

Warranty Policy

We provide a standard, limited warranty for manufacturer defects and workmanship of all models of electric bicycles and their components purchased directly from the [dazz](#) website. From the date of delivery of the product, during the warranty service period, the defective parts caused by [dazz](#) will be repaired or replaced free of charge. The client needs to provide the original purchase receipt to establish the proof of purchase and determine the warranty start date.

Electric Bicycle Warranty Period

From the date of delivery, the warranty periods provided by [dazz](#) for the following components are:

Component	Warranty Period	Service Content
Motor	2 Years	Free maintenance or replacement
Battery	2 Years	Free maintenance or replacement
Frame	2 Years	Free maintenance or replacement
Controller	2 Years	Free maintenance or replacement
Brake	1 Year	Free maintenance or replacement
Handlebar	1 Year	Free maintenance or replacement
Seat tube	1 Year	Free maintenance or replacement
Tires	1 Year	Free maintenance or replacement
Pedal	1 Year	Free maintenance or replacement
Cushion	1 Year	Free maintenance or replacement

Note: If there are any quality problems with the battery, motor, and controller of the electric bicycle received from dazz within 21 days from the date of delivery, dazz will send new bikes to the client for free.