated Weekly Training Plan Outline

Weekly Notes/Live Training Plan

Webinar Support

Email Support and Courtesy Call Support

Taxes and Fees

Creation of Custom Training Plan

\$1590

Mini Day Training

Day Training Deposit (\$150)

8 (1) Hour Sessions
2 sessions a week

15-30 minute Assessment and Prep Phone Call

Estimated Weekly Training Plan Outline

Weekly Notes/Live Training Plan

Email Support and Courtesy Call Support

Travel up to 30 minutes to your home

Taxes and Fees

Creation of Custom Training Plan

\$1400

Additional Weeks Add-on:

Standard: \$620 per week / 4 wks: \$2,480

Virtual: \$360 per week / 4 wks: \$1,440

Mini: \$320 per week / 4 wks: \$1,280

Common Add-on's:

Excursions: Included or price based on current travel fee, location dependent.

Additional Trainer sessions: Virtual \$60 / In person \$130 (Behavior Consultant to attend the session)

Live Training Plan: \$60 set up, \$10 per week (Upgrade Weekly Notes)



POLICIES AROUND SESSIONS

Below are a few explanations of policies around our services and sessions.

Per our wavier, all of our services are good 6 months from initial purchase.

SCHEDULING:

Once you've purchased services, sessions will be scheduled through our Dog Training Coordinator. A session is **ONLY** confirmed after you've received a Google Invitation with your scheduled time.

Most services are scheduled out 1-2 weeks in advance. Day Training sessions are pre-scheduled with collaboration of the client completely before the start of the training.

OUT OF AREA TRAVEL FEE:

This fee is for clients being seen out of our normal service area, the purpose is to cover the cost of staff payroll, along with mileage and vehicle wear and tear that is incurred through the extra travel. It is calculated in ten minute intervals rounded up to the closest increment. This will be charged at the time an In Person session is scheduled.

Per 10 minutes of total extra driving (There and back): \$20

If extra travel is extensive enough that it prevents us from seeing our normal amount of clients that day, then a custom plan may be created to ensure that costs are covered in a way that is fair for both parties!

RESCHEDULING:

We have a no rescheduling policy. Please see the contract in the waiver for specifics. The boundaries of time and day for sessions are incredibly valuable, but it also needs to be maintained to uphold its value. We carry a large caseload of clients regularly who rely on predictable and consistent scheduling for progress and safety.

There are a lot of instances and times where canceling or rescheduling seems like a potentially a short term fix for an in the moment scheduling problem. Ultimately, a marker of progress in a case long term, is keeping with a predictable, consistent schedule. So, the responsibility for checking for personal or family scheduling conflicts is placed on the client to be considerate of before confirming a session.

At the same time, we understand that emergencies happen and we want to support people in those instances. **If you have an emergency and need to reschedule the training session, with at least a 12 hours notice, we can reschedule the session with a fee. The fee of \$60 per training hour.** As a small, service based business, this rescheduling fee is not about making a profit but to cover the payroll of the time we reserved for you as that is the expense a reschedule has on us.

Sessions are non-refundable and not cancellable.



Rusty

Email Support:

We have our team available to answer your questions. Please give at least 24-48 hours for us to get back to you.

Installment Plans:

For any of our services over \$600, we offer Installment plans.

A client has the option of automated payments or scheduled invoices through Quickbooks.

They will be structured payments set up until the service is fully paid. There will be a 1.5% processing fee added to the installment plans. Fee determined from total cost of service.

Sessions will be scheduled and confirmed in regards to the most updated payment of the installment plan.

There will be a \$50 fee for a late payment of an installment. A payment is considered late after 24 hours past the receipt of the invoice.

Ideally, payments are paid a week before any scheduled sessions.