



ELECTRIC PORTABLE KETTLE

BZK-A02

User Manual

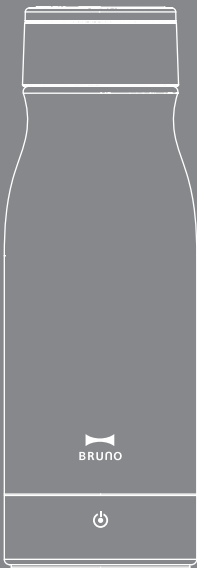
21-04-01

Thank you for your purchase. Please read this instruction carefully in order to properly and safely use this appliance.

Please register for warranty (as detailed on back cover) and keep this user manual for future reference.

This appliance is suitable for household use only. Do not use for commercial purposes.


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IMPORTANT SAFEGUARDS

Please read this user manual carefully before you use the appliance and keep it well for future reference.

Classification of Warnings and Cautions

 **WARNING** Could result in death or serious injury.





 **CAUTION** Could result in injury or damage in property.

Note the meaning of the symbols below


 **Must be followed**  **Strictly Prohibited**

USAGE ENVIRONMENT

WARNING

-  Put the appliance on a flat, stable surface with sufficient free space around it.
-  Do not use over water spills or very wet worktops.
-  Children should be supervised to ensure that they do not play with the appliance.
-  Do not use this appliance on any other appliances.










CAUTION

-  Do not use the appliance on items that are not heat resistant, like plastic table cloths. Do not use it next to flammable objects like curtains.

POWER CORD MAINTENANCE








WARNING

-  Do not touch the power cord with wet hands to avoid electric shock or injury.
-  If the mains cord is damaged, it must be replaced by the manufacturer, its service agent, or similarly qualified persons in order to avoid a hazard.
-  Do not let the power cord hang over the edge of the table or worktop or touch hot surfaces.
-  Always insert the power cord connector into the appliance before you put the plug in the wall socket.
-  If this appliance is to be used outside Hong Kong, Macau, or Singapore, use the correct and qualified plug adaptor. This appliance is suitable to be used 100-240V, 50/60Hz.
-  The connector must be removed before the appliance is cleaned and the appliance inlet must be dried before the appliance is used again.
-  In case of any product malfunctions, unplug immediately.
-  Never immerse the appliance in water or any liquid. The bottom of the appliance and the socket area cannot be immersed in water. If water has gone inside the appliance, stop using immediately and wait for it to dry before plugging into the mains again.
-  Always unplug after use.







CAUTION

-  To avoid any danger of fire hazard, do not use any power cords that are not supplied along with the appliance or provided by the local service agent.
-  Always unplug after use.
-  Hold the plug connector firmly to remove the connector from the socket.
-  Turn the operation to standby mode before removing the plug connector.
-  Do not use power cord extensions such as power strips.

PRODUCT USAGE



WARNING

-  Do not touch the body while the appliance is in operation.
-  Never attempt to repair or disassemble the appliance.
-  Do not immerse the main unit and power cord into water.
-  In case of a fire, do not attempt to use water to extinguish the fire. Always stop the power supply first then use the qualified fire fighting substances to extinguish the fire.



WARNING



You are recommended to use distilled or purified water.



Wipe dry before using the appliance.



In the following situations please ensure the appliance is unplugged.

- No water in the kettle
- When refilling with water
- Storage
- Cleaning
- Moving the kettle
- Product damage / malfunctions



CAUTION



Do not drop the appliance or hit it with impact.



Do not use it for any purposes other than heating up water.



Do not fill over the MAX line.



When the appliance is in operation, the body and mouth are very hot. Do not touch.



Do not twist the lid while the water is being heated up.










A minimum of 100ml of water must be used.




Pour the water out slowly to avoid injury.



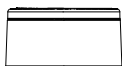
CAUTION

-  Do not fill over the MAX line.
-  Do not store when the kettle is still wet.
-  Do not move the kettle when it is full of hot water.
-  When the body is still hot and requires refilling of water, beware of burns by hot water.
-  During and right after boiling, do not touch the venting holes of the lid.
-  Do not use this appliance to reheat soymilk, milk, porridge, coffee or oatmeal etc.
-  In continuous boiling, the inside of the lid could have some condensation water droplets or remains. This is normal and can be wiped out.

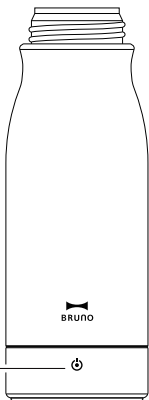
USAGE ENVIRONMENT

- Do not use the appliance on unstable surfaces. It is also not suitable to be used in very wet, very hot, or very cold environment.
 - Do not use the appliance on items that are not heat resistant, like plastic table cloths.
 - Do not use it next to flammable objects like curtains.
 - Do not allow children to use it without supervision. It cannot be reached by children.
 - Do not use near IH induction heaters or magnets.
-  **Keep the appliance and the power cord away from the pets such as dogs or cats as they could damage the power cord.**

Lid



Bottle neck



Bottle body

Heating base

Indicator light



Socket connector



Back side

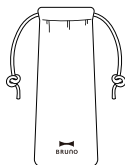
Socket cover

Power cord

Connector



Plug



Storage bag

Read before use:

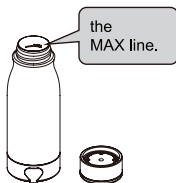
- You are recommended to use distilled or filtered water for best usage experience. This could avoid the limescale or minerals accumulating inside the bottle and the lid.
- When the appliance is in operation, do not open the lid to avoid burn injury.
- Minimum 100ml of water should be filled to avoid boil-dry and product damage.
- The appliance has overheat protection. To use continuously, please wait until the appliance cools down before the next use.
- While the water is being heated up, stay away from the appliance and ensure the lid and its venting holes are not covered or blocked.

●Before first use:

Wash the inside of the bottle thoroughly and wipe dry the outside.

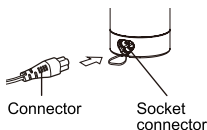
●Usage:

1. Turn the lid anti-clockwise to open.
2. Fill in water and do not fill over the MAX line.



●Connecting to power:

1. Ensure the appliance is dry and there are no foreign objects between the connecting socket and power cord connector.
2. Open the socket cover. Plug the power cord connector into the connecting socket. Plug in the other end to the mains.
3. Once the power is connected, ensure the bottle is placed upright and all the parts are installed properly.
4. Before moving the bottle, make sure the power is disconnected. If the power cord is damaged, please contact the local service agent for service. The parts and your hands must be dry before touching the power cord and parts.



●OPERATION MODES

1) Standby Mode

When the kettle is connected to power, it beeps once and indicator light blinks once to enter standby mode.

2) Heating Mode 1 (Boiling)

1. In standby mode, touch the indicator light once to get the Red light. After 3 seconds the Red light blinks and it will start heating up the water until it boils.

2. As soon as it boils, it beeps 3 times. Red light is turned off and the kettle returns to standby mode.

3) Heating Mode 2 (Keeping Warm)

1. In standby mode, touch the indicator light twice to see the Orange light. After 3 seconds the Orange light blinks and it will start heating up the water until it reaches 45°C.

2. As soon as it reaches 45°C, it beeps 3 times and stops continuous heating. Orange light remains on continuously. It keeps the water at 45°C for 8 hours.

4) Cancel

While the kettle is in operation, touch the indicator light to turn off the light. It will stop heating up and return to standby mode.

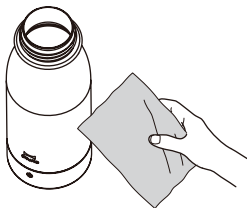
5) Switching the heating mode

To switch the heating mode while in operation, cancel the original operation first to return to standby mode, then select the heating mode again.

CLEAN AND CARE

● Maintenance of the kettle body

- Before cleaning, always unplug the power cord connector and cover the socket with the silicone cover.
- Do not immerse in water.
- In case any water drips into the appliance, use a hair dryer to blow dry before use.
- Do not use detergent, thinner, gasoline, bleach, melamine cloth or hard brushes to clean.
- Use a piece of dry cloth to wipe the kettle surface and bottom.
- Limescale could form on the inside of the kettle while heating up tap water. Clean after every use. You might need to use citric acid or vinegar to help wash away.
- Do not allow leftover water to remain idle in the kettle after use. Leaving it idle could result in bad smell and germs.
- After use, make sure the kettle is totally dry before putting in storage.



Before sending in the appliance for service, please check the points below:

Symptoms	Areas to check
Indicator has no light.	When it is heating up, is the indicator light turned on? ▶ The indicator light might be broken. Please contact the local service agent.
	The kettle cannot heat up and indicator light is off. ▶ The power cord might not have connected properly. Check if the connector and the plug are properly installed. Power cord might be broken and needs to be replaced. The indicator light might be broken, contact the local agent for service.
Smoke and smell	Any foreign objects inside the kettle? ▶ Clean before use.
	In the first few times of use, it could have some smell and this is normal. ▶ The smell would dissipate after repeated use.

※ In case you have checked the above troubleshootings but your issue is still unresolved, please contact the local service agent or the customer service hotline.

• If you encounter the below issues, please contact us for service.



- No power after turning the on the unit.
- Damage to the power cord.
- If the power cord is damaged, it must be replaced by the manufacturer, its service agent, or similarly qualified person in order to avoid a hazard.
- Abnormal noise in operation.
- Main body deformed and unusual heating.
- Abnormal burnt smell.
- Product damage or other abnormal symptoms.



To prevent malfunctions and accidents, remove the wire plug from the socket.
 Please contact the supplier as soon as possible to discuss the repair and related costs.

Power	AC220-240V 50/60Hz
Wattage	60-360W
Capacity	350ml (from the bottom to MAX line)
Dimensions	approx W72 x D72 x H210 (mm)
Product weight	approx 0.36kg (without power cord)
Power cord length	approx 750mm
Safety device	temperature sensor, thermal fuse
Material	Mug lid: PP + ABS
	Non-slip feet: silicone
	Kettle outside and inside body: stainless steel
	Temperature sensor: stainless steel
	Sealing ring: silicone
Country of origin	China

※You will not be notified in case of any changes in product specifications.

Approximate heating time under different voltage

	100V (Japan)	120V (USA/Canada)	220V
Boiling	37 - 40 min	22 - 28 min	7 - 8 min
55°C	11 - 17 min	8 - 11 min	3 - 4 min

* Tested under 350 ml of water with room temperature 24°C.

* For reference only. Actual performance might vary.

1. If you encounter any product failure according to the instructions and the label on the body, please contact the agent to arrange product inspection and repair services.
2. After purchasing the product, you must register online within 7 days or email or fax the warranty information to the agent.
3. Proof of purchase must be presented when applying for repairs.
4. Product warranty coverage is limited to Singapore only.
5. The product's free warranty period is one year from the date of purchase and is provided by the agent. Repair services after one year will be charged on a case-by-case basis, including inspection fees, parts and maintenance costs.
6. Guests need to bring their own products to our company for maintenance.
7. If the product fails due to the following behavior, the free maintenance of the product will be invalid:
 - Failure to use the product according to the instructions in this manual to disassemble or modify the product itself due to squalor or human error, damage caused by fire, earth quake, flood, lightning, etc.
 - Product failure: Damage to the fuselage caused by improper cleaning after use.
 - Modifying the contents of this manual.
 - Maintenance does not include consumable parts (eg bakeware).
 - Damage to the product due to seepage of liquid from cooking is not covered under this warranty.

WARRANTY

有關詳細保用詳情及注意事項，請聯絡當地購買的代理商。
本產品不設國際保用。

Please contact your local distributor for specific details regarding warranty services.
Please note that international warranty coverage is not available.

HONG KONG & MACAU 香港及澳門

Ace Kitchen Ltd

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辦公時間: 星期一至五 10:00am – 6:00pm (公眾假期除外, 請先預約)

請在產品購買後 7 天內到以下網站為產品登記一年保用。

<https://warranty.acehomehk.com>



Ace Kitchen Ltd

Unit 2203, 22/F, Lemmi Centre 50 Hoi Yuen Road, Kwun Tong, Hong Kong

Tel: +852 3568 7885 | info@acehomehk.com | www.acehomehk.com

Mon-Fri 10:00am – 6:00pm (except public holidays - by appointment)

Please complete the warranty registration at the link below within 7 days of purchase.

<https://warranty.acehomehk.com>

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Please complete the warranty registration at our website: www.maisonace.com

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